



April 2015

Monthly Performance Report

Timothy Kea

SYSTEM RIDERSHIP SUMMARY

Measure	Apr 15	Apr 14	% Change	FY15-TD	FY14-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	98,900	98,900	0.0%	94,510	90,190	4.8%
Bus-Frequent Service*	<u>111,700</u>	<u>112,700</u>	-0.9%	<u>108,140</u>	<u>102,620</u>	5.4%
Subtotal All Bus	210,600	211,600	-0.5%	202,650	192,810	5.1%
MAX	119,700	121,400	-1.4%	117,390	117,260	0.1%
Commuter Rail	<u>1,830</u>	<u>2,030</u>	-9.9%	<u>1,874</u>	<u>2,000</u>	-6.3%
Fixed Route Total	332,130	335,000	-0.9%	321,914	312,070	3.2%
<u>Paratransit</u>						
LIFT& Cabs	3,699	3,720	-0.6%	3,575	3,554	0.6%
System Total	335,829	338,750	-0.9%	325,489	315,624	3.1%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	569,300	569,300	0.0%	546,210	521,456	4.7%
Bus-Frequent Service*	<u>686,300</u>	<u>688,200</u>	-0.3%	<u>663,850</u>	<u>629,874</u>	5.4%
Subtotal All Bus	1,255,600	1,257,500	-0.2%	1,210,060	1,151,330	5.1%
MAX	747,600	755,500	-1.0%	729,901	729,850	0.0%
Commuter Rail	<u>9,150</u>	<u>10,150</u>	-9.9%	<u>9,368</u>	<u>10,020</u>	-6.5%
Fixed Route Total	2,012,350	2,023,150	-0.5%	1,949,329	1,891,200	3.1%
Frequent Bus % of Total Bus	54.7%	54.7%	-0.1%	54.9%	54.7%	0.2%
<u>Paratransit</u>						
LIFT & Cabs	20,942	21,083	-0.7%	20,192	20,069	0.6%
System Total	2,033,292	2,044,233	-0.5%	1,969,521	1,911,269	3.0%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.13	\$3.27	-4.28%	\$3.33	\$3.53	-5.67%
Bus-Frequent Service*	\$2.28	\$2.33	-2.15%	\$2.37	\$2.43	-2.47%
Subtotal All Bus	\$2.67	\$2.76	-3.26%	\$2.80	\$2.93	-4.44%
MAX	\$2.01	\$2.02	-0.50%	\$2.10	\$1.98	6.06%
Commuter Rail	\$12.56	\$10.48	19.85%	\$13.08	\$12.26	6.69%
Fixed Route Total	\$2.47	\$2.52	-1.98%	\$2.59	\$2.61	-0.77%
<u>Paratransit</u>						
LIFT & Cabs	\$31.92	\$31.56	1.14%	\$32.36	\$31.94	1.31%
System Total	\$2.78	\$2.82	-1.42%	\$2.89	\$2.92	-1.03%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Apr 15	Apr 14	% Change	FY15-TD	FY14-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	332,130	335,000	-0.86%	321,910	312,070	3.15%
Monthly Boarding Rides						
Per Revenue Hour	61.39	63.92	-3.97%	60.19	60.98	-1.30%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	34.15%	33.21%	0.94%	32.83%	32.38%	0.45%
System Cost/Boarding Ride	\$3.32	\$3.38	-1.78%	\$3.47	\$3.57	-2.80%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$157.54	\$166.60	-5.44%	\$162.14	\$167.92	-3.44%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.71%	91.18%	-1.47%	89.83%	90.46%	-0.63%
Bus & Rail Maintenance Attendance	94.56%	95.83%	-1.27%	93.79%	94.81%	-1.02%
WES Maintenance & Admin Attendance	97.02%	96.50%	0.52%	94.44%	95.02%	-0.58%
Weekly Boarding Rides Per Full Time Employee	798.7	851.0	-6.15%	784.3	806.4	-2.75%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	12,254	10,947	11.94%	10,169	11,364	-10.52%
Bus Collisions/100,000 Miles	2.20	2.04	7.84%	2.24	2.07	8.21%
Bus % Maintained Pullouts	99.98%	99.97%	0.01%	99.99%	99.97%	0.03%
Bus On-Time Performance(1)	81.40%	81.00%	0.40%	80.71%	77.96%	2.75%
MAX Car Miles/Svce Related Repair	3,146	2,840	10.79%	2,886	2,711	6.45%
MAX Collisions/100,000 Miles	0.91	1.84	-50.54%	1.09	1.30	-16.15%
MAX % Maintained Pullouts	99.76%	99.70%	0.06%	99.41%	99.55%	-0.14%
MAX On-Time Performance(1)	84.10%	85.80%	-1.70%	81.03%	84.30%	-3.27%
WES Miles/Relevant Failure	10,349	10,349	0.00%	9,967	10,018	-0.51%
WES Collisions	0.00	0.00	N/A	0.10	0.10	0.00%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.47%	99.99%	-0.51%
WES On-Time Performance(1)	99.00%	96.60%	2.40%	96.70%	98.35%	-1.65%

(1) By departures at route timepoints

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