

CHAPTER 19 – FARES

19.05 **Definitions.** As used in this Chapter, unless the context requires otherwise:

A. “Honored Citizen” means:

- (1) Persons 65 years of age or older who show valid government-issued photo identification showing proof of age, or a valid TriMet photo Honored Citizen Card;
- (2) Persons under 65 years of age registered legally blind by the Commission for the Blind who show a valid TriMet Honored Citizen Card;
- (3) Persons under 65 years of age registered disabled by the Social Security Administration who show a valid TriMet Honored Citizen Card;
- (4) Persons under 65 years of age who are certified disabled by the State of Oregon Vocational Rehabilitation Division, State of Oregon Senior and Disabled Services Division or by the U.S. Railroad Retirement Board when each applies the same standards of disability as are applicable to persons who are determined to be disabled pursuant to subparagraph 3 above and who show a valid TriMet Honored Citizen Card;
- (5) Veterans under 65 years of age certified 100% disabled by the Veterans Administration who show a valid TriMet Honored Citizen Card;
- (6) Persons under 65 years of age qualifying as “Temporarily Disabled” under criteria established by TriMet, and so certified by a licensed physician, and who show a valid TriMet Honored Citizen Card;
- (7) Persons qualified eligible by the Clackamas, Clark, Multnomah or Washington County Association for Retarded Citizens, or the Clackamas, Multnomah or Washington County Mental Health Association under the criteria established by TriMet and those agencies, who show a valid TriMet Honored Citizen STAR Card (marked with a “STAR”);
- (8) Persons under 65 years of age, not verified disabled by the Commission for the Blind, Social Security Administration, United States Railroad Retirement Board or the Veterans Administration, but who qualify as disabled under criteria established by TriMet and are so certified by a licensed physician, and who show a valid TriMet Honored Citizen Card;
- (9) Persons certified by a licensed physician or health or social service professional to qualify for a TriMet Honored Citizen “A” Card (marked with an “A”) under criteria established by TriMet and who show a valid TriMet Honored Citizen “A” Card;
- (10) Persons qualified eligible by C-Tran who show a valid C-Tran Senior, C-Tran Disabled, or C-Tran C-Van Identification Card; and
- (11) Persons who show a valid Medicare Card and either (a) valid government-issued photo

identification or (b) a valid TriMet photo Honored Citizen Card, as proof of identity for the Medicare Card.

Replacement TriMet Honored Citizen Cards are subject to payment of a \$5.00 fee.

- B. “Honored Citizen Downtown Bus Pass” is a photo identification card issued to persons qualifying for Honored Citizen status as set forth in Section 19.05(A) above, who provide proof of residency within the area bounded on the North by NW Irving, except that at the intersection of NW Irving and NW Station Way it shall be bounded on the North by NW Station Way to NW Broadway and then by NW Broadway south to NW Irving and continuing west on NW Irving to the Stadium (I-405) Freeway, on the West and South by the Stadium (I-405) Freeway and on the East by the Willamette River, under criteria established by TriMet. The photo identification card allows fareless travel on bus and rail trips which begin and end within the area described above, for a period of two years from the date of issuance. The General Manager may promulgate Administrative Requirements governing the Program requirements of the Honored Citizen Downtown Bus Pass, including but not limited to the fee for participation in the Program.
- C. “Low Income Fare” is a fare designation available to persons who are determined by TriMet to meet the eligibility requirements for a reduced fare because the person can demonstrate to TriMet’s satisfaction through a process established by TriMet that their annual income is at or less than 200% of the Federal Poverty Level. The Federal Poverty Level is a measure of income issued by the United States Secretary of Health and Human Services
- (1) A person deemed eligible by TriMet for the Low Income Fare will be provided a non-transferable Low Income Fare identification card.
 - (2) The General Manager may promulgate Administrative Requirements governing eligibility, applications, the issuance and appearance of Low Income fare cards, renewals, and any other requirements for the Low Income Fare.
- D. “Peak Hours” shall be from 7:00 a.m. to 9:00 a.m. and/or 4:00 p.m. to 6:00 p.m., weekdays.
- E. “Scheduled Holidays” means New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.
- F. “Weekdays” shall include Monday through Friday of each week and shall exclude Saturdays, Sundays, and Scheduled Holidays.
- G. “Youth” means persons in any of the following categories who show valid Youth fare identification and documentation as required by administrative rules established by the General Manager: (1) any person under 18 years of age; (2) any person who is a Kindergarten through Grade 12 student; and (3) any person enrolled in a general educational development program.

