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**DATE:** July 2020

**SUBJECT:** TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

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**RIDE CONNECTION:**

1. Overall Ridership for E&D: As of July 2020, the monthly average ridership for E&D services decreased by 31.5% compared to the previous year. Part of this can be attributed to programs being phased out. The main impact to ridership has been the COVID-19 global pandemic. Notable decreases in ridership occurred at Providence ElderPlace at 27.5% (2,780 trips), and Ride Connection's East TriMet Volunteer program by 34.9% (864 trips). Other programs experienced prominent gains in ridership, such as Metropolitan Family Service's STF program by 51.6% (133 trips), Urban League by 4568.4% (145 trips), Ride Connection's Floor of Service program at the Red office (397.4%) and Wa office (209.7%). Ride Connection's Beaverton/Hillsboro office had substantial increases in all programs: SPD by 162.6%, STF by 791.6%, the Central Beaverton RideAbout gained 659.4%, and their WaCo DAVS program increased by 477.8%.
2. Total Costs: Monthly cost decreased in July 2020 by 18.3% compared to the previous year. The pronounced cost decreases occurred for Clackamas Consortium's Veterans program 87.8% and Ride Connection's Cab SPD program by 39.5%. Noteworthy monthly cost increases occurred at Ride Connection Beaverton/Hillsboro's STF program by 717.3% and their Central Beaverton RideAbout program by 856.2%, and Ride Connection Red's Floor of Service program by 500.2%.

3. The network Cost Per Trip (CPT): As of July 2020, the network CPT increased by 19.35% from the previous year from \$21.50/trip to \$25.66/trip.

## **RIDEWISE:**

1. Service Delivery Analysis.
  - Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0
  - Number of individuals successfully exited out of one-on-one travel training – 0
    - i. 0 of whom are prior participants returning to learn a new route.
  - Percentage of change from July 2020– 100% decrease in the number of successful customers was noted for July 2020 due to Covid-19.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60: 0.
  - Average training hours per individual trained one-on-one during July 2019: 0 due to Covid-19.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
  - Number of events: 0
  - Presentations/events: None for July due to Covid-19
4. Ride Ambassador Program. 0 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach due to Covid-19.
5. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to Covid-19.
6. Referral Sources. There was 1 referral in July 2020. No referrals were from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.

- School Program. 0 received training during the month of July. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to Covid-19.

**RideWise Performance Report – July 2020**

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training	0	0	0	0		
One-on-one travel training work trips	0	0	0	0		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					

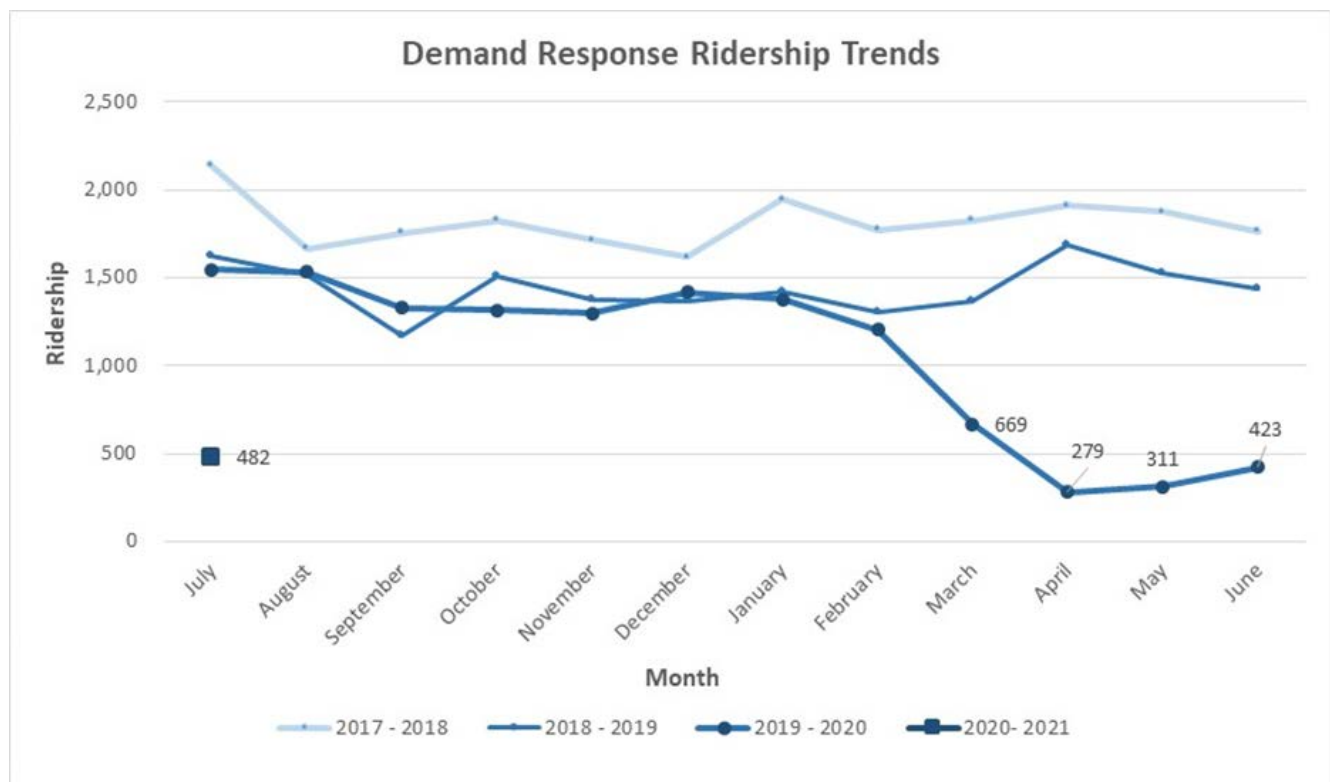
**SANDY AREA METRO (SAM)**

- In July, ridership continued to rebound although not to previous ridership levels. Overall ridership was down 36.8%. SAM Gresham ridership was down 36.7%. Estacada ridership was down 31.7%, SAM rides is down 30%, the Shopper Shuttle is down 50%, Elderly and Disabled rides is down by 37.5%. These ridership trends are comparable to other transit systems, especially considering that many continue to work from home, schools are not open and people are attempting to avoid public spaces if possible.
- Service levels remain at pre-COVID levels. With increasing ridership and social distancing in place, Sandy will likely begin to launch a second vehicle at peak times to ensure no person is left behind. The funding for extra drivers will be covered with the CARES ACT funds that were awarded to Sandy. Those funds will also be used to replace the loss of fares and for capital costs for things such as germ guards as well.

3. Currently staff are working to create the next STIF Plan. The Plan will be taken to the Transit Advisory Board in September, the Clackamas County Advisory Committee in October and on to TriMet's Board for approval in November.
4. Also in July a Request For Quotes (RFQ) was released for 2 minivan type vehicles for the Elderly and Disabled medical rides program. The results of the RFQ will be brought before Council at the next meeting for approval.
5. Transit is currently working on an RFQ for Wi-Fi on the Gresham route vehicles and has an RFQ out for new dispatch software.

