
DATE: JANUARY 2022

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall Ridership for E&D. Ride Connection provided 11,087 rides in January 2022. This is a 1.7% increase from the previous year, but a slight decrease from December 2021. Programs such as East County STF, Headquarters Downtown RideAbout and King City Shuttle had significant increases in ridership. Additionally, the Washington County office increased ridership within the Veterans Volunteers program from 2 trips in January 2021 to over 100 trips in January 2022. Programs that experienced a decrease in ridership include the Central Beaverton RideAbout and the East County TriMet Service.
2. Ride Connection partners like Providence, Neighborhood House and David's Harp increased ridership from 2021 to 2022. Neighborhood House had a 48% increase in ridership within the STF program with over 220 rides completed. Some partner programs that decreased in ridership include Metropolitan Family Services (MFS) TriMet Service and Impact NW STF Service.
3. Total Costs. Total monthly costs for Ride Connection in January 2022 were 14.8% lower than in January 2021. Costs were significantly lower for STF programs and the King City Shuttle. Monthly costs also decreased for programs such as MFS's STF Service and Clackamas County's Transportation Reaching People, which had a 23% decrease in monthly costs.
4. Network Cost per Ride. The average cost per ride for the Ride Connection network in January was \$40.58. This is 16% lower than January of the previous year. Programs with lower costs per ride include the STF Services and shuttles such as King City Shuttle and Central Beaverton RideAbout. Some programs, due to significant increases in ridership, had a higher cost per trip. This is observed with Providence's STF Service and MFS's N/NE Shuttle.

RIDEWISE

1. Service Delivery Analysis. A total of 38 individuals was served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. Nine persons successfully exited out of one-on-one travel training, three of whom were prior participants, returned to learn a new route. There was a 900% change over the same time period of last year in successful customers due to COVID-19 suspended in-person training.
2. A total of nine persons successfully exited out of one-on-one travel training under the age of 60. Average training per individual trained one-on-one during January 2022 was 11.97 hours.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. There was one event held:
 - MESD Transition Network, East County Information Night (virtual)
4. Ride Ambassador Program. There were zero volunteer hours recorded due to Covid-19. This activity remains suspended.
5. Riders' Clubs. The RideWise program supported no Rider's Club activities due to Covid-19. This activity remains suspended.
6. Referral Sources. There were 25 referrals in January 2022. Six referrals were from a new agency, or new sources at agencies, with whom a relationship had already been established. Three referrals were the result of our travel options counseling efforts.
7. School Program. 260 students received training during the month of January. There were 3,099 trips taken as a group, 181 one-on-one trips. 90 teachers and support staff reported 1,215 hours of training.

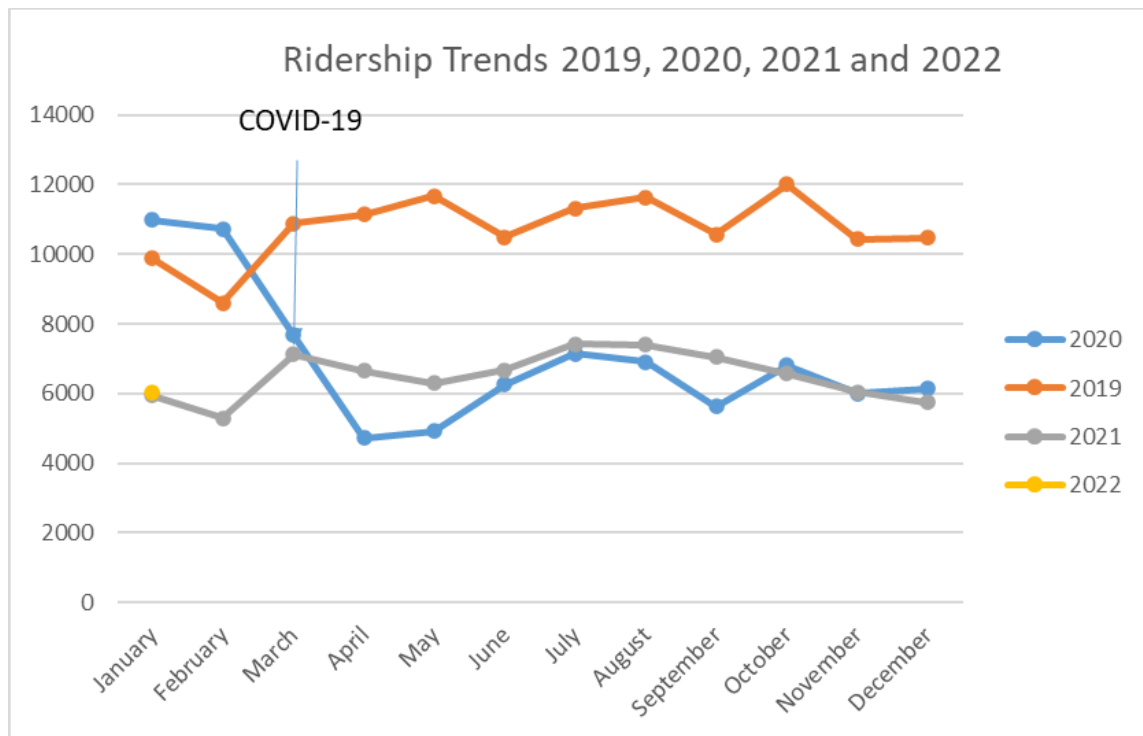
RideWise Performance Report – January 2022

