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**DATE:** December 2020

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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**RIDE CONNECTION:**

1. Overall Ridership for E&D Services: As of December 2020, the monthly average ridership for E&D services decreased by 63% compared to the previous year. This is fairly consistent with most COVID-19 pandemic months, where ridership has generally been down by 60-70%. Some providers, such as Clackamas County Consortium, have significantly reduced trips due to Senior Center closures and limitations on allowable trip types. TriMet-funded volunteer programs are also down significantly in ridership, due to many volunteer drivers opting out for safety reasons.
2. Total Costs: Monthly cost decreased in December 2020 by 17% compared to the previous year. Some providers, such as Clackamas Senior Centers, David's Harp, and Asian Health and Service Center have provided limited or no transportation, and are reporting very limited costs as a result. For providers that have not scaled-down to this extent, overall costs have dropped as ridership has decreased, although not directly in proportion. This is due to fewer volunteers providing trips, restrictions on shared trips for safety reasons, and increased cost of cleaning and PPE, which leads to a heightened cost per trip (see below).
3. The network Cost Per Trip (CPT): As of December 2020, the network CPT increased by 124.2% from the previous year to \$48.06/trip from \$21.44/trip. This marks a slight improvement in cost compared to November 2020, but still puts us way in excess of typical cost/trip for the Ride Connection network.

**RIDEWISE:**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0
  - Number of individuals successfully exited out of one-on-one travel training – 0

- 0 of whom are prior participants returning to learn a new route.
  - Percentage of change from December 2020– 100% decrease in the number of successful customers was noted for December 2019 due to the pandemic.
  - RideWise has provided 14 virtual school safety and transit skills presentations to 144 students in December.
  - 6 customers received 8 hours of individual virtual support from RideWise.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 –0. Average training hours per individual trained one-on-one during December 2019– 0 due to the pandemic.
  3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.  
Number of events: 2  
Presentations/events:
    - RideWise general presentation to Hillsboro School District Community Transition Services
    - Clackamas Education Service District- collaborative and informational video production about RideWise services
  4. Ride Ambassador Program. No volunteer hours were recorded for Rider’s Club events, committee meetings, and outreach due to the pandemic.
  5. Riders’ Clubs. The RideWise program supported 0 Rider’s Club activities with 0 participants due to the pandemic.
  6. Referral Sources. There were 6 referrals in December 2020. No referrals were from new agencies or new sources at agencies with which a relationship has already been established, 3 referrals were the result of our travel options counseling efforts.
  7. School Program. No students received individual training during the month of December due to the pandemic. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to the pandemic.

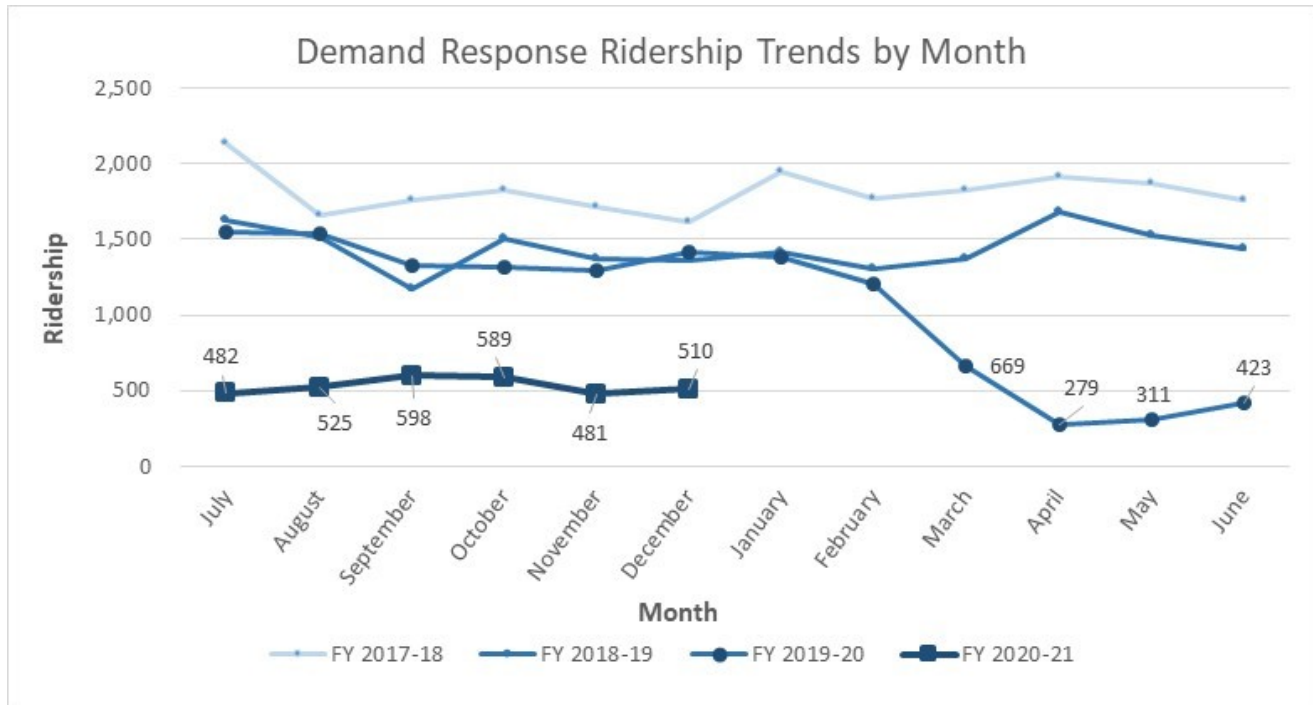
## RideWise Performance Report – December 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training	0	0	0	0		
One-on-one travel training work trips	0	0	0	0		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	0					

### SANDY AREA METRO (SAM)

1. Although SAM ridership remains steady, overall, it was down 41.3% compared to last year. This is due to the COVID-19 pandemic and the related social distancing requirements.
2. SAM Gresham 62,452 rides in December 2020 compared to 96,491 in 2019, a decrease of 35.3%. Estacada ridership was 6,299 this year compared to 8,910 last year, a decrease of 29.3%. The Shopper Shuttle provided 9,700 rides in December 2019 compared to 5,958 in December 2020, a decrease of 38.6%.
3. SAM *rides* provided 8,761 in December 2020 compared to 13,267 in 2019, a decrease of 34.0%. ED ridership in 2019 was 711, compared to 473 in December 2020, a decrease of 33.5%.
4. Our annual surveys were conducted in December. Due to the pandemic surveys were set on buses for individuals who chose to participate as well as providing an online option. Both options provided impressive returns. Along with many compliments on the service, we received messages about the crucial need for public transportation during the pandemic.

## SOUTH METRO AREA REGIONAL TRANSIT (SMART)



1. Ridership saw a slight increase in December. While normally having a decrease in ridership between November and December, it is promising to see an increase, particularly with strict (and important) travel restrictions in place. While following all best practices in sanitizing and keeping vehicles clean, we have heard many positive comments from our customers who feel safe and ride our buses with confidence.
2. In the month of December, SMART continued to go the extra mile. SMART continued to partner with Parks and Recreation in delivering meals to Wilsonville residents. SMART has had many drivers deliver for the Nutrition Program, and they greatly enjoy the interactions they get to have with folks, even if from a distance. SMART plans to continue this partnership until volunteer drivers, who are critical to this program, are able to come back and deliver meals safely.

