
DATE: SEPTEMBER 2015

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of September, average monthly rides (for 12 months) increased 9.5% when compared to the same period the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of September, average monthly rides (for 12 months) decreased 7.0% when compared to the same period the previous year. This change was due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year, some STO rides are reported under the non-STF category.
3. Ride Connection E&D services cost per ride total. As of September, average cost per ride (for 12 months) increased 5.7% when compared to the same period the previous year.
4. New riders. As of September, average new riders per month (for 12 months) increased 19.6% when compared to the same period the previous year. This was due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of September, average monthly volunteer hours (for 12 months) decreased 7.0% when compared to the same period the previous year. There were a number of factors that affected volunteer hours including volunteer turnover and staffing issues.
6. As of September average monthly resources spent by partners in the network (for 12 months) increased 6.0% when compared to the same period the previous year. The primary reason for this increase was an expansion of Providence Elder Place into Washington County, which is a vehicle-only contract and Mary's Woods Saturday Shuttle, where we pay for the extra drivers hours only.

7. Donations. As of September, average monthly donations (for 12 months) decreased 4.0% when compared to the same period the previous year. A large, one-time donation was received the previous year.

RIDEWISE

1. Service Delivery Analysis. A total of 281 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 21 persons successfully exited out of the one-on-one travel training, nine of whom were prior participants. There was a 10.5% increase over September 2014 to September 2015 in the number of successful customers.
3. Under the age of 60, a total of 19 persons successfully exited out of one-on-one travel training. The average training per individual was 14.5 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of four events was held:

Presentations/events:

1. RideWise participated in Orange Line Opening
2. RideWise tabled at a health fair at The Knoll at Tigard

Riders' Club Presentations:

3. Carman Oaks, Lake Oswego
4. McLoughlin Place, Oregon City

5. Ride Ambassador Program. A total of 104 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported nine Rider's Club activities with 78 participants.
7. Referral Sources. There were 53 referrals in September 2015. Four referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and another nine referrals were the result of our travel options counseling efforts.

8. School Program. 243 students received training during the month of September. There were 396 trips taken as a group and 80 trips were taken as one-on-one trips. 110 teachers and support staff reported a combined total of 593 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership was 10,823 this month. This is a decrease in ridership by 5% from September 2014. The SAM-Gresham ridership decreased by 6%, the SAM-Estacada ridership showed no significant increase or decline, the STAR route decreased this month by nearly 6% and Elderly and Disabled ridership increased significantly by 68%.
2. Sandy staff attended the CTAC meeting this month in a collaborative effort regarding grant proposals in the upcoming STIP Enhancement process. Sandy Transit has met with ODOT staff and has received permission to submit a proposal for the funding of two new large heavy duty vehicles to replace aging vehicles on the SAM-Gresham route.
3. Next month, several Sandy staff and Transit Advisory Committee (TAC) members will attend the Oregon Public Transportation Conference in Eugene, Oregon. Andi Howell, Muna Rustam, Joseph Lowe, Roxy Tolva, Heather Michet, Joyce LeDoux and Janice Johnson will all be in attendance. Andi has also agreed to be a judge in the first Oregon Public Transit Roadeo, which is the Saturday before the conference begins. This conference should be a great experience and a wonderful opportunity for new staff to get acquainted with the system as well as Sandy's TAC members.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. September ridership continues to follow the pattern. This year's ridership lagged behind last year's. Total ridership for September 2015 was 26,090 compared to September 2014 (28,971), down 10%. For the 1st quarter, 2015 ridership is 80,399 compared to 92,042 in 2014, down 12.5%. All fixed routes show decreases. The only increase was in our in town Dial-a-Ride service. Unfortunately, this increase of 46% came at the expense of our crosstown Route 4. A private school caring for autistic children moved off of the 4 Route and is now being provided service with Dial-a-Ride.

CANBY AREA TRANSIT (CAT)

1. September ridership increased for the Dial-a-Ride and General Public. Shopper shuttles as well as same day rides, which also increased during this month. We were pleased with the increase in spite of the heat in September.
2. Fixed Route ridership declined in September. Heat was a factor as well as a late start to some schools.
3. We had zero accidents in September but had two incidents, where drivers had to slam on their breaks to avoid adverse drivers.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership increased 1,960 rides over the previous year.
2. Final plans for the Transit Center have been approved by the Board of Directors. Construction will be delayed due to funding considerations.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Sep 15	Sep 14	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	95,400	95,600	-0.2%	91,500	92,500	-1.1%
Bus-Frequent Service*	<u>106,400</u>	<u>109,400</u>	-2.7%	<u>103,267</u>	<u>105,370</u>	-2.0%
Subtotal All Bus	201,800	205,000	-1.6%	194,767	197,870	-1.6%
MAX	124,600	115,500	7.9%	121,733	121,230	0.4%
Commuter Rail	<u>1,860</u>	<u>2,000</u>	-7.0%	<u>1,828</u>	<u>2,000</u>	-8.6%
Fixed Route Total	328,260	322,500	1.8%	318,328	321,100	-0.9%
<u>Paratransit</u>						
LIFT& Cabs	3,658	3,609	1.4%	3,569	3,548	0.6%
System Total	331,918	326,109	1.8%	321,897	324,648	-0.8%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	556,200	555,600	0.1%	532,233	538,733	-1.2%
Bus-Frequent Service*	<u>660,700</u>	<u>673,400</u>	-1.9%	<u>641,100</u>	<u>650,767</u>	-1.5%
Subtotal All Bus	1,216,900	1,229,000	-1.0%	1,173,333	1,189,500	-1.4%
MAX	793,800	727,700	9.1%	767,167	762,567	0.6%
Commuter Rail	<u>9,300</u>	<u>10,000</u>	-7.0%	<u>9,142</u>	<u>9,983</u>	-8.4%
Fixed Route Total	2,020,000	1,966,700	2.7%	1,949,642	1,962,050	-0.6%
Frequent Bus % of Total Bus	54.3%	54.8%	-0.5%	54.6%	54.7%	-0.1%
<u>Paratransit</u>						
LIFT & Cabs	20,603	20,410	0.9%	20,066	20,039	0.1%
System Total	2,040,603	1,987,110	2.7%	1,969,708	1,982,089	-0.6%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.26	\$3.34	-2.40%	\$3.40	\$3.41	-0.29%
Bus-Frequent Service*	\$2.45	\$2.30	6.52%	\$2.47	\$2.39	3.35%
Subtotal All Bus	\$2.82	\$2.77	1.81%	\$2.89	\$2.85	1.40%
MAX	\$2.12	\$2.18	-2.75%	\$2.16	\$1.95	10.77%
Commuter Rail	\$13.68	\$12.93	5.80%	\$13.62	\$12.22	11.46%
Fixed Route Total	\$2.59	\$2.60	-0.38%	\$2.66	\$2.54	4.72%
<u>Paratransit</u>						
LIFT & Cabs	\$32.31	\$33.85	-4.55%	\$32.85	\$32.69	0.49%
System Total	\$2.89	\$2.92	-1.03%	\$2.96	\$2.85	3.86%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