### SOUTH METRO AREA REGIONAL TRANSIT (SMART)

Ridership for both fixed route and demand response continue to build slowly from COVID-19. The initial downturn in ridership began in March 2020 and hit the lowest point in May. Fixed route ridership in July was up 12% while demand response increased 14% over last month.



## **CANBY AREA TRANSIT (CAT)**

1. During the month of July total CAT ridership was down by -39% from the previous year. During the same time period Demand Responsive trips were down by -55% and fixed-route was down -27%.
2. Despite the downturn from the previous year ridership in July 2020 increased 27% over June 2020 as more riders begin to return to work and other activities.
3. Ridership has taken a severe turn as COVID-19 closures began to take effect. However, CAT has not reduced service hours or levels. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
4. During the month of July CAT charged no fares on fixed route or Dial-a-Ride.
5. In July CAT provided 260 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in July 2020 was up compared to the previous month, over 5%, ridership is slowly starting to rebound from COVID related changes from the past few months. SCTD provided over 2,762 rides for the month, with the Clackamas Community College route providing over 65% of all rides.
2. Elderly and disabled ridership was up July over the prior month, over 16%, with 553 rides for the month.
3. Saturday service provided an average of 53 rides per day. Over 20% of the total Saturday rides on this service were taken by E&D riders.

## **MT. HOOD EXPRESS**

In July both the Mt Hood Express and Village Shuttle services have seen an uptick in ridership. The Mt Hood Express service has been particularly busy on Friday and Saturday with many people coming to enjoy the outdoor recreation.

Overall ridership was down 52% in the month of July, but ridership numbers have started to increase from their low point in early Q4. All service has returned to pre-COVID service levels.

Strick bus capacity measures and social distancing requirements are still in effect which limit the number of riders that can board the buses at one time. On some of the Mt Hood Express runs we are reaching capacity and are looking at deploying additional buses to help meet the demands.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jul 20	Jul 19	% Change	FY21-TD	FY20-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	23,070	82,600	-72.1%	23,070	82,590	-72.1%
Bus-Frequent Service*	<u>48,260</u>	<u>95,600</u>	-49.5%	<u>48,260</u>	<u>95,640</u>	-49.5%
Subtotal All Bus	71,330	178,200	-60.0%	71,330	178,230	-60.0%
MAX	45,500	120,900	-62.4%	45,500	120,860	-62.4%
Commuter Rail	<u>360</u>	<u>1,460</u>	-75.3%	<u>360</u>	<u>1,460</u>	-75.3%
Fixed Route Total	117,190	300,600	-61.0%	117,190	300,550	-61.0%
<b><u>Paratransit</u></b>						
LIFT& Cabs	814	3,209	-74.6%	814	3,209	-74.6%
<b>System Total</b>	<b>118,004</b>	<b>303,759</b>	<b>-61.2%</b>	<b>118,004</b>	<b>303,759</b>	<b>-61.2%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	139,900	480,500	-70.9%	139,890	480,480	-70.9%
Bus-Frequent Service*	<u>313,200</u>	<u>598,700</u>	-47.7%	<u>313,230</u>	<u>598,690</u>	-47.7%
Subtotal All Bus	453,100	1,079,200	-58.0%	453,120	1,079,170	-58.0%
MAX	297,500	755,300	-60.6%	297,520	755,330	-60.6%
Commuter Rail	<u>1,800</u>	<u>7,300</u>	-75.3%	<u>1,800</u>	<u>7,300</u>	-75.3%
Fixed Route Total	752,440	1,841,800	-59.1%	752,440	1,841,800	-59.1%
Frequent Bus % of Total Bus	69.1%	55.5%	13.6%	69.1%	55.5%	13.7%
<b><u>Paratransit</u></b>						
LIFT & Cabs	4,840	18,273	-73.5%	4,840	18,273	-73.5%
<b>System Total</b>	<b>757,280</b>	<b>1,860,073</b>	<b>-59.3%</b>	<b>757,280</b>	<b>1,860,073</b>	<b>-59.3%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$12.03	\$4.85	148.04%	\$12.03	\$4.85	148.04%
Bus-Frequent Service*	\$7.70	\$3.46	122.54%	\$7.70	\$3.46	122.54%
Subtotal All Bus	\$9.03	\$4.08	121.32%	\$9.03	\$4.08	121.32%
MAX	\$7.56	\$3.29	129.79%	\$7.56	\$3.29	129.79%
Commuter Rail	\$85.18	\$21.65	293.44%	\$85.18	\$21.65	293.44%
Fixed Route Total	\$8.63	\$3.82	125.92%	\$8.63	\$3.82	125.92%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$74.70	\$40.27	85.50%	\$74.70	\$40.27	85.50%
<b>System Total</b>	<b>\$9.06</b>	<b>\$4.18</b>	<b>116.75%</b>	<b>\$9.06</b>	<b>\$4.18</b>	<b>116.75%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,999,230	4,758,430	-58.0%	3,664,172	4,722,940	-22.4%
Monthly Cost	\$18,061,446	\$19,396,593	-6.9%	\$19,132,565	\$19,492,193	-1.8%
Monthly Vehicle Mile	1,949,426	2,272,976	-14.2%	2,133,641	2,196,082	-2.8%
On-Time Performance	94.1%	85.8%	8.3%	89.7%	86.9%	2.8%
Cost per Ride	\$9.03	\$4.08	121.3%	\$5.22	\$4.13	26.4%
Cost per Mile	\$9.27	\$8.53	8.7%	\$8.97	\$8.88	1.0%
Miles per Roadcall	23,773	17,484	36.0%	18,716	14,401	30.0%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,313,980	3,329,110	-60.5%	2,397,092	3,232,623	-25.8%
Monthly Cost	\$9,934,255	\$10,959,244	-9.4%	\$11,121,665	\$10,761,629	3.3%
Monthly Vehicle Mile	358,571	394,331	-9.1%	374,186	387,752	-3.5%
On-Time Performance	91.8%	88.8%	3.0%	90.4%	89.4%	1.0%
Cost per Ride	\$7.56	\$3.29	129.8%	\$4.64	\$3.33	39.3%
Cost per Mile	\$27.71	\$27.79	-0.3%	\$29.72	\$27.75	7.1%
Miles per Roadcall	7,470	4,751	57.2%	5,885	6,288	-6.4%
<b>Commuter Rail (WES)</b>						
Monthly Rides	7,920	32,120	-75.3%	20,688	31,770	-34.9%
Monthly Costs	\$674,662	\$695,469	-3.0%	\$584,550	\$623,513	-6.2%
Monthly Vehicle Mile	6,762	10,349	-34.7%	8,792	9,828	-10.5%
On Time Performance	95.2%	99.0%	-3.8%	96.8%	95.8%	1.0%
Cost per Ride	\$85.18	\$21.65	293.4%	\$28.26	\$19.63	44.0%
Cost per Mile	\$99.77	\$67.20	48.5%	\$66.49	\$63.44	4.8%
Miles per Roadcall	1,352	10,349	-86.9%	9,591	29,485	-67.5%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	21,791	80,639	-73.0%	55,310	80,141	-31.0%
Monthly Cost	\$1,627,780	\$3,247,695	-49.9%	\$2,615,460	\$3,146,812	-16.9%
Monthly Vehicle Mile	282,107	686,261	-58.9%	501,999	659,049	-23.8%
On-Time Performance	95.3%	88.8%	6.5%	91.9%	90.5%	1.4%
Cost per Ride	\$74.70	\$40.27	85.5%	\$47.29	\$39.27	20.4%
Cost per Mile	\$5.77	\$4.73	22.0%	\$5.21	\$4.77	9.2%
Miles per Roadcall	1,447	5,816	-75.1%	4,954	5,871	-15.6%