SMART also helps deliver gifts from the City's giving tree every year. This year the big man in a red suit, was played by Supervisor Gregg Johansen. SMART is happy to be a part of this program and delivers such an important gift to community members.

## **CANBY AREA TRANSIT (CAT)**

1. Ridership continues to remain below the prior year due to the pandemic. In addition wildfires caused a further loss of ridership as many of the Cities residents chose to evacuate. During the month of December total CAT ridership was down by -38.8% from the previous year. During the same time period Demand Responsive trips were down by -58.4% and fixed-route was down -34.6%.
2. CAT has not reduced service hours or levels during the COVID-19 pandemic or during the wildfires. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
3. During the month of December CAT charged no fares on fixed route or Dial-a-Ride.
4. In December CAT provided 351 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

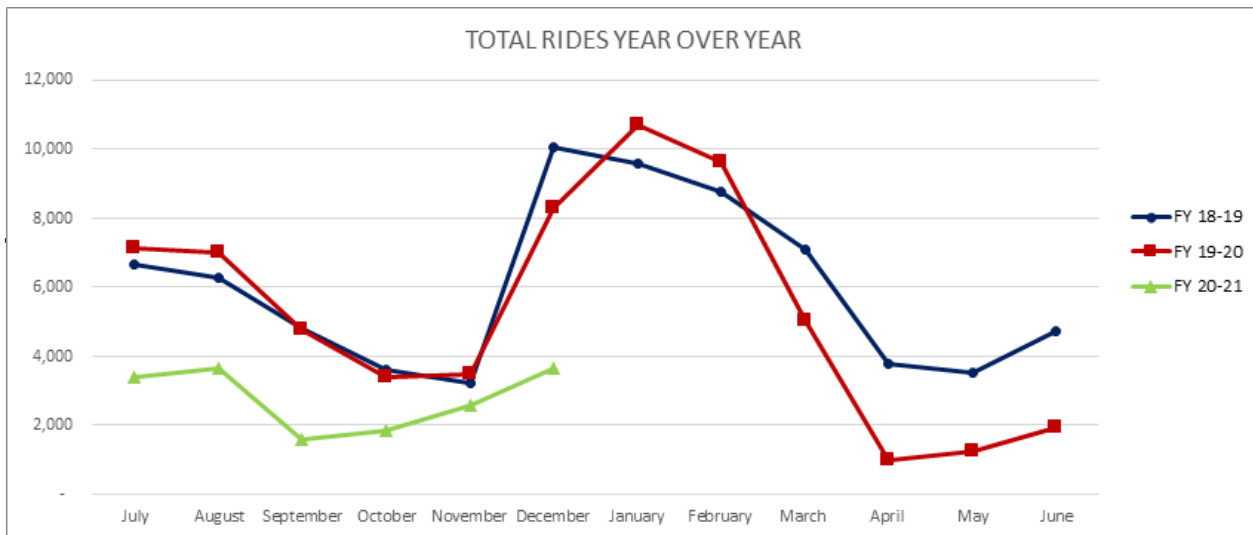
## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. SCTD has continued to maintain service hours from pre-COVID-19 pandemic levels. Bus capacity has been decreased to comply with the State of Oregon's social distancing regulations, and other precautions have been maintained to limit the spread of the pandemic, such as face covering requirements, providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields to help protect drivers.
2. Total SCTD system ridership in December 2020 was down compared to the previous month, by 9%. Compared to the previous year, same period, ridership was down by 50%. In total SCTD provided over 2,042 rides for the month, with the Clackamas Community College route providing over 67% of all rides. Service ended early on Christmas Eve and New Year's Eve and did not operate on Christmas Day.
3. Elderly and disabled ridership was up in December over the prior month, by 3%, with 347 rides for the month.
4. Saturday service provided an average of 45 rides per day. For our city route, 33% of the total Saturday rides on this service were taken by E&D riders.

5. During December, SCTD continued to not charge fares on all three routes, due to the pandemic.

## MT. HOOD EXPRESS

1. Ridership numbers have increased for the winter recreation season, but with extremely limited capacity overall ridership is down 56% year over year.
2. Capacity on the Mt Hood Express route to Timberline lodge continues to be a challenge. Extra buses are being deployed on Friday, Saturday, and Sunday to help but the demand is currently much higher than our capacity with social distancing standards in place.
3. Strict cleaning protocols remain in place to help fight the pandemic. Driver barriers have been installed in all vehicles and we are looking to add more permanent barriers to some of the older buses over the next few months.
4. The Mt Hood Express and Village Shuttle services remain fare free at this time.



## TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Dec 20	Dec 19	% Change	FY21-TD	FY20-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	23,620	80,800	-70.8%	25,215	86,360	-70.8%
Bus-Frequent Service*	<u>47,000</u>	<u>93,600</u>	-49.8%	<u>49,658</u>	<u>98,400</u>	-49.5%
Subtotal All Bus	70,620	174,400	-59.5%	74,873	184,760	-59.5%
MAX	41,700	112,600	-63.0%	44,227	118,700	-62.7%
Commuter Rail	<u>290</u>	<u>1,200</u>	-75.8%	<u>344</u>	<u>1,400</u>	-75.4%
Fixed Route Total	112,610	288,200	-60.9%	119,444	304,860	-60.8%
<b><u>Paratransit</u></b>						
LIFT& Cabs	781	3,117	-74.9%	820	3,210	-74.4%
<b>System Total</b>	<b>113,391</b>	<b>291,362</b>	<b>-61.1%</b>	<b>120,264</b>	<b>308,070</b>	<b>-61.0%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	140,700	467,700	-69.9%	151,507	499,540	-69.7%
Bus-Frequent Service*	<u>301,000</u>	<u>581,600</u>	-48.2%	<u>320,272</u>	<u>610,895</u>	-47.6%
Subtotal All Bus	441,700	1,049,300	-57.9%	471,778	1,110,435	-57.5%
MAX	271,100	697,800	-61.1%	288,272	736,608	-60.9%
Commuter Rail	<u>1,450</u>	<u>5,980</u>	-75.8%	<u>1,721</u>	<u>7,004</u>	-75.4%
Fixed Route Total	714,299	1,753,035	-59.3%	761,771	1,854,048	-58.9%
Frequent Bus % of Total Bus	68.1%	55.4%	12.7%	67.9%	55.0%	12.9%
<b><u>Paratransit</u></b>						
LIFT & Cabs	4,778	17,797	-73.2%	4,941	18,274	-73.0%
<b>System Total</b>	<b>719,077</b>	<b>1,770,832</b>	<b>-59.4%</b>	<b>766,712</b>	<b>1,872,322</b>	<b>-59.1%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$13.05	\$5.06	157.91%	\$12.09	\$4.76	153.99%
Bus-Frequent Service*	\$8.31	\$3.58	132.12%	\$7.81	\$3.50	123.14%
Subtotal All Bus	\$9.82	\$4.24	131.60%	\$9.17	\$4.06	125.86%
MAX	\$9.32	\$3.15	195.87%	\$8.44	\$3.22	162.11%
Commuter Rail	\$108.09	\$23.85	353.21%	\$91.15	\$19.93	357.35%
Fixed Route Total	\$9.83	\$3.87	154.01%	\$9.07	\$3.79	139.31%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$130.50	\$44.48	193.39%	\$87.18	\$41.90	108.07%
<b>System Total</b>	<b>\$10.59</b>	<b>\$4.27</b>	<b>148.01%</b>	<b>\$9.57</b>	<b>\$4.16</b>	<b>130.05%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,948,010	4,531,560	-57.0%	2,516,455	4,781,126	-47.4%
Monthly Cost	\$19,126,449	\$19,191,683	-0.3%	\$18,859,435	\$19,787,867	-4.7%
Monthly Vehicle Mile	2,089,409	2,255,661	-7.4%	2,041,121	2,227,356	-8.4%
On-Time Performance	94.3%	87.1%	7.2%	93.1%	86.7%	6.4%
Cost per Ride	\$9.82	\$4.24	131.6%	\$7.49	\$4.14	80.9%
Cost per Mile	\$9.15	\$8.51	7.5%	\$9.24	\$8.88	4.1%
Miles per Roadcall	11,738	18,191	-35.5%	17,200	15,976	7.7%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,197,205	3,022,690	-60.4%	1,596,703	3,199,006	-50.1%
Monthly Cost	\$11,159,960	\$9,507,206	17.4%	\$11,348,511	\$10,626,955	6.8%
Monthly Vehicle Mile	353,743	392,750	-9.9%	363,023	386,440	-6.1%
On-Time Performance	90.7%	90.3%	0.4%	90.7%	89.8%	0.9%
Cost per Ride	\$9.32	\$3.15	195.9%	\$7.11	\$3.32	114.2%
Cost per Mile	\$31.55	\$24.21	30.3%	\$31.26	\$27.50	13.7%
Miles per Roadcall	5,996	8,182	-26.7%	5,879	5,961	-1.4%
<b>Commuter Rail (WES)</b>						
Monthly Rides	6,380	25,095	-74.6%	11,421	30,137	-62.1%
Monthly Costs	\$689,590	\$598,447	15.2%	\$617,605	\$624,318	-1.1%
Monthly Vehicle Mile	6,468	9,570	-32.4%	7,269	9,934	-26.8%
On Time Performance	99.1%	85.4%	13.7%	98.4%	96.5%	1.9%
Cost per Ride	\$108.09	\$23.85	353.2%	\$54.08	\$20.72	161.0%
Cost per Mile	\$106.62	\$62.53	70.5%	\$84.96	\$62.85	35.2%
Miles per Roadcall	6,468	9,570	-32.4%	7,269	23,841	-69.5%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	20,118	76,559	-73.7%	31,433	78,883	-60.2%
Monthly Cost	\$2,625,349	\$3,405,008	-22.9%	\$2,022,971	\$3,203,456	-36.9%
Monthly Vehicle Mile	249,582	663,853	-62.4%	327,682	664,901	-50.7%
On-Time Performance	96.5%	87.7%	8.8%	95.0%	89.7%	5.3%
Cost per Ride	\$130.50	\$44.48	193.4%	\$64.36	\$40.61	58.5%
Cost per Mile	\$10.52	\$5.13	105.1%	\$6.17	\$4.82	28.0%
Miles per Roadcall	1,965	5,981	-67.1%	3,315	5,639	-41.2%

RIDE CONNECTION*	Dec 2020	Dec 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	11,079	29,922	-63.0%	13,125	31,482	-58.3%
Monthly Cost	\$532,476	\$641,611	-17.0%	\$502,650	\$634,871	-20.8%
Monthly Vehicle Mile	63,900	122,996	-48.0%	67,451	124,247	-45.7%
New Riders This Month	536	732	-26.8%	790.1	1,169.3	-32.4%
Cost per Ride	\$48.06	\$21.44	124.2%	\$38.30	\$20.17	89.9%
Cost per Mile	\$8.33	\$5.22	59.6%	\$7.45	\$5.11	45.8%
Miles per Ride	5.8	4.1	41.5%	5.1	3.9	30.8%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, March 11, 2021

