



**August 2014**

## **Monthly Performance Report**

Timothy Kea

## SYSTEM RIDERSHIP SUMMARY

Measure	Aug 14	Aug 13	% Change	FY15-TD	FY14-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	90,600	83,800	8.1%	90,950	83,950	8.3%
Bus-Frequent Service*	<u>103,400</u>	<u>93,800</u>	10.2%	<u>103,350</u>	<u>94,450</u>	9.4%
Subtotal All Bus	194,000	177,600	9.2%	194,300	178,400	8.9%
MAX	123,200	121,200	1.7%	124,100	122,600	1.2%
Commuter Rail	<u>2,000</u>	<u>2,060</u>	-2.9%	<u>1,995</u>	<u>1,980</u>	0.8%
Fixed Route Total	319,200	300,900	6.1%	320,395	302,980	5.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,515	3,523	-0.2%	3,517	3,510	0.2%
<b>System Total</b>	<b>322,715</b>	<b>304,383</b>	<b>6.0%</b>	<b>323,912</b>	<b>306,490</b>	<b>5.7%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	530,000	492,400	7.6%	530,300	493,332	7.5%
Bus-Frequent Service*	<u>641,700</u>	<u>583,400</u>	10.0%	<u>639,450</u>	<u>586,518</u>	9.0%
Subtotal All Bus	1,171,700	1,075,800	8.9%	1,169,750	1,079,850	8.3%
MAX	772,800	764,000	1.2%	780,000	775,050	0.6%
Commuter Rail	<u>10,000</u>	<u>10,300</u>	-2.9%	<u>9,975</u>	<u>9,875</u>	1.0%
Fixed Route Total	1,954,500	1,850,100	5.6%	1,959,725	1,864,775	5.1%
Frequent Bus % of Total Bus	54.8%	54.2%	0.5%	54.7%	54.3%	0.4%
<b><u>Paratransit</u></b>						
LIFT & Cabs	19,891	19,925	-0.2%	19,854	19,883	-0.1%
<b>System Total</b>	<b>1,974,391</b>	<b>1,870,025</b>	<b>5.6%</b>	<b>1,979,579</b>	<b>1,884,658</b>	<b>5.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.49	\$3.61	-3.32%	\$3.44	\$3.61	-4.71%
Bus-Frequent Service*	\$2.44	\$2.53	-3.56%	\$2.43	\$2.52	-3.57%
Subtotal All Bus	\$2.91	\$3.03	-3.96%	\$2.89	\$3.02	-4.30%
MAX	\$1.85	\$1.72	7.56%	\$1.85	\$1.69	9.47%
Commuter Rail	\$11.42	\$11.08	3.07%	\$11.87	\$11.33	4.77%
Fixed Route Total	\$2.53	\$2.53	0.00%	\$2.52	\$2.51	0.40%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$32.50	\$31.21	4.13%	\$32.11	\$30.99	3.61%
<b>System Total</b>	<b>\$2.83</b>	<b>\$2.83</b>	<b>0.00%</b>	<b>\$2.81</b>	<b>\$2.81</b>	<b>0.00%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Aug 14	Aug 13	% Change	FY15-TD	FY14-TD	% Change
<b><u>Ridership (Bus, MAX, WES)</u></b>						
Avg. Weekday Boarding Rides	319,200	300,900	6.08%	320,400	302,980	5.75%
Monthly Boarding Rides						
Per Revenue Hour	61.25	60.63	1.02%	61.50	61.03	0.78%
<b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b>						
Passenger Revenue/System Cost	33.28%	31.67%	1.61%	33.39%	34.21%	-0.82%
System Cost/Boarding Ride	\$3.41	\$3.48	-2.01%	\$3.37	\$3.44	-2.03%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$158.58	\$163.04	-2.74%	\$157.15	\$162.47	-3.27%
<b><u>Labor Productivity (Bus, MAX, WES)</u></b>						
Bus & Rail Operator Attendance	90.22%	89.41%	0.81%	90.32%	89.77%	0.55%
Bus & Rail Maintenance Attendance	94.30%	95.42%	-1.11%	94.56%	95.51%	-0.95%
WES Maintenance & Admin Attendance	91.54%	97.10%	-5.57%	94.27%	96.13%	-1.87%
Weekly Boarding Rides Per Full Time Employee	799.1	795.8	0.41%	804.8	803.5	0.16%
<b><u>Service Supplied (Bus, MAX, WES)</u></b>						
Bus Miles Between Mechanical Failures - Lost Service	8,026	8,246	-2.67%	7,751	9,076	-14.60%
Bus Collisions/100,000 Miles	3.00	1.49	101.34%	2.65	1.81	46.41%
Bus % Maintained Pullouts	99.99%	99.93%	0.06%	100.00%	99.92%	0.08%
Bus On-Time Performance(1)	80.10%	75.40%	4.70%	80.05%	75.50%	4.55%
MAX Car Miles/Svce Related Repair	2,687	2,462	9.16%	2,702	2,388	13.12%
MAX Collisions/100,000 Miles	1.50	0.60	150.00%	1.65	0.90	83.33%
MAX % Maintained Pullouts	98.10%	98.89%	-0.79%	98.64%	98.77%	-0.13%
MAX On-Time Performance(1)	76.10%	82.60%	-6.50%	78.80%	83.05%	-4.25%
WES Miles/Relevant Failure	4,910	10,349	-52.56%	10,041	10,349	-2.98%
WES Collisions	1.00	0.00	N/A	0.50	0.50	0.00%
WES % Maintained Trips	99.11%	100.00%	-0.89%	99.13%	100.00%	-0.87%
WES On-Time Performance(1)	94.00%	100.00%	-6.00%	94.65%	99.80%	-5.15%

(1) By departures at route timepoints

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## QUARTERLY STREETCAR PERFORMANCE REPORT

	Summer 2014	Spring 2014	Summer 2013	Annual Avg Current Year
<b>Boarding Rides</b>				
Average Weekday	14,680	14,050	14,800	14,500
Average Saturday	11,250	11,530	12,520	11,400
Average Sunday	7,480	7,800	8,730	7,400
Average Weekly	92,100	89,600	95,300	91,300
<b>Vehicle Hours</b>				
Avg Weekly Vehicle Hours	1,142	1,097	1,100	1,108
<b>Rides per Vehicle Hour</b>				
Average Weekday	83.3	84.1	88.2	85.6
Average Saturday	78.6	80.3	87.1	79.4
Average Sunday	63.8	66.3	74.2	63.0
Average Weekly	80.7	81.7	86.6	82.4

Streetcar statistics are reported on a quarterly basis. The quarters cover the following months:

Spring = March - May, Summer = June-August, Fall = September - November, Winter = December-February