RIDE CONNECTION*	Jul 2020	Jul 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	9,939	33,076	-70.0%	22,334	32,474	-31.2%
Monthly Cost	\$523,453	\$636,778	-17.8%	\$586,352	\$631,937	-7.2%
Monthly Vehicle Mile	62,113	127,216	-51.2%	98,431	125,456	-21.5%
New Riders This Month	3,232	4,731	-31.7%	963.5	1,191.4	-19.1%
Cost per Ride	\$52.67	\$19.25	173.6%	\$26.25	\$19.46	34.9%
Cost per Mile	\$8.43	\$5.01	68.3%	\$5.96	\$5.04	18.3%
Miles per Ride	6.2	3.8	63.2%	4.4	3.9	12.8%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, September 25, 2020

TriMet and Ride Connection - Summary



## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	439	1,214	-63.8%	768	1,082	-29.0%
Monthly Cost	\$17,944	\$20,106	-10.8%	\$16,016	\$17,487	-8.4%
Monthly Vehicle Mile	3,378	5,983	-43.5%	4,297	5,598	-23.2%
New Riders This Month	106	255	-58.4%	48.9	89.3	-45.2%
Cost per Ride	\$40.88	\$16.56	146.9%	\$20.85	\$16.16	29.0%
Cost per Mile	\$5.31	\$3.36	58.0%	\$3.73	\$3.12	19.6%
Miles per Ride	7.7	4.9	57.1%	5.6	5.2	7.7%
<b>King City Shuttle</b>						
Monthly Rides	166	355	-53.2%	229	369	-37.9%
Monthly Cost	\$9,668	\$9,767	-1.0%	\$8,331	\$9,081	-8.3%
Monthly Vehicle Mile	1,276	2,017	-36.7%	1,349	1,764	-23.5%
New Riders This Month	41	92	-55.4%	15.8	19.2	-17.7%
Cost per Ride	\$58.24	\$27.51	111.7%	\$36.46	\$24.62	48.1%
Cost per Mile	\$7.58	\$4.84	56.6%	\$6.17	\$5.15	19.8%
Miles per Ride	7.7	5.7	35.1%	5.9	4.8	22.9%
<b>Title XIX Non Medical</b>						
Monthly Rides	6	58	-89.7%	93	58	60.3%
Monthly Cost	\$2,150	\$3,614	-40.5%	\$4,801	\$2,543	88.8%
Monthly Vehicle Mile	24	605	-96.0%	1,017	583	74.4%
New Riders This Month	1	25	-96.0%	10.0	7.5	33.3%
Cost per Ride	\$358.28	\$62.30	475.1%	\$51.62	\$43.97	17.4%
Cost per Mile	\$89.57	\$5.97	1400.3%	\$4.72	\$4.36	8.3%
Miles per Ride	4.0	10.4	-61.5%	10.9	10.1	7.9%
<b>STF Service</b>						
Monthly Rides	352	447	-21.3%	408	558	-26.9%
Monthly Cost	\$13,249	\$13,632	-2.8%	\$11,688	\$12,729	-8.2%
Monthly Vehicle Mile	2,862	2,438	17.4%	2,760	2,538	8.7%
New Riders This Month	76	107	-29.0%	38.4	48.3	-20.5%
Cost per Ride	\$37.64	\$30.50	23.4%	\$28.63	\$22.83	25.4%
Cost per Mile	\$4.63	\$5.59	-17.2%	\$4.24	\$5.02	-15.5%
Miles per Ride	8.1	5.5	47.3%	6.8	4.6	47.8%
<b>TriMet Service</b>						
Monthly Rides	24	159	-84.9%	68	158	-57.0%
Monthly Cost	\$1,162	\$3,001	-61.3%	\$2,175	\$2,801	-22.3%
Monthly Vehicle Mile	254	901	-71.8%	411	747	-45.0%
New Riders This Month	12	37	-67.6%	8.3	14.8	-43.9%
Cost per Ride	\$48.40	\$18.87	156.5%	\$31.79	\$17.76	79.0%
Cost per Mile	\$4.57	\$3.33	37.2%	\$5.29	\$3.75	41.1%
Miles per Ride	10.6	5.7	86.0%	6.0	4.7	27.7%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	0	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	(\$49)	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	(\$291.77)	N/A
Cost per Mile	N/A	N/A	N/A	N/A	(\$41.68)	N/A
Miles per Ride	N/A	N/A	N/A	N/A	7.0	N/A
<b>General Public</b>						
Monthly Rides	279	749	-62.8%	527	778	-32.3%
Monthly Cost	\$11,280	\$21,590	-47.8%	\$16,669	\$22,477	-25.8%
Monthly Vehicle Mile	2,624	5,965	-56.0%	4,527	6,521	-30.6%
New Riders This Month	37	90	-58.9%	11	23	-52.2%
Cost per Ride	\$40.43	\$28.82	40.3%	\$31.61	\$28.89	9.4%
Cost per Mile	\$4.30	\$3.62	18.8%	\$3.68	\$3.45	6.7%
Miles per Ride	9.4	8.0	17.5%	8.6	8.4	2.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	14	314	-95.5%	149	199	-25.1%
Monthly Cost	\$425	\$6,169	-93.1%	\$2,629	\$4,535	-42.0%
Monthly Vehicle Mile	99	1,094	-91.0%	414	968	-57.2%
New Riders This Month	2	51	-96.1%	7	13	-46.2%
Cost per Ride	\$30.32	\$19.65	54.3%	\$17.68	\$22.78	-22.4%
Cost per Mile	\$4.29	\$5.64	-23.9%	\$6.35	\$4.69	35.4%
Miles per Ride	7.1	3.5	102.9%	2.8	4.9	-42.9%
<b>STF Service</b>						
Monthly Rides	1,022	797	28.2%	783	810	-3.3%
Monthly Cost	\$29,782	\$17,430	70.9%	\$19,425	\$21,154	-8.2%
Monthly Vehicle Mile	4,860	3,605	34.8%	3,620	4,365	-17.1%
New Riders This Month	232	235	-1.3%	112	124	-9.7%
Cost per Ride	\$29.14	\$21.87	33.2%	\$24.80	\$26.12	-5.1%
Cost per Mile	\$6.13	\$4.84	26.7%	\$5.37	\$4.85	10.7%
Miles per Ride	4.8	4.5	6.7%	4.6	5.4	-14.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	215	1,506	-85.7%	974	1,620	-39.9%
Monthly Cost	\$5,197	\$35,830	-85.5%	\$22,385	\$37,038	-39.6%
Monthly Vehicle Mile	744	8,059	-90.8%	4,614	8,268	-44.2%
New Riders This Month	50	287	-82.6%	44	70	-37.1%
