



# Exchange Your Paper TriMet Tickets for Hop Credit

## Tickets Eligible for Exchange

Unvalidated, foil-stamped Adult, Youth and Honored Citizen tickets (2½ Hour Tickets and 1-Day Passes) can be exchanged for Hop credit. **Because monthly passes are pre-validated, they are not eligible for exchange.**

## Tickets to Exchange

Please specify the quantity and dollar value of the paper tickets you want to exchange.



2½-Hour Tickets	Quantity Enclosed	Value Per Ticket	Exchange Value (Quantity x Value)
Adult		\$2.50	
Honored Citizen		\$1.25	
Youth		\$1.25	
LIFT Paratransit Tickets*		\$2.50	
1-Day Pass	Quantity Enclosed	Value Per Ticket	Exchange Value (Quantity x Value)
Adult		\$5.00	
Honored Citizen		\$2.50	
Youth		\$2.50	
<b>Total Exchange Value</b>			<b>\$</b>

\*You are welcome to exchange LIFT tickets for Hop credit. Please contact the Transit Mobility Center if you do not have a Hop card for LIFT service. You can exchange LIFT Punch Cards, too: you'll get a credit equal to the punches remaining on your card.

*Form continues on reverse*

# Remember to tap



**every time you board**  
(on MAX, WES, C-TRAN and Streetcar, too!)

## Hop Card(s) to Credit

How would you like to receive your Hop credit? We can load the value onto an existing Hop card, or we can send you a new card (or multiple cards) with the value pre-loaded. **We can load up to \$250 per Hop card.** If you currently do not have a Hop card, please indicate whether you need an Adult, Honored Citizen, Youth Hop card or LIFT.

### Card 1

Adult  Honored Citizen  Youth  LIFT

Amount to Load: \_\_\_\_\_

Hop Card Number: \_\_\_\_\_

*(If loading value onto an existing Hop card, enter the 16-digit number on the back of the card)*

### Card 2

Adult  Honored Citizen  Youth  LIFT

Amount to Load: \_\_\_\_\_

Hop Card Number: \_\_\_\_\_

*(If loading value onto an existing Hop card, enter the 16-digit number on the back of the card)*

### Card 3

Adult  Honored Citizen  Youth  LIFT

Amount to Load: \_\_\_\_\_

Hop Card Number: \_\_\_\_\_

*(If loading value onto an existing Hop card, enter the 16-digit number on the back of the card)*

### Card 4

Adult  Honored Citizen  Youth  LIFT

Amount to Load: \_\_\_\_\_

Hop Card Number: \_\_\_\_\_

*(If loading value onto an existing Hop card, enter the 16-digit number on the back of the card)*

**Note:** Please verify that the Total Exchanged Value in the “Tickets to Exchange” section equals the total value to be loaded onto Hop cards in the “Hop Cards to Credit” section.

# Your Mailing Information

Tell us where you want your Hop card mailed.

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

## Mail Tickets and Form to

Ticket Exchange  
TriMet Ticket Office  
701 SW 6th Ave.  
Portland, OR 97204

*Please allow up to two weeks to receive your credit.*

## Terms and Conditions

- Tickets and Hop passes have no cash value.
- TriMet reserves the right to resolve any discrepancy between the number of tickets provided and the information provided on this form.
- TriMet may refuse to exchange any tickets that it determines, in its discretion, are ineligible for exchange as provided in this document, are invalid, or are damaged. TriMet will not return any such ineligible, invalid, or damaged tickets.
- TriMet is not responsible for any lost, stolen, or damaged tickets.
- TriMet may reject any submission that is incomplete. Any tickets received by TriMet may not be returned if an application is incomplete.
- TriMet may terminate the ticket exchange program upon reasonable notice.
- There are no refunds or exchanges of any Hop Fastpass cards issued as part of this exchange.
- Terms and conditions for Hop Fastpass cards are available at:  
**[trimet.org/legal](http://trimet.org/legal)**

**Questions?** Call us at 503-962-2424 and select option 1. We may contact you if we have questions about your exchange.

- End of Form -

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