

Date: June 21, 2013

To: General Manager
Board of Directors

From: Nancy Jarigese
Timothy Kea

Subject: May 2013 Monthly Performance Report

1. Weekly system boarding rides (fixed route and paratransit) were down 6.0% in May. Weekly rides declined on buses and MAX, but were up on LIFT and WES compared to a year ago.
2. Weekday fixed route boardings were 321,200 in May, 5.9% below the prior year's level. Rides were down on bus and MAX (-4.2%, -8.5% respectively) but improved 2.9% on WES commuter rail. Weekend ridership fell 3.2% on buses and 11.8% on MAX. Overall weekly system fixed route rides were 6.6% below the prior year's level. The decline in ridership this May is probably partly due to the higher than normal May 2012 ridership. Gas prices averaged between \$4.00 and \$4.25 per gallon in May 2012, the highest level since 2008. May 2013 gas prices did increase over the month (from \$3.50 a gallon at the beginning of the month to just under \$4.00 by the end) but were still significantly below the May 2012 level. In addition, the loss of (mostly free) rides due to the elimination of Fareless Rail continues to affect ridership totals.
3. The four MAX lines averaged a total of 122,800 weekday, 90,800 Saturday, and 68,900 Sunday boardings in May. Weekday ridership averaged 63,600 on the Blue line, 21,900 on the Red line, 15,600 on the Yellow line, and 21,700 on the Green line. Total MAX ridership fell 8.5%, with decreases of 8.5% in both peak and off-peak periods. Total weekend ridership was also down (-13.0% Saturday, -10.1% Sunday), leading to a 9.2% decline in weekly MAX rides in May. Ridership losses reflect the effect of more moderate gasoline prices than last year and the loss of rides in the former Rail Free Zone area.
4. Weekday bus ridership was down 4.2% in May, with decreases in peak (-5.2%) and off-peak (-3.7%) time periods. Weekly bus ridership decreased 4.0%. This continued decline is likely impacted by the significantly higher gas prices a year ago.
5. WES patronage continues to grow, although more slowly than it did in the early years. WES averaged 1,800 daily rides in May, 2.9% above the prior year.

6. Weekly LIFT rides were up 2.7% in May. However, May 2012 ridership levels were affected by a weekday strike day on which only life-sustaining rides were provided. Excluding the affected day, average weekday ridership increased 0.4%. With weekend rides down 6.8%, adjusted LIFT weekly rides were down 0.5% for the month. Fiscal-year to date, weekly LIFT rides are down 2.1% over the prior year.

7. Ridership on the Portland Streetcar is calculated on a quarterly basis. The comparison between the current and prior spring quarter should be viewed in the context of several significant changes that occurred between the two periods. In late September 2012, a second streetcar line – the Central Loop (CL) was opened. The Central Loop line serves the Pearl District, Rose Quarter/Lloyd District, the central eastside, and OMSI. Also in September, the fareless zone on the existing streetcar line was eliminated. Rides on both the old North/South line and the new CL line cost \$1.00 per trip. Riders transferring to/from TriMet service must pay regular TriMet fares.

For the spring 2013 quarter, total streetcar rides (NS and CL lines combined) averaged 12,700 weekday, 12,100 Saturday, and 7,400 Sunday rides, resulting in total weekly rides up 9.2% over the prior winter's level. Ridership on the North/South line averaged 9,300 weekday, 8,200 Saturday, and 4,800 Sunday, while the Central Loop line carried an average of 3,400 weekday, 3,900 Saturday, and 2,600 Sunday rides during its third quarter in service. With the addition of the second line, total weekly streetcar vehicle hours grew by 56%. Vehicle hours increased more than ridership, resulting in a decline in weekly streetcar rides per hour from 108 to 75 between spring 2012 and spring 2013.

8. May passenger revenues were \$9.66 million, 10.0% above May 2012. Though up significantly from last year, May 2013 passenger revenue was \$660,000 (-6.4%) below budget. Fiscal year-to-date, passenger revenues are 2.6% below budget. Passenger revenue was revised down in the forecast (from \$115.1 million budgeted to \$113.3 million), after the agreement on the Portland Public Schools high school sticker programs was reached. In terms of the forecast, we believe that passenger revenue will be about \$1 million below forecast for the fiscal year.