(19.05 amended by Ordinances No. 162, Section 1; Ordinance No. 178, Section 1; Ordinance No. 190, Section 1; Ordinance No. 239, Section 1; Ordinance Nos. 277, 286, 299, 309, 312, 316, 317, 323 and 347)

19.10 [19.10 Zones amended by Ordinance No. 162, Section 1; Ordinance No. 197, Section 1; Ordinance No. 198, Section 2; Ordinance No. 226, Section 1; Ordinance Nos. 248, 252, 269, 277, 282, 286, 289, 293, 295, 299, 300, 312 and 317; Section 19.10 and Fare Zone Boundary Table repealed by Ordinance No. 323]

19.15 **Fares.**

A. Regular Transit Services:

The fares payable for use on the TriMet transit system shall vary according to the status of the rider and method of payment. Any person displaying a valid Low Income Fare identification card issued under TMC 19.05 is permitted to use as proof of payment any HONORED CITIZEN fare instrument, including eFare, described in this section. A valid Low Income Fare identification card qualifies as a TriMet Honored Citizen identification card when required to be displayed as proof of eligibility for an Honored Citizen fare. Persons eligible for the Low Income Fare are not eligible for the Honored Citizen Downtown Bus Pass.

The fares payable for use on TriMet shall be as follows:

(1) Monthly Passes and 30-Day Passes

(a) <u>Status</u>	<u>Fare</u>
YOUTH	\$28.00
HONORED CITIZEN	\$28.00
ADULT	\$100.00

(b) A 30-Day Pass shall be valid for travel on any regularly scheduled TriMet route in accordance with the status of the rider for the period of thirty (30) consecutive days from the date of purchase.

(2) Pre-Paid Tickets

(a) <u>Status</u>	<u>Fare</u>
YOUTH	10/\$12.50
HONORED CITIZEN	10/\$12.50
ADULT	10/\$25.00

(b) Pre-paid unvalidated tickets may be used in the amount of their cash value for payment of additional fare, i.e., two Adult tickets may be used for an Adult 1-Day Pass. Refunds for overpayment will not be given.

(c) Field Trip Group Discount (“Class Pass”) Tickets

- (1) Groups whose members are 18 years of age or younger, traveling with at least 15 but not more than 35 members on the bus, or with at least 15 but not more than 70 members on MAX, including other persons aged 18 or older traveling with the group as designated group leader(s) or chaperone(s), are eligible for the Field Trip Group Discount (“Class Pass”) ticket. The cost of the ticket shall be \$1.00 per person. A ticket must be purchased for the trip. The ticket shall be valid for travel only for the date, route(s), time(s), and number of persons specified on the ticket. Each member must carry a ticket, or the group leader must carry a ticket for the group.
- (2) The group must schedule the trip at least 14 days in advance. Trips may be scheduled for weekdays or weekends using regularly scheduled service. Weekday trips must occur between the hours of 9:00 a.m. and 3:00 p.m. Specified trip times shall be at the discretion of TriMet. TriMet reserves the right to schedule trips according to anticipated available capacity on regularly scheduled service.

Possession of a Class Pass ticket in no way guarantees available vehicle capacity on scheduled trip times. In the event that all members of a group are unable to board the vehicle as specified on the Class Pass ticket, due to heavy passenger loads, the operator will arrange to have the Class Pass ticket be valid on the next regularly scheduled vehicle.

Groups wishing to reschedule a trip must cancel at least one business day in advance of the scheduled trip. Trips must be scheduled at least 14 days in advance of the new travel date. A new ticket will be issued to the group leader stating the new date, route(s), time(s), and number of persons in the group.

- (3) Class Pass tickets shall be available for purchase only at TriMet’s Ticket Office at Pioneer Square, or by mail. Tickets must be purchased at least 14 days in advance. Tickets are nonrefundable, nontransferable, and shall not be laminated or duplicated.

(d) Event Fare

An Event Fare shall be available to events for all tickets for the event which are purchased and distributed in advance through ticket outlets. The Event Fare shall be \$2.50 per ticket per day, which shall be valid fare for travel, all hours on the day of the event(s) for which the ticket is purchased. Tickets for the event which are sold at the door shall not be included in the Event Fare program.

(3) Cash Fares

<u>Status</u>	<u>Fare</u>
YOUTH	\$1.25

HONORED CITIZEN	\$1.25
ADULT	\$2.50

(4) Annual Passes

<u>(a) Status</u>	<u>Fare</u>
YOUTH	\$308.00
HONORED CITIZEN	\$308.00
ADULT	\$1,100.00

- (b) Annual Passes must be purchased as one lump sum; installment payments are not permitted, except that: (1) employers who enter into a written annual agreement to purchase Annual Passes in a minimum dollar amount of \$6,050, may elect to make quarterly installment payments subject to administrative program requirements, and (2) employers who enter into a written annual agreement to purchase Annual Passes, where the Annual Pass year ends on August 31, shall receive a pro-rated per pass price in the sum of: the number of months remaining in the Annual Pass year X the Monthly Pass price X .92. The price paid by employers for Annual Passes under a written agreement is subject to adjustment to include any Adult Annual Pass fare increases adopted by the TriMet Board that take effect during the term of the agreement. Employers shall pay any Adult Annual Pass price increases during the term of the agreement in accordance with administrative program requirements. However, the total amount of increase shall not exceed 3% of the employer's per pass price that was in effect on September 1 (or the effective date of the agreement).

