

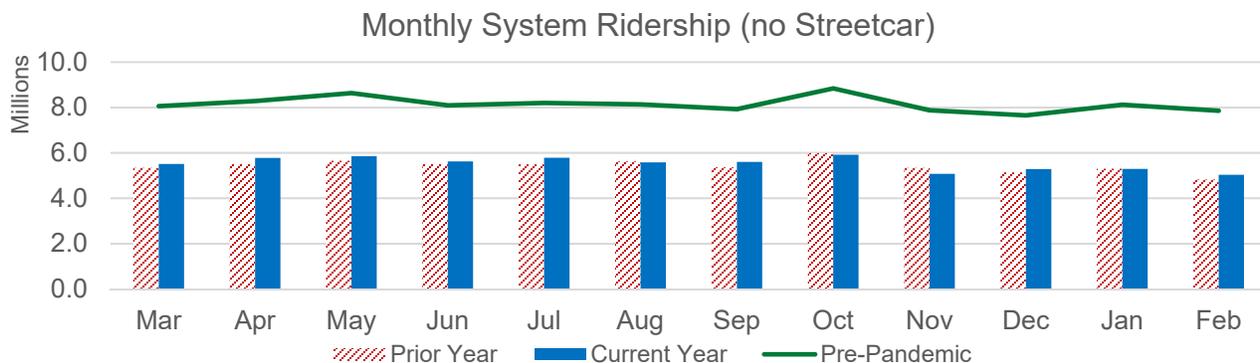
Date: March 16, 2026

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: February 2026 Monthly Performance Report

The monthly system-wide ridership was 5.0 million in February, 4.3% increase compared to last February. Passenger revenue increased by 5.8%, and system costs per boarding increased by 4.5%, from \$9.14 to \$9.55, compared to February 2025. The monthly Streetcar ridership decreased by (0.6%) compared to last year.



- Weekly system ridership increased by 4.4% in February compared to the previous year. Weekly ridership increased by 5.8% on bus, 0.8% on MAX, 0.4% on WES, and 29.7% on LIFT/Cab/TNC (Transportation Network Company) compared to last February.
- Weekday fixed route ridership was 197,237 in February, an increase of 4.2% compared to the prior year. Ridership increased by 6.2% on bus, 0.3% on MAX, and 0.4% on WES compared to last February. Weekend fixed route ridership increased by 4.5% on bus, and by 2.5% on MAX compared to the same time last year.
- The five MAX lines averaged 63,739 weekdays, 50,658 Saturdays, and 41,151 Sunday boardings in February. Weekday ridership on the five MAX lines averaged 24,399 on the Blue Line, 15,110 on the Red Line, 8,321 on the Yellow Line, 10,270 on the Green Line, and 5,639 on the Orange Line. Total MAX ridership increased 0.2% during the weekday peak, and 0.3% during weekday off-peak periods, resulting in a 0.3% increase in weekday MAX ridership compared to last February.

MAX weekend ridership increased by 7.3% on Saturday, but decreased by (3.0%) on Sunday compared to the same time last year.

Total MAX weekly ridership in February increased by 0.8% compared to last February.

4. Bus averaged 133,039 weekdays, 87,883 Saturdays, and 75,371 Sunday boardings in February. Bus ridership increased 8.3% during weekday peak periods, and 4.4% during weekday off-peak periods, resulting in a 6.2% increase in weekday bus ridership compared to last year.

Bus weekend ridership increased by 4.4% on Saturday and 4.7% on Sunday compared to last year.

Total weekly bus ridership in February increased by 5.8% year over year.

Bus weekly ridership increased 3.9% on non-frequent routes, and 6.6% on frequent routes compared to last February.

5. WES averaged 459 daily boardings in February, 0.4% increase compared to the prior year. In February, WES operated with 17 late trains, 8 trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 94.0% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership increased by 29.7% in February. Weekday and weekend ridership increased 29.8% and 29.2%, respectively, compared to the prior year.
7. February passenger revenues were \$5.1 million, an increase of 5.8% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding decreased from \$8.67 to \$8.61, a (0.7%) decrease compared to last February 2025.
9. Weekday Streetcar ridership averaged 1,395 on A-Loop, 1,623 on B-Loop, and 4,968 on the North South (NS) line, a decrease of (18.1%) on A-Loop, (9.3%) on B-Loop, but an increase 1.5% on NS, compared to February 2025.

