
DATE: DECEMBER 2019

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall Ridership for E&D: As of December 2019, the monthly average ridership for E&D services decreased by 4.2% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Michael's Place, and NW Pilot Project. Other programs saw declines due to unique circumstances. For instance, Metropolitan Family Service Multnomah ADS Premium program had a decline of 80.8%, and Ride Connection's Headquarters SPD program had a decline of 57.1%. Other programs experienced notable gains, such as Metropolitan Family Service TriMet ADS Support (135.9%), Neighborhood House SW RideAbout program (83.2%), and Ride Connection Washington County DAVS program (271.4%).
2. Total Costs: Monthly cost increased in December 2019 by 0.9% compared to the previous year. Notable cost increases occurred in Ride Connection's Beaverton/Hillsboro SPD program at 178.7%, and Ride Connection's Washington County SPD program at 1729.7%.
3. The network Cost Per Trip (CPT): As of December 2019, the network CPT increased by 5.39% from the previous year to \$20.71/trip from \$19.65/trip.

RIDEWISE

1. Service Delivery Analysis.
 - Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 90
 - Number of individuals successfully exited out of one-on-one travel training – 17
 - Prior participants returning to learn a new route - 7

- Percentage of change from December 2019 – 6.25% increase in the number of successful customers was noted for December 2019.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 –12 Average training hours per individual trained one-on-one during December 2019– 10.50
 3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Number of events: 1
 - Presentations/events:
 - RideWise presented at Clackamas County ESD Family Resource Event
 4. Ride Ambassador Program. 16.50 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.
 5. Riders' Clubs. The RideWise program supported 5 Rider's Club activities with 20 participants.
 6. Referral Sources. There were 23 referrals in December 2019. 3 referrals were from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.
 7. School Program. 445 received training during the month of December. There were 3216 trips taken as a group, 129 one-on-one trips. 153 teachers and support staff reported 1455 hours of training.

SANDY AREA METRO (SAM)

1. SAM services provided 10,469 rides in total, an overall increase of 15% compared to December 2018. SAM Gresham provided 7,394 of those rides as compared to 6,695 in 2018 (9.5% increase). SAM Estacada experienced a 34.1% increase, from 473 rides in December 2018 to 718 rides December 2019. The Shopper Shuttle experienced an increase of 64.1% with 1,364 rides. STAR experienced a 28.5% decrease. ED had a decrease of 14.3%.

2. In December, bids were opened and scored for construction of 2 new Sandy Bus Barns. There were 8 responsive bids, 1 bid was not accepted as it arrived late. The winner of the bid process was Columbia Cascade Construction. City Council approved the City Manager to negotiate the contract.

3. In December, Sandy Transit received 1 responsive bid for a new trolley style vehicle for the Estacada route.

4. As of December 16, 2019, RoJoy Services LLC was dissolved and all Sandy and Mt Hood Express drivers were hired by the City of Sandy as temporary employees while the City seeks a permanent solution. The Board of County Commissioners sent the City Council a letter of support in this decision and the City and County continue to collaborate during the transition.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Overall Dial-a-Ride ridership was up slightly compared to this timeframe last year. The graph below provides the salient points between last year and the same time-period this year for DAR:

December Highlights

	2018	2019
ADA Paratransit	477	517
Wheel Chair Trips	78	83
Out-of-Town DAR	223	257
Total Riders	778	857

2. Four transit vehicle replacements are currently out to bid. These proposed vehicles (including two CNG cutaways, one supervisor van, and a new CNG trolley), will be coming before Council for purchase approval soon. These vehicle replacements are funded through an ODOT grant, requiring a 20% local match. These purchases will allow SMART to retire three diesel vehicles which have far exceeded their useful life, and replace them with natural gas powered vehicles.

CANBY AREA TRANSIT (CAT)

1. Total CAT ridership year to date was up 10.5%. During the same time period Demand Responsive trips were up by 10.9% and fixed-route was down by -2.6%.
2. During the month of December ridership was similar to November, but down from months slightly due to seasonal changes and holidays, but overall continues to trend upward since additional service was added to the fixed-route in April of 2018.
3. In December CAT provided 346 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total SCTD system ridership in December 2019 was down compared to the previous month, dropping 14.7%. SCTD provided over 4,139 rides for the month, with the Clackamas Community College route providing 66% of the rides.
2. December 2019 was the fifth month of new Saturday service on the Molalla City route. The city route saw 48% of the total Saturday rides.
3. Elderly and Disabled ridership was down in December over the prior month, dropping 15.8%, with nearly 1,700 rides for the month. The Clackamas Community College route showed a slight drop in E&D rides for the period, about 9.5%. The new Saturday service on the Molalla City route provided elderly and disabled customers a transit option that was not previously available. Nearly half of the total Saturday rides on this service were taken by E&D riders.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

RideWise Performance Report - December 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	10	43	2,236	\$74,503.52		
Total	122	81	4,490	\$149,591.87		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	3					