TriMet	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Bus						
Monthly Rides	5,156,400	5,208,300	-1.0%	5,196,467	5,112,158	1.6%
Monthly Cost	\$14,540,846	\$14,438,749	0.7%	\$14,786,584	\$14,657,596	0.9%
Monthly Vehicle Mile	1,984,528	1,978,971	0.3%	1,981,987	1,936,420	2.4%
On-Time Performance	80.2%	78.7%	1.5%	80.8%	79.2%	1.6%
Cost per Ride	\$2.82	\$2.77	1.8%	\$2.85	\$2.87	-0.7%
Cost per Mile	\$7.33	\$7.30	0.4%	\$7.46	\$7.57	-1.5%
Miles per Roadcall	13,500	9,120	48.0%	11,288	10,383	8.7%
Light Rail						
Monthly Rides	3,249,400	3,088,600	5.2%	3,147,071	3,190,292	-1.4%
Monthly Cost	\$7,147,681	\$6,724,099	6.3%	\$6,939,964	\$6,483,210	7.0%
Monthly Vehicle Mile	375,785	325,487	15.5%	343,935	337,122	2.0%
On-Time Performance	82.3%	81.2%	1.1%	80.5%	83.0%	-2.5%
Cost per Ride	\$2.20	\$2.18	0.9%	\$2.21	\$2.03	8.9%
Cost per Mile	\$19.02	\$20.66	-7.9%	\$20.18	\$19.23	4.9%
Miles per Roadcall	1,149	1,262	-9.0%	1,390	1,402	-0.9%
Paratransit LIFT and Cab						
Monthly Rides	87,196	86,352	1.0%	87,070	86,460	0.7%
Monthly Cost	\$2,817,036	\$2,922,765	-3.6%	\$2,832,250	\$2,792,485	1.4%
Monthly Vehicle Mile	724,927	712,393	1.8%	718,786	722,008	-0.4%
On-Time Performance	92.8%	91.0%	1.8%	93.2%	92.7%	0.5%
Cost per Ride	\$32.31	\$33.85	-4.5%	\$32.53	\$32.30	0.7%
Cost per Mile	\$3.89	\$4.10	-5.1%	\$3.94	\$3.87	1.8%
Miles per Roadcall	4,264	7,344	-41.9%	6,437	7,050	-8.7%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

Ride Connection Services

Summary All Services (Excludes Mt. Hood Express Service and Rural Transit District Transportation)

Monthly Rides	38,267	34,746	10.1%	37,033	33,817	9.5%
Monthly Cost	\$621,045	\$512,987	21.1%	\$601,382	\$519,356	15.8%
Monthly Vehicle Mile	185,819	152,474	21.9%	171,091	152,892	11.9%
New Riders This Month	1,661	1,475	12.6%	1,380.3	1,154.0	19.6%
Cost per Ride	\$16.23	\$14.76	10.0%	\$16.24	\$15.36	5.7%
Cost per Mile	\$3.34	\$3.36	-0.6%	\$3.51	\$3.40	3.2%
Miles per Ride	4.9	4.4	11.4%	4.6	4.5	2.2%

RIDE CONNECTION RED - PROVIDER(1)

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	643	695	-7.5%	698		
Monthly Cost	\$3,998	\$8,673	-53.9%	\$7,321		
Monthly Vehicle Mile	3,790	3,802	-0.3%	4,010		
New Riders This Month	45	39	15.4%	34.7		
Cost per Ride	\$6.22	\$12.48	-50.2%	\$10.49		
Cost per Mile	\$1.05	\$2.28	-53.9%	\$1.83		
Miles per Ride	5.9	5.5	7.3%	5.7		
King City Shuttle						
Monthly Rides	283	346	-18.2%	308		
Monthly Cost	\$4,803	\$4,412	8.9%	\$4,555		
Monthly Vehicle Mile	1,239	1,313	-5.6%	1,228		
New Riders This Month	14	12	16.7%	12.1		
Cost per Ride	\$16.97	\$12.75	33.1%	\$14.81		
Cost per Mile	\$3.88	\$3.36	15.5%	\$3.71		
Miles per Ride	4.4	3.8	15.8%	4.0		
N/NE Shuttle						
Monthly Rides	163	212	-23.1%	163		
Monthly Cost	\$3,700	\$3,262	13.4%	\$3,704		
Monthly Vehicle Mile	1,662	1,794	-7.4%	1,518		
New Riders This Month	23	30	-23.3%	19.1		
Cost per Ride	\$22.70	\$15.39	47.5%	\$22.78		
Cost per Mile	\$2.23	\$1.82	22.5%	\$2.44		
Miles per Ride	10.2	8.5	20.0%	9.3		
STF Service						
Monthly Rides	529	541	-2.2%	514		
Monthly Cost	\$8,670	\$7,246	19.7%	\$9,347		
Monthly Vehicle Mile	3,691	3,652	1.1%	3,711		
New Riders This Month	67	53	26.4%	48.4		
Cost per Ride	\$16.39	\$13.39	22.4%	\$18.20		
Cost per Mile	\$2.35	\$1.98	18.7%	\$2.52		
Miles per Ride	7.0	6.8	2.9%	7.2		
TriMet ADS						
Monthly Rides	0	71	-100.0%	4		
Monthly Cost	\$16	\$84	-81.0%	\$40		
Monthly Vehicle Mile	0	121	-100.0%	9		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	\$1.18	N/A	\$9.51		
Cost per Mile	N/A	\$0.69	N/A	\$4.41		
Miles per Ride	N/A	1.7	N/A	2.2		
TriMet Service						
Monthly Rides	411	626	-34.3%	636		
Monthly Cost	\$5,767	\$6,830	-15.6%	\$7,082		
Monthly Vehicle Mile	2,436	3,617	-32.7%	3,469		
New Riders This Month	34	40	-15.0%	42.3		
Cost per Ride	\$14.03	\$10.91	28.6%	\$11.14		
Cost per Mile	\$2.37	\$1.89	25.4%	\$2.04		
Miles per Ride	5.9	5.8	1.7%	5.5		