In February, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 78.0%, 77.0%, and 80.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Feb 26	Feb 25	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	37,354	36,000	3.8%	37,955	36,120	5.1%
Bus-Frequent Service*	<u>95,685</u>	<u>89,300</u>	7.2%	<u>93,881</u>	<u>91,080</u>	3.1%
Subtotal All Bus	133,039	125,300	6.2%	131,836	127,200	3.6%
MAX	63,739	63,561	0.3%	63,715	66,840	-4.7%
Commuter Rail	<u>459</u>	<u>457</u>	0.4%	<u>500</u>	<u>470</u>	6.3%
Fixed Route Total	197,237	189,318	4.2%	196,051	194,510	0.8%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	2,875	2,215	29.8%	2,792	2,324	20.1%
System Total	200,112	191,533	4.5%	198,842	196,834	1.0%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	224,212	215,892	3.9%	229,499	219,315	4.6%
Bus-Frequent Service*	<u>604,237</u>	<u>566,840</u>	6.6%	<u>600,804</u>	<u>576,768</u>	4.2%
Subtotal All Bus	828,449	782,732	5.8%	830,303	796,083	4.3%
MAX	410,504	407,407	0.8%	417,426	437,398	-4.6%
Commuter Rail	<u>2,295</u>	<u>2,285</u>	0.4%	<u>2,498</u>	<u>2,369</u>	5.4%
Fixed Route Total	1,241,248	1,192,424	4.1%	1,250,227	1,235,851	1.2%
Frequent Bus % of Total Bus	72.9%	72.4%	0.5%	72.4%	72.5%	-0.1%
<u>Paratransit</u>						
LIFT, Cabs & TNC	16,693	12,869	29.7%	16,183	13,467	20.2%
System Total	1,257,941	1,205,293	4.4%	1,266,410	1,249,318	1.4%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.73	\$11.02	-2.63%	\$10.65	\$10.36	2.80%
Bus-Frequent Service*	\$6.62	\$6.72	-1.49%	\$6.63	\$6.35	4.41%
Subtotal All Bus	\$7.74	\$7.91	-2.15%	\$7.73	\$7.45	3.76%
MAX	\$9.97	\$10.03	-0.60%	\$9.90	\$8.84	11.99%
Commuter Rail	\$79.24	\$28.69	176.19%	\$83.02	\$84.09	-1.27%
Fixed Route Total	\$8.61	\$8.67	-0.69%	\$8.59	\$8.08	6.31%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$79.76	\$49.75	60.32%	\$80.26	\$77.23	3.92%
System Total	\$9.55	\$9.14	4.49%	\$9.48	\$8.81	7.60%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Feb 26	Feb 25	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	197,237	189,300	4.19%	196,050	194,530	0.78%
Avg. Weekday Originating Rides	168,919	162,211	4.14%	168,530	166,720	1.09%
Monthly Boarding Rides/Rev. Hour	35.79	35.36	1.21%	35.74	36.59	-2.32%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	8.66%	8.31%	0.35%	8.50%	8.98%	-0.49%
System Cost/Boarding Ride	\$11.47	\$11.84	-3.12%	\$11.53	\$10.54	9.39%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$294.74	\$307.87	-4.26%	\$295.42	\$283.54	4.19%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	86.56%	86.63%	-0.07%	87.10%	87.81%	-0.71%
Bus & Rail Maintenance Attendance	92.52%	92.06%	0.46%	93.03%	93.04%	-0.01%
WES Maintenance & Admin Attendance	97.24%	96.48%	0.76%	92.07%	92.30%	-0.23%
Weekly Boarding Rides Per Full Time Employee	355.4	329.7	7.78%	353.3	354.2	-0.26%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	14,886	8,673	71.64%	11,078	8,964	23.58%
Bus Collisions/100,000 Miles	2.60	4.80	-45.83%	2.86	3.21	-10.90%
Bus % Maintained Pullouts	100.00%	99.63%	0.37%	99.99%	99.92%	0.07%