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Dec 19	Dec 18	% Change	FY20-TD	FY19-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	80,780	75,400	7.1%	86,365	83,660	3.2%
Bus-Frequent Service*	<u>93,620</u>	<u>90,500</u>	3.4%	<u>98,403</u>	<u>96,160</u>	2.3%
Subtotal All Bus	174,400	165,900	5.1%	184,768	179,820	2.8%
MAX	112,650	110,900	1.6%	118,697	121,180	-2.0%
Commuter Rail	<u>1,195</u>	<u>1,250</u>	-4.4%	<u>1,401</u>	<u>1,540</u>	-9.0%
Fixed Route Total	288,245	278,100	3.6%	304,866	302,540	0.8%
<u>Paratransit</u>						
LIFT& Cabs	3,117	3,211	-2.9%	3,210	3,333	-3.7%
System Total	291,362	281,331	3.6%	308,076	305,873	0.7%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	467,700	437,700	6.9%	499,540	483,774	3.3%
Bus-Frequent Service*	<u>581,600</u>	<u>564,000</u>	3.1%	<u>610,895</u>	<u>596,350</u>	2.4%
Subtotal All Bus	1,049,300	1,001,700	4.8%	1,110,435	1,080,124	2.8%
MAX	697,800	696,400	0.2%	736,608	754,303	-2.3%
Commuter Rail	<u>5,975</u>	<u>6,250</u>	-4.4%	<u>7,004</u>	<u>7,683</u>	-8.8%
Fixed Route Total	1,753,035	1,704,350	2.9%	1,854,048	1,842,111	0.6%
Frequent Bus % of Total Bus	55.4%	56.3%	-0.9%	55.0%	55.2%	-0.2%
<u>Paratransit</u>						
LIFT & Cabs	17,797	18,373	-3.1%	18,274	18,960	-3.6%
System Total	1,770,832	1,722,723	2.8%	1,872,322	1,861,071	0.6%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$5.06	\$5.48	-7.66%	\$4.76	\$4.75	0.21%
Bus-Frequent Service*	\$3.58	\$3.89	-7.97%	\$3.50	\$3.43	2.04%
Subtotal All Bus	\$4.24	\$4.57	-7.22%	\$4.07	\$4.02	1.24%
MAX	\$3.15	\$3.67	-14.17%	\$3.22	\$3.15	2.22%
Commuter Rail	\$23.85	\$21.06	13.25%	\$19.93	\$18.36	8.55%
Fixed Route Total	\$3.87	\$4.26	-9.15%	\$3.79	\$3.72	1.88%
<u>Paratransit</u>						
LIFT & Cabs	\$44.48	\$39.98	11.26%	\$41.90	\$39.09	7.19%
System Total	\$4.27	\$4.63	-7.78%	\$4.16	\$4.07	2.21%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,531,560	4,254,440	6.5%	4,781,126	4,727,261	1.1%
Monthly Cost	\$19,191,683	\$19,457,511	-1.4%	\$19,787,867	\$18,831,848	5.1%
Monthly Vehicle Mile	2,255,661	2,167,238	4.1%	2,227,356	2,131,187	4.5%
On-Time Performance	87.1%	88.2%	-1.1%	86.7%	86.5%	0.2%
Cost per Ride	\$4.24	\$4.57	-7.2%	\$4.14	\$3.98	4.0%
Cost per Mile	\$8.51	\$8.98	-5.2%	\$8.88	\$8.84	0.5%
Miles per Roadcall	18,191	14,844	22.5%	15,976	14,368	11.2%
Light Rail (MAX)						
Monthly Rides	3,022,690	2,987,750	1.2%	3,199,006	3,246,095	-1.5%
Monthly Cost	\$9,507,206	\$10,965,384	-13.3%	\$10,626,955	\$10,270,171	3.5%
Monthly Vehicle Mile	392,750	391,556	0.3%	386,440	384,097	0.6%
On-Time Performance	90.3%	89.2%	1.1%	89.8%	89.2%	0.6%
Cost per Ride	\$3.15	\$3.67	-14.2%	\$3.32	\$3.16	5.1%
Cost per Mile	\$24.21	\$28.00	-13.5%	\$27.50	\$26.74	2.8%
Miles per Roadcall	8,182	6,526	25.4%	5,961	6,041	-1.3%
Commuter Rail (WES)						
Monthly Rides	25,095	30,660	-18.2%	30,137	33,672	-10.5%
Monthly Costs	\$598,447	\$526,617	13.6%	\$624,318	\$621,252	0.5%
Monthly Vehicle Mile	9,570	7,938	20.6%	9,934	9,821	1.2%
On Time Performance	85.4%	84.4%	1.0%	96.5%	92.7%	3.8%
Cost per Ride	\$23.85	\$17.18	38.8%	\$20.72	\$18.45	12.3%
Cost per Mile	\$62.53	\$66.34	-5.7%	\$62.85	\$63.26	-0.6%
Miles per Roadcall	9,570	7,938	20.6%	23,841	14,731	61.8%
Paratransit LIFT and Cab						
Monthly Rides	76,559	76,965	-0.5%	78,883	83,012	-5.0%
Monthly Cost	\$3,405,008	\$3,076,691	10.7%	\$3,203,456	\$3,168,212	1.1%
Monthly Vehicle Mile	663,853	622,611	6.6%	664,901	675,363	-1.5%
On-Time Performance	87.7%	89.3%	-1.6%	89.7%	91.2%	-1.5%
Cost per Ride	\$44.48	\$39.98	11.3%	\$40.61	\$38.17	6.4%
Cost per Mile	\$5.13	\$4.94	3.8%	\$4.82	\$4.69	2.8%
Miles per Roadcall	5,981	5,660	5.7%	5,639	6,531	-13.7%

RIDE CONNECTION*	Dec 2019	Dec 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	29,922	29,258	2.3%	31,482	33,845	-7.0%
Monthly Cost	\$641,611	\$559,030	14.8%	\$634,871	\$632,999	0.3%
Monthly Vehicle Mile	122,996	115,405	6.6%	124,247	142,488	-12.8%
New Riders This Month	732	804	-9.0%	1,169.3	1,324.4	-11.7%
Cost per Ride	\$21.44	\$19.11	12.2%	\$20.17	\$18.70	7.9%
Cost per Mile	\$5.22	\$4.84	7.9%	\$5.11	\$4.44	15.1%
Miles per Ride	4.1	3.9	5.1%	3.9	4.2	-7.1%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, May 4, 2020