TriMet and Ride Connection - Summary



## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	477	912	-47.7%	482	1,107	-56.5%
Monthly Cost	\$20,396	\$17,926	13.8%	\$14,968	\$18,617	-19.6%
Monthly Vehicle Mile	3,275	5,261	-37.7%	3,105	5,696	-45.5%
New Riders This Month	47	38	23.7%	41.9	83.3	-49.7%
Cost per Ride	\$42.76	\$19.66	117.5%	\$31.04	\$16.82	84.5%
Cost per Mile	\$6.23	\$3.41	82.7%	\$4.82	\$3.27	47.4%
Miles per Ride	6.9	5.8	19.0%	6.4	5.1	25.5%
<b>King City Shuttle</b>						
Monthly Rides	143	274	-47.8%	165	321	-48.6%
Monthly Cost	\$10,602	\$10,081	5.2%	\$8,012	\$8,804	-9.0%
Monthly Vehicle Mile	980	1,572	-37.7%	1,155	1,618	-28.6%
New Riders This Month	15	16	-6.3%	13.3	21.0	-36.7%
Cost per Ride	\$74.14	\$36.79	101.5%	\$48.54	\$27.45	76.8%
Cost per Mile	\$10.82	\$6.41	68.8%	\$6.94	\$5.44	27.6%
Miles per Ride	6.9	5.7	21.1%	7.0	5.0	40.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	2	137	-98.5%	40	94	-57.4%
Monthly Cost	\$1,142	\$8,308	-86.3%	\$2,694	\$4,335	-37.9%
Monthly Vehicle Mile	30	1,559	-98.1%	435	992	-56.1%
New Riders This Month	1	13	-92.3%	4.3	11.5	-62.6%
Cost per Ride	\$570.90	\$60.64	841.5%	\$67.91	\$46.28	46.7%
Cost per Mile	\$38.06	\$5.33	614.1%	\$6.19	\$4.37	41.6%
Miles per Ride	15.0	11.4	31.6%	11.0	10.6	3.8%
<b>STF Service</b>						
Monthly Rides	379	440	-13.9%	335	519	-35.5%
Monthly Cost	\$18,420	\$13,906	32.5%	\$13,094	\$12,517	4.6%
Monthly Vehicle Mile	3,167	3,013	5.1%	2,710	2,588	4.7%
New Riders This Month	28	29	-3.4%	32.3	45.9	-29.6%
Cost per Ride	\$48.60	\$31.60	53.8%	\$39.05	\$24.12	61.9%
Cost per Mile	\$5.82	\$4.62	26.0%	\$4.83	\$4.84	-0.2%
Miles per Ride	8.4	6.8	23.5%	8.1	5.0	62.0%
<b>TriMet Service</b>						
Monthly Rides	11	101	-89.1%	28	121	-76.9%
Monthly Cost	\$875	\$3,432	-74.5%	\$1,381	\$2,786	-50.4%
Monthly Vehicle Mile	141	524	-73.1%	195	669	-70.9%
New Riders This Month	3	4	-25.0%	4.1	12.8	-68.0%
Cost per Ride	\$79.52	\$33.98	134.0%	\$48.73	\$23.09	111.0%
Cost per Mile	\$6.20	\$6.55	-5.3%	\$7.08	\$4.16	70.2%
Miles per Ride	12.8	5.2	146.2%	6.9	5.5	25.5%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	(\$24)	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>General Public</b>						
Monthly Rides	316	536	-41.0%	355	712	-50.1%
Monthly Cost	\$12,375	\$15,892	-22.1%	\$12,681	\$20,992	-39.6%
Monthly Vehicle Mile	2,680	4,375	-38.7%	3,074	5,976	-48.6%
New Riders This Month	2	7	-71.4%	8	21	-61.9%
Cost per Ride	\$39.16	\$29.65	32.1%	\$35.75	\$29.49	21.2%
Cost per Mile	\$4.62	\$3.63	27.3%	\$4.13	\$3.51	17.7%
Miles per Ride	8.5	8.2	3.7%	8.7	8.4	3.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	12	178	-93.3%	48	220	-78.2%
Monthly Cost	\$380	\$2,733	-86.1%	\$867	\$4,321	-79.9%
Monthly Vehicle Mile	75	373	-79.9%	112	829	-86.5%
New Riders This Month	0	3	-100.0%	3	13	-76.9%
Cost per Ride	\$31.67	\$15.35	106.3%	\$17.93	\$19.66	-8.8%
Cost per Mile	\$5.07	\$7.33	-30.8%	\$7.77	\$5.21	49.1%
Miles per Ride	6.3	2.1	200.0%	2.3	3.8	-39.5%
<b>STF Service</b>						
Monthly Rides	1,020	692	47.4%	857	750	14.3%
Monthly Cost	\$31,294	\$16,034	95.2%	\$24,058	\$17,734	35.7%
Monthly Vehicle Mile	5,204	3,227	61.3%	4,070	3,556	14.5%
New Riders This Month	102	94	8.5%	117	112	4.5%
Cost per Ride	\$30.68	\$23.17	32.4%	\$28.06	\$23.66	18.6%
Cost per Mile	\$6.01	\$4.97	20.9%	\$5.91	\$4.99	18.4%
Miles per Ride	5.1	4.7	8.5%	4.7	4.7	0.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	315	1,392	-77.4%	476	1,526	-68.8%
Monthly Cost	\$8,294	\$31,050	-73.3%	\$11,642	\$34,653	-66.4%
Monthly Vehicle Mile	1,052	6,358	-83.5%	2,100	7,570	-72.3%
New Riders This Month	25	57	-56.1%	22	70	-68.6%
Cost per Ride	\$26.33	\$22.31	18.0%	\$24.45	\$22.71	7.7%
Cost per Mile	\$7.88	\$4.88	61.5%	\$5.54	\$4.58	21.0%
Miles per Ride	3.3	4.6	-28.3%	4.4	5.0	-12.0%
<b>Wa Co DAVS</b>						
Monthly Rides	77	128	-39.8%	80	167	-52.1%
Monthly Cost	\$2,740	\$4,039	-32.2%	\$2,497	\$4,826	-48.3%
Monthly Vehicle Mile	544	1,141	-52.3%	531	1,199	-55.7%
New Riders This Month	9	14	-35.7%	8	17	-52.9%
Cost per Ride	\$35.59	\$31.56	12.8%	\$31.31	\$28.91	8.3%
Cost per Mile	\$5.04	\$3.54	42.4%	\$4.70	\$4.02	16.9%
Miles per Ride	7.1	8.9	-20.2%	6.7	7.2	-6.9%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	8	406	-98.0%	67	302	-77.8%
Monthly Cost	\$70	\$3,776	-98.1%	\$623	\$2,720	-77.1%
Monthly Vehicle Mile	90	1,147	-92.2%	160	734	-78.2%
New Riders This Month	1	22	-95.5%	1.5	13.5	-88.9%
Cost per Ride	\$8.75	\$9.30	-5.9%	\$9.26	\$9.02	2.7%
Cost per Mile	\$0.78	\$3.29	-76.3%	\$3.89	\$3.71	4.9%
Miles per Ride	11.3	2.8	303.6%	2.4	2.4	0.0%
<b>Estacada Senior Center</b>						
Monthly Rides	310	411	-24.6%	118	225	-47.6%
Monthly Cost	\$2,572	\$3,640	-29.3%	\$996	\$1,941	-48.7%
Monthly Vehicle Mile	240	746	-67.8%	133	451	-70.5%
New Riders This Month	0	13	-100.0%	0.7	4.3	-83.7%
Cost per Ride	\$8.30	\$8.86	-6.3%	\$8.45	\$8.64	-2.2%
Cost per Mile	\$10.72	\$4.88	119.7%	\$7.47	\$4.31	73.3%
Miles per Ride	0.8	1.8	-55.6%	1.1	2.0	-45.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	186	250	-25.6%	76	196	-61.2%
Monthly Cost	\$1,537	\$2,313	-33.6%	\$718	\$1,899	-62.2%
Monthly Vehicle Mile	12	458	-97.5%	100	450	-77.8%
New Riders This Month	1	14	-92.9%	1.4	10.2	-86.3%
Cost per Ride	\$8.26	\$9.25	-10.7%	\$9.47	\$9.71	-2.5%
Cost per Mile	\$133.61	\$5.05	2545.7%	\$7.18	\$4.22	70.1%
Miles per Ride	0.1	1.8	-94.4%	1.3	2.3	-43.5%
<b>Hoodland Senior Center</b>						
Monthly Rides	18	125	-85.6%	34	122	-72.1%
Monthly Cost	\$1,240	\$3,479	-64.4%	\$1,386	\$3,354	-58.7%
Monthly Vehicle Mile	584	1,478	-60.5%	681	1,477	-53.9%
New Riders This Month	0	0	N/A	0.6	2.7	-77.8%
Cost per Ride	\$68.89	\$27.83	147.5%	\$41.38	\$27.55	50.2%
Cost per Mile	\$2.12	\$2.35	-9.8%	\$2.03	\$2.27	-10.6%
Miles per Ride	32.4	11.8	174.6%	20.3	12.1	67.8%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	16	202	-92.1%	73	283	-74.2%
Monthly Cost	\$132	\$1,713	-92.3%	\$614	\$2,395	-74.4%
Monthly Vehicle Mile	75	400	-81.3%	95	683	-86.1%
New Riders This Month	0	3	-100.0%	0.7	5.8	-87.9%
Cost per Ride	\$8.25	\$8.48	-2.7%	\$8.42	\$8.46	-0.5%
Cost per Mile	\$1.76	\$4.28	-58.9%	\$6.45	\$3.51	83.8%
Mile per Ride	4.7	2.0	135.0%	1.3	2.4	-45.8%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	778	-100.0%	134	741	-81.9%
Monthly Cost	\$0	\$8,804	-100.0%	\$1,571	\$8,217	-80.9%
Monthly Vehicle Mile	0	1,725	-100.0%	304	1,580	-80.8%
New Riders This Month	0	19	-100.0%	1.4	22.8	-93.9%
Cost per Ride	N/A	\$11.32	N/A	\$11.68	\$11.09	5.3%