Bus On-Time Performance(1)	87.20%	86.60%	0.60%	85.78%	86.34%	-0.56%
MAX Car Miles/Svc Delay Defects(2)	19,529	8,252	136.64%	11,145	10,330	7.88%
MAX Collisions/100,000 Miles	1.40	2.00	-30.00%	1.80	2.03	-11.33%
MAX % Maintained Pullouts	99.57%	99.93%	-0.36%	99.79%	99.49%	0.29%
MAX On-Time Performance(1)	90.80%	78.30%	12.50%	87.54%	78.85%	8.69%
WES Miles/Relevant Failure	5,762	5,880	-2.01%	6,119	6,174	-0.89%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	98.00%	100.00%	-2.00%	99.70%	100.00%	-0.30%
WES On-Time Performance(1)	94.00%	98.50%	-4.50%	97.98%	98.54%	-0.56%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Feb 26	Jan 26	Feb 25	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,395	1,462	1,703	1,566	1,804	-13.2%
B-Loop Boardings	1,623	1,642	1,789	1,648	1,864	-11.6%
North South Line Boardings	4,968	4,937	4,892	4,999	5,443	-8.2%
Average Weekend Ridership						
A-Loop Boardings	2,599	2,391	2,887	2,861	3,075	-7.0%
B-Loop Boardings	2,962	2,416	2,978	2,848	2,885	-1.3%
North South Line Boardings	7,883	6,457	5,907	6,654	6,778	-1.8%
Average Weekly Ridership						
A-Loop Boardings	9,574	9,701	11,402	10,691	12,096	-11.6%
B-Loop Boardings	11,077	10,626	11,923	11,089	12,203	-9.1%
North South Line Boardings	32,723	31,142	30,367	31,647	33,995	-6.9%
Monthly Ridership						
A-Loop Boardings	38,296	42,657	45,608	46,529	52,516	-11.4%
B-Loop Boardings	44,308	46,562	47,692	48,079	52,869	-9.1%
North South Line Boardings	130,892	135,962	121,468	136,710	146,978	-7.0%
A-Loop Boardings/Rev Hour	28.9	29.2	37.3	33.4	34.8	-3.9%
B-Loop Boardings/Rev Hour	33.9	31.1	40.2	33.1	35.3	-6.3%
North South Boardings/Rev Hour	39.0	36.6	51.9	42.0	55.2	-24.0%
System Boardings/Rev Hour	35.7	33.7	45.2	37.4	44.5	-16.0%
Service						
Vehicle Revenue Hours	5,988	6,679	4,748	6,190	5,673	9.1%
Vehicle Revenue Miles	29,006	31,877	27,585	31,287	31,616	-1.0%
Service Quality						
A-Loop On-Time Performance	78.00%	79.00%	80.00%	77.08%	80.75%	-3.67%
B-Loop On-Time Performance	77.00%	78.00%	72.00%	72.50%	72.42%	0.08%
North South On-Time Performance	80.00%	82.00%	81.00%	79.58%	79.08%	0.50%
Operator Attendance	80.81%	82.18%	80.25%	84.71%	85.15%	-0.44%
Excused Absence	0.37%	0.20%	0.08%	0.21%	0.24%	-0.03%
Family Leave	7.76%	8.96%	10.39%	7.15%	5.81%	1.34%
Unexcused Absence	0.21%	0.31%	0.00%	0.36%	0.13%	0.23%
Sick Leave	8.77%	6.40%	4.72%	5.48%	6.78%	-1.30%
Industrial Injury	2.07%	1.95%	4.56%	1.81%	1.57%	0.24%
Contractual Absence	0.00%	0.00%	0.00%	0.28%	0.32%	-0.05%
Maintenance Attendance	91.54%	95.69%	90.49%	94.09%	92.86%	1.24%
Excused Absence	0.71%	0.28%	0.15%	0.17%	0.10%	0.07%
Family Leave	6.97%	1.32%	3.75%	3.13%	4.23%	-1.10%
Unexcused Absence	0.00%	0.42%	0.00%	0.03%	0.08%	-0.05%
Sick Leave	0.78%	1.52%	5.60%	1.75%	2.52%	-0.77%
Industrial Injury	0.00%	0.07%	0.00%	0.41%	0.00%	0.41%
Contractual Absence	0.00%	0.70%	0.00%	0.41%	0.22%	-0.05%
Overall Attendance	83.48%	85.68%	82.98%	87.06%	87.16%	-0.11%

(1) Streetcar is owned by the City of Portland and Operated by TriMet