

Date: May 16, 2013

To: General Manager
Board of Directors

From: Nancy Jarigese
Timothy Kea

Subject: April 2013 Monthly Performance Report

1. Weekly system boarding rides (fixed route and paratransit) were down 6.6% in April. Weekly bus, MAX, and LIFT rides were down, with only WES posting increases compared to last year.
2. Weekday fixed route boardings were 322,700 in April, 5.1% below the prior year's level. Bus and MAX rides were down (-3.8%, -7.3% respectively), while WES commuter rail was up 5.3%. Weekend ridership fell 5.9% on buses and 21.8% on MAX. Overall weekly system fixed route rides were 6.6% below the prior year's level. The magnitude of this April's decline is partly due to the higher than normal April 2012 ridership. Gas prices were over \$4.00 a gallon in April 2012, about \$0.45 higher than the April 2013 level. In addition, the loss of (mostly free) rides due to the elimination of Fareless Rail continues to affect ridership totals.
3. The four MAX lines averaged a total of 122,700 weekday, 82,500 Saturday, and 60,100 Sunday boardings in April. Weekday rides averaged 63,900 on the Blue line, 20,800 on the Red line, 15,900 on the Yellow line, and 22,100 on the Green line. Total MAX ridership fell 7.0% during the peaks and 7.4% in off-peak periods, resulting in a 7.3% drop in weekday ridership. Total weekend ridership was also down (-25.5% Saturday, -16.1% Sunday), leading to a 10.4% decline in weekly MAX rides in April. Ridership losses reflect the effect of more moderate gasoline prices than last year and the loss of rides in the former Rail Free Zone area.
4. April was a departure from the mostly positive bus ridership results we have observed this fiscal year. In April, bus ridership was down on both weekdays and weekends (-3.8%, -5.9%, respectively). Weekday rides fell 5.1% during the peaks and 3.2% during off-peaks. Overall weekly bus rides were down 4.1%. This decline in bus rides compared the prior year was likely due in part to last year's significantly higher gas prices.
5. WES averaged 1,790 daily rides in April, 5.3 % above the prior year. WES operated reliably in April, with 100% of scheduled trips operated, one mechanical failure, no accidents and 99.7% of trips on time. A WES train is considered on-time if it arrives at the destination platform (Beaverton TC or Wilsonville) within 4 minutes of the published arrival time.

6. Weekly LIFT rides were down 2.3% in April, with weekday rides down 1.4% and weekend rides down 6.3%. In September, the LIFT service boundaries evenings and weekends were contracted to more closely match fixed route hours of operation. In addition, LIFT fares were increased again this April. As a result, we have seen LIFT rides (and consequently LIFT and cab miles) decline. Fiscal year to date, LIFT rides are down an average of 2.7% and LIFT/cab miles are down 2.1% from the prior year's level.

7. April passenger revenues were \$10.11 million, 22.2% above the April 2012 level (+19.2% adjusting for one more weekday this April). Though up significantly from last year, April 2013 passenger revenue was \$147,000 (-1.4%) below budget. Fiscal year-to-date, passenger revenues are 2.2% below budget. Passenger revenue was revised down in the forecast (from \$115.1 million budgeted to \$113.3 million), after the agreement on the Portland Public Schools high school sticker programs was reached. In terms of the forecast, we believe that passenger revenue will be \$500,000 to \$1 million below forecast for the fiscal year.

