



**November 2014**

## **Monthly Performance Report**

Timothy Kea

## SYSTEM RIDERSHIP SUMMARY

Measure	Nov 14	Nov 13	% Change	FY15-TD	FY14-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	92,300	90,600	1.9%	93,940	87,900	6.9%
Bus-Frequent Service*	<u>106,000</u>	<u>102,600</u>	3.3%	<u>107,140</u>	<u>99,540</u>	7.6%
Subtotal All Bus	198,300	193,200	2.6%	201,080	187,440	7.3%
MAX	111,200	115,900	-4.1%	119,160	119,860	-0.6%
Commuter Rail	<u>1,800</u>	<u>2,020</u>	-10.9%	<u>1,962</u>	<u>2,040</u>	-3.8%
Fixed Route Total	311,300	311,100	0.1%	322,202	309,340	4.2%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,468	3,641	-4.8%	3,562	3,594	-0.9%
<b>System Total</b>	<b>314,768</b>	<b>314,761</b>	<b>0.0%</b>	<b>325,764</b>	<b>312,934</b>	<b>4.1%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	532,800	521,900	2.1%	545,040	511,033	6.7%
Bus-Frequent Service*	<u>647,800</u>	<u>629,800</u>	2.9%	<u>658,920</u>	<u>613,387</u>	7.4%
Subtotal All Bus	1,180,600	1,151,700	2.5%	1,203,960	1,124,420	7.1%
MAX	681,100	711,300	-4.2%	743,942	748,660	-0.6%
Commuter Rail	<u>9,000</u>	<u>10,100</u>	-10.9%	<u>9,810</u>	<u>10,210</u>	-3.9%
Fixed Route Total	1,870,700	1,873,100	-0.1%	1,957,712	1,883,290	4.0%
Frequent Bus % of Total Bus	54.9%	54.7%	0.2%	54.7%	54.6%	0.2%
<b><u>Paratransit</u></b>						
LIFT & Cabs	19,671	20,606	-4.5%	20,137	20,323	-0.9%
<b>System Total</b>	<b>1,890,371</b>	<b>1,893,706</b>	<b>-0.2%</b>	<b>1,977,849</b>	<b>1,903,613</b>	<b>3.9%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.46	\$3.48	-0.57%	\$3.34	\$3.57	-6.44%
Bus-Frequent Service*	\$2.48	\$2.39	3.77%	\$2.36	\$2.45	-3.67%
Subtotal All Bus	\$2.92	\$2.88	1.39%	\$2.80	\$2.96	-5.41%
MAX	\$2.38	\$2.13	11.74%	\$2.03	\$1.87	8.56%
Commuter Rail	\$15.05	\$10.70	40.65%	\$12.30	\$11.84	3.89%
Fixed Route Total	\$2.77	\$2.64	4.92%	\$2.55	\$2.57	-0.78%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$33.87	\$32.54	4.09%	\$32.43	\$31.39	3.31%
<b>System Total</b>	<b>\$3.09</b>	<b>\$2.96</b>	<b>4.39%</b>	<b>\$2.86</b>	<b>\$2.88</b>	<b>-0.69%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Nov 14	Nov 13	% Change	FY15-TD	FY14-TD	% Change
<b><u>Ridership (Bus, MAX, WES)</u></b>						
Avg. Weekday Boarding Rides	311,300	311,100	0.06%	322,200	309,340	4.16%
Monthly Boarding Rides						
Per Revenue Hour	57.78	60.56	-4.59%	60.82	61.13	-0.51%
<b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b>						
Passenger Revenue/System Cost	33.60%	31.65%	1.95%	33.37%	32.13%	1.23%
System Cost/Boarding Ride	\$3.72	\$3.69	0.81%	\$3.42	\$3.52	-2.84%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$164.26	\$172.45	-4.75%	\$158.92	\$166.40	-4.50%
<b><u>Labor Productivity (Bus, MAX, WES)</u></b>						
Bus & Rail Operator Attendance	89.32%	90.66%	-1.34%	90.15%	90.41%	-0.27%
Bus & Rail Maintenance Attendance	93.19%	94.74%	-1.55%	94.12%	94.87%	-0.76%
WES Maintenance & Admin Attendance	95.27%	95.64%	-0.36%	95.49%	95.43%	0.06%
Weekly Boarding Rides Per Full Time Employee	744.2	798.9	-6.85%	793.2	809.0	-1.96%
<b><u>Service Supplied (Bus, MAX, WES)</u></b>						
Bus Miles Between Mechanical Failures - Lost Service	10,007	13,398	-25.31%	9,500	10,472	-9.28%
Bus Collisions/100,000 Miles	2.36	2.00	18.00%	2.59	1.80	43.89%
Bus % Maintained Pullouts	99.99%	99.98%	0.01%	99.99%	99.95%	0.04%
Bus On-Time Performance(1)	78.70%	77.30%	1.40%	79.18%	76.10%	3.08%
MAX Car Miles/Svce Related Repair	2,661	2,921	-8.92%	2,679	2,555	4.83%
MAX Collisions/100,000 Miles	0.62	1.25	-50.40%	1.20	1.28	-6.25%
MAX % Maintained Pullouts	99.24%	99.75%	-0.52%	99.11%	99.32%	-0.21%
MAX On-Time Performance(1)	79.80%	83.50%	-3.70%	79.76%	83.60%	-3.84%
WES Miles/Relevant Failure	8,673	9,408	-7.81%	9,867	10,067	-1.98%
WES Collisions	0.00	0.00	N/A	0.20	0.20	0.00%
WES % Maintained Trips	97.04%	100.00%	-2.96%	98.94%	100.00%	-1.06%
WES On-Time Performance(1)	94.10%	98.60%	-4.50%	95.04%	99.02%	-3.98%

(1) By departures at route timepoints

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## QUARTERLY STREETCAR PERFORMANCE REPORT

	Fall 2014	Summer 2014	Fall 2013	Annual Avg Current Year
<b>Boarding Rides</b>				
Average Weekday	15,230	14,680	14,580	14,700
Average Saturday	10,260	11,250	11,580	11,100
Average Sunday	7,570	7,480	7,450	7,400
Average Weekly	94,000	92,100	91,900	92,000
<b>Vehicle Hours</b>				
Avg Weekly Vehicle Hours	1,142	1,142	1,097	1,119
<b>Rides per Vehicle Hour</b>				
Average Weekday	86.4	83.3	87.2	85.6
Average Saturday	71.7	78.6	80.6	77.4
Average Sunday	64.6	63.8	63.3	63.0
Average Weekly	82.3	80.7	83.8	82.2

Streetcar statistics are reported on a quarterly basis. The quarters cover the following months:  
 Spring = March - May, Summer = June-August, Fall = September - November, Winter = December-February