CAB SERVICES - PROVIDER

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Dialysis						
Monthly Rides	343					
Monthly Cost	\$6,679					
Monthly Vehicle Mile	1,747					
New Riders This Month	9					
Cost per Ride	\$19.47					
Cost per Mile	\$3.82					
Miles per Ride	5.1					
General Public						
Monthly Rides	813	782	4.0%	801	739	8.4%
Monthly Cost	\$20,152	\$16,730	20.5%	\$17,614	\$16,118	9.3%
Monthly Vehicle Mile	7,287	6,636	9.8%	6,705	6,537	2.6%
New Riders This Month	62	9	588.9%	16	11	45.5%
Cost per Ride	\$24.79	\$21.39	15.9%	\$21.99	\$21.80	0.9%
Cost per Mile	\$2.77	\$2.52	9.9%	\$2.63	\$2.47	6.5%
Miles per Ride	9.0	8.5	5.9%	8.4	8.8	-4.5%
Multnomah Co. ADS Premium						
Monthly Rides	427	262	63.0%	307	144	113.2%
Monthly Cost	\$5,285	\$4,091	29.2%	\$4,006	\$2,263	77.0%
Monthly Vehicle Mile	3,800	1,121	239.0%	2,333	629	270.9%
New Riders This Month	19	12	58.3%	16	11	45.5%
Cost per Ride	\$12.38	\$15.61	-20.7%	\$13.04	\$15.75	-17.2%
Cost per Mile	\$1.39	\$3.65	-61.9%	\$1.72	\$3.60	-52.2%
Miles per Ride	8.9	4.3	107.0%	7.6	4.4	72.7%
STF Service						
Monthly Rides	1,411	1,310	7.7%	1,267	927	36.7%
Monthly Cost	\$25,676	\$21,998	16.7%	\$22,183	\$16,598	33.6%
Monthly Vehicle Mile	7,676	6,532	17.5%	6,615	5,018	31.8%
New Riders This Month	329	217	51.6%	189	133	42.1%
Cost per Ride	\$18.20	\$16.79	8.4%	\$17.51	\$17.90	-2.2%
Cost per Mile	\$3.34	\$3.37	-0.9%	\$3.35	\$3.31	1.2%
Miles per Ride	5.4	5.0	8.0%	5.2	5.4	-3.7%
Title XIX Non Medical						
Monthly Rides	6,060	1,374	341.0%	4,170	1,488	180.2%
Monthly Cost	\$124,399	\$26,971	361.2%	\$86,544	\$31,389	175.7%
Monthly Vehicle Mile	30,892	7,182	330.1%	21,226	8,108	161.8%
New Riders This Month	356	39	812.8%	275	32	759.4%
Cost per Ride	\$20.53	\$19.63	4.6%	\$20.76	\$21.10	-1.6%
Cost per Mile	\$4.03	\$3.76	7.2%	\$4.08	\$3.87	5.4%
Miles per Ride	5.1	5.2	-1.9%	5.1	5.5	-7.3%
Wa Co DAVS						
Monthly Rides	73	22	231.8%	55		
Monthly Cost	\$2,277	\$699	225.8%	\$1,376		
Monthly Vehicle Mile	766	254	201.6%	480		
New Riders This Month	15	3	400.0%	8		
Cost per Ride	\$31.19	\$31.77	-1.8%	\$24.98		
Cost per Mile	\$2.97	\$2.75	8.0%	\$2.87		
Miles per Ride	10.5	11.5	-8.7%	8.7		

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	322	342	-5.8%	314	310	1.3%
Monthly Cost	\$2,576	\$2,844	-9.4%	\$2,571	\$2,631	-2.3%
Monthly Vehicle Mile	1,548	1,834	-15.6%	1,296	1,342	-3.4%
New Riders This Month	9	280	-96.8%	6.7	30.2	-77.8%
Cost per Ride	\$8.00	\$8.32	-3.8%	\$8.19	\$8.48	-3.4%
Cost per Mile	\$1.66	\$1.55	7.1%	\$1.98	\$1.96	1.0%
Miles per Ride	4.8	5.4	-11.1%	4.1	4.3	-4.7%
Estacada Senior Center						
Monthly Rides	159	323	-50.8%	250	303	-17.5%
Monthly Cost	\$1,271	\$2,486	-48.9%	\$1,941	\$2,336	-16.9%
Monthly Vehicle Mile	289	1,070	-73.0%	743	801	-7.2%
New Riders This Month	2	0	N/A	5.3	14.7	-63.9%
Cost per Ride	\$7.99	\$7.70	3.8%	\$7.78	\$7.71	0.9%
Cost per Mile	\$4.40	\$2.32	89.7%	\$2.61	\$2.91	-10.3%
Miles per Ride	1.8	3.3	-45.5%	3.0	2.6	15.4%
Gladstone Senior Center						
Monthly Rides	236	199	18.6%	208	235	-11.5%
Monthly Cost	\$1,907	\$2,760	-30.9%	\$1,589	\$1,971	-19.4%
Monthly Vehicle Mile	472	545	-13.4%	511	509	0.4%
New Riders This Month	10	16	-37.5%	9.7	7.3	32.9%
Cost per Ride	\$8.08	\$13.87	-41.7%	\$7.66	\$8.39	-8.7%
Cost per Mile	\$4.04	\$5.06	-20.2%	\$3.11	\$3.88	-19.8%
Miles per Ride	2.0	2.7	-25.9%	2.5	2.2	13.6%
Hoodland Senior Center						
Monthly Rides	89	172	-48.3%	174	203	-14.3%
Monthly Cost	\$2,137	\$3,501	-38.9%	\$3,477	\$3,891	-10.6%
Monthly Vehicle Mile	718	1,382	-48.0%	1,343	1,448	-7.3%
New Riders This Month	0	39	-100.0%	5.6	15.4	-63.6%
Cost per Ride	\$24.02	\$20.35	18.0%	\$20.02	\$19.20	4.3%
Cost per Mile	\$2.98	\$2.53	17.8%	\$2.59	\$2.69	-3.7%
Miles per Ride	8.1	8.0	1.3%	7.7	7.1	8.5%
Lake Oswego Adult Comm. Center						
Monthly Rides	309	301	2.7%	297	314	-5.4%
Monthly Cost	\$2,318	\$2,258	2.7%	\$2,230	\$2,356	-5.3%
Monthly Vehicle Mile	1,074	1,200	-10.5%	861	976	-11.8%
New Riders This Month	25	0	N/A	6.8	6.1	11.5%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.16	\$1.88	14.9%	\$2.59	\$2.41	7.5%
Mile per Ride	3.5	4.0	-12.5%	2.9	3.1	-6.5%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	830	794	4.5%	865	849	1.9%
Monthly Cost	\$8,115	\$7,909	2.6%	\$8,369	\$8,543	-2.0%
Monthly Vehicle Mile	2,127	1,915	11.1%	2,147	2,181	-1.6%
New Riders This Month	15	14	7.1%	19.3	12.1	59.5%
Cost per Ride	\$9.78	\$9.96	-1.8%	\$9.68	\$10.07	-3.9%
Cost per Mile	\$3.82	\$4.13	-7.5%	\$3.90	\$3.92	-0.5%
Miles per Ride	2.6	2.4	8.3%	2.5	2.6	-3.8%
Molalla Senior Center						
Monthly Rides	367	623	-41.1%	495	599	-17.4%
Monthly Cost	\$3,755	\$6,330	-40.7%	\$5,650	\$6,859	-17.6%
Monthly Vehicle Mile	1,013	1,721	-41.1%	877	1,068	-17.9%
New Riders This Month	2	11	-81.8%	8.7	8.3	4.8%
Cost per Ride	\$10.23	\$10.16	0.7%	\$11.42	\$11.44	-0.2%
Cost per Mile	\$3.71	\$3.68	0.8%	\$6.45	\$6.42	0.5%
Miles per Ride	2.8	2.8	0.0%	1.8	1.8	0.0%
Pioneer Senior Center						
Monthly Rides	732	660	10.9%	631	664	-5.0%
Monthly Cost	\$6,088	\$5,541	9.9%	\$5,174	\$5,607	-7.7%
Monthly Vehicle Mile	2,849	2,022	40.9%	2,140	2,159	-0.9%
New Riders This Month	24	25	-4.0%	21.8	18.3	19.1%
Cost per Ride	\$8.32	\$8.39	-0.8%	\$8.20	\$8.45	-3.0%
Cost per Mile	\$2.14	\$2.74	-21.9%	\$2.42	\$2.60	-6.9%
Miles per Ride	3.9	3.1	25.8%	3.4	3.3	3.0%
Sandy Senior Center						
Monthly Rides	225	348	-35.3%	266	298	-10.7%
Monthly Cost	\$2,528	\$3,195	-20.9%	\$3,239	\$3,044	6.4%
Monthly Vehicle Mile	1,271	1,536	-17.3%	1,395	1,533	-9.0%
New Riders This Month	14	19	-26.3%	12.5	13.4	-6.7%
Cost per Ride	\$11.24	\$9.18	22.4%	\$12.17	\$10.23	19.0%
Cost per Mile	\$1.99	\$2.08	-4.3%	\$2.32	\$1.99	16.6%
Miles per Ride	5.6	4.4	27.3%	5.2	5.2	0.0%
Transportation Reaching People						
Monthly Rides	2,056	2,240	-8.2%	2,169	2,452	-11.5%
Monthly Cost	\$23,468	\$28,726	-18.3%	\$27,366	\$31,981	-14.4%
Monthly Vehicle Mile	20,228	22,551	-10.3%	22,598	26,860	-15.9%
New Riders This Month	70	74	-5.4%	64.5	56.6	14.0%
Cost per Ride	\$11.41	\$12.82	-11.0%	\$12.62	\$13.04	-3.2%
Cost per Mile	\$1.16	\$1.27	-8.7%	\$1.21	\$1.19	1.7%
Miles per Ride	9.8	10.1	-3.0%	10.4	11.0	-5.5%
Transp Reaching People-School/Work(1)						
Monthly Rides	175	213	-17.8%	194		
Monthly Cost	\$2,878	\$3,669	-21.6%	\$3,063		
Monthly Vehicle Mile	1,245	1,528	-18.5%	1,412		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$16.45	\$17.23	-4.5%	\$15.77		
Cost per Mile	\$2.31	\$2.40	-3.8%	\$2.17		
Miles per Ride	7.1	7.2	-1.4%	7.3		

