# City of Canby – Canby Area Transit (CAT) Vehicle Maintenance Plan

#### **Policy:**

Canby Area Transit's goal as stated in the Transit Master Plan is to "Serve the transportation needs of residents, employees, and visitors with, safe, affordable, and efficient transit service" this Vehicle Maintenance Plan addresses this goal and its first stated objective which is to provide "Coordinated, efficient and reliable transit services that allow people to safely depend on transit as a primary mode of travel. These factors work together to create a higher quality of service for existing passengers and help attract new riders who might otherwise drive. Efficient service can also reduce the cost of operations."

Vehicle maintenance plays a critical role in the provision of safe, comfortable, and reliable transportation to our passengers, and effective and efficient service to the community.

#### Goals and Objectives:

The goals and objectives of the vehicle maintenance program are:

- 1. Maintain vehicles to promote the safety and comfort of passengers, operators, and protect the public.
  - Conduct regular pre-trip inspections in order to identify vehicle and equipment problems and assure vehicles are in good operating condition.
  - Conduct basic Preventive Maintenance service routines in a timely manner to identify vehicle problems and keep vehicle systems in good repair.
  - Conduct vehicle repairs in a timely manner and in accordance with industry best practices.
  - Maintain a clean appearance for vehicles through regular interior and exterior cleaning.
- 2. Manage Preventive Maintenance and repair activities to promote the reliability of the service by minimizing service interruptions due to vehicle or equipment failure.
  - Regularly inspect vehicles in order to identify and correct problems in to prevent service interruptions.
  - Schedule repairs promptly in order to minimize service interruptions.
  - Utilize subcontractors as needed to perform specialized services and to supplement City maintenance staff efforts.
  - Schedule preventive maintenance activities to maximize fleet availability during service peaks.
  - Analyze repair, road call and tow data to identify trouble-prone components or systems for proactive attention.
- 3. Maintain vehicles and equipment to promote cost-efficiency of operations.
  - Maintain and repair vehicles to ensure their operation at peak efficiency, including fuel efficiency, emissions systems, etc.
  - Analyze fleet fuel usage and repair data; identify vehicles which may need remedial work or may need to be made inactive.
  - Maintain vehicles and related equipment to fulfill manufacturer's warranty requirements and pursue warranty repairs where applicable; research and follow up on any applicable recalls or service bulletins.
  - Maintain vehicles to maximize the useful vehicle life, including the life of key components such as tires, brakes, batteries, etc.

- Manage the maintenance program to be cost effective in terms of staff time, service vendors and parts and supplies costs.
- 4. Conduct vehicle operations, repairs, and cleaning in compliance with applicable local, state and federation regulations.
  - Ensure that shop equipment and maintenance procedures comply with applicable OSHA laws and regulations protecting the health and welfare of workers.
  - Handle and dispose of fuels, lubricants, solvents, tires and related materials in a safe and environmentally responsible manner.
  - Maintain vehicles to comply with relevant emission standards and other applicable regulations.
  - Conduct vehicle cleaning to comply with applicable wastewater and other relevant regulations.
  - Conduct maintenance and repairs in compliance with environmental standards and other relevant regulations.

#### **Program Elements:**

**Pre-trip inspections.** Each vehicle will be inspected at the start of each shift by a driver trained in the procedure. A walk-around will be performed according to the items listed on the Daily Vehicle Inspection Report (DVIR). All irregularities will be recorded on the DVIR. Safety issues will be reported immediately to the dispatcher. Vehicles with safety issues will be removed from service until inspected and cleared for service by a Mechanic. See the Standard Operating Procedures (page 3) and attached Daily Vehicle Inspection Report (page 10) for more information.

*Basic Service Routines.* Per the recommendations of the chassis, bus body, and wheelchair lift manufacturers, and the additional recommendations of the Lead Mechanic, a thorough preventive maintenance schedule will be established and followed for each vehicle. At or before the recommended mileage intervals, the Fleet Department staff will perform all the elements of maintenance due at that mileage. Please see Scheduled Maintenance Intervals on page 6 for more specific information.

