



September 2014

Monthly Performance Report

Timothy Kea

SYSTEM RIDERSHIP SUMMARY

Measure	Sep 14	Sep 13	% Change	FY15-TD	FY14-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	95,600	86,200	10.9%	92,500	84,700	9.2%
Bus-Frequent Service*	<u>109,400</u>	<u>98,900</u>	10.6%	<u>105,367</u>	<u>95,930</u>	9.8%
Subtotal All Bus	205,000	185,100	10.8%	197,867	180,630	9.5%
MAX	115,500	116,100	-0.5%	121,233	120,430	0.7%
Commuter Rail	<u>2,000</u>	<u>2,100</u>	-4.8%	<u>1,997</u>	<u>2,020</u>	-1.2%
Fixed Route Total	322,500	303,300	6.3%	321,097	303,080	5.9%
<u>Paratransit</u>						
LIFT& Cabs	3,609	3,589	0.6%	3,548	3,536	0.3%
System Total	326,109	306,889	6.3%	324,644	306,616	5.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	555,600	499,800	11.2%	538,733	495,488	8.7%
Bus-Frequent Service*	<u>673,400</u>	<u>607,800</u>	10.8%	<u>650,767</u>	<u>593,612</u>	9.6%
Subtotal All Bus	1,229,000	1,107,600	11.0%	1,189,500	1,089,100	9.2%
MAX	727,700	724,900	0.4%	762,567	758,333	0.6%
Commuter Rail	<u>10,000</u>	<u>10,500</u>	-4.8%	<u>9,983</u>	<u>10,083</u>	-1.0%
Fixed Route Total	1,966,700	1,843,000	6.7%	1,962,050	1,857,517	5.6%
Frequent Bus % of Total Bus	54.8%	54.9%	-0.1%	54.7%	54.5%	0.2%
<u>Paratransit</u>						
LIFT & Cabs	20,410	20,227	0.9%	20,039	19,998	0.2%
System Total	1,987,110	1,863,227	6.6%	1,982,089	1,877,514	5.6%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.34	\$3.93	-15.01%	\$3.41	\$3.71	-8.09%
Bus-Frequent Service*	\$2.30	\$2.63	-12.55%	\$2.39	\$2.56	-6.64%
Subtotal All Bus	\$2.77	\$3.21	-13.71%	\$2.85	\$3.08	-7.47%
MAX	\$2.18	\$2.05	6.34%	\$1.95	\$1.80	8.33%
Commuter Rail	\$12.93	\$13.62	-5.07%	\$12.22	\$12.08	1.16%
Fixed Route Total	\$2.60	\$2.81	-7.47%	\$2.54	\$2.60	-2.31%
<u>Paratransit</u>						
LIFT & Cabs	\$33.85	\$32.52	4.09%	\$32.69	\$31.48	3.84%
System Total	\$2.92	\$3.13	-6.71%	\$2.85	\$2.91	-2.06%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Sep 14	Sep 13	% Change	FY15-TD	FY14-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	322,500	303,300	6.33%	321,100	303,080	5.95%
Monthly Boarding Rides Per Revenue Hour	60.06	59.24	1.39%	61.02	60.45	0.95%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	32.28%	28.27%	4.01%	33.02%	32.21%	0.81%
System Cost/Boarding Ride	\$3.47	\$3.76	-7.71%	\$3.40	\$3.54	-3.95%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$158.08	\$171.69	-7.93%	\$157.36	\$165.46	-4.90%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	90.29%	90.31%	-0.02%	90.31%	89.95%	0.36%
Bus & Rail Maintenance Attendance	94.32%	94.63%	-0.31%	94.48%	95.22%	-0.74%
WES Maintenance & Admin Attendance	93.91%	89.57%	4.34%	94.15%	93.80%	0.35%
Weekly Boarding Rides Per Full Time Employee	801.3	792.5	1.11%	803.6	799.8	0.47%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	9,120	9,413	-3.11%	8,207	9,188	-10.68%
Bus Collisions/100,000 Miles	1.77	1.83	-3.28%	2.36	1.81	30.39%
Bus % Maintained Pullouts	100.00%	99.97%	0.03%	100.00%	99.93%	0.06%
Bus On-Time Performance(1)	78.70%	75.40%	3.30%	79.60%	75.47%	4.13%
MAX Car Miles/Svce Related Repair	2,483	2,520	-1.47%	2,627	2,429	8.17%
MAX Collisions/100,000 Miles	0.92	1.88	-51.06%	1.40	1.22	14.75%
MAX % Maintained Pullouts	99.38%	99.75%	-0.37%	98.88%	99.09%	-0.20%
MAX On-Time Performance(1)	81.20%	84.70%	-3.50%	79.60%	83.60%	-4.00%
WES Miles/Relevant Failure	4,939	9,408	-47.50%	9,986	10,035	-0.49%
WES Collisions	0.00	0.00	N/A	0.33	0.33	0.00%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.41%	100.00%	-0.59%
WES On-Time Performance(1)	96.30%	98.00%	-1.70%	95.20%	99.20%	-4.00%

(1) By departures at route timepoints

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