(5) Select Term Pass Program

- (a) Colleges with a campus(es) located within the TriMet district may purchase for their qualified students at that campus(es), Term passes in accordance with the Select Term Pass program requirements set forth in this Paragraph (5) and the administrative program requirements established for the fare. A "campus" means a building(s) located at one physical location within the TriMet district under the control of a college. "Qualified students" are either full-time or part-time students, as defined by the college administrative criteria, who attend class at a campus. The college shall be required to enter into a written contract for purchase of the Select Term Pass in accordance with the administrative program requirements established for the fare. The Select Term Pass fare instrument shall be valid for travel for the Term Pass fare period.
- (b) The Select Term Pass fare instrument shall consist of the student's college photo identification card with an affixed TriMet issued validation sticker, or a TriMet approved eFare Program card ("eFare card"), and must be carried by the student as proof of fare payment.
- (i) If using TriMet issued validation stickers, colleges shall provide the student with a photo identification card, which shall also include the college's name.

The validation sticker must be placed on the photo identification card. A student's photo identification card with an affixed Term validation sticker shall be valid through the month and year designated on the sticker.

(ii) Colleges may use a TriMet approved eFare card, which shall be required to display the college's name, the student's name, and may include the student's photo. If the approved eFare card does not include a photo, the student may be asked to display other valid photo identification as proof of their identity. Students are required to tap their eFare card prior to each vehicle boarding and upon occupying any district areas requiring proof of fare payment.

(iii) Colleges shall verify student status before providing an individual with a Term Pass fare instrument. The Term Pass fare instrument may not be provided to or used by non-students, is non-transferable, and is a valid fare instrument only for the person whose name appears on the card.

(c) The Term Pass fare period shall be established in the written contract with the college. During the contract period, the Select Term Pass price shall be calculated on a per Term basis (Term Pass fare period). The price of the Select Term Pass shall be the sum of the number of months in the Term times the Board adopted Adult Monthly Pass fares that will be in effect during that Term, less a discount of 10%. The price will not be pro-rated. The price paid by college for the Select Term Pass under a written contract is subject to adjustment to include any Adult Monthly Pass fare increases adopted by the TriMet Board that take effect during the term of the contract. Colleges shall pay any Select Term Pass price increases during the term of the contract in accordance with administrative program requirements.

(d) Only one pass may be sold to each qualified student per Term Pass fare period.

(6) 1-Day Pass

A 1-Day Pass shall be valid for travel on any regularly scheduled TriMet route, in accordance with the status of the rider, for the remainder of the service day in which the 1-Day Pass is valid.

<u>Status</u>	<u>Fare</u>
YOUTH	\$2.50
HONORED CITIZEN	\$2.50
ADULT	\$5.00

(7) 7-Day Pass

The 7-Day Pass shall be valid for travel on any regularly scheduled TriMet route in accordance with the status of the rider for the period of seven (7) consecutive days.

<u>Status</u>	<u>Fare</u>
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YOUTH	\$7.50
HONORED CITIZEN	\$7.50
ADULT	\$26.00

(8) 14-Day Pass

A 14-Day Pass shall be valid for travel on any regularly scheduled TriMet route in accordance with the status of the rider for the period of fourteen (14) consecutive days as follows:

<u>Status</u>	<u>Fare</u>
YOUTH	\$14.50
HONORED CITIZEN	\$14.50
ADULT	\$51.00

(9) Washington County Commuter Rail (WES) Service

Fares payable for use of Washington County Commuter Rail (WES) Service shall be the same as other regular fixed route fares established according to the status of the rider and the method of payment for travel as set forth in TMC Section 19.15.

B. Door-to-door LIFT services:

- (1) The fare for door-to-door LIFT services, excluding rides paid for by agencies under contract with TriMet, shall be:
 - (a) Cash: \$2.50.
 - (b) Pre-paid Tickets: 10/\$25.00.
 - (c) Monthly Pass: \$74.00; non-transferable.
 - (d) Annual Pass: \$888.00; non-transferable.
 - (e) 20 trip punch card: \$48.00; valid for 20 trips on LIFT service only, non-expiring.
 - (f) 14-Day Pass: \$37.50; valid for travel on LIFT service for a period of fourteen (14) consecutive days, non-transferable.

- (2) The following additional methods of fare payment will be accepted as total payment for door-to-door LIFT services:
 - (a) A regularly scheduled service route transfer plus \$1.50;
 - (b) Regularly scheduled service route tickets will be accepted on LIFT service for their face

value toward the LIFT cash fare; or

(c) Adult 1-Day Pass.

(3) Purchase of a pre-paid ticket or pass does not guarantee that a ride will be provided.

(4) A LIFT pre-paid ticket, LIFT monthly pass or LIFT annual pass is valid for travel on regular fixed route service when accompanied by valid TriMet Honored Citizen identification.

C. Electronic Fare (“eFare”) Program

Use of an electronic fare payment system (“eFare”) Program shall be subject to the following fare provisions:

(1) eFare Cards

(a) An eFare card is a contactless electronic fare instrument that allows a rider to tap at designated card readers to pay their fare.