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	912	919	-0.8%	1,107	969	14.2%
Monthly Cost	\$17,926	\$95	18769.5%	\$18,617	\$14,937	24.6%
Monthly Vehicle Mile	5,261	4,714	11.6%	5,696	5,065	12.5%
New Riders This Month	38	86	-55.8%	83.3	76.6	8.7%
Cost per Ride	\$19.66	\$0.10	19560.0%	\$16.82	\$15.42	9.1%
Cost per Mile	\$3.41	\$0.02	16950.0%	\$3.27	\$2.95	10.8%
Miles per Ride	5.8	5.1	13.7%	5.1	5.2	-1.9%
King City Shuttle						
Monthly Rides	274	353	-22.4%	321	395	-18.7%
Monthly Cost	\$10,081	\$3,888	159.3%	\$8,804	\$9,285	-5.2%
Monthly Vehicle Mile	1,572	1,647	-4.6%	1,618	2,041	-20.7%
New Riders This Month	16	13	23.1%	21.0	14.8	41.9%
Cost per Ride	\$36.79	\$11.02	233.8%	\$27.45	\$23.49	16.9%
Cost per Mile	\$6.41	\$2.36	171.6%	\$5.44	\$4.55	19.6%
Miles per Ride	5.7	4.7	21.3%	5.0	5.2	-3.8%
Title XIX Non Medical						
Monthly Rides	137	30	356.7%	94	55	70.9%
Monthly Cost	\$8,308	\$2,466	236.9%	\$4,335	\$2,006	116.1%
Monthly Vehicle Mile	1,559	278	460.8%	992	634	56.5%
New Riders This Month	13	3	333.3%	11.5	6.8	69.1%
Cost per Ride	\$60.64	\$82.19	-26.2%	\$46.28	\$36.30	27.5%
Cost per Mile	\$5.33	\$8.87	-39.9%	\$4.37	\$3.16	38.3%
Miles per Ride	11.4	9.3	22.6%	10.6	11.5	-7.8%
STF Service						
Monthly Rides	440	458	-3.9%	519	632	-17.9%
Monthly Cost	\$13,906	\$11,889	17.0%	\$12,517	\$12,415	0.8%
Monthly Vehicle Mile	3,013	1,874	60.8%	2,588	2,844	-9.0%
New Riders This Month	29	20	45.0%	45.9	62.3	-26.3%
Cost per Ride	\$31.60	\$25.96	21.7%	\$24.12	\$19.66	22.7%
Cost per Mile	\$4.62	\$6.34	-27.1%	\$4.84	\$4.37	10.8%
Miles per Ride	6.8	4.1	65.9%	5.0	4.5	11.1%
TriMet Service						
Monthly Rides	101	137	-26.3%	121	172	-29.7%
Monthly Cost	\$3,432	\$101	3298.0%	\$2,786	\$3,031	-8.1%
Monthly Vehicle Mile	524	714	-26.6%	669	900	-25.7%
New Riders This Month	4	15	-73.3%	12.8	17.0	-24.7%
Cost per Ride	\$33.98	\$0.74	4491.9%	\$23.09	\$17.64	30.9%
Cost per Mile	\$6.55	\$0.14	4578.6%	\$4.16	\$3.37	23.4%
Miles per Ride	5.2	5.2	0.0%	5.5	5.2	5.8%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	0	N/A	0.0	69	-100.0%
Monthly Cost	\$0	(\$650)	-100.0%	(\$24)	\$2,193	-101.1%
Monthly Vehicle Mile	0	0	N/A	0	233	-100.0%
New Riders This Month	0	0	N/A	0.0	1.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$31.71	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.43	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.4	N/A
General Public						
Monthly Rides	536	778	-31.1%	712	918	-22.4%
Monthly Cost	\$15,892	\$21,503	-26.1%	\$20,992	\$24,991	-16.0%
Monthly Vehicle Mile	4,375	6,197	-29.4%	5,976	7,322	-18.4%
New Riders This Month	7	13	-46.2%	21	20	5.0%
Cost per Ride	\$29.65	\$27.64	7.3%	\$29.49	\$27.23	8.3%
Cost per Mile	\$3.63	\$3.47	4.6%	\$3.51	\$3.41	2.9%
Miles per Ride	8.2	8.0	2.5%	8.4	8.0	5.0%
Multnomah Co. ADS Premium						
Monthly Rides	178	227	-21.6%	220	163	35.0%
Monthly Cost	\$2,733	\$4,949	-44.8%	\$4,321	\$4,094	5.5%
Monthly Vehicle Mile	373	1,049	-64.4%	829	885	-6.3%
New Riders This Month	3	15	-80.0%	13	12	8.3%
Cost per Ride	\$15.35	\$21.80	-29.6%	\$19.66	\$25.12	-21.7%
Cost per Mile	\$7.33	\$4.72	55.3%	\$5.21	\$4.63	12.5%
Miles per Ride	2.1	4.6	-54.3%	3.8	5.4	-29.6%
STF Service						
Monthly Rides	692	929	-25.5%	750	765	-2.0%
Monthly Cost	\$16,034	\$18,745	-14.5%	\$17,734	\$21,388	-17.1%
Monthly Vehicle Mile	3,227	5,632	-42.7%	3,556	4,632	-23.2%
New Riders This Month	94	121	-22.3%	112	130	-13.8%
Cost per Ride	\$23.17	\$20.18	14.8%	\$23.66	\$27.95	-15.3%
Cost per Mile	\$4.97	\$3.33	49.2%	\$4.99	\$4.62	8.0%
Miles per Ride	4.7	6.1	-23.0%	4.7	6.1	-23.0%
Title XIX Non Medical						
Monthly Rides	1,392	1,647	-15.5%	1,526	1,661	-8.1%
Monthly Cost	\$31,050	\$36,553	-15.1%	\$34,653	\$37,389	-7.3%
Monthly Vehicle Mile	6,358	7,827	-18.8%	7,570	8,563	-11.6%
New Riders This Month	57	45	26.7%	70	84	-16.7%
Cost per Ride	\$22.31	\$22.19	0.5%	\$22.71	\$22.50	0.9%
Cost per Mile	\$4.88	\$4.67	4.5%	\$4.58	\$4.37	4.8%
Miles per Ride	4.6	4.8	-4.2%	5.0	5.2	-3.8%
Wa Co DAVS						
Monthly Rides	128	120	6.7%	167	126	32.5%
Monthly Cost	\$4,039	\$3,837	5.3%	\$4,826	\$3,848	25.4%
Monthly Vehicle Mile	1,141	921	23.9%	1,199	959	25.0%
New Riders This Month	14	15	-6.7%	17	13	30.8%
Cost per Ride	\$31.56	\$31.98	-1.3%	\$28.91	\$30.56	-5.4%
Cost per Mile	\$3.54	\$4.17	-15.1%	\$4.02	\$4.01	0.2%
Miles per Ride	8.9	7.7	15.6%	7.2	7.6	-5.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	406	277	46.6%	302	269	12.3%
Monthly Cost	\$3,776	\$2,424	55.8%	\$2,720	\$2,133	27.5%
Monthly Vehicle Mile	1,147	788	45.6%	734	919	-20.1%
New Riders This Month	22	6	266.7%	13.5	11.1	21.6%
Cost per Ride	\$9.30	\$8.75	6.3%	\$9.02	\$7.93	13.7%
Cost per Mile	\$3.29	\$3.08	6.8%	\$3.71	\$2.32	59.9%
Miles per Ride	2.8	2.8	0.0%	2.4	3.4	-29.4%
Estacada Senior Center						
Monthly Rides	411	205	100.5%	225	195	15.4%
Monthly Cost	\$3,640	\$1,691	115.2%	\$1,941	\$1,448	34.0%
Monthly Vehicle Mile	746	265	181.5%	451	386	16.8%
New Riders This Month	13	0	N/A	4.3	3.0	43.3%
Cost per Ride	\$8.86	\$8.25	7.4%	\$8.64	\$7.42	16.4%
Cost per Mile	\$4.88	\$6.38	-23.5%	\$4.31	\$3.75	14.9%
Miles per Ride	1.8	1.3	38.5%	2.0	2.0	0.0%
Gladstone Senior Center						
Monthly Rides	250	149	67.8%	196	214	-8.4%
Monthly Cost	\$2,313	\$1,229	88.1%	\$1,899	\$1,571	20.9%
Monthly Vehicle Mile	458	286	60.1%	450	481	-6.4%
New Riders This Month	14	11	27.3%	10.2	10.0	2.0%
Cost per Ride	\$9.25	\$8.25	12.1%	\$9.71	\$7.35	32.1%
Cost per Mile	\$5.05	\$4.30	17.4%	\$4.22	\$3.27	29.1%
Miles per Ride	1.8	1.9	-5.3%	2.3	2.3	0.0%
Hoodland Senior Center						
Monthly Rides	125	98	27.6%	122	138	-11.6%
Monthly Cost	\$3,479	\$2,204	57.9%	\$3,354	\$3,111	7.8%
