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**DATE:               NOVEMBER 2015**

**SUBJECT:           TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION  
MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Ride Connection E&D services (all funding sources). As of November, the monthly average rides increased 12.7% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of November, average monthly rides decreased -8.0% when compared to the same period (12 months) the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year some STO rides are reported under the non-STF category.
3. Ride Connection E&D services cost per ride. As of November, average cost per ride increased +3.2% when compared to the same period (12 months) the previous year.
4. New riders. As of November, average new riders per month increased +21.8% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of November, average monthly volunteer hours decreased -9.0% when compared to the same period (12 months) the previous year -- likely due to a number of factors, including volunteer turnover and staffing issues.
6. Other funds contributed to the Ride Connection Network. As of November average monthly resources spent by partners in the network increased +6.0% when compared to the same period (12 months) the previous year. The primary reason for this increase is an expansion of Providence Elder Place into Washington County and the new Mary's Woods Saturday shuttle.

7. Donations contributed to the Ride Connection Network. As of November, average monthly donations were unchanged when compared to the same period (12 months) the previous year.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 108 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
1. A total of 24 individuals successfully exited out of one-on-one travel training, nine of whom were prior participants. There was a 7.7% decrease over October 2014 – October 2015 in successful customers.
2. Under the age of 60, a total of 22 persons successfully exited out the of one-on-one travel training. Average training hours per individual were 11.6 hours.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of two events were held:

### Presentations/events:

- RideWise participated Oregon City High School Transition Fair

### Riders' Club Presentations:

- Gilman Court, Portland, OR

4. Ride Ambassador Program. 99.00 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported nine Rider's Club activities with 55 participants.
6. Referral Sources. There were 38 referrals in October 2015. Five referrals were from new agencies or new sources at agencies with whom a relationship had already been established. Another 11 referrals were the result of our travel options counseling efforts.
7. School Program. 273 students received training during the month of October. There were 324 trips taken as a group and 219 one-on-one trips. 124 teachers and support staff reported a total of 764 hours of training.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 9,809. This is a very slight decrease in ridership by 1.3% from November 2014. The SAM-Gresham route ridership decreased by 3.3% with a total of 7,754 rides. The SAM-Estacada route ridership increased by 12.4% and the STAR route increased by 3.8% this month. Elderly and Persons with disability ridership increased by 30%. While ridership continues to be lower than it was in 2014, the ridership trend of 2015 is holding steady.
2. Another trend that SAM will begin watching is the use of bicycles on the SAM system. An analysis of bike use on SAM services from October 2014 to October 2015 showed an increase of 90%. The very popular use of bikes on the Mount Hood Express system seems to be influencing riders on the SAM system as well. Bicyclist have learned that they can use the bus to ride mountain trails and forgo the park and ride.
3. Our partner, Mount Hood Express has altered their equipment for the ski season. The much used bike trailers have been replaced with ski boxes. Day passes were slightly redesigned for the partnership between SAM and MHX. These \$5.00 passes allow passengers to use both systems unlimited for an entire day. Day pass sales continue to rise slowly, especially on weekends.
4. In November, SAM entered a proposal into the STIP Enhance grant process. If accepted, this grant would cover 2 of 3 large heavy duty buses that will surpass their “useful life” in the near future. SAM will need to replace 11 buses by 2020, three of which are large buses. The large heavy duty buses, referred to as the “work horses” of our operations require large capital overlay that is difficult to fund locally for a small rural system. The buses to be replaced provide the critical connectivity needed between the Mount Hood Communities to the East, Estacada, Eagle Creek and Oregon City to the South and Gresham and Portland to the West. They operate continuously 15 hours a day on the often over crowded Hwy 26. The newer vehicles would preserve this transit system and provide better fuel efficiency, cleaner emissions and lower maintenance costs.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. SMART is installing a new technology package that will enable staff and the public to track bus locations via an Automatic Vehicle Locator system,

through both computers and smart phones. This will assist the public with information on next bus arrivals. In addition, automatic announcement will be made for major intersections/bus stops. In house staff will not only be able to track buses, but generate reports that show how fast the bus is going and count on/off passengers for each stop.

2. Total ridership for November was 23,204, down from last November's 24,192.

### **CANBY AREA TRANSIT (CAT)**

1. Dial a ride ridership was down slightly from October; however, the shopping shuttle and same day rides increased from October.
2. Fixed Route held steady with Woodburn ridership declining somewhat. We had no incidents or accidents in October.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership increased by a total of 304 rides in November over last year.
2. Final plans for the construction of the Transit Center have been approved by the Board of Directors.

### **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Nov 15	Nov 14	% Change	FY16-TD	FY15-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	89,800	92,300	-2.7%	91,720	93,940	-2.4%
Bus-Frequent Service*	<u>103,600</u>	<u>106,000</u>	-2.3%	<u>104,320</u>	<u>107,140</u>	-2.6%
Subtotal All Bus	193,400	198,300	-2.5%	196,040	201,080	-2.5%
MAX	122,100	111,200	9.8%	123,360	119,160	3.5%
Commuter Rail	<u>1,720</u>	<u>1,800</u>	-4.4%	<u>1,814</u>	<u>1,960</u>	-7.4%
Fixed Route Total	317,220	311,300	1.9%	321,214	322,200	-0.3%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,645	3,468	5.1%	3,616	3,562	1.5%
<b>System Total</b>	<b>320,865</b>	<b>314,768</b>	<b>1.9%</b>	<b>324,830</b>	<b>325,762</b>	<b>-0.3%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	514,900	532,800	-3.4%	530,480	545,040	-2.7%
Bus-Frequent Service*	<u>635,100</u>	<u>647,800</u>	-2.0%	<u>644,580</u>	<u>658,920</u>	-2.2%
Subtotal All Bus	1,150,000	1,180,600	-2.6%	1,175,060	1,203,960	-2.4%
MAX	754,700	681,100	10.8%	772,380	743,942	3.8%
Commuter Rail	<u>8,600</u>	<u>9,000</u>	-4.4%	<u>9,070</u>	<u>9,810</u>	-7.5%
Fixed Route Total	1,913,300	1,870,700	2.3%	1,956,510	1,957,712	-0.1%
Frequent Bus % of Total Bus	55.2%	54.9%	0.4%	54.9%	54.7%	0.1%
<b><u>Paratransit</u></b>						
LIFT & Cabs	20,572	19,671	4.6%	20,362	20,137	1.1%
<b>System Total</b>	<b>1,933,872</b>	<b>1,890,371</b>	<b>2.3%</b>	<b>1,976,872</b>	<b>1,977,849</b>	<b>0.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.47	\$3.46	0.29%	\$3.39	\$3.34	1.50%
Bus-Frequent Service*	\$2.58	\$2.48	4.03%	\$2.48	\$2.36	5.08%
Subtotal All Bus	\$2.98	\$2.92	2.05%	\$2.89	\$2.80	3.21%
MAX	\$2.32	\$2.38	-2.52%	\$2.20	\$2.03	8.37%
Commuter Rail	\$14.77	\$15.05	-1.86%	\$13.54	\$12.30	10.08%
Fixed Route Total	\$2.77	\$2.77	0.00%	\$2.66	\$2.55	4.31%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$34.01	\$33.87	0.41%	\$32.85	\$32.43	1.30%
<b>System Total</b>	<b>\$3.10</b>	<b>\$3.09</b>	<b>0.32%</b>	<b>\$2.98</b>	<b>\$2.86</b>	<b>4.20%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

## TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

TriMet	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,758,200	4,792,900	-0.7%	5,161,350	5,137,575	0.5%
Monthly Cost	\$14,165,657	\$13,984,367	1.3%	\$14,815,312	\$14,673,563	1.0%
Monthly Vehicle Mile	1,946,008	1,861,294	4.6%	1,990,296	1,941,904	2.5%
On-Time Performance	82.4%	78.7%	3.7%	81.3%	79.4%	1.9%
Cost per Ride	\$2.98	\$2.92	2.1%	\$2.87	\$2.86	0.3%
Cost per Mile	\$7.28	\$7.51	-3.1%	\$7.44	\$7.56	-1.6%
Miles per Roadcall	10,872	10,007	8.6%	11,368	10,266	10.7%
<b>Light Rail</b>						
Monthly Rides	3,146,800	2,792,900	12.7%	3,193,650	3,172,621	0.7%
Monthly Cost	\$7,285,016	\$6,643,965	9.6%	\$7,055,940	\$6,549,773	7.7%
Monthly Vehicle Mile	369,695	327,096	13.0%	351,263	336,460	4.4%
On-Time Performance	76.2%	79.8%	-3.6%	80.3%	82.4%	-2.1%
Cost per Ride	\$2.32	\$2.38	-2.5%	\$2.21	\$2.06	7.3%
Cost per Mile	\$19.71	\$20.31	-3.0%	\$20.09	\$19.47	3.2%
Miles per Roadcall	960	1,352	-29.0%	1,309	1,401	-6.6%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	84,660	78,724	7.5%	87,411	85,905	1.8%
Monthly Cost	\$2,878,962	\$2,666,699	8.0%	\$2,855,124	\$2,786,249	2.5%
Monthly Vehicle Mile	698,343	656,008	6.5%	722,665	715,137	1.1%
On-Time Performance	91.3%	92.8%	-1.5%	93.1%	92.4%	0.7%
Cost per Ride	\$34.01	\$33.87	0.4%	\$32.66	\$32.43	0.7%
Cost per Mile	\$4.12	\$4.07	1.2%	\$3.95	\$3.90	1.3%
Miles per Roadcall	8,414	5,857	43.7%	6,620	6,736	-1.7%

### MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

## Ride Connection Services

### Summary All Services (Excludes Mt. Hood Express Service and Rural Transit District Transportation)

Monthly Rides	37,264	29,213	27.6%	38,076	33,795	12.7%
Monthly Cost	\$674,537	\$490,122	37.6%	\$624,525	\$519,707	20.2%
Monthly Vehicle Mile	169,686	126,835	33.8%	176,768	151,823	16.4%
New Riders This Month	1,014	800	26.8%	1,431.7	1,175.3	21.8%
Cost per Ride	\$18.10	\$16.78	7.9%	\$16.40	\$15.38	6.6%
Cost per Mile	\$3.98	\$3.86	3.1%	\$3.53	\$3.42	3.2%
Miles per Ride	4.6	4.3	7.0%	4.6	4.5	2.2%

## RIDE CONNECTION RED - PROVIDER(1)

12 Month Average

Programs	Nov 2015	Nov 2014	% Change	This Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	381	532	-28.4%	665		
Monthly Cost	\$9,495	\$7,117	33.4%	\$7,385		
Monthly Vehicle Mile	2,871	3,069	-6.5%	3,949		
New Riders This Month	12	27	-55.6%	33.8		
Cost per Ride	\$24.92	\$13.38	86.2%	\$11.11		
Cost per Mile	\$3.31	\$2.32	42.7%	\$1.87		
Miles per Ride	7.5	5.8	29.3%	5.9		
<b>King City Shuttle</b>						
Monthly Rides	240	241	-0.4%	298		
Monthly Cost	\$4,926	\$4,315	14.2%	\$4,588		
Monthly Vehicle Mile	1,182	845	39.9%	1,254		
New Riders This Month	13	5	160.0%	12.2		
Cost per Ride	\$20.53	\$17.90	14.7%	\$15.41		
Cost per Mile	\$4.17	\$5.11	-18.4%	\$3.66		
Miles per Ride	4.9	3.5	40.0%	4.2		
<b>N/NE Shuttle</b>						
Monthly Rides	98	139	-29.5%	155		
Monthly Cost	\$2,767	\$3,739	-26.0%	\$3,545		
Monthly Vehicle Mile	1,001	1,300	-23.0%	1,480		
New Riders This Month	9	13	-30.8%	18.8		
Cost per Ride	\$28.24	\$26.90	5.0%	\$22.89		
Cost per Mile	\$2.76	\$2.88	-4.2%	\$2.40		
Miles per Ride	10.2	9.4	8.5%	9.6		
<b>STF Service</b>						
Monthly Rides	490	465	5.4%	513		
Monthly Cost	\$8,700	\$8,267	5.2%	\$9,173		
Monthly Vehicle Mile	3,040	3,440	-11.6%	3,629		
New Riders This Month	39	55	-29.1%	46.8		
Cost per Ride	\$17.75	\$17.78	-0.2%	\$17.89		
Cost per Mile	\$2.86	\$2.40	19.2%	\$2.53		
Miles per Ride	6.2	7.4	-16.2%	7.1		
<b>TriMet ADS</b>						
Monthly Rides	0	0	N/A	1		
Monthly Cost	\$3	\$0	N/A	\$20		
Monthly Vehicle Mile	0	0	N/A	5		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	N/A	N/A	\$16.96		
Cost per Mile	N/A	N/A	N/A	\$3.77		
Miles per Ride	N/A	N/A	N/A	4.5		
<b>TriMet Service</b>						
Monthly Rides	572	782	-26.9%	596		
Monthly Cost	\$6,444	\$6,089	5.8%	\$7,032		
Monthly Vehicle Mile	3,442	3,720	-7.5%	3,319		
New Riders This Month	41	40	2.5%	40.8		
Cost per Ride	\$11.27	\$7.79	44.7%	\$11.81		
Cost per Mile	\$1.87	\$1.64	14.0%	\$2.12		
Miles per Ride	6.0	4.8	25.0%	5.6		