(b) The rider must tap their eFare card prior to each vehicle boarding to validate their trip or upon occupying district areas requiring proof of fare payment.

(c) eFare cards are non-transferable.

(d) The following fares shall be available using stored value from an eFare card account, according to the status of the rider:

(i) 2 ½ Hour Ticket

A rider shall be allowed unlimited rides for a duration of 2 ½ hours following the initial eFare card tap.

<u>Status</u>	<u>Fare</u>
YOUTH	\$1.25
HONORED CITIZEN	\$1.25
ADULT	\$2.50

(ii) 1-Day Pass

Fares paid per card tap shall accumulate, and a rider shall be charged only up to the applicable 1-Day Pass price and not more (“capped”), regardless of how many taps the rider accrues during the service day. Once charges accrue to the applicable 1-Day Pass price during a service day, additional trips are free for the remainder of that service day.

<u>Status</u>	<u>Fare</u>
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YOUTH	\$2.50
HONORED CITIZEN	\$2.50
ADULT	\$5.00

(iii) 1-Month Pass

Fares paid per card tap shall accumulate, and a rider shall be charged only up to the applicable 1-Month Pass price and not more (“capped”), regardless of how many taps the rider accrues during the calendar month. Once charges accrue to the applicable 1-Month Pass price during a calendar month, additional trips are free for the remainder of that calendar month.

<u>Status</u>	<u>Fare</u>
YOUTH	\$28.00
HONORED CITIZEN	\$28.00
ADULT	\$100.00

- (e) Reloadable eFare cards shall be available for purchase for a fee of \$3.00.
- (f) A minimum \$5.00 load to an eFare card account shall be required, except that no minimum load shall be required for eFare cards loaded at the TriMet Ticket Office.
- (g) Annual Passes may be purchased as one lump sum, according to the requirements set forth in TMC Section 19.15(A)(4). Annual Passes shall be issued in the form of an eFare card.
- (h) Payment of fares for LIFT paratransit services by an eFare card shall be initiated either by tapping a card reader, or payment shall be deducted from the rider’s account when the LIFT operator picks up the rider and confirms the rider’s trip through their Mobile Driver Terminal (MDT). LIFT payments in this paragraph (h) exclude rides paid for by agencies under contract with TriMet. The following LIFT paratransit fares shall be available for payment from an eFare card account:
 - (i) Single Ticket: \$2.50
 - (ii) 1-Month Pass: \$74.00. Fares paid shall accumulate, and a rider shall be charged only up to the applicable 1-Month Pass price and not more (“capped”), regardless of how many taps the rider accrues during the calendar month. Once charges accrue to the applicable 1-Month Pass price during a calendar month, additional trips are free for the remainder of that calendar month.
 - (iii) Annual Passes may be purchased as one lump sum, according to the requirements set forth in TMC Section 19.15(B)(1)(d).
 - (iv) Payment of a LIFT fare under this paragraph (h) shall be valid as payment for travel on

regular fixed-route service. In the case a rider begins their trip on fixed-route by tapping their LIFT eFare card, the applicable Honored Citizen fare and fare identification requirements shall apply.

(2) Other eFare Payment Instruments

Financial instruments issued by the major payment brands including VISA, MasterCard, American Express and Discover that are capable of providing payment through contactless tapping at designated card readers may be used to purchase the Adult 2 ½ Hour Ticket and Adult 1-Day Pass per paragraphs (1)(d)(i) and (ii) above. The rider must tap their fare payment instrument prior to each vehicle boarding to validate their trip or upon occupying district areas requiring proof of fare payment.

D. Universal Annual Pass Fare Program

- (1) Employers within the TriMet district may purchase annual passes (“Universal Passes”) for their qualified employees based on worksite location(s) subject to this Paragraph D and administrative program requirements established for the Universal Pass fare. The employer shall be required to enter into a written contract in a minimum annual amount of the Adult Annual pass price for purchase of Universal Passes in accordance with administrative program requirements established for the fare. The pass price shall be calculated according to this Paragraph D. For purposes of the Universal Pass fare, a “worksite” means a building(s) located at one physical location within the TriMet district under the control of an employer, except as the context requires otherwise under paragraph (8) (c).
- (2) Employers must purchase a pass for each qualified employee regardless of whether the employee uses transit at the time of purchase. For purposes of the Universal Pass fare, “qualified” employee means any person on or expected to be on the employer’s payroll, full or part-time (part-time is 80 or more hours per 28-day period), for at least six consecutive months, including business owners, associates, partners, and partners classified as professional corporations.
 - (a) An employee who works at multiple worksites is considered a qualified employee at the worksite of their cost center.
 - (b) Contract employees, per-diem employees and/or temporary employees are considered qualified employees only if they are covered under the employer’s benefits package and have been included in the Employee Commute Options (ECO) Survey.
 - (c) Exempted from qualified employee status are: volunteers, employees working less than part-time, field personnel required to use their personal vehicle as a condition of their job, employees whose regular work commute has either a start or end time outside of TriMet service hours, residents of the State of Washington, independent contractors, temporary or seasonal employees hired for a term of less than 6 months, employees exempted by the Oregon Department of Environmental Quality for ECO purposes, employees who already have an annual transit pass from another source, and regularly sworn officers of local law

enforcement agencies within the TriMet boundaries and the Oregon State Police. The total number of employee exemptions shall not exceed 50% of the employer's total employee population.