Monthly Vehicle Mile	1,478	987	49.8%	1,477	1,587	-6.9%
New Riders This Month	0	0	N/A	2.7	1.9	42.1%
Cost per Ride	\$27.83	\$22.49	23.7%	\$27.55	\$22.54	22.2%
Cost per Mile	\$2.35	\$2.23	5.4%	\$2.27	\$1.96	15.8%
Miles per Ride	11.8	10.1	16.8%	12.1	11.5	5.2%
Lake Oswego Adult Comm. Center						
Monthly Rides	202	305	-33.8%	283	366	-22.7%
Monthly Cost	\$1,713	\$2,516	-31.9%	\$2,395	\$2,659	-9.9%
Monthly Vehicle Mile	400	863	-53.7%	683	945	-27.7%
New Riders This Month	3	3	0.0%	5.8	10.4	-44.2%
Cost per Ride	\$8.48	\$8.25	2.8%	\$8.46	\$7.27	16.4%
Cost per Mile	\$4.28	\$2.92	46.6%	\$3.51	\$2.81	24.9%
Mile per Ride	2.0	2.8	-28.6%	2.4	2.6	-7.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	778	711	9.4%	741	797	-7.0%
Monthly Cost	\$8,804	\$7,587	16.0%	\$8,217	\$7,792	5.5%
Monthly Vehicle Mile	1,725	1,537	12.2%	1,580	1,953	-19.1%
New Riders This Month	19	20	-5.0%	22.8	24.2	-5.8%
Cost per Ride	\$11.32	\$10.67	6.1%	\$11.09	\$9.77	13.5%
Cost per Mile	\$5.10	\$4.94	3.2%	\$5.20	\$3.99	30.3%
Miles per Ride	2.2	2.2	0.0%	2.1	2.4	-12.5%
Molalla Senior Center						
Monthly Rides	413	294	40.5%	413	442	-6.6%
Monthly Cost	\$4,734	\$3,466	36.6%	\$5,274	\$4,847	8.8%
Monthly Vehicle Mile	818	610	34.1%	1,002	1,085	-7.6%
New Riders This Month	9	4	125.0%	11.3	9.3	21.5%
Cost per Ride	\$11.46	\$11.79	-2.8%	\$12.76	\$10.96	16.4%
Cost per Mile	\$5.79	\$5.68	1.9%	\$5.26	\$4.47	17.7%
Miles per Ride	2.0	2.1	-4.8%	2.4	2.5	-4.0%
Pioneer Senior Center						
Monthly Rides	542	463	17.1%	689	709	-2.8%
Monthly Cost	\$5,335	\$4,314	23.7%	\$6,489	\$5,655	14.7%
Monthly Vehicle Mile	1,545	1,265	22.1%	1,861	2,014	-7.6%
New Riders This Month	6	12	-50.0%	21.2	22.3	-4.9%
Cost per Ride	\$9.84	\$9.32	5.6%	\$9.42	\$7.97	18.2%
Cost per Mile	\$3.45	\$3.41	1.2%	\$3.49	\$2.81	24.2%
Miles per Ride	2.9	2.7	7.4%	2.7	2.8	-3.6%
Sandy Senior Center						
Monthly Rides	339	214	58.4%	283	254	11.4%
Monthly Cost	\$3,251	\$2,310	40.7%	\$3,114	\$2,883	8.0%
Monthly Vehicle Mile	1,311	971	35.1%	1,359	1,568	-13.3%
New Riders This Month	6	4	50.0%	9.8	9.6	2.1%
Cost per Ride	\$9.59	\$10.79	-11.1%	\$11.02	\$11.35	-2.9%
Cost per Mile	\$2.48	\$2.38	4.2%	\$2.29	\$1.84	24.5%
Miles per Ride	3.9	4.5	-13.3%	4.8	6.2	-22.6%
Transportation Reaching People						
Monthly Rides	1,839	1,683	9.3%	1,708	1,781	-4.1%
Monthly Cost	\$43,669	\$32,023	36.4%	\$37,848	\$29,823	26.9%
Monthly Vehicle Mile	15,798	11,004	43.6%	12,475	10,153	22.9%
New Riders This Month	29	44	-34.1%	46.0	62.6	-26.5%
Cost per Ride	\$23.75	\$19.03	24.8%	\$22.16	\$16.74	32.4%
Cost per Mile	\$2.76	\$2.91	-5.2%	\$3.03	\$2.94	3.1%
Miles per Ride	8.6	6.5	32.3%	7.3	5.7	28.1%
Transp Reaching People-School/Work(1)						
Monthly Rides	56	37	51.4%	50	48	4.2%
Monthly Cost	\$835	\$984	-15.1%	\$972	\$1,642	-40.8%
Monthly Vehicle Mile	589	374	57.4%	515	451	14.2%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$14.91	\$26.58	-43.9%	\$19.28	\$33.92	-43.2%
Cost per Mile	\$1.42	\$2.63	-46.0%	\$1.89	\$3.64	-48.1%
Miles per Ride	10.5	10.1	4.0%	10.2	9.3	9.7%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	45	-100.0%	18	83	-78.3%
Monthly Cost	\$0	\$208	-100.0%	\$229	\$510	-55.1%
Monthly Vehicle Mile	0	108	-100.0%	33	189	-82.5%
New Riders This Month	0	0	N/A	1.8	2.5	-28.0%
Cost per Ride	N/A	\$4.63	N/A	\$12.68	\$6.11	107.5%
Cost per Mile	N/A	\$1.93	N/A	\$7.04	\$2.70	160.7%
Miles per Ride	N/A	2.4	N/A	1.8	2.3	-21.7%
Multnomah Co. ADS Premium						
Monthly Rides	3	0	N/A	2	4	-50.0%
Monthly Cost	\$191	\$81	136.1%	\$46	\$63	-27.0%
Monthly Vehicle Mile	33	0	N/A	12	28	-57.1%
New Riders This Month	1	0	N/A	0.8	0.6	33.3%
Cost per Ride	\$63.67	\$0.00	N/A	\$29.29	\$14.28	105.1%
Cost per Mile	\$5.79	\$0.00	N/A	\$3.81	\$2.27	67.8%
Miles per Ride	11.0	0.0	N/A	7.7	6.3	22.2%
STF Discretionary						
Monthly Rides	240	344	-30.2%	315	462	-31.8%
Monthly Cost	\$7,019	\$170	4028.8%	\$7,462	\$7,776	-4.0%
Monthly Vehicle Mile	793	1,146	-30.8%	1,055	1,628	-35.2%
New Riders This Month	10	19	-47.4%	23.7	36.8	-35.6%
Cost per Ride	\$29.28	\$0.49	5875.5%	\$23.70	\$16.82	40.9%
Cost per Mile	\$8.85	\$0.15	5800.0%	\$7.07	\$4.78	47.9%
Miles per Ride	3.3	3.3	0.0%	3.4	3.5	-2.9%
STF Service						
Monthly Rides	559	561	-0.4%	604	577	4.7%
Monthly Cost	\$16,377	\$4,014	308.0%	\$11,758	\$15,815	-25.7%
Monthly Vehicle Mile	1,851	1,590	16.4%	2,028	2,017	0.5%
New Riders This Month	23	20	15.0%	39.5	39.5	0.0%
Cost per Ride	\$29.28	\$7.15	309.5%	\$19.47	\$27.39	-28.9%
Cost per Mile	\$8.85	\$2.52	251.2%	\$5.80	\$7.84	-26.0%
Miles per Ride	3.3	2.8	17.9%	3.4	3.5	-2.9%
TriMet Service						
Monthly Rides	2,472	2,313	6.9%	2,471	2,453	0.7%
Monthly Cost	\$5,856	\$8,784	-33.3%	\$4,875	\$5,585	-12.7%
Monthly Vehicle Mile	4,002	4,638	-13.7%	4,439	5,123	-13.4%
New Riders This Month	17	7	142.9%	19.7	27.0	-27.0%
Cost per Ride	\$2.37	\$3.80	-37.6%	\$1.97	\$2.28	-13.6%
Cost per Mile	\$1.46	\$1.89	-22.8%	\$1.10	\$1.09	0.9%
Miles per Ride	1.6	2.0	-20.0%	1.8	2.1	-14.3%
Veterans Volunteers						
Monthly Rides	229	178	28.7%	202	175	15.4%
Monthly Cost	\$2,043	\$1,312	55.7%	\$1,318	\$1,076	22.5%
Monthly Vehicle Mile	2,518	1,994	26.3%	2,037	1,792	13.7%
New Riders This Month	10	10	0.0%	12.9	13.1	-1.5%
Cost per Ride	\$8.92	\$7.37	21.0%	\$6.54	\$6.13	6.7%
Cost per Mile	\$0.81	\$0.66	22.7%	\$0.65	\$0.60	8.3%
Miles per Ride	11.0	11.2	-1.8%	10.1	10.2	-1.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
David's Harp - STF Service						
Monthly Rides	171	135	26.7%	192	252	-23.8%
Monthly Cost	\$1,175	\$918	28.0%	\$1,102	\$1,468	-24.9%
Monthly Vehicle Mile	240	181	32.6%	218	335	-34.9%