**CAB SERVICES - PROVIDER**
**12 Month Average**

Programs	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Dialysis (NEW)</b>						
Monthly Rides	404					
Monthly Cost	\$8,723					
Monthly Vehicle Mile	1,988					
New Riders This Month	42					
Cost per Ride	\$21.59					
Cost per Mile	\$4.39					
Miles per Ride	4.9					
<b>General Public</b>						
Monthly Rides	803	767	4.7%	811	759	6.9%
Monthly Cost	\$21,078	\$15,770	33.7%	\$18,677	\$16,521	13.1%
Monthly Vehicle Mile	7,406	6,251	18.5%	6,947	6,654	4.4%
New Riders This Month	9	6	50.0%	17	12	41.7%
Cost per Ride	\$26.25	\$20.56	27.7%	\$23.04	\$21.76	5.9%
Cost per Mile	\$2.85	\$2.52	13.1%	\$2.69	\$2.48	8.5%
Miles per Ride	9.2	8.1	13.6%	8.6	8.8	-2.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	416	269	54.6%	329	181	81.8%
Monthly Cost	\$6,276	\$4,223	48.6%	\$4,279	\$2,876	48.8%
Monthly Vehicle Mile	2,000	1,250	60.0%	2,438	809	201.4%
New Riders This Month	15	26	-42.3%	19	13	46.2%
Cost per Ride	\$15.09	\$15.70	-3.9%	\$12.99	\$15.93	-18.5%
Cost per Mile	\$3.14	\$3.38	-7.1%	\$1.76	\$3.55	-50.4%
Miles per Ride	4.8	4.6	4.3%	7.4	4.5	64.4%
<b>STF Service</b>						
Monthly Rides	1,320	1,121	17.8%	1,283	975	31.6%
Monthly Cost	\$23,899	\$19,825	20.5%	\$22,806	\$17,265	32.1%
Monthly Vehicle Mile	6,447	5,900	9.3%	6,700	5,143	30.3%
New Riders This Month	183	191	-4.2%	191	167	14.4%
Cost per Ride	\$18.11	\$17.69	2.4%	\$17.78	\$17.71	0.4%
Cost per Mile	\$3.71	\$3.36	10.4%	\$3.40	\$3.36	1.2%
Miles per Ride	4.9	5.3	-7.5%	5.2	5.3	-1.9%
<b>Title XIX Non Medical</b>						
Monthly Rides	5,890	1,349	336.6%	4,944	1,452	240.5%
Monthly Cost	\$122,636	\$28,038	337.4%	\$102,763	\$30,638	235.4%
Monthly Vehicle Mile	29,837	6,985	327.2%	25,158	7,851	220.4%
New Riders This Month	263	37	610.8%	319	39	717.9%
Cost per Ride	\$20.82	\$20.78	0.2%	\$20.79	\$21.10	-1.5%
Cost per Mile	\$4.11	\$4.01	2.5%	\$4.08	\$3.90	4.6%
Miles per Ride	5.1	5.2	-1.9%	5.1	5.4	-5.6%
<b>Wa Co DAVS</b>						
Monthly Rides	51	36	41.7%	58		
Monthly Cost	\$1,368	\$1,002	36.5%	\$1,473		
Monthly Vehicle Mile	506	356	42.1%	510		
New Riders This Month	11	9	22.2%	9		
Cost per Ride	\$26.82	\$27.83	-3.6%	\$25.37		
Cost per Mile	\$2.70	\$2.81	-3.9%	\$2.89		
Miles per Ride	9.9	9.9	0.0%	8.8		

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12 Month Average**

<b>Programs</b>	<b>Nov 2015</b>	<b>Nov 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Canby Senior Center</b>						
Monthly Rides	264	352	-25.0%	303	317	-4.4%
Monthly Cost	\$2,112	\$2,942	-28.2%	\$2,466	\$2,682	-8.1%
Monthly Vehicle Mile	1,384	1,184	16.9%	1,312	1,325	-1.0%
New Riders This Month	3	1	200.0%	6.8	29.9	-77.3%
Cost per Ride	\$8.00	\$8.36	-4.3%	\$8.13	\$8.47	-4.0%
Cost per Mile	\$1.53	\$2.48	-38.3%	\$1.88	\$2.02	-6.9%
Miles per Ride	5.2	3.4	52.9%	4.3	4.2	2.4%
<b>Estacada Senior Center</b>						
Monthly Rides	236	239	-1.3%	236	301	-21.6%
Monthly Cost	\$1,861	\$1,831	1.7%	\$1,842	\$2,327	-20.8%
Monthly Vehicle Mile	747	657	13.7%	720	795	-9.4%
New Riders This Month	5	0	N/A	5.7	3.0	90.0%
Cost per Ride	\$7.89	\$7.66	3.0%	\$7.80	\$7.72	1.0%
Cost per Mile	\$2.49	\$2.79	-10.8%	\$2.56	\$2.93	-12.6%
Miles per Ride	3.2	2.7	18.5%	3.1	2.6	19.2%
<b>Gladstone Senior Center</b>						
Monthly Rides	230	262	-12.2%	206	235	-12.3%
Monthly Cost	\$1,725	\$1,965	-12.2%	\$1,581	\$1,955	-19.1%
Monthly Vehicle Mile	463	446	3.8%	830	499	66.3%
New Riders This Month	8	2	300.0%	9.1	8.4	8.3%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.70	\$8.31	-7.3%
Cost per Mile	\$3.73	\$4.41	-15.4%	\$1.91	\$3.92	-51.3%
Miles per Ride	2.0	1.7	17.6%	4.0	2.1	90.5%
<b>Hoodland Senior Center</b>						
Monthly Rides	149	165	-9.7%	165	200	-17.5%
Monthly Cost	\$3,100	\$3,954	-21.6%	\$3,236	\$3,988	-18.9%
Monthly Vehicle Mile	1,051	1,480	-29.0%	1,222	1,491	-18.0%
New Riders This Month	0	2	-100.0%	5.1	12.7	-59.8%
Cost per Ride	\$20.80	\$23.96	-13.2%	\$19.61	\$19.99	-1.9%
Cost per Mile	\$2.95	\$2.67	10.5%	\$2.65	\$2.68	-1.1%
Miles per Ride	7.1	9.0	-21.1%	7.4	7.5	-1.3%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	283	322	-12.1%	289	317	-8.8%
Monthly Cost	\$2,123	\$2,415	-12.1%	\$2,164	\$2,380	-9.1%
Monthly Vehicle Mile	819	538	52.2%	836	965	-13.4%
New Riders This Month	0	0	N/A	6.8	3.7	83.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.59	\$4.49	-42.3%	\$2.59	\$2.47	4.9%
Mile per Ride	2.9	1.7	70.6%	2.9	3.0	-3.3%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12 Month Average