- (d) An employer who wishes to include in the Universal Pass program exempted personnel in the categories identified at subparagraph (c) above, must purchase passes for all individuals in the category and must include all individuals in the category in the ECO Survey.
- (3) The Universal Pass pricing structure is based on employer transit mode split. "Transit mode split" is defined as follows: (Total number of transit trips to worksite by qualified employees) divided by (Total number of trips to worksite by qualified employees). If more than one commute mode is used to travel to a worksite, the commute mode for the longest portion of the trip constitutes the determined commute mode. Transit Mode Split refers to the results from the most recent ECO Survey unless specifically stated otherwise in this Paragraph D.
- (4) Employers shall survey their qualified employees to determine transit mode split using an ECO Survey. If an employer moves their worksite(s) or adds a worksite(s) during a contract year, the contract price remains valid until expiration of the contract. The employer must re-survey to determine the current transit mode split and the price will be adjusted according to the new transit mode split. An employer with ECO Survey results showing a 0% transit mode split for two consecutive surveys shall not be allowed to participate in the Universal Pass program. Employer surveying shall be conducted in accordance with the schedule and other administrative program requirements established for the fare.
- (5) The Universal Pass fare instrument shall consist of the employee's photo identification card with an affixed TriMet issued annual validation sticker or a TriMet approved eFare Program card ("eFare card"), and must be carried by the employee as proof of fare payment.
 - (a) If using TriMet issued validation stickers, employers shall provide the employee with a photo identification card which must include the employee's name and the company's name. The validation sticker must be placed on the photo identification card. An employee's photo identification card with an affixed TriMet annual validation sticker shall be valid through the month and year designated on the sticker.
 - (b) Employers may use a TriMet approved eFare card, which shall be required to display the employer's name and the employee's name, and may include the employee's photo. If the approved eFare card does not include a photo, the employee may be asked to display other valid photo identification as proof of their identity. Employees are required to tap their eFare card prior to each vehicle boarding and upon occupying any district areas requiring proof of fare payment.
 - (c) Employers shall verify employee status before providing an individual with a Universal Pass fare instrument. The Universal Pass fare instrument may not be provided to or used by non-employees, is non-transferable and is a valid fare instrument only for the person

whose name appears on the card.

A Universal Pass fare instrument shall allow travel for TriMet services within the District, including regular service and door-to-door LIFT service.

- (6) Subject to subparagraph (c) below, the pass price shall be calculated on an annual basis, from September 1 through August 31. For employers purchasing the pass mid-year, the price shall be pro-rated based on the number of months remaining in the year (September 1 through August 31).
 - (a) For each employer contract, TriMet will issue Universal Pass fare instruments for all qualified employees at the contract price. If an employer hires additional qualified employees during the contract term, the employer shall purchase additional fare instruments at the prorated cost for the additional new hires.
 - (b) Employers may re-sell the Universal Pass fare instrument to their employees however the price shall not exceed the employer's purchase price per employee.
 - (c) The pass price paid by employers for Universal Pass under a written contract is subject to adjustment to include any Adult Annual Pass fare increases adopted by the TriMet Board that take effect during the term of the Agreement. Employers shall pay any Universal Pass price increases during the term of the Agreement in accordance with administrative program requirements. However, the total amount of increase shall not exceed 3% of the employer's per pass price that was in effect on September 1 (or the effective date of the contract).
- (7) If an employer wishes to include a category of exempted personnel in the Universal Pass program after commencement of the Universal Pass year who were not included in the employer's Employee Commute Survey, the employer must first conduct an Employee Commute Survey for the category. The employer's company transit mode split will be recalculated based on the results of that survey, and the employer's price per employee for the remainder of the Universal Pass year will be based on the new transit mode split.

(8) Universal Pass Price

(a) Regional Price

Subject to Paragraph (6)(c) above, employers meeting the requirements of this Paragraph D are eligible to purchase Universal Pass at the regional Universal Pass price as follows:

- (i) The minimum per pass price shall be \$50.00.
- (ii) For first and second year participation in Universal Pass, the per pass price shall be: Transit Mode Split X Adult Annual Pass Price calculated at the beginning of each contract year.

(iii)(a) For third year participation in Universal Pass and every year thereafter, subject to (iii)(b) and (iv) below, the per pass price shall be calculated at the beginning of each contract year by Transit Mode Split X Adult Annual Pass Price. However, when that price exceeds either (1) 10% of the employer's previous year's adjusted per pass price, or (2) the employer's previous year's adjusted per pass price by \$20 or more, the employer shall pay either a 10% increase in the adjusted per pass price or a \$20 increase in the adjusted per pass price, whichever is greater. "Adjusted per pass price" means the previous year's per pass price plus the percentage increase in the weighted Adult Annual Pass Price (fare) from the previous contract year.