New Riders This Month	1	4	-75.0%	5.8	6.2	-6.5%
Cost per Ride	\$6.87	\$6.80	1.0%	\$5.73	\$5.82	-1.5%
Cost per Mile	\$4.90	\$5.07	-3.4%	\$5.05	\$4.39	15.0%
Miles per Ride	1.4	1.3	7.7%	1.1	1.3	-15.4%
NW Pilot Project - STF Service						
Monthly Rides	0	0	N/A	0	49	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$3,592	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	293	-100.0%
New Riders This Month	0	0	N/A	0.0	4.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$74.06	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.24	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.0	N/A
Providence Elderplace - STF Service						
Monthly Rides	0	0	N/A	0	144	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,279	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	483	-100.0%
New Riders This Month	0	0	N/A	0.0	15.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$8.88	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.65	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.4	N/A
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	377	576	-34.5%	419	526	-20.3%
Monthly Cost	\$1,922	\$3,719	-48.3%	\$2,897	\$3,330	-13.0%
Monthly Vehicle Mile	2,656	4,033	-34.1%	3,262	3,541	-7.9%
New Riders This Month	0	1	-100.0%	1.8	12.9	-86.0%
Cost per Ride	\$5.10	\$6.46	-21.1%	\$6.92	\$6.33	9.3%
Cost per Mile	\$0.72	\$0.92	-21.7%	\$0.89	\$0.94	-5.3%
Miles per Ride	7.0	7.0	0.0%	7.8	6.7	16.4%
Urban League - N/NE Shuttle						
Monthly Rides	250	0	N/A	217	218	-0.5%
Monthly Cost	\$9,184	\$42	21766.7%	\$3,993	\$3,534	13.0%
Monthly Vehicle Mile	890	0	N/A	950	673	41.2%
New Riders This Month	1	0	N/A	6.0	0.8	650.0%
Cost per Ride	\$36.73	N/A	N/A	\$18.42	\$16.22	13.6%
Cost per Mile	\$10.32	N/A	N/A	\$4.20	\$5.25	-20.0%
Miles per Ride	3.6	N/A	N/A	4.4	3.1	41.9%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	14	30	-53.3%	25	11	127.3%
Monthly Cost	\$361	\$314	15.0%	\$353	\$198	78.3%
Monthly Vehicle Mile	107	89	20.2%	101	31	225.8%
New Riders This Month	0	7	-100.0%	1.7	1.3	30.8%
Cost per Ride	\$25.78	\$10.46	146.5%	\$14.02	\$18.56	-24.5%
Cost per Mile	\$3.37	\$3.53	-4.5%	\$3.49	\$6.42	-45.6%
Miles per Ride	7.6	3.0	153.3%	4.0	2.9	37.9%
Gateway Shuttle						
Monthly Rides	130	167	-22.2%	150	155	-3.2%
Monthly Cost	\$1,307	\$166	687.3%	\$1,177	\$850	38.5%
Monthly Vehicle Mile	173	206	-16.0%	187	219	-14.6%
New Riders This Month	3	5	-40.0%	4.3	5.6	-23.2%
Cost per Ride	\$10.05	\$0.99	915.2%	\$7.85	\$5.48	43.2%
Cost per Mile	\$7.55	\$0.81	832.1%	\$6.29	\$3.87	62.5%
Miles per Ride	1.3	1.2	8.3%	1.2	1.4	-14.3%
Mid Multnomah County						
Monthly Rides	479	416	15.1%	567	495	14.5%
Monthly Cost	\$6,520	\$5,707	14.2%	\$6,265	\$6,298	-0.5%
Monthly Vehicle Mile	1,690	1,253	34.9%	1,716	1,577	8.8%
New Riders This Month	7	8	-12.5%	16.9	14.0	20.7%
Cost per Ride	\$13.61	\$13.72	-0.8%	\$11.05	\$12.71	-13.1%
Cost per Mile	\$3.86	\$4.55	-15.2%	\$3.65	\$3.99	-8.5%
Miles per Ride	3.5	3.0	16.7%	3.0	3.2	-6.3%
Multnomah Co. ADS Premium						
Monthly Rides	2	0	N/A	0.4	2.2	-81.8%
Monthly Cost	\$13	\$0	N/A	\$3	\$11	-72.7%
Monthly Vehicle Mile	20	0	N/A	5	45	-88.9%
New Riders This Month	2	0	N/A	0.3	0.3	0.0%
Cost per Ride	\$6.50	N/A	N/A	\$6.35	\$4.88	30.1%
Cost per Mile	\$0.65	N/A	N/A	\$0.57	\$0.23	147.8%
Miles per Ride	10	N/A	N/A	11.2	20.9	-46.4%
N/NE Shuttle						
Monthly Ride	1,078	924	16.7%	950	852	11.5%
Monthly Cost	\$26,011	\$29,894	-13.0%	\$31,312	\$22,054	42.0%
Monthly Vehicle Mile	3,727	3,016	23.6%	4,037	3,178	27.0%
New Riders This Month	31	37	-16.2%	49.2	48.3	1.9%
Cost per Ride	\$24.13	\$32.35	-25.4%	\$32.95	\$25.87	27.4%
Cost per Mile	\$6.98	\$9.91	-29.6%	\$7.76	\$6.94	11.8%
Miles per Ride	3.5	3.3	6.1%	4.2	3.7	13.5%
STF Service						
Monthly Ride	330	464	-28.9%	459	649	-29.3%
Monthly Cost	\$16,498	\$11,637	41.8%	\$11,582	\$17,402	-33.4%
Monthly Vehicle Mile	1,851	2,820	-34.4%	2,400	4,052	-40.8%
New Riders This Month	26	32	-18.8%	42.8	57.3	-25.3%
Cost per Ride	\$50.00	\$25.08	99.4%	\$25.26	\$26.80	-5.7%
Cost per Mile	\$8.91	\$4.13	115.7%	\$4.83	\$4.30	12.3%
Miles per Ride	5.6	6.1	-8.2%	5.2	6.2	-16.1%
TriMet Service						
Monthly Ride	603	584	3.3%	615	653	-5.8%
Monthly Cost	\$8,181	\$7,582	7.9%	\$7,787	\$8,817	-11.7%
Monthly Vehicle Mile	3,612	2,752	31.3%	3,262	3,421	-4.6%
New Riders This Month	38	19	100.0%	42.7	39.1	9.2%
Cost per Ride	\$13.57	\$12.98	4.5%	\$12.66	\$13.50	-6.2%
Cost per Mile	\$2.26	\$2.76	-18.1%	\$2.39	\$2.58	-7.4%
Miles per Ride	6.0	4.7	27.7%	5.3	5.2	1.9%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	227	234	-3.0%	297	325	-8.6%
Monthly Cost	\$7,623	\$8,735	-12.7%	\$8,176	\$6,430	27.2%
Monthly Vehicle Mile	953	1,033	-7.7%	1,349	849	58.9%
New Riders This Month	10	29	-65.5%	25.1	28.9	-13.1%
Cost per Ride	\$33.58	\$37.33	-10.0%	\$27.58	\$19.77	39.5%
Cost per Mile	\$8.00	\$8.46	-5.4%	\$6.06	\$7.57	-19.9%
Miles per Ride	4.2	4.4	-4.5%	4.5	2.6	73.1%
SW Shuttle Service						
Monthly Rides	107	56	91.1%	130	71	83.1%
Monthly Cost	\$2,830	\$1,190	137.8%	\$2,051	\$2,216	-7.4%
Monthly Vehicle Mile	335	126	165.9%	319	126	153.2%
New Riders This Month	2	2	0.0%	10.6	1.8	488.9%
Cost per Rider	\$26.45	\$21.26	24.4%	\$15.83	\$31.32	-49.5%
Cost per Mile	\$8.45	\$9.45	-10.6%	\$6.43	\$17.65	-63.6%
Miles per Ride	3.1	2.3	34.8%	2.5	1.8	38.9%
Downtown RideAbout(1)						
Monthly Rides	0	0	N/A	0	8	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$51	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	7	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$6.19	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$6.97	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.9	N/A