Cost per Ride	\$24.17	\$23.79	1.6%	\$22.99	\$22.86	0.6%
Cost per Mile	\$6.98	\$4.45	56.9%	\$4.85	\$4.48	8.3%
Miles per Ride	3.5	5.4	-35.2%	4.7	5.1	-7.8%
<b>Wa Co DAVS</b>						
Monthly Rides	62	155	-60.0%	124	147	-15.6%
Monthly Cost	\$2,068	\$4,173	-50.4%	\$3,529	\$4,466	-21.0%
Monthly Vehicle Mile	443	999	-55.7%	869	1,081	-19.6%
New Riders This Month	18	47	-61.7%	13	14	-7.1%
Cost per Ride	\$33.35	\$26.92	23.9%	\$28.52	\$30.35	-6.0%
Cost per Mile	\$4.67	\$4.18	11.7%	\$4.06	\$4.13	-1.7%
Miles per Ride	7.1	6.4	10.9%	7.0	7.3	-4.1%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	2	316	-99.4%	194	295	-34.2%
Monthly Cost	\$18	\$3,031	-99.4%	\$1,777	\$2,478	-28.3%
Monthly Vehicle Mile	158	951	-83.4%	467	777	-39.9%
New Riders This Month	2	70	-97.1%	5.4	11.8	-54.2%
Cost per Ride	\$8.75	\$9.59	-8.8%	\$9.14	\$8.40	8.8%
Cost per Mile	\$0.11	\$3.19	-96.6%	\$3.81	\$3.19	19.4%
Miles per Ride	79.0	3.0	2533.3%	2.4	2.6	-7.7%
<b>Estacada Senior Center</b>						
Monthly Rides	0	204	-100.0%	168	206	-18.4%
Monthly Cost	\$0	\$1,740	-100.0%	\$1,474	\$1,629	-9.5%
Monthly Vehicle Mile	0	213	-100.0%	306	380	-19.5%
New Riders This Month	0	11	-100.0%	4.0	1.3	207.7%
Cost per Ride	N/A	\$8.53	N/A	\$8.76	\$7.90	10.9%
Cost per Mile	N/A	\$8.16	N/A	\$4.82	\$4.29	12.4%
Miles per Ride	N/A	1.0	N/A	1.8	1.8	0.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	14	211	-93.4%	154	192	-19.8%
Monthly Cost	\$176	\$2,352	-92.5%	\$1,534	\$1,573	-2.5%
Monthly Vehicle Mile	66	584	-88.7%	305	438	-30.4%
New Riders This Month	2	40	-95.0%	7.3	7.3	0.0%
Cost per Ride	\$12.54	\$11.15	12.5%	\$9.94	\$8.18	21.5%
Cost per Mile	\$2.66	\$4.03	-34.0%	\$5.03	\$3.59	40.1%
Miles per Ride	4.7	2.8	67.9%	2.0	2.3	-13.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	18	101	-82.2%	79	121	-34.7%
Monthly Cost	\$1,053	\$3,226	-67.4%	\$2,539	\$2,814	-9.8%
Monthly Vehicle Mile	491	1,545	-68.2%	1,136	1,158	-1.9%
New Riders This Month	6	25	-76.0%	1.1	2.3	-52.2%
Cost per Ride	\$58.51	\$31.94	83.2%	\$32.07	\$23.35	37.3%
Cost per Mile	\$2.15	\$2.09	2.9%	\$2.23	\$2.43	-8.2%
Miles per Ride	27.3	15.3	78.4%	14.3	9.6	49.0%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	0	327	-100.0%	132	371	-64.4%
Monthly Cost	\$0	\$2,775	-100.0%	\$1,117	\$2,864	-61.0%
Monthly Vehicle Mile	0	868	-100.0%	307	856	-64.1%
New Riders This Month	0	38	-100.0%	1.8	7.9	-77.2%
Cost per Ride	N/A	\$8.49	N/A	\$8.47	\$7.72	9.7%
Cost per Mile	N/A	\$3.20	N/A	\$3.63	\$3.35	8.4%
Mile per Ride	N/A	2.7	N/A	2.3	2.3	0.0%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	803	-100.0%	439	777	-43.5%
Monthly Cost	\$0	\$8,928	-100.0%	\$4,968	\$7,989	-37.8%
Monthly Vehicle Mile	0	1,508	-100.0%	943	1,600	-41.1%
New Riders This Month	0	96	-100.0%	10.1	24.3	-58.4%
Cost per Ride	N/A	\$11.12	N/A	\$11.33	\$10.28	10.2%
Cost per Mile	N/A	\$5.92	N/A	\$5.27	\$4.99	5.6%
Miles per Ride	N/A	1.9	N/A	2.2	2.1	4.8%
<b>Molalla Senior Center</b>						
Monthly Rides	12	353	-96.6%	251	440	-43.0%
Monthly Cost	\$195	\$2,149	-90.9%	\$3,023	\$5,228	-42.2%
Monthly Vehicle Mile	102	994	-89.8%	611	952	-35.8%
New Riders This Month	2	38	-94.7%	5.6	9.8	-42.9%
Cost per Ride	\$16.25	\$6.09	166.8%	\$12.04	\$11.88	1.3%
Cost per Mile	\$1.92	\$2.16	-11.1%	\$4.95	\$5.49	-9.8%
Miles per Ride	8.5	2.8	203.6%	2.4	2.2	9.1%
<b>Pioneer Senior Center</b>						
Monthly Rides	0	906	-100.0%	433	723	-40.1%
Monthly Cost	\$0	\$8,399	-100.0%	\$4,121	\$6,158	-33.1%
Monthly Vehicle Mile	0	2,323	-100.0%	1,094	1,781	-38.6%
New Riders This Month	0	103	-100.0%	7.7	23.3	-67.0%
Cost per Ride	N/A	\$9.27	N/A	\$9.51	\$8.52	11.6%
Cost per Mile	N/A	\$3.62	N/A	\$3.77	\$3.46	9.0%
Miles per Ride	N/A	2.6	N/A	2.5	2.5	0.0%
<b>Sandy Senior Center</b>						
Monthly Rides	34	280	-87.9%	190	279	-31.9%
Monthly Cost	\$550	\$2,139	-74.3%	\$2,193	\$2,965	-26.0%
Monthly Vehicle Mile	305	1,230	-75.2%	909	1,344	-32.4%
New Riders This Month	8	45	-82.2%	4.8	9.9	-51.5%
Cost per Ride	\$16.18	\$7.64	111.8%	\$11.51	\$10.61	8.5%
Cost per Mile	\$1.81	\$1.74	4.0%	\$2.41	\$2.21	9.0%
Miles per Ride	9.0	4.4	104.5%	4.8	4.8	0.0%
<b>Transportation Reaching People</b>						
Monthly Rides	170	1,848	-90.8%	1,153	1,810	-36.3%
Monthly Cost	\$26,630	\$37,954	-29.8%	\$38,214	\$34,140	11.9%
Monthly Vehicle Mile	2,080	12,985	-84.0%	9,307	11,428	-18.6%
New Riders This Month	52	158	-67.1%	27.9	50.8	-45.1%