Cost per Mile	N/A	\$5.10	N/A	\$5.17	\$5.20	-0.6%
Miles per Ride	N/A	2.2	N/A	2.3	2.1	9.5%
<b>Molalla Senior Center</b>						
Monthly Rides	57	413	-86.2%	101	413	-75.5%
Monthly Cost	\$695	\$4,734	-85.3%	\$1,233	\$5,274	-76.6%
Monthly Vehicle Mile	252	818	-69.2%	280	1,002	-72.1%
New Riders This Month	8	9	-11.1%	1.8	11.3	-84.1%
Cost per Ride	\$12.20	\$11.46	6.5%	\$12.16	\$12.76	-4.7%
Cost per Mile	\$2.76	\$5.79	-52.3%	\$4.40	\$5.26	-16.3%
Miles per Ride	4.4	2.0	120.0%	2.8	2.4	16.7%
<b>Pioneer Senior Center</b>						
Monthly Rides	571	542	5.4%	306	689	-55.6%
Monthly Cost	\$4,741	\$5,335	-11.1%	\$2,701	\$6,489	-58.4%
Monthly Vehicle Mile	248	1,545	-83.9%	301	1,861	-83.8%
New Riders This Month	1	6	-83.3%	2.3	21.2	-89.2%
Cost per Ride	\$8.30	\$9.84	-15.7%	\$8.84	\$9.42	-6.2%
Cost per Mile	\$19.12	\$3.45	454.2%	\$8.97	\$3.49	157.0%
Miles per Ride	0.4	2.9	-86.2%	1.0	2.7	-63.0%
<b>Sandy Senior Center</b>						
Monthly Rides	270	339	-20.4%	176	283	-37.8%
Monthly Cost	\$2,678	\$3,251	-17.6%	\$1,872	\$3,114	-39.9%
Monthly Vehicle Mile	240	1,311	-81.7%	483	1,359	-64.5%
New Riders This Month	1	6	-83.3%	1.9	9.8	-80.6%
Cost per Ride	\$9.92	\$9.59	3.4%	\$10.62	\$11.02	-3.6%
Cost per Mile	\$11.16	\$2.48	350.0%	\$3.88	\$2.29	69.4%
Miles per Ride	0.9	3.9	-76.9%	2.7	4.8	-43.8%
<b>Transportation Reaching People</b>						
Monthly Rides	462	1,839	-74.9%	627	1,708	-63.3%
Monthly Cost	\$32,641	\$43,669	-25.3%	\$31,831	\$37,848	-15.9%
Monthly Vehicle Mile	2,752	15,798	-82.6%	4,434	12,475	-64.5%
New Riders This Month	25	29	-13.8%	20.2	46.0	-56.1%
Cost per Ride	\$70.65	\$23.75	197.5%	\$50.81	\$22.16	129.3%
Cost per Mile	\$11.86	\$2.76	329.7%	\$7.18	\$3.03	137.0%
Miles per Ride	6.0	8.6	-30.2%	7.1	7.3	-2.7%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	56	-100.0%	12	50	-76.0%
Monthly Cost	\$0	\$835	-100.0%	\$328	\$972	-66.3%
Monthly Vehicle Mile	0	589	-100.0%	142	515	-72.4%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$14.91	N/A	\$26.60	\$19.28	38.0%
Cost per Mile	N/A	\$1.42	N/A	\$2.30	\$1.89	21.7%
Miles per Ride	N/A	10.5	N/A	11.5	10.2	12.7%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	0	18	-100.0%
Monthly Cost	\$0	\$0	N/A	\$4	\$229	-98.3%
Monthly Vehicle Mile	0	0	N/A	0	33	-100.0%
New Riders This Month	0	0	N/A	0.0	1.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$12.68	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$7.04	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.8	N/A
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	3	-100.0%	0	2	-100.0%
Monthly Cost	\$5	\$191	-97.6%	\$9	\$46	-80.4%
Monthly Vehicle Mile	0	33	-100.0%	2	12	-83.3%
New Riders This Month	0	1	-100.0%	0.3	0.8	-62.5%
Cost per Ride	N/A	\$63.76	N/A	\$27.60	\$29.29	-5.8%
Cost per Mile	N/A	\$5.80	N/A	\$4.80	\$3.81	26.0%
Miles per Ride	N/A	11.0	N/A	5.8	7.7	-24.7%
<b>STF Discretionary</b>						
Monthly Rides	120	240	-50.0%	136	315	-56.8%
Monthly Cost	\$6,313	\$7,019	-10.1%	\$4,634	\$7,462	-37.9%
Monthly Vehicle Mile	717	793	-9.6%	669	1,055	-36.6%
New Riders This Month	7	10	-30.0%	14.4	23.7	-39.2%
Cost per Ride	\$52.47	\$29.28	79.2%	\$34.11	\$23.70	43.9%
Cost per Mile	\$8.81	\$8.85	-0.5%	\$6.92	\$7.07	-2.1%
Miles per Ride	6.0	3.3	81.8%	4.9	3.4	44.1%
<b>STF Service</b>						
Monthly Rides	281	559	-49.7%	317	604	-47.5%
Monthly Cost	\$14,730	\$16,377	-10.1%	\$10,814	\$11,758	-8.0%
Monthly Vehicle Mile	1,672	1,851	-9.7%	1,562	2,028	-23.0%
New Riders This Month	15	23	-34.8%	33.7	39.5	-14.7%
Cost per Ride	\$52.47	\$29.28	79.2%	\$34.11	\$19.47	75.2%
Cost per Mile	\$8.81	\$8.85	-0.5%	\$6.92	\$5.80	19.3%
Miles per Ride	6.0	3.3	81.8%	4.9	3.4	44.1%
<b>TriMet Service</b>						
Monthly Rides	67	2,472	-97.3%	585	2,471	-76.3%
Monthly Cost	\$3,969	\$5,856	-32.2%	\$1,929	\$4,875	-60.4%
Monthly Vehicle Mile	719	4,002	-82.0%	1,447	4,439	-67.4%
New Riders This Month	10	17	-41.2%	10.2	19.7	-48.2%
Cost per Ride	\$59.24	\$2.37	2399.6%	\$3.30	\$1.97	67.5%
Cost per Mile	\$5.52	\$1.46	278.1%	\$1.33	\$1.10	20.9%
Miles per Ride	10.7	1.6	568.8%	2.5	1.8	38.9%
<b>Veterans Volunteers</b>						
Monthly Rides	47	229	-79.5%	68	202	-66.3%
Monthly Cost	\$1,027	\$2,043	-49.7%	\$723	\$1,318	-45.1%
Monthly Vehicle Mile	577	2,518	-77.1%	808	2,037	-60.3%
New Riders This Month	4	10	-60.0%	6.3	12.9	-51.2%
Cost per Ride	\$21.84	\$8.92	144.8%	\$10.70	\$6.54	63.6%
Cost per Mile	\$1.78	\$0.81	119.8%	\$0.89	\$0.65	36.9%
Miles per Ride	12.3	11.0	11.8%	12.0	10.1	18.8%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$0	\$357	-100.0%
<b>David's Harp - STF Service</b>						
Monthly Rides	2	171	-98.8%	37	192	-80.7%
Monthly Cost	\$998	\$1,175	-15.1%	\$929	\$1,102	-15.7%
Monthly Vehicle Mile	20	240	-91.7%	65	218	-70.2%
New Riders This Month	0	1	-100.0%	0.2	5.8	-96.6%
Cost per Ride	\$498.79	\$6.87	7160.4%	\$24.99	\$5.73	336.1%
Cost per Mile	\$49.88	\$4.90	918.0%	\$14.31	\$5.05	183.4%
Miles per Ride	10.0	1.4	614.3%	1.7	1.1	54.5%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	70	0	N/A	873	0	N/A
Monthly Cost	\$1,364	\$0	N/A	\$23,254	\$0	N/A
Monthly Vehicle Mile	573	0	N/A	2,832	0	N/A
New Riders This Month	5	0	N/A	4.6	0.0	N/A
Cost per Ride	\$19.49	N/A	N/A	\$26.64	N/A	N/A
Cost per Mile	\$2.38	N/A	N/A	\$8.21	N/A	N/A
Miles per Ride	8.2	N/A	N/A	3.24	N/A	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	0	377	-100.0%	258	419	-38.4%
Monthly Cost	\$0	\$1,922	-100.0%	\$1,616	\$2,897	-44.2%
Monthly Vehicle Mile	0	2,656	-100.0%	2,004	3,262	-38.6%
New Riders This Month	0	0	N/A	0.6	1.8	-66.7%
Cost per Ride	N/A	\$5.10	N/A	\$6.26	\$6.92	-9.5%
Cost per Mile	N/A	\$0.72	N/A	\$0.81	\$0.89	-9.0%
Miles per Ride	N/A	7.0	N/A	7.8	7.8	0.0%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	0	250	-100.0%	64	217	-70.5%
Monthly Cost	\$0	\$9,184	-100.0%	\$2,538	\$3,993	-36.4%
Monthly Vehicle Mile	0	890	-100.0%	245	950	-74.2%
New Riders This Month	0	1	-100.0%	0.8	6.0	-86.7%
Cost per Ride	N/A	\$36.76	N/A	\$39.86	\$18.42	116.4%
Cost per Mile	N/A	\$10.32	N/A	\$10.36	\$4.20	146.7%
Miles per Ride	N/A	3.56	N/A	3.8	4.4	-13.6%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>Dec 2020</b>	<b>Dec 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	3,656	0	N/A	3,635	0	N/A
Monthly Cost	\$84,662	\$0	N/A	\$54,202	\$0	N/A
Monthly Vehicle Mile	24,408	0	N/A	19,857	0	N/A
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$23.16	N/A	N/A	\$14.91	N/A	N/A
Cost per Mile	\$3.47	N/A	N/A	\$2.73	N/A	N/A
Miles per Ride	6.7	N/A	N/A	5.5	N/A	N/A



## MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	14	-100.0%	4	25	-84.0%
Monthly Cost	\$214	\$361	-40.7%	\$341	\$353	-3.4%
Monthly Vehicle Mile	0	107	-100.0%	34	101	-66.3%
New Riders This Month	0	0	N/A	0.5	1.7	-70.6%
Cost per Ride	N/A	\$25.78	N/A	\$85.36	\$14.02	508.8%
Cost per Mile	N/A	\$3.37	N/A	\$10.09	\$3.49	189.1%
Miles per Ride	N/A	7.6	N/A	8.5	4.0	112.5%
<b>Gateway Shuttle</b>						
Monthly Rides	65	130	-50.0%	87	150	-42.0%
Monthly Cost	\$910	\$1,307	-30.4%	\$516	\$1,177	-56.2%
Monthly Vehicle Mile	191	173	10.4%	178	187	-4.8%
New Riders This Month	2	3	-33.3%	3.7	4.3	-14.0%
Cost per Ride	\$14.00	\$10.05	39.3%	\$5.91	\$7.85	-24.7%
Cost per Mile	\$4.76	\$7.55	-37.0%	\$2.91	\$6.29	-53.7%
Miles per Ride	2.9	1.3	123.1%	2.0	1.2	66.7%
<b>Mid Multnomah County</b>						
Monthly Rides	236	479	-50.7%	255	567	-55.0%
Monthly Cost	\$7,618	\$6,520	16.8%	\$5,839	\$6,265	-6.8%
Monthly Vehicle Mile	839	1,690	-50.4%	977	1,716	-43.1%
New Riders This Month	3	7	-57.1%	8.7	16.9	-48.5%
Cost per Ride	\$32.28	\$13.61	137.2%	\$22.92	\$11.05	107.4%
Cost per Mile	\$9.08	\$3.86	135.2%	\$5.98	\$3.65	63.8%
Miles per Ride	3.6	3.5	2.9%	3.8	3.0	26.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	2	-100.0%	0.1	0.4	-75.0%
Monthly Cost	\$0	\$13	-100.0%	\$1	\$3	-66.7%
Monthly Vehicle Mile	0	20	-100.0%	1	5	-80.0%
New Riders This Month	0	2	-100.0%	0.1	0.3	-66.7%
Cost per Ride	N/A	\$6.35	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	\$0.64	N/A	\$0.53	\$0.57	-7.0%
Miles per Ride	N/A	10.0	N/A	12.0	11.2	7.1%
<b>N/NE Shuttle</b>						
Monthly Ride	743	1,078	-31.1%	641	950	-32.5%
Monthly Cost	\$28,229	\$26,011	8.5%	\$21,974	\$31,312	-29.8%
Monthly Vehicle Mile	5,007	3,727	34.3%	3,720	4,037	-7.9%
New Riders This Month	66	31	112.9%	45.4	49.2	-7.7%
Cost per Ride	\$37.99	\$24.13	57.4%	\$34.27	\$32.95	4.0%
Cost per Mile	\$5.64	\$6.98	-19.2%	\$5.91	\$7.76	-23.8%
Miles per Ride	6.7	3.5	91.4%	5.8	4.2	38.1%
<b>STF Service</b>						
Monthly Ride	326	330	-1.2%	290	459	-36.8%
Monthly Cost	\$22,860	\$16,498	38.6%	\$17,741	\$11,582	53.2%
Monthly Vehicle Mile	2,137	1,851	15.5%	1,946	2,400	-18.9%
New Riders This Month	16	26	-38.5%	41.1	42.8	-4.0%
Cost per Ride	\$70.12	\$50.00	40.2%	\$61.16	\$25.26	142.1%
Cost per Mile	\$10.70	\$8.91	20.1%	\$9.12	\$4.83	88.8%
Miles per Ride	6.6	5.6	17.9%	6.7	5.2	28.8%
<b>TriMet Service</b>						
Monthly Ride	0	603	-100.0%	107	615	-82.6%
Monthly Cost	\$6,364	\$8,181	-22.2%	\$6,296	\$7,787	-19.1%
Monthly Vehicle Mile	0	3,612	-100.0%	757	3,262	-76.8%
New Riders This Month	0	38	-100.0%	6.1	42.7	-85.7%
Cost per Ride	N/A	\$13.57	N/A	\$58.93	\$12.66	365.5%
Cost per Mile	N/A	\$2.26	N/A	\$8.32	\$2.39	248.1%
Miles per Ride	N/A	6.0	N/A	7.1	5.3	34.0%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	103	227	-54.6%	163	297	-45.1%
Monthly Cost	\$8,803	\$7,623	15.5%	\$8,883	\$8,176	8.6%
Monthly Vehicle Mile	737	953	-22.7%	917	1,349	-32.0%
New Riders This Month	15	10	50.0%	37.2	25.1	48.2%
Cost per Ride	\$85.46	\$33.58	154.5%	\$54.58	\$27.58	97.9%
Cost per Mile	\$11.94	\$8.00	49.3%	\$9.69	\$6.06	59.9%
Miles per Ride	7.2	4.2	71.4%	5.6	4.5	24.4%
<b>SW Shuttle Service</b>						
Monthly Rides	24	107	-77.6%	52	130	-60.0%
Monthly Cost	\$1,213	\$2,830	-57.1%	\$1,079	\$2,051	-47.4%
Monthly Vehicle Mile	102	335	-69.6%	140	319	-56.1%
New Riders This Month	0	2	-100.0%	2.8	10.6	-73.6%
Cost per Rider	\$50.53	\$26.45	91.0%	\$20.71	\$15.83	30.8%
Cost per Mile	\$11.89	\$8.45	40.7%	\$7.69	\$6.43	19.6%
Miles per Ride	4.3	3.1	38.7%	2.7	2.5	8.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Dec 2020</b>	<b>Dec 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	0	43	-100.0%	102	31	229.0%
Monthly Cost	\$5,151	\$426	1108.1%	\$6,616	\$165	3909.7%
Monthly Vehicle Mile	0	22	-100.0%	536	14	3728.6%
New Riders This Month	0	0	N/A	13.6	0.1	16200.0%
Cost per Ride	N/A	\$9.92	N/A	\$65.13	\$5.40	1106.1%
Cost per Mile	N/A	\$19.38	N/A	\$12.34	\$11.90	3.7%
Miles per Ride	N/A	0.5	N/A	5.3	0.5	960.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0	0.8	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$5	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	6	-100.0%
New Riders This Month	0	0	N/A	0.0	0.5	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$6.35	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$0.79	N/A
Miles per Ride	N/A	N/A	N/A	N/A	8.0	N/A
<b>STF Discretionary</b>						
Monthly Rides	276	546	-49.5%	300	635	-52.8%
Monthly Cost	\$11,086	\$12,223	-9.3%	\$9,670	\$12,361	-21.8%
Monthly Vehicle Mile	1,059	2,469	-57.1%	966	2,045	-52.8%
New Riders This Month	20	35	-42.9%	22.6	26.4	-14.4%
Cost per Ride	\$40.17	\$22.39	79.4%	\$32.21	\$19.46	65.5%
Cost per Mile	\$10.47	\$4.95	111.5%	\$10.01	\$6.04	65.7%
Miles per Ride	3.8	4.5	-15.6%	3.2	3.2	0.0%
<b>STF Service</b>						
Monthly Rides	753	380	98.2%	394	432	-8.8%
Monthly Cost	\$8,032	\$9,351	-14.1%	\$6,456	\$8,856	-27.1%
Monthly Vehicle Mile	1,239	1,139	8.8%	884	1,367	-35.3%
New Riders This Month	31	10	210.0%	35.1	21.0	67.1%
Cost per Ride	\$10.67	\$24.61	-56.6%	\$16.37	\$20.48	-20.1%
Cost per Mile	\$6.48	\$8.21	-21.1%	\$7.31	\$6.48	12.8%
Miles per Ride	1.6	3.0	-46.7%	2.2	3.2	-31.3%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change