**Vehicle Cleaning.** Interior cleaning and sweeping of each in-service vehicle will be performed at the end of each shift by contracted driving staff. Vehicle exteriors will be washed on a bi-weekly basis or more frequently, as needed.

**Vehicle Repairs.** The need for a vehicle repair may be discovered during a pre-trip inspection, preventive maintenance inspection, or breakdown. City Fleet Department staff will determine warranty coverage for the system requiring attention, and if appropriate, pursue warranty repairs with the vendor, bus or chassis manufacturer, or authorized warranty outlet. The Lead Mechanic will determine whether the repair can be accomplished in-house, or because of the need for special diagnostic expertise or equipment, will be assigned to a subcontractor.

**Documentation and Analysis.** Vehicle condition will be regularly documented through pre-trip and post-trip inspections and problems discovered on the road will be documented on the DVIR by the driver, reported to dispatch, and logged or removed from service as appropriate. In addition, all vehicle maintenance and repair activity and costs will be documented. Vehicle data will be organized for summary and analysis.

The remainder of this document provides detail regarding Canby Area Transit's vehicle inspection procedures, maintenance practices, and supporting forms and documentation.

#### STANDARD OPERATING PROCEDURES

Canby Area Transit - Fleet Management

These procedures apply to the management of the City of Canby/Canby Area Transit (CAT) vehicle fleet:

- 1. At the start of each driving shift, each driver performs a pre-trip inspection to ensure safety and accessibility items are operational and that any defects are recorded on the Daily Vehicle Inspection Report (DVIR). Additionally, safety issues are reported directly to the dispatcher and when necessary vehicles are removed from service until inspected and cleared for service by a Mechanic.
- 2. Each driver records beginning and ending mileage for the route (s).
- 3. Each day, dispatch staff record vehicle miles driven for that day in the *Mobilitat Easy Rides* database. At the end of the month an ending odometer reading is recorded for each vehicle.
- 4. Vehicle condition and mileage is entered daily into the fleet database (Fleet Maintenance Pro). The program flags vehicles 500 miles prior to the scheduled deadline for a Preventive Maintenance (PM) service. This allows staff to easily identify vehicles due for PM and assure that the service is performed on or before the service due mileage. Work is scheduled in-house or out-sourced as needed to meet the maintenance deadlines.
- 5. Specific components of each vehicle are scheduled for inspection, lubrication, cleaning or replacement at regular intervals. The intervals are determined by published information from the vehicle and component manufacturers. In addition, such inspections may include other items or incorporate shorter intervals as recommended by maintenance staff or management.
- 6. At each service, maintenance staff record service date, odometer reading, service items, parts used, parts cost, and labor hours in Fleet Maintenance Pro as the work is performed.
- 7. At regular intervals Fleet Department staff audit the data collection process and verify the completeness and timeliness of the database records. Management also works with maintenance staff to revise maintenance policy and checklists as needed, and to upgrade database capabilities.
- 8. Monthly, management quarter review preventive maintenance detail to ensure timely performance of preventive maintenance services for the prior month, and consult with maintenance staff to ensure adequate resources are available for the workload.

#### PRE & POST TRIP INSPECTIONS: (OPERATOR)

See Daily Vehicle Inspection Report (DVIR) on page 10 for details.

#### DAILY END-OF-SHIFT: (OPERATOR)

In addition to DVIR items end of shift operators:

- Stow wheelchair securements
- Sweep the coach interior and inspect for damage
- Power off all switches
- Lock vehicle doors

#### AS NEEDED MAINTENANCE: (OPERATOR)

- Fuel as needed
- Wash vehicle interior as needed (minimum weekly)
- Monitor performance of the climate control systems.
- Clean interior window glass, wipe seats, sweep floors

#### **BI-WEEKLY MAINTENANCE: (BUS WASHER)**

- Clean exterior of vehicles
- Clean interior window glass, wipe seats, sweep & mop floor
- Wash vehicle interior as needed

#### DAILY MAINTENANCE: (MECHANIC)

• Review operator defect reports and repair, schedule for repair, or take vehicle out of service as appropriate

#### PREVENTIVE MAINTENANCE (PM) CHECKLIST

See Preventive Maintenance (PM) Checklist for detail (page 11).