(b) An Employer's price per pass shall not decrease more than 5% from the previous year's price, except that an employer that moves to a new location with a significant decrease in transit service shall not be subject to the 5% limitation.

(iv) If, during an employer's third or subsequent year of participation in Universal Pass, TriMet places a new fixed transit service facility (e.g., new light rail lines, stations, commuter rail, busway) within ½ mile of an employer's worksite, the employer will be required to resurvey their employees and pricing shall be calculated as set forth below for the following year:

(a) Employers who have multiple worksites must resurvey their employees using the same method as was used in the employer's most recent prior survey.

(b) The following year's pricing will be: Transit Mode Split X Adult Annual Pass price, but not less than \$50.00 per pass. Pricing for subsequent years will be determined as provided by subparagraph 8 (a) (i) through (iii).

(b) Flat Rate Price

The Flat Rate Universal Pass price applies to employers who elect to create a separate zone ("Flat Rate Zone") in which all employers within the zone pay the same flat rate, regardless of the actual transit mode split of each individual employer. In order to qualify for a Flat Rate Zone Fare are, the Zone must meet all the following criteria:

(i) The area must have specific identifiable boundaries;

(ii) The area must contain at least 5 employers and 5,000 employees, and approval of creation of the Flat Rate Zone shall be secured from employers representing 75% of the qualified employees of the area;

(iii) The area must have an existing formal Transportation Management Association; and

(iv) The area must have a partnership agreement with TriMet, designed to increase use of alternative transportation modes and decrease reliance on single occupant vehicle travel to the worksite.

- (v) Employers in a Flat Rate Zone are not eligible for the Regional Universal Pass price. All employers within the Flat Rate Zone who participate in Universal Pass must pay the Flat Rate fare price.
- (vi) Subject to Paragraph (6) (c) above, the Flat Rate fare price is calculated as follows: (The aggregated transit mode split of employers in the area who are participating in Universal Pass X (Adult Annual Pass Price).
- (vii) The average transit mode split of employers in the area participating in Universal Pass is determined using the Employee Commute Survey and is calculated as: (Total transit trips to the worksite for employees of all participating employers) divided by (Total trips to the worksite for employees of all participating employers). Participants in the Universal Pass Flat Rate Fare Zone shall survey each year before June 30.
- (viii) Participants in the Lloyd District Employer Universal Annual Pass Flat Rate Fare Program are eligible for the Flat Rate Price as set forth at Paragraph 8(b)(vi) above, which shall be subject to transition pricing defined as follows:
 - (a) For the contract year 2009-2010, the price per pass shall be: (the Adult Annual Pass Price in effect during the term of the contract X .2695).
 - (b) For the contract year 2010-2011, and for each subsequent contract year, the price per pass shall be calculated as: (the aggregated transit mode split of employers in the flat rate area who are participating in the Lloyd District Employer Universal Annual Pass Flat Rate Fare program X the Adult Pass Price), subject to fare increases as provided by Paragraph (6)(c) above. However, when that price exceeds 5% of the previous year's adjusted Flat Rate per pass price, the employer shall pay no more than a 5% increase over the previous year's adjusted Flat Rate per pass price. The aggregated transit mode split of employers in the Flat Rate area shall be determined using results from employee commute surveys conducted during the 2009-2010 contract year.
 - (c) When the Flat Rate per pass price as calculated above at subparagraph (b) no longer exceeds 5% of the previous year's adjusted Flat Rate per pass price, then the per pass price for that contract year shall be recalculated using results from the most recent employee commute surveys, according to Paragraph 8(b)(vii) above.
 - (d) "Adjusted per pass price" means the previous year's Flat Rate per pass price plus the percentage increase in the weighted Adult Annual Pass Price (fare) from the previous contract year.
- (c) If an employer wishes to participate in Universal Pass at more than one worksite, the

employer must survey qualified employees at each worksite separately to determine the transit mode split at each worksite. Each worksite's price per pass is based on the transit mode split at that site.

An employer with multiple worksites, who also has a worksite(s) outside of the TriMet district may participate in Universal Pass at the out-of-district worksite (s) subject to the following:

- (i) The total number of employees to be enrolled in Universal Pass located at the out-of-district worksite(s), must be less than 25% of the total number of employees enrolled in Universal Pass located at worksite(s) in the district.
 - (ii) The per pass price for all employees located at employer's worksite(s) outside the district shall be the aggregate per pass price of all the employer's worksites within the district.
- (d) When an employer's worksite location extends across Regional and Flat Rate Pricing zones, the pass price shall be based on the location of the employer's business address of record.