Programs	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
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<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0	2	-100.0%	0.5	1.7	-70.6%
Monthly Cost	\$0	\$164	-100.0%	\$21	\$79	-73.4%
Monthly Vehicle Mile	0	21	-100.0%	4	15	-73.3%
New Riders This Month	0	0	N/A	0.1	0.8	-87.5%
Cost per Ride	N/A	\$82.00	N/A	\$42.00	\$47.22	-11.1%
Cost per Mile	N/A	\$7.81	N/A	\$4.75	\$5.25	-9.5%
Miles per Ride	N/A	10.5	N/A	8.8	9.0	-2.2%

<b>STF Service</b>						
Monthly Ride	218	194	12.4%	174	227	-23.0%
Monthly Cost	\$9,236	\$10,164	-9.1%	\$7,736	\$10,486	-26.2%
Monthly Vehicle Mile	1,119	1,079	3.7%	1,084	1,247	-13.1%
New Riders This Month	22	42	-47.6%	34	48	-29.2%
Cost per Ride	\$42.36	\$52.39	-19.1%	\$44.48	\$46.28	-3.9%
Cost per Mile	\$8.25	\$9.42	-12.4%	\$7.14	\$8.41	-15.1%
Miles per Ride	5.1	5.6	-8.9%	6.2	5.5	12.7%

<b>Title XIX Non Medical</b>						
Monthly Ride	0	1	-100.0%	0.5	0.3	66.7%
Monthly Cost	\$0	\$0	N/A	\$0	\$18	-100.0%
Monthly Vehicle Mile	0	20	-100.0%	3	2	50.0%
New Riders This Month	0	1	-100.0%	0.2	0.2	0.0%
Cost per Ride	N/A	\$0.00	N/A	\$0.00	\$73.80	-100.0%
Cost per Mile	N/A	\$0.00	N/A	\$0.00	\$7.91	-100.0%
Miles per Ride	N/A	20	N/A	6.3	9.3	-32.3%

<b>Downtown RideAbout</b>						
Monthly Ride	98	244	-59.8%	146	186	-21.5%
Monthly Cost	\$2,173	\$2,350	-7.5%	\$1,503	\$2,290	-34.4%
Monthly Vehicle Mile	141	185	-23.8%	154	145	6.2%
New Riders This Month	0	8	-100.0%	4	7	-42.9%
Cost per Ride	\$22.17	\$9.63	130.2%	\$10.27	\$12.28	-16.4%
Cost per Mile	\$15.41	\$12.70	21.3%	\$9.77	\$15.75	-38.0%
Miles per Ride	1.4	0.8	75.0%	1.1	0.8	37.5%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Dec 2020</b>	<b>Dec 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	20	107	-81.3%	52	120	-56.7%
Monthly Cost	\$0	\$7,561	-100.0%	\$3,405	\$4,811	-29.2%
Monthly Vehicle Mile	356	885	-59.8%	653	959	-31.9%
New Riders This Month	0	4	-100.0%	2	4	-50.0%
Cost per Ride	\$0.00	\$70.67	-100.0%	\$65.70	\$39.95	64.5%
Cost per Mile	\$0.00	\$8.54	-100.0%	\$5.21	\$5.02	3.8%
Miles per Ride	17.8	8.3	114.5%	12.6	8.0	57.5%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	82	625	-86.9%	178	544	-67.3%
Monthly Cost	\$2,144	\$14,045	-84.7%	\$5,333	\$9,662	-44.8%
Monthly Vehicle Mile	648	3,945	-83.6%	1,341	3,148	-57.4%
New Riders This Month	12	17	-29.4%	12	21	-42.9%
Cost per Ride	\$26.15	\$22.47	16.4%	\$29.98	\$17.77	68.7%
Cost per Mile	\$3.31	\$3.56	-7.0%	\$3.98	\$3.07	29.6%
Miles per Ride	7.9	6.3	25.4%	7.5	5.8	29.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	17	-100.0%	3.3	16.7	-80.2%
Monthly Cost	\$0	\$813	-100.0%	\$130	\$560	-76.8%
Monthly Vehicle Mile	0	139	-100.0%	34	111	-69.4%
New Riders This Month	0	2	-100.0%	0.8	2.1	-61.9%
Cost per Ride	N/A	\$47.84	N/A	\$39.99	\$33.62	18.9%
Cost per Mile	N/A	\$5.85	N/A	\$3.86	\$5.04	-23.4%
Miles per Ride	N/A	8.2	N/A	10.4	6.7	55.2%
<b>Veterans Volunteers</b>						
Monthly Rides	2	167	-98.8%	70	178	-60.7%
Monthly Cost	\$0	\$1,608	-100.0%	\$752	\$1,657	-54.6%
Monthly Vehicle Mile	94	2,163	-95.7%	1,049	2,450	-57.2%
New Riders This Month	0	5	-100.0%	2	6	-66.7%
Cost per Ride	\$0.00	\$9.63	-100.0%	\$0.72	\$9.29	15.3%
Cost per Mile	\$0.00	\$0.74	-100.0%	\$10.71	\$0.68	5.9%
Miles per Ride	47.0	13.0	262.9%	14.9	13.7	8.8%
<b>Wa Co DAVS</b>						
Monthly Rides	163	8	1937.5%	51	5	920.0%
Monthly Cost	\$0	\$288	-100.0%	\$1,194	\$196	509.2%
Monthly Vehicle Mile	447	103	334.0%	183	35	422.9%
New Riders This Month	5	2	150.0%	3.3	0.8	312.5%
Cost per Ride	\$0.00	\$36.00	-100.0%	\$23.57	\$39.11	-39.7%
Cost per Mile	\$0.00	\$2.80	-100.0%	\$6.54	\$5.56	17.6%
Miles per Ride	2.7	12.9	-78.7%	3.6	7.0	-48.6%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	0	N/A	0	14	100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$302	100.0%
Monthly Vehicle Mile	0	0	N/A	0	93	100.0%
New Riders This Month	0	0	N/A	0.0	2.0	100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$21.69	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.23	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.7	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	202	100.0%	0	815	100.0%
Monthly Cost	\$0	\$641	100.0%	\$0	\$1,559	100.0%
Monthly Vehicle Mile	0	225	100.0%	0	726	100.0%
New Riders This Month	0	0	N/A	0.0	6.8	100.0%
Cost per Ride	N/A	\$3.18	N/A	N/A	\$1.91	N/A
Cost per Mile	N/A	\$2.85	N/A	N/A	\$2.15	N/A
Miles per Ride	N/A	1.1	N/A	N/A	0.9	N/A