#### ANNUAL INSPECTION: ALL REVENUE VEHICLES

See Annual Inspection Report for detail (pages 12-13).

## TRANSIT DEPARTMENT (CAT) FLEET

The City of Canby's Fleet Department maintains the Canby Area Transit fleet of 13 accessible vehicles and 2 sedan staff vehicles. The following provides a description of the fleet as of July 1, 2012:

BUS#	YEAR	MAKE	VIN#	PLATE#	LENGTH	FUEL	BODY
20002	2002	FORD/GIRARDIN	1FDXE45F52HA20586	E224017	25	DIESEL	CUT-AWAY
20003	2003	FORD/GIRARDIN	1FDXE45F63HA17519	E225477	24	DIESEL	CUT-AWAY
20005	2003	FORD/GIRARDIN	1FDXE45F23HA17520	E225478	24	DIESEL	CUT-AWAY
20006	2002	FORD/GIRARDIN	1FDXE45F12HA18026	E224014	21	DIESEL	CUT-AWAY
20014	2006	FREIGHTLINER	4UZABOBV07CX85017	E238812	35	DIESEL	COACH
20015	2006	FREIGHTLINER	4UZABOBV07CX85018	E238813	35	DIESEL	COACH
20016	2006	FREIGHTLINER	4UZABOBV07CX85019	E238814	35	DIESEL	COACH
20017	2009	CHEV/SENATOR	1GBE4V1999F407205	E248092	26	DIESEL	CUT-AWAY
20018	2010	CHEV/SENATOR	1GB9G5A68A1121989	E253103	22	DIESEL	CUT-AWAY
20019	2010	CHEV/SENATOR	1GB9G5A65A1122100	E253104	22	DIESEL	CUT-AWAY
20023	2003	CHEV/VENTURE	1GBDX23E23D251183	E225484		GAS	MINIVAN
20724	2002	FORD/CrownVic	2FAFP71W32X138708	E228367		GAS	SEDAN
20725	2002	FORD/CrownVic	2FAFP71W52X138709	E228368		GAS	SEDAN
20026	2012	CHEV ARBOC	1GB6G5BG6B1186044	E257280	26	GAS	CUT-AWAY
20027	2012	CHEV ARBOC	1GB6G5BG7B1190622	E257279	26	GAS	CUT-AWAY

#### SCHEDULED MAINTENANCE INTERVALS

See Preventive Maintenance (PM) Checklist (attached) and PM Service Intervals by vehicle type (below) for detail.

Champion – Freightliner	PM Service Interval
Full Service: oil filter, oil change. Regular PM tests & inspection See PM Checklist	5,000 miles
Lift Maintenance as per Ricon F9TF Requirements for 750 cycles (High use in Mild Climate)	5,000 miles
Service transmission	50,000 miles
Replace battery (or 730 days)	100,000 miles
Annual Inspection	12 months
Lift Maintenance as per Ricon F9TF Requirements for (additional maintenance)	12 months
Service differential	100,000 miles
Replace serpentine belt and belt tensioner	150,000 miles
Replace shocks	150,000 miles
Replace water pump	250,000 miles
Replace starter	250,000 miles
Replace alternator	250,000 miles
Diesel Engine Fuel System (Test & Clean)	500,000 miles
Rebuild suspension	500,000 miles

#### Girardin - Ford - Diesel

Full Service: oil filter, oil change. Regular PM tests & inspection See PM Checklist

Lift Maintenance as per Ricon S-Series Requirements for 1750 cycles

Service transmission

Replace battery (or 730 days)

**Annual Inspection** 

Lift Maintenance as per Ricon S-Series Requirements for 3500 cycles

Service differential

Replace serpentine belt and belt tensioner

Replace shocks Replace water pump Replace starter Replace alternator

Diesel Engine Fuel System (Test & Clean)