E. Universal Term Pass Fare Program

- (1) Colleges with a campus(es) located within the TriMet district may purchase college term passes ("Universal Term Passes") for their qualified students based on campus location(s) subject to this Paragraph E and administrative program requirements established for the Universal Term Pass fare. The college shall be required to enter into a written contract for purchase of Universal Term Pass for the period of three consecutive regular Terms, Fall through Spring as defined in subparagraph (5), and otherwise in accordance with administrative program requirements established for the fare. The college shall have the option of purchasing Universal Term Pass for the Summer Term, as defined in subparagraph (5). For purposes of the Universal Term Pass fare, a "campus" means a building(s) located at one physical location within the TriMet district under the control of a college.
- (2) Colleges may elect to participate in Universal Term Pass for one or more campuses, as defined in subparagraph (1). The college must purchase a pass for each qualified student at each participating campus(es) regardless of whether the student uses transit at the time of purchase. Colleges outside of the TriMet service district with a campus(es) as defined in subparagraph (1) above, are eligible to participate in the Universal Term Pass program at that campus(es).
- (3) For purposes of the Universal Term Pass fare, "qualified" student means any person enrolled or expected to be enrolled in degree program for the Term or taking continuing education classes, and taking at least three credit hours for that Term. A student who attends multiple campuses is considered a qualified student at the campus where they are enrolled for a majority of their credit hours.

- (4) The Universal Term Pass fare instrument shall consist of the student's photo identification card showing the student's name with an affixed TriMet issued Term validation sticker, or a TriMet approved eFare Program card ("eFare card"), and must be carried by the student as proof of fare payment.
- (a) If using TriMet issued validation stickers, colleges shall provide the student with a photo identification card, which shall also include the college's name. The validation sticker must be placed on the photo identification card. A student's photo identification card with an affixed Term validation sticker shall be valid through the month and year designated on the sticker.
 - (b) Colleges may use a TriMet approved eFare card, which shall be required to display the college's name, the student's name, and may include the student's photo. If the approved eFare card does not include a photo, the student may be asked to display other valid photo identification as proof of their identity. Students are required to tap their eFare card prior to each vehicle boarding and upon occupying any district area requiring proof of fare payment.
 - (c) Colleges shall verify student status before providing an individual with a Universal Term Pass fare instrument. The Universal Term Pass fare instrument may not be provided to or used by non-students, is non-transferable and is a valid fare instrument only for the person whose name appears on the card.

A Universal Term Pass fare instrument shall allow travel for TriMet services within the District, including regular service and door-to-door LIFT service.

- (5) During the contract period, the Universal Term Pass price shall be calculated on a per Term basis. The three consecutive regular Terms, Fall, Winter and Spring, are as follows: Fall Term shall be from September 1 or October 1 through December 31; Winter Term shall be from January 1 through March 31; Spring Term shall be from April 1 through June 30. The optional Summer Term shall be from July 1 through August 31.
- (a) During the contract period, TriMet will issue Term validation stickers for all qualified students at the contract price, each Term.
 - (b) Colleges may re-sell the Universal Term Pass fare instrument to their qualified students, however the price shall not exceed the college's purchase price per student.

(6) Universal Term Pass Price

- (a) The Universal Term Pass fare price per student per Term is calculated as follows: (Adult Monthly Pass Price/3) X the number of months in the Term. The price shall not be prorated.
- (b) The total Universal Term Pass fare price for each campus for each Term shall be

calculated as follows: (The total number of qualified students enrolled at that campus for the Term) X (The Universal Term Pass fare price per student per Term).

- (c) For second year participation in Universal Term Pass and every year thereafter, if the per pass price as calculated above exceeds either (1) 10% of the college's previous year's per pass price, or (2) the college's previous year's per pass price by \$20 or more, the college shall pay either a 10% increase in the per pass price or a \$20 increase in the per pass price, whichever is greater.
- (d) The price paid by colleges for the Universal Term Pass under a written contract as set forth above at subparagraphs (a) through (c) is subject to adjustment to include any Adult Monthly Pass fare increases adopted by the TriMet Board that take effect during the term of the contract. Colleges shall pay any Universal Term Pass price increases during the term of the contract in accordance with administrative program requirements.

(19.15 amended by Ordinance No. 162, Section 1; Ordinance No. 175, Section 1; Ordinance No. 178, Section 1; Ordinance No. 190, Section 1; Ordinance No. 193, Section 1; Ordinance No. 194, Section 1; Ordinance No. 197, Section 1; Ordinance No. 198, Section 1; Ordinance No. 203; Ordinance No. 212; Ordinance No. 220, Section 1; Ordinance No. 226, Section 1; Ordinance No. 235, Section 1; Ordinance No. 236, Section 1, Ordinance No. 239, Section 1; Ordinance No. 241, Section 1; Ordinance Nos. 242, 246, 250, 251, 252, 255, 261, 262, 269, 277, 282, 286, 288, 289, 295, 299, 300, 308, 309, 312, 317, 321, 323, 333, 335, 338, 342, and 347).