Programs	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	802	794	1.0%	864	845	2.2%
Monthly Cost	\$7,580	\$7,978	-5.0%	\$8,312	\$8,555	-2.8%
Monthly Vehicle Mile	1,898	1,663	14.1%	2,148	2,129	0.9%
New Riders This Month	8	12	-33.3%	18.8	11.0	70.9%
Cost per Ride	\$9.45	\$10.05	-6.0%	\$9.62	\$10.13	-5.0%
Cost per Mile	\$3.99	\$4.80	-16.9%	\$3.87	\$4.02	-3.7%
Miles per Ride	2.4	2.1	14.3%	2.5	2.5	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	358	458	-21.8%	474	597	-20.6%
Monthly Cost	\$3,537	\$4,459	-20.7%	\$5,467	\$6,787	-19.4%
Monthly Vehicle Mile	852	974	-12.5%	859	1,089	-21.1%
New Riders This Month	2	7	-71.4%	8.1	9.0	-10.0%
Cost per Ride	\$9.88	\$9.74	1.4%	\$11.53	\$11.38	1.3%
Cost per Mile	\$4.15	\$4.58	-9.4%	\$6.37	\$6.23	2.2%
Miles per Ride	2.4	2.1	14.3%	1.8	1.8	0.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	561	514	9.1%	648	650	-0.3%
Monthly Cost	\$4,728	\$4,206	12.4%	\$5,325	\$5,485	-2.9%
Monthly Vehicle Mile	1,618	1,628	-0.6%	2,136	2,107	1.4%
New Riders This Month	6	10	-40.0%	22.7	17.3	31.2%
Cost per Ride	\$8.43	\$8.18	3.1%	\$8.22	\$8.43	-2.5%
Cost per Mile	\$2.92	\$2.58	13.2%	\$2.49	\$2.60	-4.2%
Miles per Ride	2.9	3.2	-9.4%	3.3	3.2	3.1%
<b>Sandy Senior Center</b>						
Monthly Rides	207	195	6.2%	267	280	-4.6%
Monthly Cost	\$2,651	\$2,238	18.4%	\$3,234	\$2,934	10.2%
Monthly Vehicle Mile	1,012	847	19.5%	1,385	1,472	-5.9%
New Riders This Month	9	11	-18.2%	13.3	12.9	3.1%
Cost per Ride	\$12.80	\$11.48	11.5%	\$12.11	\$10.49	15.4%
Cost per Mile	\$2.62	\$2.64	-0.8%	\$2.33	\$1.99	17.1%
Miles per Ride	4.9	4.3	14.0%	5.2	5.3	-1.9%
<b>Transportation Reaching People</b>						
Monthly Rides	1,936	1,862	4.0%	2,137	2,392	-10.7%
Monthly Cost	\$30,529	\$21,553	41.6%	\$27,513	\$30,542	-9.9%
Monthly Vehicle Mile	19,348	18,109	6.8%	21,780	26,324	-17.3%
New Riders This Month	32	16	100.0%	65.3	48.2	35.5%
Cost per Ride	\$15.77	\$11.58	36.2%	\$12.87	\$12.77	0.8%
Cost per Mile	\$1.58	\$1.19	32.8%	\$1.26	\$1.16	8.6%
Miles per Ride	10.0	9.7	3.1%	10.2	11.0	-7.3%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	152	168	-9.5%	188		
Monthly Cost	\$3,309	\$2,414	37.1%	\$3,052		
Monthly Vehicle Mile	1,238	1,208	2.5%	1,387		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$21.77	\$14.37	51.5%	\$16.22		
Cost per Mile	\$2.67	\$2.00	33.5%	\$2.20		
Miles per Ride	8.1	7.2	12.5%	7.4		

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

12 Month Average

Programs	Nov 2015	Nov 2014	% Change	This Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	19	19	0.0%	23	66	-65.2%
Monthly Cost	\$95	\$135	-29.6%	\$120	\$434	-72.4%
Monthly Vehicle Mile	92	57	61.4%	72	174	-58.6%
New Riders This Month	3	0	N/A	0.7	3.3	-78.8%
Cost per Ride	\$5.02	\$7.11	-29.4%	\$5.18	\$6.60	-21.5%
Cost per Mile	\$1.04	\$2.37	-56.1%	\$1.67	\$2.50	-33.2%
Miles per Ride	4.8	3.0	60.0%	3.1	2.6	19.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	44	84	-47.6%	52	164	-68.3%
Monthly Cost	\$221	\$357	-38.1%	\$277	\$503	-44.9%
Monthly Vehicle Mile	91	142	-35.9%	128	267	-52.1%
New Riders This Month	0	0	N/A	1.0	3.0	-66.7%
Cost per Ride	\$5.01	\$4.25	17.9%	\$5.29	\$3.08	71.8%
Cost per Mile	\$2.42	\$2.51	-3.6%	\$2.16	\$1.89	14.3%
Miles per Ride	2.1	1.7	23.5%	2.4	1.6	50.0%
<b>STF Discretionary</b>						
Monthly Rides	582	676	-13.9%	640	690	-7.2%
Monthly Cost	\$12,298	\$11,549	6.5%	\$10,029	\$11,505	-12.8%
Monthly Vehicle Mile	1,838	2,593	-29.1%	1,975	2,477	-20.3%
New Riders This Month	40	29	37.9%	29.3	40.5	-27.7%
Cost per Ride	\$21.13	\$17.08	23.7%	\$15.67	\$16.67	-6.0%
Cost per Mile	\$6.69	\$4.45	50.3%	\$5.08	\$4.65	9.2%
Miles per Ride	3.2	3.8	-15.8%	3.1	3.6	-13.9%
<b>STF Service</b>						
Monthly Rides	479	469	2.1%	499	511	-2.3%
Monthly Cost	\$9,608	\$8,719	10.2%	\$8,018	\$8,557	-6.3%
Monthly Vehicle Mile	1,234	1,488	-17.1%	1,430	1,830	-21.9%
New Riders This Month	12	29	-58.6%	23.3	29.8	-21.8%
Cost per Ride	\$20.06	\$18.59	7.9%	\$16.06	\$16.76	-4.2%
Cost per Mile	\$7.79	\$5.86	32.9%	\$5.61	\$4.68	19.9%
Miles per Ride	2.6	3.2	-18.8%	2.9	3.6	-19.4%
<b>TriMet Service</b>						
Monthly Rides	1,275	591	115.7%	1,110	642	72.9%
Monthly Cost	\$4,352	\$2,849	52.8%	\$4,519	\$3,460	30.6%
Monthly Vehicle Mile	4,418	2,180	102.7%	3,710	2,860	29.7%
New Riders This Month	17	15	13.3%	27.9	22.7	22.9%
Cost per Ride	\$3.41	\$4.82	-29.3%	\$4.07	\$5.39	-24.5%
Cost per Mile	\$0.99	\$1.31	-24.4%	\$1.22	\$1.21	0.8%
Miles per Ride	3.5	3.7	-5.4%	3.3	4.5	-26.7%
<b>Veterans Volunteers</b>						
Monthly Rides	179	110	62.7%	183	180	1.7%
Monthly Cost	\$764	\$584	30.8%	\$1,087	\$948	14.7%
Monthly Vehicle Mile	2,174	1,204	80.6%	2,049	1,903	7.7%
New Riders This Month	11	9	22.2%	16.8	16.8	0.0%
Cost per Ride	\$4.27	\$5.31	-19.6%	\$5.95	\$5.26	13.1%
Cost per Mile	\$0.35	\$0.49	-28.6%	\$0.53	\$0.50	6.0%
Miles per Ride	12.1	10.9	11.0%	11.2	10.6	5.7%