Rebuild suspension

#### **PM Service Interval** 3.000 miles

3.000 miles 50,000 miles 100,000 miles 12 months 12 months 100,000 miles 150,000 miles 150,000 miles 250,000 miles 250,000 miles 250,000 miles 500,000 miles 500,000 miles **Senator – Chevrolet – Diesel** 

Full Service: oil filter, oil change. Regular PM tests & inspection See PM Checklist

Lift Maintenance as per Bruan 403/404 Requirements for 750 & 1500 Cycles

Service transmission

Replace battery (or 730 days)

**Annual Inspection** 

Lift Maintenance as per Bruan 403/404 Requirements for 4,500 Cycles

Service differential

Replace serpentine belt and belt tensioner

Replace shocks

Replace water pump

Replace starter

Replace alternator

Diesel Engine Fuel System (Test & Clean)

Rebuild suspension

Arboc - Chevrolet - Gas

Full Service: oil filter, oil change. Regular PM tests & inspection See PM Checklist

Lift Maintenance as per Bruan RA300 Requirements for 750 Cycles

**Annual Safety Inspection** 

Lift Maintenance as per Bruan RA300 Requirements for 1,500 Cycles, Adjust Microswitch & Deploy/Stow pressure

Service transmission

(or 730 days) Replace battery

Service differential

Complete Gas Engine Tune up

Replace serpentine belt and belt tensioner

Replace shocks

Replace starter

Replace alternator

Replace water pump

Rebuild suspension

**PM Service Interval** 

3.000 miles

3.000 miles

50,000 miles

100,000 miles

12 months

12 months

100,000 miles

150,000 miles

150,000 miles

250,000 miles

250,000 miles

250,000 miles

500,000 miles

500,000 miles

**PM Service Interval** 

3.000 miles

3.000 miles

12 months

12 months

50,000 miles

100,000 miles

100,000 miles

100,000 miles

150,000 miles

150,000 miles

250,000 miles

250,000 miles

250,000 miles

500,000 miles

#### Venture - Chevrolet - Gas

Full Service: oil filter, oil change. Regular PM tests & inspection See PM Checklist

Ramp inspected & lubricated according to manufacturer recommendations

**Annual Safety Inspection** 

Service transmission

Replace battery (or 730 days)

Service differential

Complete Gas Engine Tune up

Replace serpentine belt and belt tensioner

Replace shocks

Replace starter

Replace alternator

Replace water pump

Rebuild suspension

### Crown Victoria - Ford - Gas (Non Revenue)

Full Service: oil filter, oil change. Regular PM tests & inspection See PM Checklist

Service transmission

Replace battery (or 730 days)

Service differential

Complete Gas Engine Tune up

Replace serpentine belt and belt tensioner

Replace shocks

Replace starter

Replace alternator Replace water pump

Rebuild suspension

#### **PM Service Interval**

3.000 miles

3.000 miles

12 months

50,000 miles

100,000 miles

100,000 111110

100,000 miles

100,000 miles

150,000 miles

150,000 miles

200,000 miles

200,000 miles

200,000 11116

200,000 miles

300,000 miles

#### **PM Service Interval**

3,000 miles

50,000 miles

100,000 miles

100,000 miles

100,000 miles

150,000 miles

150,000 miles

200,000 miles

200,000 miles

200,000 mile.

200,000 miles

300,000 miles

### Attachments

Daily Vehicle Inspection Report (DVIR)	Page 10
Preventive Maintenance (PM) Checklist	Page 11
Annual Inspection Report	Page 12-13