SYSTEM RIDERSHIP SUMMARY

Measure	May 13	May 12	% Change	FY13	FY12	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	92,600	90,900	1.9%	91,691	85,290	7.5%
Bus-Frequent Service*	<u>104,000</u>	<u>114,300</u>	-9.0%	<u>102,955</u>	<u>108,540</u>	-5.1%
Subtotal All Bus	196,600	205,200	-4.2%	194,645	193,830	0.4%
MAX	122,800	134,200	-8.5%	120,764	129,830	-7.0%
Commuter Rail	<u>1,800</u>	<u>1,750</u>	2.9%	<u>1,730</u>	<u>1,630</u>	6.1%
Fixed Route Total	321,200	341,200	-5.9%	317,139	325,290	-2.5%
<u>Paratransit</u>						
LIFT& Cabs	3,693	3,550	4.0%	3,557	3,610	-1.5%
System Total	324,893	344,700	-5.7%	320,696	328,900	-2.5%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	537,900	522,300	3.0%	531,445	488,964	8.7%
Bus-Frequent Service*	<u>637,500</u>	<u>702,400</u>	-9.2%	<u>631,691</u>	<u>665,300</u>	-5.1%
Subtotal All Bus	1,175,400	1,224,700	-4.0%	1,163,136	1,154,264	0.8%
MAX	773,700	852,000	-9.2%	752,800	811,673	-7.3%
Commuter Rail	<u>9,000</u>	<u>8,800</u>	2.3%	<u>8,650</u>	<u>8,150</u>	6.1%
Fixed Route Total	1,958,100	2,085,400	-6.1%	1,924,586	1,974,086	-2.5%
Frequent Bus % of Total Bus	54.2%	57.4%	-3.1%	54.3%	57.6%	-3.3%
<u>Paratransit</u>						
LIFT & Cabs	20,874	20,334	2.7%	20,205	20,648	-2.1%
System Total	1,978,974	2,105,734	-6.0%	1,944,791	1,994,735	-2.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.33	\$3.27	1.83%	\$3.42	\$3.43	-0.29%
Bus-Frequent Service*	\$2.35	\$2.26	3.98%	\$2.46	\$2.36	4.24%
Subtotal All Bus	\$2.80	\$2.69	4.09%	\$2.89	\$2.81	2.85%
MAX	\$1.79	\$1.58	13.29%	\$1.83	\$1.66	10.24%
Commuter Rail	\$15.26	\$13.26	15.08%	\$14.83	\$14.39	3.06%
Fixed Route Total	\$2.46	\$2.28	7.89%	\$2.53	\$2.38	6.30%
<u>Paratransit</u>						
LIFT & Cabs	\$30.83	\$31.52	-2.19%	\$30.81	\$29.87	3.15%
System Total	\$2.76	\$2.56	7.81%	\$2.82	\$2.67	5.62%

* Frequent Bus lines are those operating at headways of 15 minutes or less. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	May 13	May 12	% Change	FY13	FY12	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	321,200	341,200	-5.86%	317,140	325,280	-2.50%
Monthly Boarding Rides Per Revenue Hour	64.09	68.65	-6.64%	63.41	65.42	-3.08%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	33.69%	31.27%	2.42%	32.92%	30.77%	2.15%
System Cost/Boarding Ride	\$3.28	\$3.00	9.33%	\$3.36	\$3.16	6.33%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$160.40	\$158.80	1.01%	\$162.88	\$158.74	2.61%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.88%	89.88%	0.00%	89.74%	89.89%	-0.14%
Bus & Rail Maintenance Attendance	96.19%	94.71%	1.48%	94.09%	94.68%	-0.59%
WES Maintenance & Admin Attendance	90.48%	99.05%	-8.57%	94.58%	95.96%	-1.38%
Weekly Boarding Rides Per Full Time Employee	850.5	935.8	-9.11%	846.3	888.6	-4.76%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles/Vehicle Accident	40,183	53,902	-25.45%	51,259	61,605	-16.79%
Bus % Maintained Pullouts	99.95%	99.93%	0.02%	99.79%	99.78%	0.01%
Bus On-Time Performance(1)	77.30%	81.80%	-4.50%	80.09%	81.65%	-1.55%
Rail Car Miles/Svce Related Repair	2,271	2,506	-9.39%	2,600	2,888	-9.97%
LRV-Train Miles/Vehicle Accident	87,105	84,988	2.49%	111,034	153,866	-27.84%
LRV % Maintained Pullouts	99.88%	99.12%	0.76%	99.55%	99.41%	0.14%
Rail On-Time Performance(1)	84.60%	83.10%	1.50%	82.70%	85.51%	-2.81%
WES Miles/Relevant Failure	10,334	10,349	-0.14%	9,960	10,006	-0.47%
WES Miles/Vehicle Accident(2)	10,334	10,349	-0.14%	9,960	10,006	-0.47%
WES % Maintained Trips	99.86%	100.00%	-0.14%	99.53%	100.00%	-0.47%
WES On-Time Performance(1)	99.40%	99.30%	0.10%	98.56%	98.45%	0.11%

(1) By departures at route timepoints

(2) No accidents in May 2013 on WES.

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QUARTERLY STREETCAR PERFORMANCE REPORT

	Spring '13	Winter '12-13	Spring '12	Annual Avg Current Yr
Boarding Rides				
Average Weekday	12,700	11,700	11,600	12,000
Average Saturday	12,100	9,200	10,600	10,300
Average Sunday	7,400	7,400	7,400	7,400
Average Weekly	83,000	75,100	76,000	77,700
Vehicle Hours				
Avg Weekly Vehicle Hours	1101	1101	704	1001
Rides per Vehicle Hour				
Average Weekday	75.7	69.7	109.9	87.8
Average Saturday	84.1	64.0	111.0	86.1
Average Sunday	62.9	62.9	91.0	74.4
Average Weekly	75.4	68.2	107.9	77.6

Streetcar statistics are reported on a quarterly basis. The quarters cover the following months:
 Spring = March - May, Summer = June-August, Fall = September - November, Winter = December-February