**INDIVIDUAL PROVIDER - PROGRAM**
**12 Month Average**

Provider - Program	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$3,529	\$2,523	39.9%	\$3,564	\$2,961	20.4%
<b>David's Harp - STF Service</b>						
Monthly Rides	42	141	-70.2%	163	283	-42.4%
Monthly Cost	\$776	\$2,941	-73.6%	\$2,146	\$3,479	-38.3%
Monthly Vehicle Mile	304	211	44.1%	239	389	-38.6%
New Riders This Month	1	0	N/A	4.2	6.6	-36.4%
Cost per Ride	\$18.48	\$20.86	-11.4%	\$13.19	\$12.28	7.4%
Cost per Mile	\$2.55	\$13.94	-81.7%	\$8.98	\$8.94	0.4%
Miles per Ride	7.2	1.5	380.0%	1.5	1.4	7.1%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	186	119	56.3%	166	163	1.8%
Monthly Cost	\$11,668	\$10,064	15.9%	\$10,060	\$9,711	3.6%
Monthly Vehicle Mile	981	937	4.7%	994	1,060	-6.2%
New Riders This Month	6	11	-45.5%	10.8	13.8	-21.7%
Cost per Ride	\$62.73	\$84.57	-25.8%	\$60.51	\$59.67	1.4%
Cost per Mile	\$11.89	\$10.74	10.7%	\$10.12	\$9.16	10.5%
Miles per Ride	5.3	7.9	-32.9%	6.0	6.5	-7.7%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	282	244	15.6%	329	311	5.8%
Monthly Cost	\$3,186	\$2,605	22.3%	\$3,297	\$2,987	10.4%
Monthly Vehicle Mile	755	858	-12.0%	1,203	1,170	2.8%
New Riders This Month	35	30	16.7%	68.6	63.1	8.7%
Cost per Ride	\$11.30	\$10.68	5.8%	\$10.01	\$9.60	4.3%
Cost per Mile	\$4.22	\$3.04	38.8%	\$2.74	\$2.55	7.5%
Miles per Ride	2.7	3.5	-22.9%	3.7	3.8	-2.6%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	271	322	-15.8%	286	272	5.1%
Monthly Cost	\$2,139	\$2,416	-11.5%	\$1,901	\$1,726	10.1%
Monthly Vehicle Mile	1,518	2,076	-26.9%	1,806	1,727	4.6%
New Riders This Month	0	4	-100.0%	0.3	1.8	-83.3%
Cost per Ride	\$7.89	\$7.50	5.2%	\$6.66	\$6.34	5.0%
Cost per Mile	\$1.41	\$1.16	21.6%	\$1.05	\$1.00	5.0%
Miles per Ride	5.6	6.4	-12.5%	6.3	6.3	0.0%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	397	322	23.3%	468	530	-11.7%
Monthly Cost	\$3,746	\$4,084	-8.3%	\$4,220	\$4,173	1.1%
Monthly Vehicle Mile	686	597	14.9%	760	813	-6.5%
New Riders This Month	0	0	N/A	4.3	4.8	-10.4%
Cost per Ride	\$9.44	\$12.68	-25.6%	\$9.01	\$7.88	14.3%
Cost per Mile	\$5.46	\$6.84	-20.2%	\$5.55	\$5.14	8.0%
Miles per Ride	1.7	1.9	-10.5%	1.6	1.5	6.7%

**INDIVIDUAL PROVIDER - PROGRAM****12 Month Average**

<b>Provider - Program</b>	<b>Nov 2015</b>	<b>Nov 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	2,744	2,723	0.8%	3,719	2,706	37.4%
Monthly Cost(2)	\$28,800	\$30,141	-4.4%	\$32,336	\$34,341	-5.8%
Monthly Vehicle Mile	15,726	14,397	9.2%	16,968	15,337	10.6%
New Riders This Month	130	264	-50.8%	245.2	161.9	51.5%
Cost per Ride	\$10.50	\$11.07	-5.1%	\$8.70	\$12.69	-31.4%
Cost per Mile	\$1.83	\$2.09	-12.4%	\$1.91	\$2.24	-14.7%
Miles per Ride	5.7	5.3	7.5%	4.6	5.7	-19.3%

**(1) Not Ride Connection Program**

(2) Current Month Cost is Preliminary

# MFS-PROJECT LINKAGE - PROVIDER

## 12 Month Average

Programs	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	49	50	-2.0%	37	39	-5.1%
Monthly Cost	\$397	\$370	7.3%	\$418	\$490	-14.7%
Monthly Vehicle Mile	85	98	-13.3%	95	114	-16.7%
New Riders This Month	0	0	N/A	1.0	1.0	0.0%
Cost per Ride	\$8.11	\$7.40	9.6%	\$11.29	\$12.74	-11.4%
Cost per Mile	\$4.68	\$3.78	23.8%	\$4.39	\$4.29	2.3%
Miles per Ride	1.7	2.0	-15.0%	2.6	3.0	-13.3%
<b>Gateway Shuttle</b>						
Monthly Rides	182	98	85.7%	169	142	19.0%
Monthly Cost	\$825	\$668	23.5%	\$886	\$728	21.7%
Monthly Vehicle Mile	230	140	64.3%	251	231	8.7%
New Riders This Month	5	2	150.0%	4.2	4.3	-2.3%
Cost per Ride	\$4.54	\$6.82	-33.4%	\$5.26	\$5.14	2.3%
Cost per Mile	\$3.59	\$4.77	-24.7%	\$3.53	\$3.15	12.1%
Miles per Ride	1.3	1.4	-7.1%	1.5	1.6	-6.3%
<b>Mid Multnomah County</b>						
Monthly Rides	844	582	45.0%	846	758	11.6%
Monthly Cost	\$13,209	\$10,191	29.6%	\$13,760	\$12,874	6.9%
Monthly Vehicle Mile	3,635	3,251	11.8%	4,243	4,058	4.6%
New Riders This Month	27	25	8.0%	40.7	36.0	13.1%
Cost per Ride	\$15.65	\$17.51	-10.6%	\$16.27	\$16.99	-4.2%
Cost per Mile	\$3.63	\$3.13	16.0%	\$3.24	\$3.17	2.2%
Miles per Ride	4.3	5.6	-23.2%	5.0	5.4	-7.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	14	26	-46.2%	17	27	-37.0%
Monthly Cost	\$25	\$70	-64.3%	\$50	\$95	-47.4%
Monthly Vehicle Mile	18	36	-50.0%	32	55	-41.8%
New Riders This Month	0	0	N/A	0.3	0.6	-50.0%
Cost per Ride	\$1.79	\$2.69	-33.5%	\$2.98	\$3.50	-14.9%
Cost per Mile	\$1.39	\$1.94	-28.4%	\$1.54	\$1.74	-11.5%
Miles per Ride	1.3	1.4	-7.1%	1.9	2.0	-5.0%
<b>N/NE Shuttle</b>						
Monthly Ride	386	480	-19.6%	524	583	-10.1%
Monthly Cost	\$9,212	\$9,403	-2.0%	\$9,118	\$8,788	3.8%
Monthly Vehicle Mile	653	801	-18.5%	924	1,031	-10.4%
New Riders This Month	3	7	-57.1%	9.8	13.2	-25.8%
Cost per Ride	\$23.87	\$19.59	21.8%	\$17.41	\$15.06	15.6%
Cost per Mile	\$14.11	\$11.74	20.2%	\$9.87	\$8.53	15.7%
Miles per Ride	1.7	1.7	0.0%	1.8	1.8	0.0%
<b>STF Service</b>						
Monthly Ride	386	314	22.9%	397	428	-7.2%
Monthly Cost	\$16,635	\$15,970	4.2%	\$14,211	\$12,215	16.3%
Monthly Vehicle Mile	2,156	1,222	76.4%	1,895	1,554	21.9%
New Riders This Month	21	17	23.5%	31.3	29.0	7.9%
Cost per Ride	\$43.10	\$50.86	-15.3%	\$35.84	\$28.55	25.5%
Cost per Mile	\$7.72	\$13.07	-40.9%	\$7.50	\$7.86	-4.6%
Miles per Ride	5.6	3.9	43.6%	4.8	3.6	33.3%
<b>TriMet Service</b>						
Monthly Ride	331	409	-19.1%	408	389	4.9%
Monthly Cost	\$2,824	\$2,944	-4.1%	\$3,619	\$3,815	-5.1%
Monthly Vehicle Mile	1,391	1,548	-10.1%	1,899	1,682	12.9%
New Riders This Month	13	11	18.2%	20.8	19.8	5.1%
Cost per Ride	\$8.53	\$7.20	18.5%	\$8.87	\$9.80	-9.5%
Cost per Mile	\$2.03	\$1.90	6.8%	\$1.91	\$2.27	-15.9%
Miles per Ride	4.2	3.8	10.5%	4.7	4.3	9.3%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12 Month Average