Cost per Ride	\$156.65	\$20.54	662.7%	\$33.14	\$18.86	75.7%
Cost per Mile	\$12.80	\$2.92	338.4%	\$4.11	\$2.99	37.5%
Miles per Ride	12.2	7.0	74.3%	8.1	6.3	28.6%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	37	-100.0%	35	47	-25.5%
Monthly Cost	\$0	\$770	-100.0%	\$691	\$1,157	-40.3%
Monthly Vehicle Mile	0	391	-100.0%	410	422	-2.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$20.81	N/A	\$19.55	\$24.43	-20.0%
Cost per Mile	N/A	\$1.97	N/A	\$1.69	\$2.74	-38.3%
Miles per Ride	N/A	10.6	N/A	11.6	8.9	30.3%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	13	30	-56.7%
Monthly Cost	\$0	\$0	N/A	\$228	\$298	-23.5%
Monthly Vehicle Mile	0	0	N/A	24	65	-63.1%
New Riders This Month	0	0	N/A	0.8	1.4	-42.9%
Cost per Ride	N/A	N/A	N/A	\$18.27	\$10.07	81.4%
Cost per Mile	N/A	N/A	N/A	\$9.68	\$4.59	110.9%
Miles per Ride	N/A	N/A	N/A	1.9	2.2	-13.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	1	2	-50.0%
Monthly Cost	\$0	\$0	N/A	\$28	\$55	-49.1%
Monthly Vehicle Mile	0	0	N/A	10	15	-33.3%
New Riders This Month	0	0	N/A	0.6	0.6	0.0%
Cost per Ride	N/A	N/A	N/A	\$26.31	\$24.33	8.1%
Cost per Mile	N/A	N/A	N/A	\$2.78	\$3.75	-25.9%
Miles per Ride	N/A	N/A	N/A	9.5	6.5	46.2%
<b>STF Discretionary</b>						
Monthly Rides	120	230	-47.8%	202	355	-43.1%
Monthly Cost	\$4,769	\$5,289	-9.8%	\$5,132	\$8,087	-36.5%
Monthly Vehicle Mile	808	851	-5.1%	773	1,158	-33.2%
New Riders This Month	31	39	-20.5%	16.5	26.4	-37.5%
Cost per Ride	\$39.84	\$22.96	73.5%	\$25.37	\$22.76	11.5%
Cost per Mile	\$5.91	\$6.21	-4.8%	\$6.64	\$6.99	-5.0%
Miles per Ride	6.7	3.7	81.1%	3.8	3.3	15.2%
<b>STF Service</b>						
Monthly Rides	279	538	-48.1%	472	594	-20.5%
Monthly Cost	\$11,128	\$12,342	-9.8%	\$11,975	\$10,766	11.2%
Monthly Vehicle Mile	1,884	1,987	-5.2%	1,804	1,938	-6.9%
New Riders This Month	72	92	-21.7%	38.6	35.0	10.3%
Cost per Ride	\$39.84	\$22.96	73.5%	\$25.37	\$18.13	39.9%
Cost per Mile	\$5.91	\$6.21	-4.8%	\$6.64	\$5.56	19.4%
Miles per Ride	6.7	3.7	81.1%	3.8	3.3	15.2%
<b>TriMet Service</b>						
Monthly Rides	70	2,198	-96.8%	1,611	2,474	-34.9%
Monthly Cost	\$1,414	\$2,151	-34.3%	\$2,078	\$6,254	-66.8%
Monthly Vehicle Mile	874	3,908	-77.6%	2,885	4,804	-39.9%
New Riders This Month	31	55	-43.6%	15.0	22.2	-32.4%
Cost per Ride	\$20.20	\$0.98	1961.2%	\$1.29	\$2.53	-49.0%
Cost per Mile	\$1.62	\$0.55	194.5%	\$0.72	\$1.30	-44.6%
Miles per Ride	12.5	1.8	594.4%	1.8	1.9	-5.3%
<b>Veterans Volunteers</b>						
Monthly Rides	42	223	-81.2%	143	191	-25.1%
Monthly Cost	\$274	\$1,263	-78.3%	\$907	\$1,255	-27.7%
Monthly Vehicle Mile	725	2,075	-65.1%	1,513	1,944	-22.2%
New Riders This Month	18	41	-56.1%	9.1	14.2	-35.9%
Cost per Ride	\$6.52	\$5.66	15.2%	\$6.34	\$6.58	-3.6%
Cost per Mile	\$0.38	\$0.61	-37.7%	\$0.60	\$0.65	-7.7%
Miles per Ride	17.3	9.3	86.0%	10.6	10.2	3.9%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	14	178	-92.1%	107	220	-51.4%
Monthly Cost	\$1,030	\$716	43.9%	\$994	\$1,153	-13.8%
Monthly Vehicle Mile	53	234	-77.4%	142	282	-49.6%
New Riders This Month	0	55	-100.0%	0.8	6.3	-87.3%
Cost per Ride	\$73.55	\$4.02	1729.6%	\$9.31	\$5.23	78.0%
Cost per Mile	\$19.43	\$3.06	535.0%	\$7.00	\$4.09	71.1%
Miles per Ride	3.8	1.3	192.3%	1.3	1.3	0.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	862	0	N/A
Monthly Cost	\$0	\$0	N/A	\$22,985	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	2,732	0	N/A
New Riders This Month	0	0	N/A	3.2	0.0	N/A
Cost per Ride	N/A	N/A	N/A	\$26.66	N/A	N/A
Cost per Mile	N/A	N/A	N/A	\$8.41	N/A	N/A
Miles per Ride	N/A	N/A	N/A	3.2	N/A	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	285	433	-34.2%	349	516	-32.4%
Monthly Cost	\$1,857	\$3,755	-50.5%	\$2,165	\$3,614	-40.1%
Monthly Vehicle Mile	2,071	3,784	-45.3%	2,618	3,863	-32.2%
New Riders This Month	0	21	-100.0%	0.3	2.6	-88.5%
Cost per Ride	\$6.52	\$8.67	-24.8%	\$6.20	\$7.00	-11.4%
Cost per Mile	\$0.90	\$0.99	-9.1%	\$0.83	\$0.94	-11.7%
Miles per Ride	7.3	8.7	-16.1%	7.5	7.5	0.0%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	13	342	-96.2%	186	130	43.1%
Monthly Cost	\$2,967	\$3,186	-6.9%	\$5,084	\$2,434	108.9%
Monthly Vehicle Mile	102	1,089	-90.6%	819	487	68.2%
New Riders This Month	3	29	-89.7%	1.4	5.4	-74.1%
Cost per Ride	\$228.25	\$9.32	2349.0%	\$27.32	\$18.67	46.3%
Cost per Mile	\$29.09	\$2.93	892.8%	\$6.21	\$4.99	24.4%
Miles per Ride	7.8	3.2	143.8%	4.4	3.7	18.9%