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	35	29	20.7%	23	67	-65.7%
Monthly Cost	\$158	\$83	90.4%	\$123	\$449	-72.6%
Monthly Vehicle Mile	110	68	61.8%	66	181	-63.5%
New Riders This Month	0	0	N/A	0.4	3.3	-87.9%
Cost per Ride	\$4.51	\$2.86	57.7%	\$5.30	\$6.68	-20.7%
Cost per Mile	\$1.44	\$1.22	18.0%	\$1.86	\$2.47	-24.7%
Miles per Ride	3.1	2.3	34.8%	2.8	2.7	3.7%
Multnomah Co. ADS Premium						
Monthly Rides	41	146	-71.9%	67	169	-60.4%
Monthly Cost	\$357	\$696	-48.7%	\$306	\$539	-43.2%
Monthly Vehicle Mile	115	281	-59.1%	147	279	-47.3%
New Riders This Month	0	0	N/A	1.2	2.8	-57.1%
Cost per Ride	\$8.71	\$4.77	82.6%	\$4.60	\$3.18	44.7%
Cost per Mile	\$3.10	\$2.48	25.0%	\$2.08	\$1.93	7.8%
Miles per Ride	2.8	1.9	47.4%	2.2	1.6	37.5%
STF Discretionary						
Monthly Rides	597	666	-10.4%	673	668	0.7%
Monthly Cost	\$9,260	\$12,899	-28.2%	\$10,231	\$11,307	-9.5%
Monthly Vehicle Mile	1,729	2,276	-24.0%	2,131	2,406	-11.4%
New Riders This Month	27	32	-15.6%	26.8	44.9	-40.3%
Cost per Ride	\$15.51	\$19.37	-19.9%	\$15.21	\$16.94	-10.2%
Cost per Mile	\$5.36	\$5.67	-5.5%	\$4.80	\$4.70	2.1%
Miles per Ride	2.9	3.4	-14.7%	3.2	3.6	-11.1%
STF Service						
Monthly Rides	572	463	23.5%	507	503	0.8%
Monthly Cost	\$7,985	\$8,253	-3.2%	\$8,069	\$8,388	-3.8%
Monthly Vehicle Mile	1,639	1,803	-9.1%	1,499	1,795	-16.5%
New Riders This Month	25	22	13.6%	24.8	29.6	-16.2%
Cost per Ride	\$13.96	\$17.83	-21.7%	\$15.91	\$16.67	-4.6%
Cost per Mile	\$4.87	\$4.58	6.3%	\$5.38	\$4.67	15.2%
Miles per Ride	2.9	3.9	-25.6%	3.0	3.6	-16.7%
TriMet Service						
Monthly Rides	1,384	586	136.2%	1,000	661	51.3%
Monthly Cost	\$6,419	\$3,440	86.6%	\$4,252	\$3,539	20.1%
Monthly Vehicle Mile	5,438	2,199	147.3%	3,397	3,114	9.1%
New Riders This Month	39	23	69.6%	28.3	23.0	23.0%
Cost per Ride	\$4.64	\$5.87	-21.0%	\$4.25	\$5.36	-20.7%
Cost per Mile	\$1.18	\$1.56	-24.4%	\$1.25	\$1.14	9.6%
Miles per Ride	3.9	3.8	2.6%	3.4	4.7	-27.7%
Veterans Volunteers						
Monthly Rides	173	209	-17.2%	180	183	-1.6%
Monthly Cost	\$1,597	\$1,290	23.8%	\$1,080	\$1,110	-2.7%
Monthly Vehicle Mile	2,198	2,320	-5.3%	1,972	1,993	-1.1%
New Riders This Month	16	20	-20.0%	17.4	15.8	10.1%
Cost per Ride	\$9.23	\$6.17	49.6%	\$6.01	\$6.07	-1.0%
Cost per Mile	\$0.73	\$0.56	30.4%	\$0.55	\$0.56	-1.8%
Miles per Ride	12.7	11.1	14.4%	11.0	10.9	0.9%

