



February 2015

Monthly Performance Report

Timothy Kea

SYSTEM RIDERSHIP SUMMARY

Measure	Feb 15	Feb 14	% Change	FY15-TD	FY14-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	97,300	93,600	4.0%	93,850	88,660	5.9%
Bus-Frequent Service*	<u>111,600</u>	<u>104,800</u>	6.5%	<u>107,538</u>	<u>100,740</u>	6.7%
Subtotal All Bus	208,900	198,400	5.3%	201,388	189,400	6.3%
MAX	126,900	114,700	10.6%	118,350	116,850	1.3%
Commuter Rail	<u>1,800</u>	<u>1,980</u>	-9.1%	<u>1,885</u>	<u>2,000</u>	-5.8%
Fixed Route Total	337,600	315,100	7.1%	321,623	308,250	4.3%
<u>Paratransit</u>						
LIFT& Cabs	3,609	3,250	11.0%	3,555	3,521	1.0%
System Total	341,209	318,330	7.2%	325,177	311,771	4.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	560,600	535,600	4.7%	542,825	513,083	5.8%
Bus-Frequent Service*	<u>685,100</u>	<u>639,500</u>	7.1%	<u>659,788</u>	<u>618,855</u>	6.6%
Subtotal All Bus	1,245,700	1,175,100	6.0%	1,202,613	1,131,938	6.2%
MAX	784,000	707,600	10.8%	735,277	726,725	1.2%
Commuter Rail	<u>9,000</u>	<u>9,900</u>	-9.1%	<u>9,425</u>	<u>10,006</u>	-5.8%
Fixed Route Total	2,038,700	1,892,600	7.7%	1,947,314	1,868,669	4.2%
Frequent Bus % of Total Bus	55.0%	54.4%	0.6%	54.9%	54.7%	0.2%
<u>Paratransit</u>						
LIFT & Cabs	20,389	18,113	12.6%	20,077	19,871	1.0%
System Total	2,059,089	1,910,713	7.8%	1,967,391	1,888,540	4.2%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.19	\$3.55	-10.14%	\$3.37	\$3.58	-5.87%
Bus-Frequent Service*	\$2.28	\$2.46	-7.32%	\$2.39	\$2.46	-2.85%
Subtotal All Bus	\$2.69	\$2.95	-8.81%	\$2.83	\$2.96	-4.39%
MAX	\$2.09	\$2.15	-2.79%	\$2.09	\$1.97	6.09%
Commuter Rail	\$17.55	\$11.67	50.39%	\$13.15	\$12.35	6.48%
Fixed Route Total	\$2.53	\$2.70	-6.30%	\$2.60	\$2.63	-1.14%
<u>Paratransit</u>						
LIFT & Cabs	\$33.92	\$34.46	-1.57%	\$32.37	\$31.77	1.89%
System Total	\$2.84	\$3.00	-5.33%	\$2.91	\$2.93	-0.68%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Feb 15	Feb 14	% Change	FY15-TD	FY14-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	337,600	315,100	7.14%	321,620	308,250	4.34%
Monthly Boarding Rides						
Per Revenue Hour	62.89	61.36	2.51%	60.29	60.55	-0.44%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	33.56%	32.57%	0.99%	32.75%	32.23%	0.52%
System Cost/Boarding Ride	\$3.40	\$3.70	-8.11%	\$3.49	\$3.61	-3.32%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$164.89	\$175.01	-5.78%	\$162.50	\$168.66	-3.65%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.28%	89.72%	-0.44%	89.90%	90.32%	-0.42%
Bus & Rail Maintenance Attendance	92.51%	94.34%	-1.83%	93.72%	94.69%	-0.96%
WES Maintenance & Admin Attendance	91.34%	96.05%	-4.71%	94.10%	94.73%	-0.63%
Weekly Boarding Rides Per Full Time Employee	816.0	801.9	1.76%	786.1	799.0	-1.61%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	10,430	11,165	-6.58%	9,866	11,479	-14.05%
Bus Collisions/100,000 Miles	1.37	3.43	-60.06%	2.22	2.10	5.71%
Bus % Maintained Pullouts	99.99%	99.98%	0.01%	100.00%	99.97%	0.03%
Bus On-Time Performance(1)	83.10%	75.70%	7.40%	80.35%	77.10%	3.25%
MAX Car Miles/Svce Related Repair	3,269	3,291	-0.66%	2,869	2,713	5.75%
MAX Collisions/100,000 Miles	0.65	1.98	-67.17%	1.10	1.35	-18.52%
MAX % Maintained Pullouts	99.67%	99.81%	-0.13%	99.32%	99.49%	-0.17%
MAX On-Time Performance(1)	83.00%	82.40%	0.60%	80.51%	84.01%	-3.50%
WES Miles/Relevant Failure	9,408	9,408	0.00%	9,871	9,994	-1.23%
WES Collisions	0.00	0.00	N/A	0.13	0.13	0.00%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.33%	99.98%	-0.65%
WES On-Time Performance(1)	98.40%	98.80%	-0.40%	96.18%	98.89%	-2.71%

(1) By departures at route timepoints

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