## INDIVIDUAL PROVIDER - PROGRAM

### 12-Month Averages

Provider - Program	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	3,412	0	N/A	2,742	0	N/A
Monthly Cost	\$40,000	\$0	N/A	\$23,310	\$0	N/A
Monthly Vehicle Mile	21,651	0	N/A	10,737	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$11.72	N/A	N/A	\$8.50	N/A	N/A
Cost per Mile	\$1.85	N/A	N/A	\$2.17	N/A	N/A
Miles per Ride	6.3	N/A	N/A	3.9	N/A	N/A

## MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	7	-100.0%	13	26	-50.0%
Monthly Cost	\$460	\$280	64.3%	\$382	\$379	0.8%
Monthly Vehicle Mile	0	49	-100.0%	85	77	10.4%
New Riders This Month	0	1	-100.0%	2.0	1.1	81.8%
Cost per Ride	N/A	\$40.04	N/A	\$28.62	\$14.72	94.4%
Cost per Mile	N/A	\$5.72	N/A	\$4.48	\$4.94	-9.3%
Miles per Ride	N/A	7.0	N/A	6.4	3.0	113.3%
<b>Gateway Shuttle</b>						
Monthly Rides	91	130	-30.0%	123	155	-20.6%
Monthly Cost	\$774	\$1,134	-31.7%	\$868	\$841	3.2%
Monthly Vehicle Mile	219	162	35.2%	194	200	-3.0%
New Riders This Month	20	26	-23.1%	4.1	4.7	-12.8%
Cost per Ride	\$8.51	\$8.72	-2.4%	\$7.05	\$5.44	29.6%
Cost per Mile	\$3.54	\$7.00	-49.4%	\$4.47	\$4.20	6.4%
Miles per Ride	2.4	1.2	100.0%	1.6	1.3	23.1%
<b>Mid Multnomah County</b>						
Monthly Rides	267	648	-58.8%	437	510	-14.3%
Monthly Cost	\$5,564	\$6,836	-18.6%	\$6,464	\$6,208	4.1%
Monthly Vehicle Mile	1,050	1,864	-43.7%	1,474	1,531	-3.7%
New Riders This Month	54	88	-38.6%	12.6	15.8	-20.3%
Cost per Ride	\$20.84	\$10.55	97.5%	\$14.80	\$12.16	21.7%
Cost per Mile	\$5.30	\$3.67	44.4%	\$4.38	\$4.06	7.9%
Miles per Ride	3.9	2.9	34.5%	3.4	3.0	13.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	2.0	-85.0%
Monthly Cost	\$0	\$0	N/A	\$2	\$10	-80.0%
Monthly Vehicle Mile	0	0	N/A	3	36	-91.7%
New Riders This Month	0	0	N/A	0.3	0.3	0.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$4.76	33.4%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.27	122.2%
Miles per Ride	N/A	N/A	N/A	10.7	17.9	-40.2%
<b>N/NE Shuttle</b>						
Monthly Ride	709	1,236	-42.6%	767	1,001	-23.4%
Monthly Cost	\$19,672	\$33,070	-40.5%	\$23,853	\$33,131	-28.0%
Monthly Vehicle Mile	4,741	6,244	-24.1%	3,607	4,117	-12.4%
New Riders This Month	147	215	-31.6%	39.9	53.4	-25.3%
Cost per Ride	\$27.75	\$26.76	3.7%	\$31.09	\$33.10	-6.1%
Cost per Mile	\$4.15	\$5.30	-21.7%	\$6.61	\$8.05	-17.9%
Miles per Ride	6.7	5.1	31.4%	4.7	4.1	14.6%
<b>STF Service</b>						
Monthly Ride	283	243	16.5%	419	460	-8.9%
Monthly Cost	\$18,245	\$11,230	62.5%	\$19,306	\$10,011	92.8%
Monthly Vehicle Mile	1,690	683	147.4%	2,369	2,616	-9.4%
New Riders This Month	115	56	105.4%	56.1	35.5	58.0%
Cost per Ride	\$64.47	\$46.21	39.5%	\$46.03	\$21.78	111.3%
Cost per Mile	\$10.80	\$16.44	-34.3%	\$8.15	\$3.83	112.8%
Miles per Ride	6.0	2.8	114.3%	5.6	5.7	-1.8%
<b>TriMet Service</b>						
Monthly Ride	0	736	-100.0%	359	611	-41.2%
Monthly Cost	\$6,112	\$5,788	5.6%	\$7,764	\$7,463	4.0%
Monthly Vehicle Mile	0	3,640	-100.0%	2,128	3,091	-31.2%
New Riders This Month	0	130	-100.0%	22.7	40.2	-43.5%
Cost per Ride	N/A	\$7.86	N/A	\$21.61	\$12.22	76.8%
Cost per Mile	N/A	\$1.59	N/A	\$3.65	\$2.41	51.5%
Miles per Ride	N/A	4.9	N/A	5.9	5.1	15.7%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	206	311	-33.8%	225	308	-26.9%
Monthly Cost	\$16,261	\$8,328	95.3%	\$8,660	\$9,397	-7.8%
Monthly Vehicle Mile	1,415	1,480	-4.4%	1,083	1,235	-12.3%
New Riders This Month	94	68	38.2%	28.8	32.8	-12.2%
Cost per Ride	\$78.93	\$26.78	194.7%	\$38.49	\$30.54	26.0%
Cost per Mile	\$11.49	\$5.63	104.1%	\$8.00	\$7.61	5.1%
Miles per Ride	6.9	4.8	43.8%	4.8	4.0	20.0%
<b>SW Shuttle Service</b>						
Monthly Rides	37	164	-77.4%	97	101	-4.0%
Monthly Cost	\$1,613	\$1,914	-15.7%	\$1,722	\$1,678	2.6%
Monthly Vehicle Mile	140	340	-58.8%	263	198	32.8%
New Riders This Month	10	31	-67.7%	5.9	7.5	-21.3%
Cost per Rider	\$43.58	\$11.67	273.4%	\$17.83	\$16.61	7.3%
Cost per Mile	\$11.52	\$5.63	104.6%	\$6.56	\$8.48	-22.6%
Miles per Ride	3.8	2.1	81.0%	2.7	2.0	35.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jul 2020</b>	<b>Jul 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	157	0	N/A	81	67	20.9%
Monthly Cost	\$9,394	\$0	N/A	\$3,967	\$303	1209.2%
Monthly Vehicle Mile	1,076	0	N/A	351	35	902.9%
New Riders This Month	53	0	N/A	9.8	0.0	N/A
Cost per Ride	\$59.83	N/A	N/A	\$49.28	\$4.53	987.9%
Cost per Mile	\$8.73	N/A	N/A	\$11.32	\$8.63	31.2%
Miles per Ride	6.9	N/A	N/A	4.4	0.5	780.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	2	-100.0%	0	0.8	-100.0%
Monthly Cost	\$0	\$13	-100.0%	\$1	\$5	-80.0%
Monthly Vehicle Mile	0	18	-100.0%	2	6	-66.7%
New Riders This Month	0	1	-100.0%	0.2	0.5	-60.0%