INDIVIDUAL PROVIDER - PROGRAM
12 Month Average

Provider - Program	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$3,658	\$2,889	26.6%	\$3,428	\$2,947	16.3%
David's Harp - STF Service						
Monthly Rides	206	270	-23.7%	188	328	-42.7%
Monthly Cost	\$2,489	\$2,937	-15.3%	\$2,515	\$3,617	-30.5%
Monthly Vehicle Mile	240	330	-27.3%	247	415	-40.5%
New Riders This Month	0	2	-100.0%	4.1	6.6	-37.9%
Cost per Ride	\$12.08	\$10.88	11.0%	\$13.39	\$11.04	21.3%
Cost per Mile	\$10.37	\$8.90	16.5%	\$10.19	\$8.72	16.9%
Miles per Ride	1.2	1.2	0.0%	1.3	1.3	0.0%
NW Pilot Project - STF Service						
Monthly Rides	212	187	13.4%	163	170	-4.1%
Monthly Cost	\$11,162	\$10,366	7.7%	\$9,741	\$9,630	1.2%
Monthly Vehicle Mile	1,288	1,209	6.5%	1,028	1,072	-4.1%
New Riders This Month	14	18	-22.2%	11.5	13.6	-15.4%
Cost per Ride	\$52.65	\$55.43	-5.0%	\$59.79	\$56.53	5.8%
Cost per Mile	\$8.67	\$8.57	1.2%	\$9.48	\$8.98	5.6%
Miles per Ride	6.1	6.5	-6.2%	6.3	6.3	0.0%
Providence Elderplace - STF Service						
Monthly Rides	298	412	-27.7%	327	312	4.8%
Monthly Cost	\$3,325	\$3,956	-16.0%	\$3,242	\$3,048	6.4%
Monthly Vehicle Mile	1,168	1,671	-30.1%	1,205	1,191	1.2%
New Riders This Month	75	76	-1.3%	69.7	60.3	15.6%
Cost per Ride	\$11.16	\$9.60	16.3%	\$9.91	\$9.78	1.3%
Cost per Mile	\$2.85	\$2.37	20.3%	\$2.69	\$2.56	5.1%
Miles per Ride	3.9	4.1	-4.9%	3.7	3.8	-2.6%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	218	113	92.9%	295	261	13.0%
Monthly Cost	\$1,822	\$1,671	9.0%	\$1,864	\$1,571	18.7%
Monthly Vehicle Mile	1,331	982	35.5%	1,896	1,624	16.7%
New Riders This Month	0	1	-100.0%	0.7	1.4	-50.0%
Cost per Ride	\$8.36	\$14.79	-43.5%	\$6.31	\$6.03	4.6%
Cost per Mile	\$1.37	\$1.70	-19.4%	\$0.98	\$0.97	1.0%
Miles per Ride	6.1	8.7	-29.9%	6.4	6.2	3.2%
Urban League - N/NE Shuttle						
Monthly Rides	435	645	-32.6%	478	561	-14.8%
Monthly Cost	\$3,908	\$4,439	-12.0%	\$4,279	\$4,248	0.7%
Monthly Vehicle Mile	738	909	-18.8%	764	859	-11.1%
New Riders This Month	0	5	-100.0%	4.0	5.1	-21.6%
Cost per Ride	\$8.98	\$6.88	30.5%	\$8.96	\$7.58	18.2%
Cost per Mile	\$5.30	\$4.88	8.6%	\$5.60	\$4.94	13.4%
Miles per Ride	1.7	1.4	21.4%	1.6	1.5	6.7%

MFS-PROJECT LINKAGE - PROVIDER
12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	7	38	-81.6%	40	35	14.3%
Monthly Cost	\$337	\$428	-21.3%	\$412	\$511	-19.4%
Monthly Vehicle Mile	61	117	-47.9%	101	113	-10.6%
New Riders This Month	0	0	N/A	1.0	0.9	11.1%
Cost per Ride	\$48.14	\$11.26	327.5%	\$10.32	\$14.49	-28.8%
Cost per Mile	\$5.52	\$3.66	50.8%	\$4.06	\$4.51	-10.0%
Miles per Ride	8.7	3.1	180.6%	2.5	3.2	-21.9%
Gateway Shuttle						
Monthly Rides	148	129	14.7%	154	149	3.4%
Monthly Cost	\$907	\$804	12.8%	\$825	\$779	5.9%
Monthly Vehicle Mile	263	227	15.9%	240	239	0.4%
New Riders This Month	1	2	-50.0%	4.2	4.3	-2.3%
Cost per Ride	\$6.13	\$6.23	-1.6%	\$5.35	\$5.22	2.5%
Cost per Mile	\$3.45	\$3.54	-2.5%	\$3.44	\$3.25	5.8%
Miles per Ride	1.8	1.8	0.0%	1.6	1.6	0.0%
Mid Multnomah County						
Monthly Rides	823	949	-13.3%	804	757	6.2%
Monthly Cost	\$12,728	\$12,140	4.8%	\$13,346	\$12,848	3.9%
Monthly Vehicle Mile	4,076	4,405	-7.5%	4,216	3,978	6.0%
New Riders This Month	50	36	38.9%	41.0	35.3	16.1%
Cost per Ride	\$15.47	\$12.79	21.0%	\$16.60	\$16.98	-2.2%
Cost per Mile	\$3.12	\$2.76	13.0%	\$3.17	\$3.23	-1.9%
Miles per Ride	5.0	4.6	8.7%	5.2	5.3	-1.9%
Multnomah Co. ADS Premium						
Monthly Rides	9	40	-77.5%	19	29	-34.5%
Monthly Cost	\$25	\$110	-77.3%	\$61	\$108	-43.5%
Monthly Vehicle Mile	28	53	-47.2%	38	62	-38.7%
New Riders This Month	1	0	N/A	0.4	0.7	-42.9%
Cost per Ride	\$2.78	\$2.75	1.1%	\$3.20	\$3.68	-13.0%
Cost per Mile	\$0.89	\$2.08	-57.2%	\$1.62	\$1.75	-7.4%
Miles per Ride	3.1	1.3	138.5%	2.0	2.1	-4.8%
N/NE Shuttle						
Monthly Ride	400	686	-41.7%	549	584	-6.0%
Monthly Cost	\$7,350	\$9,427	-22.0%	\$9,336	\$8,687	7.5%
Monthly Vehicle Mile	868	1,185	-26.8%	960	1,033	-7.1%
New Riders This Month	9	14	-35.7%	10.6	13.0	-18.5%
Cost per Ride	\$18.38	\$13.74	33.8%	\$17.00	\$14.87	14.3%
Cost per Mile	\$8.47	\$7.96	6.4%	\$9.73	\$8.41	15.7%
Miles per Ride	2.2	1.7	29.4%	1.7	1.8	-5.6%
STF Service						
Monthly Ride	373	394	-5.3%	397	447	-11.2%
Monthly Cost	\$13,181	\$13,390	-1.6%	\$14,374	\$11,488	25.1%
Monthly Vehicle Mile	1,755	1,532	14.6%	1,786	1,616	10.5%
New Riders This Month	21	24	-12.5%	30.9	28.9	6.9%
Cost per Ride	\$35.34	\$33.98	4.0%	\$36.25	\$25.68	41.2%
Cost per Mile	\$7.51	\$8.74	-14.1%	\$8.05	\$7.11	13.2%
Miles per Ride	4.7	3.9	20.5%	4.5	3.6	25.0%
TriMet Service						
Monthly Ride	307	430	-28.6%	415	390	6.4%
Monthly Cost	\$2,187	\$3,967	-44.9%	\$3,671	\$3,853	-4.7%
Monthly Vehicle Mile	1,652	1,687	-2.1%	1,924	1,668	15.3%
New Riders This Month	20	14	42.9%	20.8	20.7	0.5%
Cost per Ride	\$7.12	\$9.23	-22.9%	\$8.85	\$9.88	-10.4%
Cost per Mile	\$1.32	\$2.35	-43.8%	\$1.91	\$2.31	-17.3%
Miles per Ride	5.4	3.9	38.5%	4.6	4.3	7.0%