ehicle No.	Date	Drivers Name	Start	Miles	Start Time	End Miles	End Time	
		1						
		2					-	
		3	-					
		L'andread and a second						
		✓ = Satisfactory		X = Uns	atisfactory		-	
2 3		INSPECTION ITEM	1 2 3		CONTRACTOR OF THE CONTRACTOR O	SPECTION ITEM		
		S AND WHEELS			ind cushions are se			
		depth and air pressure			elts are complete, or			
Whee	is and rims for o	cracks, rips, welds or protruding objects.	2 way radio is complete and operational – RADIO CHECK					
Lugn	tuts tight, no e	xcessive rust or damage E COMPARTMENT			nield wipers opera			
Engin		E SOME ACTIMENT			ield washer operati perational	onal		
	natic Transmis	ssion fluid	Passenger door complete and operational					
Cooli	ng system leve	el			egistration present			
	hield washer so	olution			roof of insurance			
The state of the s	fluid level			OTHER				
	steering fluid le			10.1	BRA			
	vehicle leaks	in, no corrosion			pedal feels good a			
Unider		HICLE GLASS		rarking	g brake complete a STEERING AND SUS		ppeny	
Winds	hield has no ch		TIT	Steerin	g wheel secure, n		Y	
Mirro	rs are complete	e and in good condition			ift mechanism tight			
	ws complete				SAFETY	İTEMS		
Emerg		complete and operable			f kit, fully stocked a			
Haadl		nal – High and low beam			reflectors present			
		perational & reflectors present			Traffic Cone prese tinguisher present			
		te and operational			accident packet pre		hla	
		te and operational			uid kit present and a		oic	
		te and operational			elt web cutter preser			
	p alarm comple			-	WHEELCH	IAIR LIFT		
Emerg		ashers operational TERIOR ENVIRONMENT		Lift free from leakage				
Front		ioner complete and operational		Lift operating properly electronically Lift operating properly manually				
		omplete and operational		Lift inte	erlock operating pr	merly		
		and operational		# of Lap		f Tie Downs:		
		INTERIOR			11.00	115.50.011101		
Clean			Quarts of oil at			-		
			SAURES OF OIL BO	080		Gallions of fluel added:		
se explain ir	detail below a	any problems you are having with the ve	hicle and	when the	problem occurs			
				THE REAL PROPERTY.	[	1 /	57	
51			100			1		
						7	-	
100	6			2	2000 ax	9		
0	(0				TI II	7 7		
ny items in bo	old marked unsa	atisfactory must be brought to the attention	of the Supe	ervisor imi	mediately. The bol	d typeface indicate	es items that	
ncie out of se	rvice.							
e, accordingly	ve properly pen	ormed a vehicle inspection on the vehicle in	ndicated ab	ove and r	lave inspected and	marked the inspe	ction items, li	
		Trip inspection:						
	7,000	There have been no incidents or ac-	cidents with	this vehi	cle since the above	signed inspection	1,	
Driver's	signature mid t	rip inspection:						
	post trip inspec	b. O						
DITTO: U	post trip mopec	tion:						
eviewed								
Noted for repair Technicians Signature:								
Could not duplicate problem								
epaired	outo prootein	Shop Managers Signatu	ire:					
spareu								
r number 2, r	nid trip, only ha	s to perform a walk around inspection. Only	inspect ite	ms where	a mark can be place	ced.		



## **Preventive Maintenance (PM) Checklist**

Full Service to be accomplished recommended miles (3,000/5,000)

Change Oil & Filter Lube Change Fuel Filter Inspect Drive Train Check Transmission Fluids Inspect Suspension & Steering System Inspect Brakes Inspect Tires (Air pressure) Check Engine Compartment Fluids  Brake Fluids Power Steering Fluid Radiator Coolant Reservoir Transmission Fluid Windshield Washer Fluid
Inspect Belts & Hoses Inspect Batteries & Terminals Inspect Air Filter Check Lights Check interior Open Emergency Exits & Test Operation Inspect & Test Operation of LIFT