Cost per Ride	N/A	\$6.50	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	\$0.72	N/A	\$0.64	\$0.82	-22.0%
Miles per Ride	N/A	9	N/A	10.0	7.8	28.2%
<b>STF Discretionary</b>						
Monthly Rides	246	714	-65.5%	457	638	-28.4%
Monthly Cost	\$9,517	\$12,860	-26.0%	\$11,444	\$12,230	-6.4%
Monthly Vehicle Mile	679	2,203	-69.2%	1,570	2,034	-22.8%
New Riders This Month	59	91	-35.2%	26.1	28.9	-9.7%
Cost per Ride	\$38.69	\$18.01	114.8%	\$25.04	\$19.16	30.7%
Cost per Mile	\$14.02	\$5.84	140.1%	\$7.29	\$6.01	21.3%
Miles per Ride	2.8	3.1	-9.7%	3.4	3.2	6.3%
<b>STF Service</b>						
Monthly Rides	420	497	-15.5%	399	427	-6.6%
Monthly Cost	\$6,876	\$9,260	-25.7%	\$7,811	\$8,804	-11.3%
Monthly Vehicle Mile	1,154	1,368	-15.6%	1,137	1,484	-23.4%
New Riders This Month	124	72	72.2%	34.3	24.5	40.0%
Cost per Ride	\$16.37	\$18.63	-12.1%	\$19.57	\$20.61	-5.0%
Cost per Mile	\$5.96	\$6.77	-12.0%	\$6.87	\$5.93	15.9%
Miles per Ride	2.7	2.8	-3.6%	2.8	3.5	-20.0%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0	0	N/A	1.7	1.0	70.0%
Monthly Cost	\$5	\$0	N/A	\$60	\$76	-21.1%
Monthly Vehicle Mile	0	0	N/A	16	10	60.0%
New Riders This Month	0	0	N/A	0.6	0.7	-14.3%
Cost per Ride	N/A	N/A	N/A	\$36.03	\$76.37	-52.8%
Cost per Mile	N/A	N/A	N/A	\$3.71	\$8.04	-53.9%
Miles per Ride	N/A	N/A	N/A	9.7	9.5	2.1%
<b>STF Service</b>						
Monthly Ride	185	248	-25.4%	206	226	-9.0%
Monthly Cost	\$10,851	\$8,734	24.2%	\$9,663	\$9,742	-0.8%
Monthly Vehicle Mile	1,395	1,189	17.3%	1,216	1,420	-14.4%
New Riders This Month	68	90	-24.4%	46	41	12.2%
Cost per Ride	\$58.66	\$35.22	66.6%	\$46.87	\$43.04	8.9%
Cost per Mile	\$7.78	\$7.35	5.9%	\$7.95	\$6.86	15.9%
Miles per Ride	7.5	4.8	56.3%	5.9	6.3	-6.3%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	0	N/A	0.6	0.7	-14.3%
Monthly Cost	\$0	\$0	N/A	\$0	\$37	-100.0%
Monthly Vehicle Mile	0	0	N/A	5	5	0.0%
New Riders This Month	0	0	N/A	0.3	0.5	-40.0%
Cost per Ride	N/A	N/A	N/A	\$0.00	\$55.47	-100.0%
Cost per Mile	N/A	N/A	N/A	\$0.00	\$7.40	-100.0%
Miles per Ride	N/A	N/A	N/A	8.3	7.5	10.7%
<b>Downtown RideAbout</b>						
Monthly Ride	126	241	-47.7%	180	193	-6.4%
Monthly Cost	\$1,140	\$2,228	-48.8%	\$1,541	\$2,688	-42.7%
Monthly Vehicle Mile	179	178	0.6%	163	135	20.7%
New Riders This Month	24	36	-33.3%	6	10	-40.0%
Cost per Ride	\$9.05	\$9.24	-2.1%	\$8.55	\$13.96	-38.8%
Cost per Mile	\$6.37	\$12.51	-49.1%	\$9.47	\$19.98	-52.6%
Miles per Ride	1.4	0.7	100.0%	0.9	0.7	28.6%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jul 2020</b>	<b>Jul 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	40	142	-71.8%	93	115	-19.1%
Monthly Cost	\$2,996	\$4,675	-35.9%	\$4,355	\$4,033	8.0%
Monthly Vehicle Mile	557	1,055	-47.2%	886	880	0.7%
New Riders This Month	10	19	-47.4%	3	5	-40.0%
Cost per Ride	\$74.90	\$32.92	127.5%	\$46.66	\$35.09	33.0%
Cost per Mile	\$5.38	\$4.43	21.4%	\$4.91	\$4.58	7.2%
Miles per Ride	13.9	7.4	87.8%	9.5	7.7	23.4%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	83	447	-81.4%	407	509	-20.0%
Monthly Cost	\$6,823	\$7,893	-13.6%	\$8,490	\$9,668	-12.2%
Monthly Vehicle Mile	1,154	2,874	-59.8%	2,576	2,832	-9.0%
New Riders This Month	18	67	-73.1%	17	21	-19.0%
Cost per Ride	\$82.20	\$17.66	365.5%	\$20.87	\$18.98	10.0%
Cost per Mile	\$5.91	\$2.75	114.9%	\$3.30	\$3.41	-3.2%
Miles per Ride	13.9	6.4	117.2%	6.3	5.6	12.5%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	20	-100.0%	12.3	12.9	-4.7%
Monthly Cost	\$52	\$750	-93.1%	\$458	\$367	24.8%
Monthly Vehicle Mile	0	147	-100.0%	93	109	-14.7%
New Riders This Month	0	3	-100.0%	1.9	2.1	-9.5%
Cost per Ride	N/A	\$37.51	N/A	\$37.35	\$28.39	31.6%
Cost per Mile	N/A	\$5.10	N/A	\$4.91	\$3.38	45.3%
Miles per Ride	N/A	7.4	N/A	7.6	8.4	-9.5%
<b>Veterans Volunteers</b>						
Monthly Rides	75	173	-56.6%	136	178	-23.6%
Monthly Cost	\$653	\$1,538	-57.5%	\$1,209	\$1,704	-29.0%
Monthly Vehicle Mile	1,096	2,406	-54.4%	1,853	2,608	-28.9%
New Riders This Month	8	19	-57.9%	4	6	-33.3%
Cost per Ride	\$8.70	\$8.89	-2.1%	\$0.65	\$9.57	-7.0%
Cost per Mile	\$0.60	\$0.64	-6.8%	\$8.90	\$0.65	0.0%
Miles per Ride	14.6	13.9	5.1%	13.6	14.6	-6.8%
<b>Wa Co DAVS</b>						
Monthly Rides	89	1	8800.0%	12	3	300.0%
Monthly Cost	\$1,741	\$88	1878.4%	\$285	\$104	174.0%
Monthly Vehicle Mile	410	13	3053.8%	76	23	230.4%
New Riders This Month	24	1	2300.0%	2.8	0.6	366.7%
Cost per Ride	\$19.56	\$88.18	-77.8%	\$24.41	\$34.78	-29.8%
Cost per Mile	\$4.25	\$6.78	-37.4%	\$3.77	\$4.64	-18.8%
Miles per Ride	4.6	13.0	-64.6%	6.5	7.5	-13.3%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	0	N/A	0	61	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,028	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	470	-100.0%
