Date:        July 22, 2020
To:          Board of Directors
From:        Doug Kelsey
Subject:     RESOLUTION 20-07-30 OF THE TRI-COUNTY METROPOLITAN
TRANSPORTATION DISTRICT OF OREGON (TRIMET)
COMMENDING THE 2020 MINI-RUN OPERATOR OF THE YEAR

1. **Issue or Purpose of Item**
   This Resolution formally commends TriMet’s 2020 Mini-Run Operator of the Year.

2. **Background**
   Neuma Crandall was selected by her peers from one of four operators honored as Mini-Run Operator of the Quarter. All Mini-Run Operator of the Quarter winners for the period of April 2019 to March 2020 became candidates for Mini-Run Operator of the Year. TriMet bus operators elected Neuma Crandall as the Mini-Run Operator of the Year for 2020.

   Neuma Crandall was chosen for this honor based on her record of safety, attendance and customer service, her excellent rapport with co-workers and her commitment to excellent service. Neuma has four Superior Performance awards, is a Lead Operator and has eight National Safety Council awards. Neuma has been an employee of TriMet since May 2008.

3. **Recommendation**
   The General Manager recommends that the Board adopt the Resolution.
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WHEREAS, Neuma Crandall has professionally represented the Tri-County Metropolitan Transportation District of Oregon; and

WHEREAS, her outstanding safety record is a testament to her conscientious work habits; and

WHEREAS, her positive, professional and caring manner has earned her the respect and admiration of those who have had the pleasure of being her passengers and coworkers;

NOW, THEREFORE, BE IT RESOLVED:

That the TriMet Board of Directors commends Neuma Crandall as the 2020 Mini-Run Operator of the Year.

Dated: July 22, 2020

Presiding Officer

Attest:

Recording Secretary

Approved as to Legal Sufficiency

Gregory E. Skillman

Legal Department