Programs	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	439	405	8.4%	494	638	-22.6%
Monthly Cost	\$6,717	\$6,834	-1.7%	\$6,896	\$8,391	-17.8%
Monthly Vehicle Mile	1,383	829	66.8%	1,195	1,275	-6.3%
New Riders This Month	15	14	7.1%	26.7	31.6	-15.5%
Cost per Ride	\$15.30	\$16.87	-9.3%	\$13.95	\$13.15	6.1%
Cost per Mile	\$4.86	\$8.24	-41.0%	\$5.77	\$6.58	-12.3%
Miles per Ride	3.2	2.0	60.0%	2.4	2.0	20.0%
<b>SW Shuttle Service</b>						
Monthly Rides	86	81	6.2%	144	85	69.4%
Monthly Cost	\$2,450	\$1,182	107.3%	\$2,336	\$1,024	128.1%
Monthly Vehicle Mile	170	159	6.9%	269	145	85.5%
New Riders This Month	2	3	-33.3%	4.3	2.5	72.0%
Cost per Rider	\$28.49	\$14.59	95.3%	\$16.21	\$12.06	34.4%
Cost per Mile	\$14.41	\$7.43	93.9%	\$8.69	\$7.06	23.1%
Miles per Ride	2.0	2.0	0.0%	1.9	1.7	11.8%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	248	142	74.6%	185		
Monthly Cost	\$817	\$632	29.3%	\$733		
Monthly Vehicle Mile	155	94	64.9%	120		
New Riders This Month	0	1	-100.0%	1		
Cost per Ride	\$3.29	\$4.45	-26.1%	\$3.96		
Cost per Mile	\$5.27	\$6.72	-21.6%	\$6.09		
Miles per Ride	0.6	0.7	-14.3%	0.6		

**IMPACT NORTHWEST - PROVIDER**
**12 Month Average**

<b>Programs</b>	<b>Nov 2015</b>	<b>Nov 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	72	16	350.0%	46	57	-19.3%
Monthly Cost	\$696	\$806	-13.6%	\$413	\$870	-52.5%
Monthly Vehicle Mile	45	10	350.0%	38	45	-15.6%
New Riders This Month	0	0	N/A	0.1	0.3	-66.7%
Cost per Ride	\$9.66	\$50.38	-80.8%	\$8.92	\$15.17	-41.2%
Cost per Mile	\$15.46	\$80.60	-80.8%	\$10.97	\$19.41	-43.5%
Miles per Ride	0.6	0.6	0.0%	0.8	0.8	0.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	4	5	-20.0%	11	18.3	-38.9%
Monthly Cost	\$20	\$25	-20.0%	\$55	\$91	-39.6%
Monthly Vehicle Mile	25	44	-43.2%	73	140	-47.9%
New Riders This Month	2	0	N/A	1.4	2.2	-36.4%
Cost per Ride	\$5.00	\$5.00	0.0%	\$4.93	\$5.00	-1.4%
Cost per Mile	\$0.80	\$0.57	40.4%	\$0.76	\$0.65	16.9%
Miles per Ride	6.3	8.8	-28.4%	6.5	7.7	-15.6%
<b>STF Discretionary</b>						
Monthly Rides	715	472	51.5%	666	629	5.9%
Monthly Cost	\$9,356	\$14,192	-34.1%	\$13,199	\$13,674	-3.5%
Monthly Vehicle Mile	2,490	1,447	72.1%	2,611	2,342	11.5%
New Riders This Month	0	30	-100.0%	38.0	39.7	-4.3%
Cost per Ride	\$13.09	\$30.07	-56.5%	\$19.83	\$21.76	-8.9%
Cost per Mile	\$3.76	\$9.81	-61.7%	\$5.06	\$5.84	-13.4%
Miles per Ride	3.5	3.1	12.9%	3.9	3.7	5.4%
<b>STF Service</b>						
Monthly Rides	392	341	15.0%	464	434	6.9%
Monthly Cost	\$7,142	\$7,863	-9.2%	\$8,651	\$7,322	18.2%
Monthly Vehicle Mile	2,012	1,238	62.5%	2,014	1,895	6.3%
New Riders This Month	0	19	-100.0%	36.6	35.5	3.1%
Cost per Ride	\$18.22	\$23.06	-21.0%	\$18.64	\$16.88	10.4%
Cost per Mile	\$3.55	\$6.35	-44.1%	\$4.30	\$3.86	11.4%
Miles per Ride	5.1	3.6	41.7%	4.3	4.4	-2.3%
<b>Dialysis (NEW)</b>						
Monthly Rides	3					
Monthly Cost	\$30					
Monthly Vehicle Mile	14					
New Riders This Month	0					
Cost per Ride	\$10.00					
Cost per Mile	\$2.14					
Miles per Ride	4.7					
<b>Title XIX Non Medical (NEW)</b>						
Monthly Rides	9					
Monthly Cost	\$135					
Monthly Vehicle Mile	53					
New Riders This Month	2					
Cost per Ride	\$15.00					
Cost per Mile	\$2.55					
Miles per Ride	5.9					

<b>Programs</b>	<b>Nov 2015</b>	<b>Nov 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
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**Multnomah Co. ADS Premium**

Monthly Ride	3					
Monthly Cost	\$33					
Monthly Vehicle Mile	34					
New Riders This Month	1					
Cost per Ride	\$10.93					
Cost per Mile	\$0.96					
Miles per Ride	11.3					

**STF Service**

Monthly Ride	59					
Monthly Cost	\$612					
Monthly Vehicle Mile	407					
New Riders This Month	20					
Cost per Ride	\$10.38					
Cost per Mile	\$1.50					
Miles per Ride	6.9					

**Title XIX Non Medical**

Monthly Ride	103					
Monthly Cost	\$598					
Monthly Vehicle Mile	1,330					
New Riders This Month	16					
Cost per Ride	\$5.81					
Cost per Mile	\$0.45					
Miles per Ride	12.9					