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace</b>						
Monthly Rides	2,380	9,964	-76.1%	3,088	10,073	-69.3%
Monthly Cost	\$233,067	\$263,919	-11.7%	\$214,413	\$275,311	-22.1%
Monthly Vehicle Mile	21,325	31,732	-32.8%	17,380	31,103	-44.1%
New Riders This Month	16	28	-42.9%	154.8	159.3	-2.8%
Cost per Ride	\$97.93	\$26.49	269.7%	\$69.44	\$27.33	154.1%
Cost per Mile	\$10.93	\$8.32	31.4%	\$12.34	\$8.85	39.4%
Miles per Ride	9.0	3.2	181.3%	5.6	3.1	80.6%
<b>Tualatin</b>						
Monthly Rides	255	874	-70.8%	159	73	117.8%
Monthly Cost	\$1,504	\$9,532	-84.2%	\$1,885	\$794	137.4%
Monthly Vehicle Mile	2,010	1,854	8.4%	832	155	436.8%
New Riders This Month	1	13	-92.3%	7.8	1.1	615.4%
Cost per Ride	\$5.90	\$10.91	-45.9%	\$11.86	\$10.91	8.7%
Cost per Mile	\$0.75	\$5.14	-85.4%	\$2.26	\$5.14	-56.0%
Miles per Ride	7.9	2.1	276.2%	5.2	2.1	147.6%
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Dec 2020	Dec 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,034	6,165	-34.6%	4,180	6,152	-32.1%
Monthly Cost	\$52,855	\$53,701	-1.6%	\$50,233	\$53,443	-6.0%
Monthly Vehicle Miles	17,678	17,816	-0.8%	17,038	17,799	-4.3%
On-Time Performance	100.0%	99.5%	0.5%	99.9%	99.5%	0.4%
Cost per Ride	\$13.10	\$8.71	50.4%	\$12.02	\$8.69	38.3%
Cost per Mile	\$2.99	\$3.01	-0.7%	\$2.95	\$3.00	-1.7%
Miles per Roadcall	17,678	17,816	-0.8%	17,038	17,799	-4.3%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	547	1,316	-58.4%	633	1,327	-52.3%
Monthly Cost	\$19,159	\$30,160	-36.5%	\$20,669	\$30,151	-31.4%
Monthly Vehicle Miles	2,789	5,651	-50.6%	3,193	5,750	-44.5%
On-Time Performance	98.0%	90.7%	7.3%	96.3%	90.6%	5.7%
Cost per Ride	\$35.03	\$22.91	52.9%	\$32.67	\$22.72	43.8%
Cost per Mile	\$6.87	\$5.34	28.7%	\$6.47	\$5.24	23.5%
Miles per Roadcall	2,789	5,651	-50.6%	3,193	5,750	-44.5%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,516	7,527	-66.6%	2,800	7,621	-63.3%
Monthly Cost	\$66,595	\$55,048	21.0%	\$66,688	\$55,476	20.2%
Monthly Vehicle Miles	26,954	21,842	23.4%	26,548	21,926	21.1%
On-Time Performance	0.0%	96.4%	-96.4%	0.0%	96.5%	-96.5%
Cost per Ride	\$26.47	\$7.31	262.1%	\$23.82	\$7.28	227.2%
Cost per Mile	\$2.47	\$2.52	-2.0%	\$2.51	\$2.53	-0.8%
Miles per Roadcall	80,862	21,842	270.2%	26,548	21,926	21.1%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	5,405	9,263	-41.6%	6,212	9,381	-33.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,102	23,008	0.4%	22,296	23,214	-4.0%
On-Time Performance	94.6%	96.3%	-1.7%	95.8%	96.1%	-0.3%
Cost per Ride	\$12.03	\$7.02	71.4%	\$10.46	\$6.93	50.9%
Cost per Mile	\$2.81	\$2.83	-0.7%	\$2.92	\$2.80	4.3%
Miles per Roadcall	23,102	23,008	0.4%	22,296	23,214	-4.0%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	741	1,200	-38.3%	763	1,194	-36.1%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	4,558	7,024	-35.1%	4,903	7,045	-30.4%
On-Time Performance	95.0%	94.2%	0.8%	94.3%	94.3%	0.0%
Cost per Ride	\$26.99	\$16.67	61.9%	\$26.20	\$16.74	56.5%
Cost per Mile	\$4.39	\$2.85	54.0%	\$4.08	\$2.84	43.7%
Miles per Roadcall	4,558	7,024	-35.1%	4,903	7,045	-30.4%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	8,710	23,157	-62.4%	11,243	23,595	-52.4%
Monthly Cost	\$297,701	\$351,105	-15.2%	\$309,353	\$352,654	-12.3%
Monthly Vehicle Miles	44,759	45,185	-0.9%	44,813	44,981	-0.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$34.18	\$15.16	125.5%	\$27.52	\$14.95	84.1%
Cost per Mile	\$6.65	\$7.77	-14.4%	\$6.90	\$7.84	-12.0%
Miles per Roadcall	44,759	45,185	-0.9%	44,813	44,981	-0.4%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	489	1,465	-66.6%	635	1,474	-56.9%
Monthly Cost	\$52,535	\$61,965	-15.2%	\$54,592	\$62,234	-12.3%
Monthly Vehicle Miles	2,153	5,435	-60.4%	2,621	5,466	-52.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$107.53	\$42.30	154.2%	\$86.00	\$42.23	103.6%
Cost per Mile	\$24.40	\$11.40	114.0%	\$20.83	\$11.38	83.0%
Miles per Roadcall	2,153	5,435	-60.4%	2,621	5,466	-52.0%