NEIGHBORHOOD HOUSE - PROVIDER

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
STF Service						
Monthly Rides	571	585	-2.4%	485	654	-25.8%
Monthly Cost	\$10,680	\$7,090	50.6%	\$7,328	\$8,008	-8.5%
Monthly Vehicle Mile	1,661	1,368	21.4%	1,130	1,311	-13.8%
New Riders This Month	34	33	3.0%	25.3	32.3	-21.7%
Cost per Ride	\$18.70	\$12.12	54.3%	\$15.12	\$12.24	23.5%
Cost per Mile	\$6.43	\$5.18	24.1%	\$6.49	\$6.11	6.2%
Miles per Ride	2.9	2.3	26.1%	2.3	2.0	15.0%
SW Shuttle Service						
Monthly Rides	103	89	15.7%	143	88	62.5%
Monthly Cost	\$2,855	\$1,806	58.1%	\$2,176	\$1,491	45.9%
Monthly Vehicle Mile	156	152	2.6%	264	150	76.0%
New Riders This Month	1	4	-75.0%	4.4	2.2	100.0%
Cost per Rider	\$27.72	\$20.29	36.6%	\$15.26	\$17.02	-10.3%
Cost per Mile	\$18.30	\$11.88	54.0%	\$8.24	\$9.96	-17.3%
Miles per Ride	1.5	1.7	-11.8%	1.9	1.7	11.8%
Downtown RideAbout(1)						
Monthly Rides	143	181	-21.0%	169		
Monthly Cost	\$1,019	\$1,104	-7.7%	\$736		
Monthly Vehicle Mile	92	119	-22.7%	112		
New Riders This Month	0	0	N/A	1		
Cost per Ride	\$7.13	\$6.10	16.9%	\$4.35		
Cost per Mile	\$11.08	\$9.28	19.4%	\$6.55		
Miles per Ride	0.6	0.7	-14.3%	0.7		

IMPACT NORTHWEST - PROVIDER
12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	30	72	-58.3%	42	58	-27.6%
Monthly Cost	\$59	\$314	-81.2%	\$445	\$781	-43.0%
Monthly Vehicle Mile	41	58	-29.3%	35	47	-25.5%
New Riders This Month	0	0	N/A	0.1	0.3	-66.7%
Cost per Ride	\$1.97	\$4.36	-54.8%	\$10.64	\$13.44	-20.8%
Cost per Mile	\$1.44	\$5.41	-73.4%	\$12.71	\$16.56	-23.2%
Miles per Ride	1.4	0.8	75.0%	0.8	0.8	0.0%
Multnomah Co. ADS Premium						
Monthly Rides	11	17	-35.3%	11	17.9	-38.9%
Monthly Cost	\$55	\$85	-35.3%	\$55	\$90	-38.9%
Monthly Vehicle Mile	80	147	-45.6%	74	137	-46.0%
New Riders This Month	0	9	-100.0%	1.4	2.3	-39.1%
Cost per Ride	\$5.00	\$5.00	0.0%	\$4.93	\$5.00	-1.4%
Cost per Mile	\$0.69	\$0.58	19.0%	\$0.75	\$0.65	15.4%
Miles per Ride	7.3	8.6	-15.1%	6.6	7.7	-14.3%
STF Discretionary						
Monthly Rides	709	644	10.1%	641	650	-1.4%
Monthly Cost	\$8,852	\$9,527	-7.1%	\$14,305	\$13,516	5.8%
Monthly Vehicle Mile	2,470	2,219	11.3%	2,535	2,453	3.3%
New Riders This Month	34	33	3.0%	43.3	36.0	20.3%
Cost per Ride	\$12.49	\$14.79	-15.6%	\$22.32	\$20.80	7.3%
Cost per Mile	\$3.58	\$4.29	-16.6%	\$5.64	\$5.51	2.4%
Miles per Ride	3.5	3.4	2.9%	4.0	3.8	5.3%
STF Service						
Monthly Rides	492	467	5.4%	458	443	3.4%
Monthly Cost	\$5,801	\$5,055	14.8%	\$9,170	\$7,199	27.4%
Monthly Vehicle Mile	2,092	2,582	-19.0%	1,981	1,931	2.6%
New Riders This Month	29	32	-9.4%	39.1	33.9	15.3%
Cost per Ride	\$11.79	\$10.82	9.0%	\$20.00	\$16.25	23.1%
Cost per Mile	\$2.77	\$1.96	41.3%	\$4.63	\$3.73	24.1%
Miles per Ride	4.3	5.5	-21.8%	4.3	4.4	-2.3%
Dialysis						
Monthly Rides	13					
Monthly Cost	\$130					
Monthly Vehicle Mile	93					
New Riders This Month	0					
Cost per Ride	\$10.00					
Cost per Mile	\$1.40					
Miles per Ride	7.2					
Title XIX Non Medical						
Monthly Rides	12					
Monthly Cost	\$180					
Monthly Vehicle Mile	81					
New Riders This Month	4					
Cost per Ride	\$15.00					
Cost per Mile	\$2.22					
Miles per Ride	6.8					

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	4					
Monthly Cost	\$70					
Monthly Vehicle Mile	43					
New Riders This Month	3					
Cost per Ride	\$17.50					
Cost per Mile	\$1.63					
Miles per Ride	10.8					

STF Service

Monthly Ride	113					
Monthly Cost	\$1,474					
Monthly Vehicle Mile	728					
New Riders This Month	20					
Cost per Ride	\$13.04					
Cost per Mile	\$2.02					
Miles per Ride	6.4					

Title XIX Non Medical

Monthly Ride	83					
Monthly Cost	\$413					
Monthly Vehicle Mile	909					
New Riders This Month	24					
Cost per Ride	\$4.98					
Cost per Mile	\$0.45					
Miles per Ride	11.0					

Dialysis

Monthly Ride	87					
Monthly Cost	\$1,342					
Monthly Vehicle Mile	885					
New Riders This Month	1					
Cost per Ride	\$15.43					
Cost per Mile	\$1.52					
Miles per Ride	10.2					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER