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	43	91	-52.7%	31	131	-76.3%
Monthly Cost	\$426	\$789	-45.9%	\$165	\$514	-67.9%
Monthly Vehicle Mile	22	48	-54.2%	14	86	-83.7%
New Riders This Month	0	0	N/A	0.1	0.2	-50.0%
Cost per Ride	\$9.91	\$8.67	14.3%	\$5.40	\$3.92	37.8%
Cost per Mile	\$19.36	\$16.43	18.0%	\$11.90	\$5.95	100.0%
Miles per Ride	0.51	0.5	2.0%	0.5	0.7	-28.6%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	1	1.8	-50.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$11	-54.5%
Monthly Vehicle Mile	0	0	N/A	6	12	-50.0%
New Riders This Month	0	0	N/A	0.5	0.5	0.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.05	5.0%
Cost per Mile	N/A	N/A	N/A	\$0.79	\$0.88	-10.2%
Miles per Ride	N/A	N/A	N/A	8.0	6.9	15.9%
STF Discretionary						
Monthly Rides	546	538	1.5%	635	603	5.3%
Monthly Cost	\$12,223	\$9,796	24.8%	\$12,361	\$12,716	-2.8%
Monthly Vehicle Mile	2,469	1,566	57.7%	2,045	2,268	-9.8%
New Riders This Month	35	13	169.2%	26.4	33.8	-21.9%
Cost per Ride	\$22.39	\$18.21	23.0%	\$19.46	\$21.08	-7.7%
Cost per Mile	\$4.95	\$6.26	-20.9%	\$6.04	\$5.61	7.7%
Miles per Ride	4.5	2.9	55.2%	3.2	3.8	-15.8%
STF Service						
Monthly Rides	380	359	5.8%	432	410	5.4%
Monthly Cost	\$9,351	\$7,207	29.7%	\$8,856	\$9,091	-2.6%
Monthly Vehicle Mile	1,139	1,089	4.6%	1,367	1,696	-19.4%
New Riders This Month	10	13	-23.1%	21.0	26.3	-20.2%
Cost per Ride	\$24.61	\$20.08	22.6%	\$20.48	\$22.16	-7.6%
Cost per Mile	\$8.21	\$6.62	24.0%	\$6.48	\$5.36	20.9%
Miles per Ride	3.0	3.0	0.0%	3.2	4.1	-22.0%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	2	4	-50.0%	1.7	0.7	142.9%
Monthly Cost	\$164	\$386	-57.5%	\$79	\$46	71.7%
Monthly Vehicle Mile	21	52	-59.6%	15	8	87.5%
New Riders This Month	0	3	-100.0%	0.8	0.5	60.0%
Cost per Ride	\$82.00	\$96.50	-15.0%	\$47.22	\$68.86	-31.4%
Cost per Mile	\$7.81	\$7.42	5.2%	\$5.25	\$5.92	-11.3%
Miles per Ride	10.5	13	-19.2%	9.0	11.6	-22.4%