New Riders This Month	0	0	N/A	0.0	10.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$16.73	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.18	N/A
Miles per Ride	N/A	N/A	N/A	N/A	7.7	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	991	-100.0%	128	1,196	-89.3%
Monthly Cost	\$0	\$1,986	-100.0%	\$386	\$1,996	-80.7%
Monthly Vehicle Mile	0	882	-100.0%	213	958	-77.8%
New Riders This Month	0	81	-100.0%	0.0	6.8	-100.0%
Cost per Ride	N/A	\$2.00	N/A	\$3.03	\$1.67	81.4%
Cost per Mile	N/A	\$2.25	N/A	\$1.81	\$2.08	-13.0%
Miles per Ride	N/A	0.9	N/A	1.7	0.8	112.5%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace</b>						
Monthly Rides	3,273	10,843	-69.8%	6,457	10,099	-36.1%
Monthly Cost	\$259,721	\$280,698	-7.5%	\$246,431	\$272,678	-9.6%
Monthly Vehicle Mile	18,876	31,234	-39.6%	23,987	31,111	-22.9%
New Riders This Month	1,602	1,454	10.2%	167.3	158.0	5.9%
Cost per Ride	\$79.35	\$25.89	206.5%	\$38.16	\$27.00	41.3%
Cost per Mile	\$13.76	\$8.99	53.1%	\$10.27	\$8.76	17.2%
Miles per Ride	5.8	2.9	100.0%	3.7	3.1	19.4%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	19	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$162	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	111	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$8.37	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.45	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.8	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Jul 2020	Jul 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,413	6,026	-26.8%	5,074	6,101	-16.8%
Monthly Cost	\$54,784	\$53,730	2.0%	\$51,542	\$53,947	-4.5%
Monthly Vehicle Miles	18,411	17,449	5.5%	17,451	17,564	-0.6%
On-Time Performance	99.9%	99.5%	0.4%	99.8%	99.5%	0.3%
Cost per Ride	\$12.41	\$8.92	39.1%	\$10.16	\$8.84	14.9%
Cost per Mile	\$2.98	\$3.08	-3.2%	\$2.95	\$3.07	-3.9%
Miles per Roadcall	6,137	17,449	-64.8%	17,451	17,564	-0.6%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	591	1,314	-55.0%	976	1,321	-26.1%
Monthly Cost	\$19,142	\$30,479	-37.2%	\$26,158	\$30,583	-14.5%
Monthly Vehicle Miles	2,664	5,536	-51.9%	4,598	5,477	-16.0%
On-Time Performance	98.0%	91.4%	6.6%	93.3%	91.1%	2.2%
Cost per Ride	\$32.39	\$23.20	39.6%	\$26.81	\$23.15	15.8%
Cost per Mile	\$7.19	\$5.51	30.5%	\$5.69	\$5.58	2.0%
Miles per Roadcall	2,664	5,536	-51.9%	4,598	5,477	-16.0%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,762	7,669	-64.0%	4,900	7,668	-36.1%
Monthly Cost	\$68,148	\$55,515	22.8%	\$61,853	\$55,529	11.4%
Monthly Vehicle Miles	28,838	21,795	32.3%	24,777	21,816	13.6%
On-Time Performance	0.0%	95.4%	-95.4%	40.2%	95.5%	-55.3%
Cost per Ride	\$24.67	\$7.24	240.7%	\$12.62	\$7.24	74.3%
Cost per Mile	\$2.36	\$2.55	-7.5%	\$2.50	\$2.55	-2.0%
Miles per Roadcall	28,838	21,795	32.3%	24,777	21,816	13.6%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	6,355	9,000	-29.4%	7,988	8,958	-10.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	24,197	22,489	7.6%	22,635	22,547	0.4%
On-Time Performance	96.5%	97.4%	-0.9%	96.0%	97.4%	-1.4%
Cost per Ride	\$10.23	\$7.22	41.7%	\$8.14	\$7.26	12.1%
Cost per Mile	\$2.69	\$2.89	-6.9%	\$2.87	\$2.88	-0.3%
Miles per Roadcall	24,197	22,489	7.6%	22,635	22,547	0.4%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	792	1,270	-37.6%	928	1,271	-27.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	4,727	7,205	-34.4%	5,765	7,239	-20.4%
On-Time Performance	93.3%	94.4%	-1.1%	94.1%	94.4%	-0.3%
Cost per Ride	\$25.25	\$15.74	60.4%	\$21.56	\$15.74	37.0%
Cost per Mile	\$4.23	\$2.78	52.2%	\$3.47	\$2.76	25.7%
Miles per Roadcall	4,727	7,205	-34.4%	5,765	7,239	-20.4%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	9,011	23,647	-61.9%	17,586	23,716	-25.8%
Monthly Cost	\$250,838	\$360,491	-30.4%	\$315,306	\$362,493	-13.0%
Monthly Vehicle Miles	44,886	46,837	-4.2%	43,223	46,491	-7.0%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$27.84	\$15.24	82.7%	\$17.93	\$15.28	17.3%
Cost per Mile	\$5.59	\$7.70	-27.4%	\$7.29	\$7.80	-6.5%
Miles per Roadcall	44,886	46,837	-4.2%	43,223	46,491	-7.0%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	484	1,426	-66.1%	1,020	1,413	-27.8%
Monthly Cost	\$44,265	\$63,620	-30.4%	\$55,643	\$63,974	-13.0%
Monthly Vehicle Miles	2,225	5,495	-59.5%	3,845	5,474	-29.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$91.46	\$44.61	105.0%	\$54.57	\$45.28	20.5%
Cost per Mile	\$19.89	\$11.58	71.8%	\$14.47	\$11.69	23.8%
Miles per Roadcall	2,225	5,495	-59.5%	3,845	5,474	-29.8%