



January 2015

Monthly Performance Report

Timothy Kea

SYSTEM RIDERSHIP SUMMARY

Measure	Jan 15	Jan 14	% Change	FY15-TD	FY14-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	96,600	94,400	2.3%	93,357	87,960	6.1%
Bus-Frequent Service*	<u>110,900</u>	<u>106,700</u>	3.9%	<u>106,957</u>	<u>100,160</u>	6.8%
Subtotal All Bus	207,500	201,100	3.2%	200,314	188,120	6.5%
MAX	114,400	112,800	1.4%	117,129	117,160	0.0%
Commuter Rail	<u>1,795</u>	<u>2,010</u>	-10.7%	<u>1,897</u>	<u>2,000</u>	-5.1%
Fixed Route Total	323,695	315,900	2.5%	319,340	307,280	3.9%
<u>Paratransit</u>						
LIFT& Cabs	3,544	3,555	-0.3%	3,547	3,559	-0.3%
System Total	327,239	319,465	2.4%	322,887	310,839	3.9%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	551,700	540,300	2.1%	540,286	509,866	6.0%
Bus-Frequent Service*	<u>671,100</u>	<u>648,300</u>	3.5%	<u>656,171</u>	<u>615,905</u>	6.5%
Subtotal All Bus	1,222,800	1,188,600	2.9%	1,196,457	1,125,771	6.3%
MAX	696,400	688,100	1.2%	728,316	729,457	-0.2%
Commuter Rail	<u>8,975</u>	<u>10,050</u>	-10.7%	<u>9,486</u>	<u>10,021</u>	-5.3%
Fixed Route Total	1,928,175	1,886,750	2.2%	1,934,259	1,865,250	3.7%
Frequent Bus % of Total Bus	54.9%	54.5%	0.3%	54.8%	54.7%	0.1%
<u>Paratransit</u>						
LIFT & Cabs	19,852	19,970	-0.6%	20,033	20,122	-0.4%
System Total	1,948,027	1,906,720	2.2%	1,954,291	1,885,372	3.7%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.46	\$3.37	2.67%	\$3.40	\$3.59	-5.29%
Bus-Frequent Service*	\$2.50	\$2.35	6.38%	\$2.41	\$2.46	-2.03%
Subtotal All Bus	\$2.93	\$2.81	4.27%	\$2.85	\$2.96	-3.72%
MAX	\$2.22	\$2.13	4.23%	\$2.09	\$1.95	7.18%
Commuter Rail	\$13.09	\$11.10	17.93%	\$12.59	\$12.44	1.21%
Fixed Route Total	\$2.72	\$2.60	4.62%	\$2.61	\$2.62	-0.38%
<u>Paratransit</u>						
LIFT & Cabs	\$30.50	\$29.57	3.15%	\$32.16	\$31.45	2.26%
System Total	\$3.00	\$2.89	3.81%	\$2.92	\$2.92	0.00%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jan 15	Jan 14	% Change	FY15-TD	FY14-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	323,695	315,900	2.47%	319,340	307,280	3.92%
Monthly Boarding Rides						
Per Revenue Hour	59.35	61.16	-2.95%	59.94	60.45	-0.83%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	31.22%	33.40%	-2.18%	32.64%	32.18%	0.46%
System Cost/Boarding Ride	\$3.68	\$3.59	2.51%	\$3.51	\$3.60	-2.50%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$167.82	\$169.32	-0.89%	\$161.55	\$167.83	-3.74%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.38%	90.09%	-0.71%	89.99%	90.41%	-0.42%
Bus & Rail Maintenance Attendance	93.43%	93.98%	-0.55%	93.89%	94.73%	-0.84%
WES Maintenance & Admin Attendance	92.33%	94.60%	-2.27%	94.51%	94.54%	-0.03%
Weekly Boarding Rides Per Full Time Employee	775.3	800.4	-3.14%	781.8	798.6	-2.10%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	10,829	14,874	-27.20%	9,785	11,523	-15.09%
Bus Collisions/100,000 Miles	1.68	1.80	-6.67%	2.34	1.91	22.51%
Bus % Maintained Pullouts	100.00%	100.00%	0.00%	100.00%	99.96%	0.03%
Bus On-Time Performance(1)	83.60%	81.70%	1.90%	79.96%	77.30%	2.66%
MAX Car Miles/Svce Related Repair	3,618	2,738	32.15%	2,823	2,653	6.40%
MAX Collisions/100,000 Miles	0.93	1.24	-25.00%	1.16	1.26	-7.94%
MAX % Maintained Pullouts	99.76%	99.82%	-0.07%	99.27%	99.45%	-0.18%
MAX On-Time Performance(1)	81.20%	85.20%	-4.00%	80.16%	84.24%	-4.09%
WES Miles/Relevant Failure	9,878	10,349	-4.55%	9,937	10,078	-1.40%
WES Collisions	0.00	0.00	N/A	0.14	0.14	0.00%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.24%	99.98%	-0.73%
WES On-Time Performance(1)	98.80%	98.20%	0.60%	95.86%	98.90%	-3.04%

(1) By departures at route timepoints

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