Canby Area Transit - City of Canby

City of Canby



## **Annual Inspection Report**

	Number:		Date:		Lift Type:	
Wo	rk Order Number:		Mileage:		Fuel Type:	
MM		PPEARS OKAY	NEEDS REPAIR	CONCERN RESOLVED		NEEDS CON REPAIR RES
ES	T DRIVE VEHICLE				TIRE AND WHEEL CONDITION	
	Test Drive Vehicle				Tire Condition Front □	
NS.	TRUMENTS AND CONTROLS				Tire Condition Rear □ Wheel & Well Covers □	
]	Ammeter Gauge				Spare Tire & Jack □	
	Oil Pressure Gauge				FNOINE	
	Temperature Gauge Fuel Gauge				ENGINE  Coolant Protection To  Degrees E	Below Freezing
	Heater Fan Switch				Intake Manifold	
1	Heater Temperature Controls	ñ	ā		Exhaust Manifolds(s)	
j	Air Conditioning System				Carburetor/Fuel Injection System	
]	Door Lock Controls				☐ Cylinder Head(s) ☐	
]	Window Controls and Switches				☐ Engine Block	
]	Window Locks and Latches				] Oil Pan □	
]	Seat Controls				Emissions System	
]	Safety Belt Systems				☐ Drive Belts and Pulleys ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	
V/IK	IDSHIELD WIPER SYSTEM				☐ Water Pump ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	
VIIN	Blade Condition				☐ Power Steering Pump ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	
]	Intermittent System	ä			Battery	
]	Low, Normal , and High Speeds	<u> </u>	ä	ä	Dattery	
]	Washer Delivery System	ä	ä	ä	FUEL SYSTEM	
		_	_	_	Fuel Lines and Connections	
R/	ME INSPECTION				☐ Fuel Tank ☐	
]	Sub Frame Condition				Fuel Filler Neck	
]	Main Frame Condition					
	Undercarriage Condition				EXHAUST SYSTEM  Exhaust Pipe	
•тс	ERING AND SUSPENSION SYS	TEM			☐ Exhaust Pipe ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	
]	Steering Gear Box or Rack				Muffler	
]	Steering Gear Box or Rack Hose		ä	ä	Tailpipe	
]	Tie Rod Ends and Steering Links				_	
	Front Struts or Shocks				DRIVE TRAIN	
	Rear Shocks or Struts				Front Axle CV Boots	
	Rear Springs and Shackles				Front Axle	
	EDWAL LIGHT OPERATION				Trans Axle or Transmission	
	ERNAL LIGHT OPERATION				] Rear Drive Line □ □ Rear Axle □	
]	Headlights Cyclops				Rear Axle	
]	Turn Signals				BRAKE SYSTEM	
]	Tall Lamps				Master Cylinder	
]	Brake Lamps	ä		ä	☐ Brake Booster ☐	
]	Marker Lamps				Brake Lines	
]	Driving Lamps				Front Brake Calipers or Cylinders □	
					Rear Brake Calipers or Cylinders	
	ASS				Front Brake Pads or Shoes Replaced or Rear Brake Pads or Shoes Replaced or	% Remainin
]	Windshield				Rear Brake Pads or Shoes Replaced or	% Remainin
]	Door Glass Side Window Glass				LIFT	
]	Rear Window Glass				Operation	
]	Rear Hatch Glass				Condition	
]	Sun Roof Glass				. Continuon	
ST/	TE INSPECTION:				DEQ:	
	MMENTS:					

PAGE 1

City of Canby



## **Annual Inspection Report**

Bus Number:	Work O	rder Number	:	Date:	
	7				
NEEDS IMMEDIATE ATTENTION	APPEARS NEEDS REPAIR	CONCERN RESOLVED	NEEDS IMMEDIATE ATTENTION	APPEARS NEE	CONCERN RESOLVED
INTERIOR APPEARANCE  ☐ Condition of Upholstery ☐ Wheelchair Securement T ☐ Wheelchair Stations Harne	esses $\square$		EXTERIOR APPEARANCE  Body Damage Fender Damage		
□ Interior Lights (doors, step □ Window Gaskets □ Grab Bars	ss, etc.)		SAFETY EQUIPMENT  Fire Extinguisher  Blood Borne Pathogen Kit First Aid Kit Emergency Kit Belt Cutter		
COMMENTS:					
SIGNATURE:			DATE:		

PAGE 2