12 Month Average

Programs	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
General Public						
Monthly Ride	9	16	-43.8%	13	26	-50.0%
Monthly Cost	\$1,577	\$747	111.1%	\$830	\$737	12.6%
Monthly Vehicle Mile	37	84	-56.0%	87	168	-48.2%
New Riders This Month	0	3	-100.0%	2	3	-33.3%
Cost per Ride	\$175.22	\$46.69	275.3%	\$61.84	\$28.54	116.7%
Cost per Mile	\$42.62	\$8.89	379.4%	\$9.58	\$4.38	118.7%
Miles per Ride	4.1	5.3	-22.6%	6.5	6.5	0.0%
Job Access						
Monthly Rides	0	0	N/A	0	15	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$178	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	91	-100.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$12.22	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.95	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.3	N/A
STF Service						
Monthly Rides	218	458	-52.4%	329	517	-36.4%
Monthly Cost	\$5,096	\$5,961	-14.5%	\$5,319	\$6,658	-20.1%
Monthly Vehicle Mile	819	2,070	-60.4%	1,314	2,561	-48.7%
New Riders This Month	7	17	-58.8%	7	12	-41.7%
Cost per Ride	\$23.38	\$13.02	79.6%	\$16.15	\$12.89	25.3%
Cost per Mile	\$6.22	\$2.88	116.0%	\$4.05	\$2.60	55.8%
Miles per Ride	3.8	4.5	-15.6%	4.0	5.0	-20.0%
Title XIX Non Medical						
Monthly Rides	2	3	-33.3%	1	2	-50.0%
Monthly Cost	\$78	\$135	-42.2%	\$110	\$174	-36.8%
Monthly Vehicle Mile	25	13	92.3%	9	10	-10.0%
New Riders This Month	2	1	100.0%	1	1	0.0%
Cost per Ride	\$39.00	\$45.00	-13.3%	\$88.07	\$86.98	1.3%
Cost per Mile	\$3.12	\$10.38	-70.0%	\$12.23	\$17.84	-31.4%
Miles per Ride	12.5	4.3	188.5%	7.2	4.9	46.9%
Veterans Volunteers						
Monthly Rides	254	188	35.1%	241		
Monthly Cost	\$85	\$1,791	-95.3%	\$1,689		
Monthly Vehicle Mile	3,668	2,938	24.8%	3,234		
New Riders This Month	12	11	9.1%	12		
Cost per Ride	\$0.33	\$9.53	-96.5%	\$0.52		
Cost per Mile	\$0.02	\$0.61	-96.2%	\$7.01		
Miles per Ride	14.4	15.6	-7.6%	13.4		
Wa Co DAVS						
Monthly Rides	0	0	N/A	2		
Monthly Cost	\$74	\$12	516.7%	\$29		
Monthly Vehicle Mile	0	0	N/A	8		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$14.63		
Cost per Mile	N/A	N/A	N/A	\$3.69		
Miles per Ride	N/A	N/A	N/A	4.0		

VEHICLE ONLY - PROGRAM				12 Month Average		
Providers	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	700	607	15.3%	649	651	-0.3%
Monthly Cost	\$4,650	\$4,257	9.2%	\$4,244	\$5,347	-20.6%
Monthly Vehicle Mile	3,064	3,268	-6.2%	3,113	3,152	-1.2%
New Riders This Month	0	0	N/A	1.4	1.8	-22.2%
Cost per Ride	\$6.64	\$7.01	-5.3%	\$6.54	\$8.22	-20.4%
Cost per Mile	\$1.52	\$1.30	16.9%	\$1.36	\$1.70	-20.0%
Miles per Ride	4.4	5.4	-18.5%	4.8	4.8	0.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	110	134	-17.9%	111	146	-24.0%
Monthly Cost	\$791	\$791	0.0%	\$791	\$786	0.6%
Monthly Vehicle Mile	976	1,128	-13.5%	814	936	-13.0%
New Riders This Month	16	15	6.7%	9.9	10.7	-7.5%
Cost per Ride	\$7.19	\$5.90	21.9%	\$7.13	\$5.39	32.3%
Cost per Mile	\$0.81	\$0.70	15.7%	\$0.97	\$0.84	15.5%
Miles per Ride	8.9	8.4	6.0%	7.3	6.4	14.1%
Edwards Center-(Clack., Wash.)						
Monthly Rides	907	676	34.2%	827	805	2.7%
Monthly Cost	\$3,189	\$4,181	-23.7%	\$3,337	\$5,111	-34.7%
Monthly Vehicle Mile	2,081	2,995	-30.5%	2,270	3,162	-28.2%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$3.52	\$6.18	-43.0%	\$4.04	\$6.35	-36.4%
Cost per Mile	\$1.53	\$1.40	9.3%	\$1.47	\$1.62	-9.3%
Miles per Ride	2.3	4.4	-47.7%	2.7	3.9	-30.8%
Maryville Nursing Home						
Monthly Rides	44	48	-8.3%	46	49	-6.1%
Monthly Cost	\$610	\$181	237.0%	\$505	\$489	3.3%
Monthly Vehicle Mile	74	113	-34.5%	60	114	-47.4%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$13.86	\$3.77	267.6%	\$10.96	\$9.94	10.3%
Cost per Mile	\$8.24	\$1.60	415.0%	\$8.40	\$4.30	95.3%
Miles per Ride	1.7	2.4	-29.2%	1.3	2.3	-43.5%
Mary's Woods(1)						
Monthly Rides	666	854	-22.0%	986		
Monthly Cost	\$5,848	\$8,377	-30.2%	\$7,897		
Monthly Vehicle Mile	1,665	1,973	-15.6%	1,803		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$8.78	\$9.81	-10.5%	\$8.01		
Cost per Mile	\$3.51	\$4.25	-17.4%	\$4.38		
Miles per Ride	2.5	2.3	8.7%	1.8		

1) Mary's Wood service began November 2013.

VEHICLE ONLY - PROGRAM

12 Month Average

Providers	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Michael's Place						
Monthly Rides	791	798	-0.9%	753	712	5.8%
Monthly Cost	\$794	\$710	11.8%	\$845	\$768	10.0%
Monthly Vehicle Mile	594	380	56.3%	482	391	23.3%
New Rider This Month	0	0	N/A	2.3	2.9	-20.7%
Cost per Ride	\$1.00	\$0.89	12.4%	\$1.12	\$1.08	3.7%
Cost per Mile	\$1.34	\$1.87	-28.3%	\$1.75	\$1.96	-10.7%
Miles per Ride	0.8	0.5	60.0%	0.6	0.5	20.0%
Providence Elderplace						
Monthly Rides	8,557	9,517	-10.1%	8,837	8,997	-1.8%
Monthly Cost	\$200,730	\$191,308	4.9%	\$204,364	\$191,736	6.6%
Monthly Vehicle Mile	37,815	32,373	16.8%	34,952	32,778	6.6%
New Riders This Month	24	26	-7.7%	23.8	113.7	-79.1%
Cost per Ride	\$23.46	\$20.10	16.7%	\$23.13	\$21.31	8.5%
Cost per Mile	\$5.31	\$5.91	-10.2%	\$5.85	\$5.85	0.0%
Miles per Ride	4.4	3.4	29.4%	4.0	3.6	11.1%
Tualatin Valley Workshop						
Monthly Rides	450	183	145.9%	230	167	37.7%
Monthly Cost	\$5,141	\$2,278	125.7%	\$3,271	\$2,264	44.5%
Monthly Vehicle Mile	718	507	41.6%	545	462	18.0%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$11.42	\$12.45	-8.3%	\$14.21	\$13.57	4.7%
Cost per Mile	\$7.16	\$4.49	59.5%	\$6.00	\$4.90	22.4%
Miles per Ride	1.6	2.8	-42.9%	2.4	2.8	-14.3%
West Linn						
Monthly Ride	86	104	-17.3%	154	55	180.0%
Monthly Cost	\$344	\$274	25.5%	\$331	\$371	-10.8%
Monthly Vehicle Mile	66	139	-52.5%	113	96	17.7%
New Riders This Month	0	3	-100.0%	5.0	0.4	1150.0%
Cost per Ride	\$4.00	\$2.63	52.1%	\$2.15	\$6.71	-68.0%
Cost per Mile	\$5.21	\$1.97	164.5%	\$2.94	\$3.86	-23.8%
Miles per Ride	0.8	1.3	-38.5%	0.7	1.7	-58.8%