STF Service

Monthly Ride	194	164	18.3%	227	343	-34.0%
Monthly Cost	\$10,164	\$2,456	313.8%	\$10,486	\$12,629	-17.0%
Monthly Vehicle Mile	1,079	1,197	-9.9%	1,247	2,351	-47.0%
New Riders This Month	42	36	16.7%	48	57	-15.8%
Cost per Ride	\$52.39	\$14.98	249.7%	\$46.28	\$36.85	25.6%
Cost per Mile	\$9.42	\$2.05	359.5%	\$8.41	\$5.37	56.6%
Miles per Ride	5.6	7.3	-23.3%	5.5	6.9	-20.3%

Title XIX Non Medical

Monthly Ride	1	3	-66.7%	0.3	0.6	-50.0%
Monthly Cost	\$0	\$90	-100.0%	\$18	\$44	-59.1%
Monthly Vehicle Mile	20	24	-16.7%	2	5	-60.0%
New Riders This Month	1	2	-50.0%	0.2	0.5	-60.0%
Cost per Ride	\$0.0	\$30.00	-100.0%	\$73.80	\$76.11	-3.0%
Cost per Mile	\$0.0	\$3.75	-100.0%	\$7.91	\$8.32	-4.9%
Miles per Ride	20	8	150.0%	9.3	9.1	2.2%