SYSTEM RIDERSHIP SUMMARY

Measure	Apr 13	Apr 12	% Change	FY13	FY12	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	95,900	91,700	4.6%	91,600	84,730	8.1%
Bus-Frequent Service*	<u>102,300</u>	<u>114,300</u>	-10.5%	<u>102,850</u>	<u>107,960</u>	-4.7%
Subtotal All Bus	198,200	206,000	-3.8%	194,450	192,690	0.9%
MAX	122,700	132,300	-7.3%	120,560	129,390	-6.8%
Commuter Rail	<u>1,790</u>	<u>1,700</u>	5.3%	<u>1,723</u>	<u>1,620</u>	6.4%
Fixed Route Total	322,690	340,000	-5.1%	316,733	323,700	-2.2%
<u>Paratransit</u>						
LIFT& Cabs	3,674	3,728	-1.4%	3,543	3,616	-2.0%
System Total	326,364	343,728	-5.1%	320,276	327,316	-2.2%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	554,700	525,600	5.5%	530,800	485,630	9.3%
Bus-Frequent Service*	<u>623,200</u>	<u>703,100</u>	-11.4%	<u>631,110</u>	<u>661,590</u>	-4.6%
Subtotal All Bus	1,177,900	1,228,700	-4.1%	1,161,910	1,147,220	1.3%
MAX	756,100	843,800	-10.4%	750,710	807,640	-7.0%
Commuter Rail	<u>8,950</u>	<u>8,500</u>	5.3%	<u>8,615</u>	<u>8,090</u>	6.5%
Fixed Route Total	1,942,950	2,081,000	-6.6%	1,921,235	1,962,950	-2.1%
Frequent Bus % of Total Bus	52.9%	57.2%	-4.3%	54.3%	57.7%	-3.4%
<u>Paratransit</u>						
LIFT & Cabs	20,920	21,410	-2.3%	20,138	20,680	-2.6%
System Total	1,963,870	2,102,410	-6.6%	1,941,373	1,983,630	-2.1%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.32	\$3.30	0.61%	\$3.43	\$3.45	-0.58%
Bus-Frequent Service*	\$2.46	\$2.31	6.49%	\$2.47	\$2.37	4.22%
Subtotal All Bus	\$2.87	\$2.73	5.13%	\$2.90	\$2.82	2.84%
MAX	\$1.83	\$1.63	12.27%	\$1.83	\$1.67	9.58%
Commuter Rail	\$13.68	\$14.08	-2.84%	\$14.78	\$14.52	1.79%
Fixed Route Total	\$2.51	\$2.33	7.73%	\$2.54	\$2.39	6.28%
<u>Paratransit</u>						
LIFT & Cabs	\$29.93	\$29.37	1.91%	\$30.81	\$29.70	3.74%
System Total	\$2.81	\$2.60	8.08%	\$2.83	\$2.68	5.60%

* Frequent Bus lines are those operating at headways of 15 minutes or less. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Apr 13	Apr 12	% Change	FY13	FY12	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	322,690	340,000	-5.09%	316,730	323,700	-2.15%
Monthly Boarding Rides Per Revenue Hour	64.09	68.44	-6.35%	63.34	65.09	-2.69%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	35.35%	29.84%	5.51%	32.84%	30.72%	2.12%
System Cost/Boarding Ride	\$3.35	\$3.07	9.12%	\$3.37	\$3.18	5.97%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$164.65	\$162.23	1.49%	\$163.75	\$158.74	3.16%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.96%	89.65%	0.31%	89.73%	89.89%	-0.16%
Bus & Rail Maintenance Attendance	96.17%	96.00%	0.17%	93.87%	94.67%	-0.80%
WES Maintenance & Admin Attendance	96.41%	95.29%	1.13%	95.00%	95.67%	-0.67%
Weekly Boarding Rides Per Full Time Employee	843.8	937.6	-10.00%	845.9	883.9	-4.30%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles/Vehicle Accident	63,115	53,198	18.64%	52,753	62,523	-15.63%
Bus % Maintained Pullouts	99.89%	99.84%	0.05%	99.77%	99.76%	0.01%
Bus On-Time Performance(1)	79.20%	82.70%	-3.50%	80.37%	81.63%	-1.26%
Rail Car Miles/Svce Related Repair	2,326	2,555	-8.96%	2,640	2,933	-9.98%
LRV-Train Miles/Vehicle Accident	328,540	167,448	96.20%	114,335	167,641	-31.80%
LRV % Maintained Pullouts	99.82%	99.45%	0.37%	99.51%	99.44%	0.08%
Rail On-Time Performance(1)	85.40%	85.10%	0.30%	82.51%	85.75%	-3.24%
WES Miles/Relevant Failure	10,349	9,878	4.77%	9,922	9,972	-0.50%
WES Miles/Vehicle Accident(2)	10,349	9,878	4.77%	9,922	9,972	-0.50%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.50%	100.00%	-0.50%
WES On-Time Performance(1)	99.70%	98.80%	0.90%	98.48%	98.37%	0.11%

(1) By departures at route timepoints

(2) No accidents in April 2013 on WES.

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