Rural Transit District Transportation Report

12 Month Average

Rural Cities	Sep 2015	Sep 2014	% Change	This Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,958	8,530	-30.2%	7,153	8,558	-16.4%
Monthly Cost	\$37,182	\$31,487	18.1%	\$33,761	\$30,550	10.5%
Monthly Vehicle Miles	12,020	10,445	15.1%	10,886	8,703	25.1%
On-Time Performance	99.0%	99.0%	0.0%	98.9%	91.1%	7.8%
Cost per Ride	\$6.24	\$3.69	69.1%	\$4.72	\$3.57	32.2%
Cost per Mile	\$3.09	\$3.01	2.7%	\$3.10	\$3.51	-11.7%
Miles per Roadcall	12,020	10,445	15.1%	10,886	8,703	25.1%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,319	1,510	-12.6%	1,500	1,590	-5.7%
Monthly Cost	\$29,053	\$35,418	-18.0%	\$33,064	\$36,356	-9.1%
Monthly Vehicle Miles	4,310	6,449	-33.2%	5,263	5,691	-7.5%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	73.2%	25.8%
Cost per Ride	\$22.03	\$23.46	-6.1%	\$22.05	\$22.87	-3.6%
Cost per Mile	\$6.74	\$5.49	22.8%	\$6.28	\$6.39	-1.7%
Miles per Roadcall	4,310	6,449	-33.2%	5,263	5,691	-7.5%
Molalla(SCTD)-Demand Response						
Monthly Rides	9,056	7,996	13.3%	8,639	8,018	7.7%
Monthly Cost	\$46,624	\$48,571	-4.0%	\$49,572	\$49,305	0.5%
Monthly Vehicle Miles	21,249	21,723	-2.2%	21,940	21,706	1.1%
On-Time Performance	98.0%	98.0%	0.0%	89.2%	97.7%	-8.5%
Cost per Ride	\$5.15	\$6.07	-15.2%	\$5.74	\$6.15	-6.7%
Cost per Mile	\$2.19	\$2.24	-2.2%	\$2.26	\$2.27	-0.4%
Miles per Roadcall	7,083	10,862	-34.8%	10,970	21,706	-49.5%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,383	9,944	-5.6%	9,688	10,923	-11.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,579	19,281	6.7%	20,692	19,427	6.5%
On-Time Performance	99.0%	100.0%	-1.0%	99.7%	99.6%	0.1%
Cost per Ride	\$6.93	\$6.54	6.0%	\$6.71	\$5.95	12.8%
Cost per Mile	\$3.16	\$3.37	-6.2%	\$3.14	\$3.35	-6.3%
Miles per Roadcall	20,579	19,281	6.7%	20,692	19,427	6.5%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,440	1,498	-3.9%	1,468	1,405	4.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,033	7,203	-16.2%	7,034	7,443	-5.5%
On-Time Performance	95.7%	96.0%	-0.3%	96.5%	96.4%	0.1%
Cost per Ride	\$13.89	\$13.35	4.0%	\$13.63	\$14.23	-4.2%
Cost per Mile	\$3.32	\$2.78	19.4%	\$2.84	\$2.69	5.6%
Miles per Roadcall	6,033	7,203	-16.2%	7,034	7,443	-5.5%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,918	27,482	-13.0%	26,133	29,905	-12.6%
Monthly Cost	\$318,078	\$312,000	1.9%	\$321,361	\$316,227	1.6%
Monthly Vehicle Miles	45,215	45,214	0.0%	45,786	46,394	-1.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$13.30	\$11.35	17.2%	\$12.30	\$10.57	16.4%
Cost per Mile	\$7.03	\$6.90	1.9%	\$7.02	\$6.82	2.9%
Miles per Roadcall	45,215	45,214	0.0%	45,786	46,394	-1.3%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,172	1,489	45.9%	1,546	1,483	4.2%
Monthly Cost	\$56,131	\$55,059	1.9%	\$56,711	\$55,834	1.6%
Monthly Vehicle Miles	9,378	11,059	-15.2%	9,859	10,825	-8.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$25.84	\$36.98	-30.1%	\$36.68	\$37.65	-2.6%
Cost per Mile	\$5.99	\$4.98	20.3%	\$5.75	\$5.16	11.4%
Miles per Roadcall	9,378	11,059	-15.2%	9,859	10,825	-8.9%

RideWise Performance Report - September 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	16	92	4,784	\$125,436		
One-on-one travel training general trips	5	16	832	\$21,815		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	0		
Subtotal	21	108	5,616	\$147,252		
Group travel training						
Group travel training with schools	141		515	\$13,502		
Group travel training general	41		150	\$3,926		
Riders Club participants	78					
Subtotal	260		665	\$17,427		
Total	281	108	6,281	\$164,679		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	0					
Transitional staff support and pass plan	110	243	80	165	396	593
Total	114					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$44,036					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	104.00					
Value of volunteer hours monthly	\$2,345					
Value of transitional staff hours monthly	\$17,470					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	29	168	8,736	\$229,057.92		
One-on-one travel training general trips	37	89	4,628	\$121,346.16		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	66	257	13,364	\$350,404.08		
Group travel training						
Group travel training with schools	141		515	\$13,501.52		
Group travel training general	53		194	\$5,075.04		
Riders Club participants	201					
Subtotal	395		708	\$18,576.56		
Total	461	257	14,072	\$368,980.64		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	13					
Transitional staff support only	0					
Transitional staff support and pass plan	110	243	80	227	608	1,057
Total	123					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$134,432.25					
Annual cost avoidance of trips	\$368,980.64					
Total cost avoidance	\$234,548.39					
Total trainer hours annual	2,079.90					
Ride Ambassador hours annual	381.00					
Value of volunteer hours annual	\$8,591.55					
Value of transitional staff hours annual	\$31,139.22					