**Dialysis**

Monthly Ride	80					
Monthly Cost	\$1,076					
Monthly Vehicle Mile	799					
New Riders This Month	2					
Cost per Ride	\$13.45					
Cost per Mile	\$1.35					
Miles per Ride	10.0					

# RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER

12 Month Average

Programs	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>General Public</b>						
Monthly Ride	2	27	-92.6%	10	23	-56.5%
Monthly Cost	\$715	\$746	-4.2%	\$813	\$750	8.4%
Monthly Vehicle Mile	15	241	-93.8%	62	140	-55.7%
New Riders This Month	2	5	-60.0%	1	4	-75.0%
Cost per Ride	\$357.62	\$27.63	1194.3%	\$81.32	\$32.35	151.4%
Cost per Mile	\$47.68	\$3.10	1438.1%	\$13.06	\$5.35	144.1%
Miles per Ride	7.5	8.9	-15.7%	6.2	6.0	3.3%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	5	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$68	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	31	-100.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.03	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.24	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.8	N/A
<b>STF Service</b>						
Monthly Rides	322	296	8.8%	350	510	-31.4%
Monthly Cost	\$5,452	\$4,904	11.2%	\$5,239	\$6,652	-21.2%
Monthly Vehicle Mile	986	1,265	-22.1%	1,278	2,370	-46.1%
New Riders This Month	3	6	-50.0%	8	13	-38.5%
Cost per Ride	\$16.93	\$16.57	2.2%	\$14.96	\$13.04	14.7%
Cost per Mile	\$5.53	\$3.88	42.5%	\$4.10	\$2.81	45.9%
Miles per Ride	3.1	4.3	-27.9%	3.6	4.6	-21.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	1	2	-50.0%	1	2	-50.0%
Monthly Cost	\$224	\$98	128.6%	\$120	\$181	-33.7%
Monthly Vehicle Mile	3	9	-66.7%	9	11	-18.2%
New Riders This Month	1	1	0.0%	1	1	0.0%
Cost per Ride	\$224.43	\$49.00	358.0%	\$102.53	\$83.42	22.9%
Cost per Mile	\$74.81	\$10.89	587.0%	\$14.07	\$17.21	-18.2%
Miles per Ride	3.0	4.5	-33.3%	7.3	4.8	52.1%
<b>Veterans Volunteers</b>						
Monthly Rides	179	272	-34.2%	238		
Monthly Cost	\$3,340	\$1,959	70.5%	\$1,894		
Monthly Vehicle Mile	2,748	2,862	-4.0%	3,311		
New Riders This Month	9	12	-25.0%	12		
Cost per Ride	\$18.66	\$7.20	159.1%	\$0.57		
Cost per Mile	\$1.22	\$0.68	77.6%	\$7.95		
Miles per Ride	15.4	10.5	45.9%	13.9		
<b>Wa Co DAVS</b>						
Monthly Rides	0	2	-100.0%	2		
Monthly Cost	\$74	\$21	252.4%	\$33		
Monthly Vehicle Mile	0	17	-100.0%	7		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	N/A	\$10.50	N/A	\$17.86		
Cost per Mile	N/A	\$1.24	N/A	\$5.04		
Miles per Ride	N/A	8.5	N/A	3.5		

VEHICLE ONLY - PROGRAM				12 Month Average		
Providers	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	700	546	28.2%	673	628	7.2%
Monthly Cost	\$5,272	\$4,313	22.2%	\$4,385	\$5,386	-18.6%
Monthly Vehicle Mile	3,021	2,663	13.4%	3,110	3,148	-1.2%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$7.53	\$7.90	-4.7%	\$6.52	\$8.57	-23.9%
Cost per Mile	\$1.75	\$1.62	8.0%	\$1.41	\$1.71	-17.5%
Miles per Ride	4.3	4.9	-12.2%	4.6	5.0	-8.0%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	118	113	4.4%	111	149	-25.5%
Monthly Cost	\$791	\$791	0.0%	\$791	\$792	-0.1%
Monthly Vehicle Mile	859	957	-10.2%	765	998	-23.3%
New Riders This Month	5	11	-54.5%	9.1	11.0	-17.3%
Cost per Ride	\$6.70	\$7.00	-4.3%	\$7.11	\$5.32	33.6%
Cost per Mile	\$0.92	\$0.83	10.8%	\$1.03	\$0.79	30.4%
Miles per Ride	7.3	8.5	-14.1%	6.9	6.7	3.0%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	856	787	8.8%	850	847	0.4%
Monthly Cost	\$5,278	\$3,655	44.4%	\$3,639	\$4,836	-24.8%
Monthly Vehicle Mile	2,081	2,666	-21.9%	2,130	3,148	-32.3%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$6.17	\$4.64	33.0%	\$4.28	\$5.71	-25.0%
Cost per Mile	\$2.54	\$1.37	85.4%	\$1.71	\$1.54	11.0%
Miles per Ride	2.4	3.4	-29.4%	2.5	3.7	-32.4%
<b>Maryville Nursing Home</b>						
Monthly Rides	20	38	-47.4%	43	51	-15.7%
Monthly Cost	\$149	\$330	-54.8%	\$504	\$495	1.8%
Monthly Vehicle Mile	11	17	-35.3%	67	117	-42.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$7.47	\$8.68	-13.9%	\$11.69	\$9.74	20.0%
Cost per Mile	\$13.57	\$19.41	-30.1%	\$7.56	\$4.22	79.1%
Miles per Ride	0.6	0.4	50.0%	1.5	2.3	-34.8%
<b>Mary's Woods(1)</b>						
Monthly Rides	1,062	1,051	1.0%	985		
Monthly Cost	\$5,581	\$7,574	-26.3%	\$7,529		
Monthly Vehicle Mile	1,815	1,733	4.7%	1,816		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$5.25	\$7.21	-27.2%	\$7.64		
Cost per Mile	\$3.07	\$4.37	-29.7%	\$4.15		
Miles per Ride	1.7	1.6	6.3%	1.8		