Downtown RideAbout

Monthly Ride	244	148	64.9%	186	162	14.8%
Monthly Cost	\$2,350	\$2,812	-16.4%	\$2,290	\$2,077	10.3%
Monthly Vehicle Mile	185	109	69.7%	145	114	27.2%
New Riders This Month	8	3	166.7%	7	7	0.0%
Cost per Ride	\$9.63	\$19.00	-49.3%	\$12.28	\$12.79	-4.0%
Cost per Mile	\$12.70	\$25.80	-50.8%	\$15.75	\$18.29	-13.9%
Miles per Ride	0.8	0.7	14.3%	0.8	0.7	14.3%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	107	81	32.1%	120	89	34.8%
Monthly Cost	\$7,561	\$3,165	138.9%	\$4,811	\$2,794	72.2%
Monthly Vehicle Mile	885	625	41.6%	959	650	47.5%
New Riders This Month	4	2	100.0%	4	4	0.0%
Cost per Ride	\$70.67	\$39.07	80.9%	\$39.95	\$31.25	27.8%
Cost per Mile	\$8.54	\$5.06	68.8%	\$5.02	\$4.30	16.7%
Miles per Ride	8.3	7.7	7.8%	8.0	7.3	9.6%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	625	441	41.7%	544	541	0.6%
Monthly Cost	\$14,045	\$403	3385.1%	\$9,662	\$12,217	-20.9%
Monthly Vehicle Mile	3,945	2,475	59.4%	3,148	2,915	8.0%
New Riders This Month	17	18	-5.6%	21	26	-19.2%
Cost per Ride	\$22.47	\$0.91	2369.2%	\$17.77	\$22.59	-21.3%
Cost per Mile	\$3.56	\$0.16	2125.0%	\$3.07	\$4.19	-26.7%
Miles per Ride	6.3	5.6	12.5%	5.8	5.4	7.4%
Title XIX Non Medical						
Monthly Rides	17	3	466.7%	16.7	5.7	193.0%
Monthly Cost	\$813	\$96	746.9%	\$560	\$183	206.0%
Monthly Vehicle Mile	139	18	672.2%	111	61	82.0%
New Riders This Month	2	1	100.0%	2.1	1.4	50.0%
Cost per Ride	\$47.84	\$32.09	49.1%	\$33.62	\$32.32	4.0%
Cost per Mile	\$5.85	\$5.35	9.4%	\$5.04	\$2.99	68.6%
Miles per Ride	8.2	6.0	36.3%	6.7	10.8	-38.0%
Veterans Volunteers						
Monthly Rides	167	161	3.7%	178	190	-6.3%
Monthly Cost	\$1,608	\$1,539	4.5%	\$1,657	\$1,721	-3.7%
Monthly Vehicle Mile	2,163	2,396	-9.7%	2,450	2,789	-12.2%
New Riders This Month	5	1	400.0%	6	7	-14.3%
Cost per Ride	\$9.63	\$9.56	0.7%	\$0.68	\$9.07	2.4%
Cost per Mile	\$0.74	\$0.64	15.7%	\$9.29	\$0.62	9.7%
Miles per Ride	13.0	14.9	-13.0%	13.7	14.7	-6.8%
Wa Co DAVS						
Monthly Rides	8	1	700.0%	5	3	66.7%
Monthly Cost	\$288	(\$26)	-1207.7%	\$196	\$92	113.0%
Monthly Vehicle Mile	103	7	1371.4%	35	22	59.1%
New Riders This Month	2	1	100.0%	0.8	0.5	60.0%
Cost per Ride	\$36.00	(\$26.27)	-237.1%	\$39.11	\$34.49	13.4%
Cost per Mile	\$2.80	(\$3.75)	-174.5%	\$5.56	\$4.18	33.0%
Miles per Ride	12.9	7.0	83.9%	7.0	8.3	-15.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	0	N/A	0	342	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,548	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	481	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.52	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.22	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.4	N/A
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	0	86	-100.0%	14	111	-87.4%
Monthly Cost	\$0	\$1,451	-100.0%	\$302	\$1,701	-82.2%
Monthly Vehicle Mile	0	943	-100.0%	93	835	-88.9%
New Riders This Month	0	13	-100.0%	2.0	21.3	-90.6%
Cost per Ride	N/A	\$16.88	N/A	\$21.69	\$15.38	41.0%
Cost per Mile	N/A	\$1.54	N/A	\$3.23	\$2.04	58.3%
Miles per Ride	N/A	11.0	N/A	6.7	7.6	-11.8%
Edwards Center-(Clack., Wash.)						
Monthly Rides	202	881	-77.1%	815	1,219	-33.1%
Monthly Cost	\$641	\$1,566	-59.1%	\$1,559	\$2,917	-46.6%
Monthly Vehicle Mile	225	771	-70.8%	726	1,496	-51.5%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	\$3.18	\$1.78	78.7%	\$1.91	\$2.39	-20.1%
Cost per Mile	\$2.85	\$2.03	40.4%	\$2.15	\$1.95	10.3%
Miles per Ride	1.1	0.9	22.2%	0.9	1.2	-25.0%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	0	N/A	0	382	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$422	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	253	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.11	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.67	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
Providence Elderplace						
Monthly Rides	9,964	9,235	7.9%	10,073	9,759	3.2%
Monthly Cost	\$263,919	\$278,701	-5.3%	\$275,311	\$263,578	4.5%
Monthly Vehicle Mile	31,732	29,279	8.4%	31,103	40,182	-22.6%
New Riders This Month	28	47	-40.4%	159.3	149.9	6.3%
Cost per Ride	\$26.49	\$30.18	-12.2%	\$27.33	\$27.01	1.2%
Cost per Mile	\$8.32	\$9.52	-12.6%	\$8.85	\$6.56	34.9%
Miles per Ride	3.2	3.2	0.0%	3.1	4.1	-24.4%
Tualatin Valley Workshop						
Monthly Rides	0	0	N/A	0	176	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,306	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	806	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$7.43	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.62	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.6	N/A
West Linn						
Monthly Ride	0	0	N/A	0	45	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$182	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	71	-100.0%
New Riders This Month	0	0	N/A	0.0	0.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.08	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.56	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Dec 2019	Dec 2018	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,165	6,328	-2.6%	6,152	5,214	18.0%
Monthly Cost	\$53,701	\$56,790	-5.4%	\$53,443	\$47,842	11.7%
Monthly Vehicle Miles	17,816	18,011	-1.1%	17,799	15,267	16.6%
On-Time Performance	99.5%	99.8%	-0.3%	99.5%	99.8%	-0.3%
Cost per Ride	\$8.71	\$8.97	-2.9%	\$8.69	\$9.18	-5.3%
Cost per Mile	\$3.01	\$3.15	-4.4%	\$3.00	\$3.13	-4.2%
Miles per Roadcall	32,890	18,011	82.6%	17,799	15,267	16.6%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,316	1,187	10.9%	1,327	1,410	-5.9%
Monthly Cost	\$30,160	\$30,267	-0.4%	\$30,151	\$31,102	-3.1%
Monthly Vehicle Miles	5,651	4,463	26.6%	5,750	5,677	1.3%
On-Time Performance	90.7%	91.0%	-0.3%	90.6%	95.9%	-5.3%
Cost per Ride	\$22.91	\$25.50	-10.2%	\$22.72	\$22.05	3.0%
Cost per Mile	\$5.34	\$6.78	-21.2%	\$5.24	\$5.48	-4.4%
Miles per Roadcall	26,829	4,463	501.1%	5,750	5,677	1.3%
Molalla(SCTD)-Deviated Fixed Route						
Monthly Rides	7,527	6,397	17.7%	7,621	7,631	-0.1%
Monthly Cost	\$55,048	\$49,901	10.3%	\$55,476	\$53,750	3.2%
Monthly Vehicle Miles	21,842	20,835	4.8%	21,926	21,874	0.2%
On-Time Performance	96.4%	95.0%	1.4%	96.5%	95.6%	0.9%
Cost per Ride	\$7.31	\$7.80	-6.3%	\$7.28	\$7.04	3.4%
Cost per Mile	\$2.52	\$2.40	5.0%	\$2.53	\$2.46	2.8%
Miles per Roadcall	86,679	20,835	316.0%	21,926	21,874	0.2%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,263	7,838	18.2%	9,381	9,194	2.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,008	20,541	12.0%	23,214	21,705	7.0%
On-Time Performance	96.3%	98.7%	-2.4%	96.1%	96.9%	-0.8%
Cost per Ride	\$7.02	\$8.29	-15.3%	\$6.93	\$7.07	-2.0%
Cost per Mile	\$2.83	\$3.16	-10.4%	\$2.80	\$2.99	-6.4%
Miles per Roadcall	100,981	20,541	391.6%	#Div/0!	21,705	#Type!
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,200	1,267	-5.3%	1,194	1,298	-8.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,024	6,771	3.7%	7,045	7,139	-1.3%
On-Time Performance	94.2%	92.9%	1.3%	94.3%	94.4%	-0.1%
Cost per Ride	\$16.67	\$15.79	5.6%	\$16.74	\$15.41	8.6%
Cost per Mile	\$2.85	\$2.95	-3.4%	\$2.84	\$2.80	1.4%
Miles per Roadcall	7,024	6,771	3.7%	7,045	7,139	-1.3%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,157	17,900	29.4%	23,595	23,820	-0.9%
Monthly Cost	\$351,105	\$332,509	5.6%	\$352,654	\$331,996	6.2%
Monthly Vehicle Miles	45,185	47,639	-5.2%	44,981	47,276	-4.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.16	\$18.58	-18.4%	\$14.95	\$13.94	7.2%
Cost per Mile	\$7.77	\$6.98	11.3%	\$7.84	\$7.02	11.7%
Miles per Roadcall	45,185	47,639	-5.2%	44,981	47,276	-4.9%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,465	1,359	7.8%	1,474	1,627	-9.4%
Monthly Cost	\$61,965	\$58,726	5.5%	\$62,234	\$88,459	-29.6%
Monthly Vehicle Miles	5,435	5,061	7.4%	5,466	5,411	1.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$42.30	\$43.21	-2.1%	\$42.23	\$54.36	-22.3%
Cost per Mile	\$11.40	\$11.60	-1.7%	\$11.38	\$16.35	-30.4%
Miles per Roadcall	5,435	5,061	7.4%	5,466	5,411	1.0%