19.20 **Exemption from Fares.**

- A. Children six (6) years of age and under shall ride free when accompanied by a fare-paying passenger. Otherwise the applicable fare shall be charged.
- B. One attendant, accompanying a customer who pays the appropriate fare and shows a valid TriMet Honored Citizen "A" Card (Marked with an "A"), shall ride free.
- C. Regularly sworn officers of local law enforcement agencies within the TriMet boundaries, and the Oregon State Police, are exempt from payment of fares on District vehicles upon displaying police identification or police badges upon request when entering or remaining upon any District vehicle.
- D. Uniformed, non-sworn security officers designated by the General Manager are exempt from payment of fares on District vehicles upon displaying TriMet issued identification upon request when entering or remaining on any District vehicle. The General Manager is authorized to establish administrative requirements to effectively implement the fare exemption.

(19.20 amended by Ordinance No. 190, Section 1; Ordinance No. 239, Section 1; Ordinance Nos. 269, 277 and 299).

19.25 **Transfers.**

A passenger may transfer freely from one regularly scheduled TriMet route to another in accordance with the status of the rider applicable to the passenger's means of payment, and during the time allotted on the transfer. Therefore:

- A. A monthly passholder may transfer to another regularly scheduled route at any time during the month for which the pass is issued.
- B. A holder of a valid transfer or machine validated ticket may transfer to another regularly scheduled route within the time as may be allotted on the passenger's transfer or validated ticket.
- C. A holder of a 1-Day Pass valid for unlimited travel on regularly scheduled TriMet routes may transfer to any other regularly scheduled route within the remainder of the service day for which it is first used.
- D. Transfers cannot be upgraded on regularly scheduled routes.
- E. Transfers are not transferable to another person.
- F. Transfers must have time remaining to be valid upon boarding the bus or MAX, and be retained for proof of payment.
- G. Printer issued bus transfer receipts and validated machine tickets are also transfers. MAX station machine tickets are issued to be valid for two and one-half hours from the time of validation. A printer issued bus transfer receipt is a valid transfer for two and one-half hours from the time of purchase.

(19.25 amended by Ordinance No. 162, Section 1, Ordinance No. 193, Section 1; Ordinance No. 226, Section 1; and Ordinance Nos. 252, 273, 286, 308, 317, 323 and 332)

19.30 **TriMet/C-Tran Fare Integration.**

- A. The TriMet and C-Tran fare structures are typically integrated in such a way as to make possible passenger trips over both systems at a fare that is the same as a trip of comparable distance over one system. The General Manager is hereby authorized to negotiate and execute a mutual service contract with C-Tran providing for fare integration.
- B. TriMet fares shall be valid for travel on C-Tran as specified in the most current TriMet/C-Tran Intergovernmental Agreement on such matters.

19.35 **Administration of Fares.** The General Manager is authorized to develop detailed program requirements and documents to effectively implement Fares.

(19.35 amended by Ordinance No. 220, Section 1)

- 19.40 **Promotional Tickets and Passes.** Promotional distribution of discounted and free tickets and passes from time to time is necessary or convenient to provision of TriMet's transit system. Discounted and free tickets and passes may be used to promote increased use of TriMet's transit system. The General Manager, or his or her designee, is therefore authorized to approve distribution of discounted and free tickets and passes for the following purposes:
- A. To provide an individual with an incentive to take their first trip on the transit system;
 - B. To retain existing riders;
 - C. To encourage existing riders to ride the transit system more often and for different trip purposes;
 - D. To encourage individuals to use new services; or
 - E. To shift patrons from over-utilized services and amenities to under-utilized services and amenities of the transit system.

(19.40 amended by Ordinance No. 220, Section 1; Ordinance No. 226, Section 1; Ordinance No. 239, Section 1, and Ordinance No. 282)

- 19.45 **Experimental Fares.** Ordinances adopting experimental fares shall not be codified in the TriMet Code.

(19.45 amended by Ordinance No. 162, Section 1 and Ordinance No. 186, Section 1)

- 19.50 **Administrative Distribution of Free Tickets and Passes.** Administrative distribution of free tickets and passes from time to time is necessary or convenient to provision of TriMet's transit system. The General Manager, or his or her designee, is therefore authorized to approve distribution of free tickets and/or passes in the following situations:

- A. To employees and their dependents, retirees of the District, and current and former Board members, and direct employees of ATU 757 and their dependents;
- B. On a case-by-case basis to individuals as settlement of a claim against the agency;
- C. To companies and/or individuals under contract with TriMet when a fare is required to perform the services of the contract;
- D. In recognition of voluntary services provided to TriMet where the amount of the services rendered is greater or equal to the value of the fare;
- E. On a case-by-case basis, to individuals who have received lower quality service than expected, to retain a customer;
- F. On a case-by-case basis, to groups and organizations for the purpose of demonstrating partnership and commitment to the community subject to the following criteria:

(1) Must be for a special event that would not take place without TriMet's involvement.
It cannot be a substitute for the organization's regular operating expenses.

(2) The organization must not otherwise be able to afford the cost of fares; or

G. For agency planning and demonstration of the transit system.

(19.50 added by Ordinance No. 239, Section 1; amended by Ordinance Nos. 242 and 282)