## VEHICLE ONLY - PROGRAM

### 12 Month Average

Providers	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	711	564	26.1%	758	715	6.0%
Monthly Cost	\$783	\$718	9.1%	\$830	\$761	9.1%
Monthly Vehicle Mile	502	280	79.3%	514	372	38.2%
New Rider This Month	0	0	N/A	2.3	2.8	-17.9%
Cost per Ride	\$1.10	\$1.27	-13.4%	\$1.10	\$1.06	3.8%
Cost per Mile	\$1.56	\$2.56	-39.1%	\$1.61	\$2.04	-21.1%
Miles per Ride	0.7	0.5	40.0%	0.7	0.5	40.0%
<b>Providence Elderplace</b>						
Monthly Rides	8,820	7,688	14.7%	8,914	8,988	-0.8%
Monthly Cost	\$234,622	\$187,008	25.5%	\$209,176	\$192,044	8.9%
Monthly Vehicle Mile	33,502	27,900	20.1%	35,971	32,380	11.1%
New Riders This Month	21	22	-4.5%	23.9	112.6	-78.8%
Cost per Ride	\$26.60	\$24.32	9.4%	\$23.47	\$21.37	9.8%
Cost per Mile	\$7.00	\$6.70	4.5%	\$5.82	\$5.93	-1.9%
Miles per Ride	3.8	3.6	5.6%	4.0	3.6	11.1%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	278	132	110.6%	255	163	56.4%
Monthly Cost	\$5,118	\$2,253	127.2%	\$3,754	\$2,261	66.0%
Monthly Vehicle Mile	891	443	101.1%	609	461	32.1%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$18.41	\$17.07	7.9%	\$14.71	\$13.89	5.9%
Cost per Mile	\$5.74	\$5.09	12.8%	\$6.17	\$4.91	25.7%
Miles per Ride	3.2	3.4	-5.9%	2.4	2.8	-14.3%
<b>West Linn</b>						
Monthly Ride	28	20	40.0%	156	74	110.8%
Monthly Cost	\$274	\$274	0.0%	\$319	\$367	-13.1%
Monthly Vehicle Mile	58	94	-38.3%	77	125	-38.4%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$9.80	\$13.70	-28.5%	\$2.04	\$4.96	-58.9%
Cost per Mile	\$4.73	\$2.91	62.5%	\$4.15	\$2.93	41.6%
Miles per Ride	2.1	4.7	-55.3%	0.5	1.7	-70.6%

# Rural Transit District Transportation Report

12 Month Average

Rural Cities	Nov 2015	Nov 2014	% Change	This Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,042	6,334	-4.6%	7,039	8,359	-15.8%
Monthly Cost	\$34,884	\$29,171	19.6%	\$34,514	\$30,882	11.8%
Monthly Vehicle Miles	11,338	9,364	21.1%	11,146	8,674	28.5%
On-Time Performance	99.0%	99.0%	0.0%	98.9%	91.0%	7.9%
Cost per Ride	\$5.77	\$4.61	25.2%	\$4.90	\$3.69	32.8%
Cost per Mile	\$3.08	\$3.12	-1.3%	\$3.10	\$3.56	-12.9%
Miles per Roadcall	11,338	9,364	21.1%	11,146	8,674	28.5%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,195	1,455	-17.9%	1,427	1,601	-10.9%
Monthly Cost	\$30,018	\$30,735	-2.3%	\$32,378	\$36,092	-10.3%
Monthly Vehicle Miles	4,598	5,463	-15.8%	5,077	5,523	-8.1%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	74.4%	24.6%
Cost per Ride	\$25.12	\$21.12	18.9%	\$22.69	\$22.54	0.7%
Cost per Mile	\$6.53	\$5.63	16.0%	\$6.38	\$6.53	-2.3%
Miles per Roadcall	4,598	5,463	-15.8%	5,077	5,523	-8.1%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	8,263	7,954	3.9%	8,621	8,080	6.7%
Monthly Cost	\$51,834	\$43,384	19.5%	\$50,391	\$49,020	2.8%
Monthly Vehicle Miles	20,328	20,239	0.4%	21,868	21,805	0.3%
On-Time Performance	98.0%	96.0%	2.0%	89.3%	97.6%	-8.3%
Cost per Ride	\$6.27	\$5.45	15.0%	\$5.84	\$6.07	-3.8%
Cost per Mile	\$2.55	\$2.14	19.2%	\$2.30	\$2.25	2.2%
Miles per Roadcall	6,776	6,746	0.4%	10,934	21,805	-49.9%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	8,526	8,713	-2.1%	9,596	10,393	-7.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	19,716	18,351	7.4%	20,850	19,293	8.1%
On-Time Performance	100.0%	99.9%	0.1%	99.7%	99.6%	0.1%
Cost per Ride	\$7.62	\$7.46	2.1%	\$6.77	\$6.25	8.3%
Cost per Mile	\$3.30	\$3.54	-6.8%	\$3.12	\$3.37	-7.4%
Miles per Roadcall	19,716	18,351	7.4%	20,850	19,293	8.1%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,283	1,222	5.0%	1,461	1,419	3.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,474	5,881	10.1%	6,985	7,467	-6.5%
On-Time Performance	94.3%	95.1%	-0.8%	96.5%	96.3%	0.2%
Cost per Ride	\$15.59	\$16.37	-4.8%	\$13.69	\$14.09	-2.8%
Cost per Mile	\$3.09	\$3.40	-9.1%	\$2.86	\$2.68	6.7%
Miles per Roadcall	6,474	5,881	10.1%	6,985	7,467	-6.5%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	20,481	22,935	-10.7%	25,561	29,240	-12.6%
Monthly Cost	\$334,972	\$321,429	4.2%	\$324,022	\$314,107	3.2%
Monthly Vehicle Miles	41,092	39,118	5.0%	45,825	46,036	-0.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$16.36	\$14.01	16.8%	\$12.68	\$10.74	18.1%
Cost per Mile	\$8.15	\$8.22	-0.9%	\$7.07	\$6.82	3.7%
Miles per Roadcall	41,092	39,118	5.0%	45,825	46,036	-0.5%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	2,723	1,257	116.6%	1,686	1,476	14.2%
Monthly Cost	\$59,113	\$56,723	4.2%	\$57,180	\$55,460	3.1%
Monthly Vehicle Miles	8,053	8,801	-8.5%	9,931	10,497	-5.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$21.71	\$45.13	-51.9%	\$33.91	\$37.57	-9.7%
Cost per Mile	\$7.34	\$6.45	13.8%	\$5.76	\$5.28	9.1%
Miles per Roadcall	8,053	8,801	-8.5%	9,931	10,497	-5.4%

## RideWise Performance Report - November 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	46	2,392	\$62,718.24		
One-on-one travel training general trips	7	19	988	\$25,905.36		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	15	65	3,380	\$88,623.60		
Group travel training						
Group travel trainings with schools			0	\$0.00		
Group travel training general			0	\$0.00		
Riders Club participants	52					
Subtotal	52		0	\$0.00		
<b>Total</b>	<b>67</b>	<b>65</b>	<b>3,380</b>	<b>\$88,623.60</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites						
Transitional staff support only	0					
Transitional staff support and pass plan	177	409	148	379	538	816
<b>Total</b>	<b>177</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$51,131.04					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	71.25					
Value of volunteer hours monthly	\$1,606.69					
Value of transitional staff hours monthly	\$24,024.63					

## RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	53	281	14,612	\$383,126.64		
One-on-one travel training general trips	52	130	6,760	\$177,247.20		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	105	411	21,372	\$560,373.84		
Group travel training with schools	155		566	\$14,842.09		
Group travel training general	68		248	\$6,511.37		
Riders Club participants	308					
Subtotal	531		814	\$21,353.46		
<b>Total</b>	<b>636</b>	<b>411</b>	<b>22,186</b>	<b>\$581,727.30</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	15					
Transitional staff support only	0					
Transitional staff support and pass plan	177	409	148	825	1,470	2,637
<b>Total</b>	<b>192</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$228,142.97					
Annual cost avoidance of trips	\$581,727.30					
Total cost avoidance	\$353,584.33					
Total trainer hours annual	3,466.50					
Ride Ambassador hours annual	447.25					
Value of volunteer hours annual	\$10,085.49					
Value of transitional staff hours annual	\$77,671.29					