| | Number Served | Expected trips per week by unduplicated individuals | Expected annual trips | Annual avoided cost | | |
|--|---------------|---|-----------------------------------|--|---|---|
| One-on-one travel training | | | | | | |
| One-on-one travel training work trips | 7 | 30 | 1,560 | \$51,979.20 | | |
| One-on-one travel training general trips | 2 | 6 | 312 | \$10,395.84 | | |
| Subtotal | 9 | 36 | 1,872 | \$62,375.04 | | |
| Group travel training with schools | 29 | | 106 | \$3,528.85 | | |
| Group travel training general | 0 | | 0 | \$0.00 | | |
| Riders Club participants | 0 | | | | | |
| Subtotal | 29 | | 106 | \$3,528.85 | | |
| Total | 38 | 36 | 1,978 | \$65,903.89 | | |
| Supportive services support of travel training | Staff | Total number of students in training | Number of students trained 1-on-1 | Number of trips taken with students 1-on-1 | Number of trips taken with groups of students | Total hours spent training 1-on-1 and with groups of students |
| New supportive service contacts sites | 6 | | | | | |
| Transitional staff support only | 3 | | | | | |
| Transitional staff support and pass plan | 90 | 260 | 20 | 181 | 3,099 | 1,215 |
| Total | 99 | 260 | 20 | 181 | 3,099 | 1,215 |
| Ride Connection RideWise monthly costs: | | | | | | |
| RideWise RC program monthly cost | \$18,825.07 | | | | | |
| Ride Ambassador hours monthly | 0 | | | | | |
| Value of volunteer hours monthly | \$0.00 | | | | | |
| Value of transitional staff hours monthly | \$35,786.54 | | | | | |

SANDY AREA METRO (SAM)

- As shown in the chart below, COVID-19 continues to impact Sandy Transit ridership. Ridership did show a slight increase in 2021 over 2020 until snowstorms hit in December.

2. In January 2022, SAM provided 6,014 rides when compared to January 2021 where SAM provided 5,947 rides.
3. During the snowstorm, SAM continued to operate daily. The SAM Gresham route ran hourly, rather than every half hour. SAM rides and Elderly and Disabled out-of-town medical rides were for life sustaining trips only such as dialysis, prescription pick up and cancer treatments. The Shopper Shuttle was suspended for a few days, as people had the option to schedule with SAM rides if it was life sustaining.
4. SAM is currently speaking with vendors to procure an all-electric SUV to be used during shift change and service vehicle, occasionally employed to pick up passengers during inclement weather. Currently, SAM uses a hybrid SUV (Ford Escape) for this purpose. SAM has already secured grant funding for the replacement which is enough for a fully electric SUV and the charging infrastructure required. No match is necessary with the grant funding because the vehicle needs to be all wheel drive (AWD), SAM is currently looking at Tesla Model Y or Ford Mach E.
5. In January, SAM posted a Request For Proposals (RFP) for a new contract for real time arrival information (currently DoubleMap) and data collection. The County, Canby Area Transit and South Clackamas Transit District are all included in the RFP to explore savings through the addition of capital equipment purchased and save time for all agencies involved by reducing the need for each agency to go through a procurement process. Bids are due February 23, 2022.
6. All Clackamas County transit agencies continue to work together by meeting weekly to collaborate, share successes and develop better services for the region. Many refer to our group of agencies as the Clackamas County Coalition, a strong working relationship we have developed has proven a successful partnership.



SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. 2022 Planning has begun for SMART Options programs this includes an Annual Bike Rodeo event to be partnered with another City. Bike Fairy Day and Walk at Lunch activities are currently on the short list for the year. SMART is aiming to restart a few programs for 2022, such as a Learn to Ride Clinics at Wilsonville schools and possibly an Adventure Bike Camp during the summer.
2. In addition to our short list, a district-wide crossing guard program in partnership with West Linn-Wilsonville School District was in the development stages when all schools were shut down. We hope to pickup where we left off and develop active transportation clinics in partnership with WashCo Bikes.
3. In January, we finalized a request for proposals to update the Transit Master Plan and aim to advertise it in early February. The purpose is to update the current master plan to reflect new conditions in transit ridership, incorporate new technology, hear from the community and position SMART well for using new state and federal funding opportunities. This plan is intended to further the Council goal of increasing mobility for all in Wilsonville.

CANBY AREA TRANSIT (CAT)

1. Ridership in January increased slightly from the prior month and significantly from the previous year. Ridership continues to improve overall though tends to be slow due to COVID, showing slow rider returns.
2. During the month of January total CAT ridership was up 45% from the previous year. During the same time period Demand Responsive trips rose 82% and fixed-route was up 39%.
3. Cat continues policies including regularly cleaning and mandatory masks. In January, CAT provided 338 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue. In January CAT began a new City circulator, which provided 742 rides. This service is funded by STIF dollars.

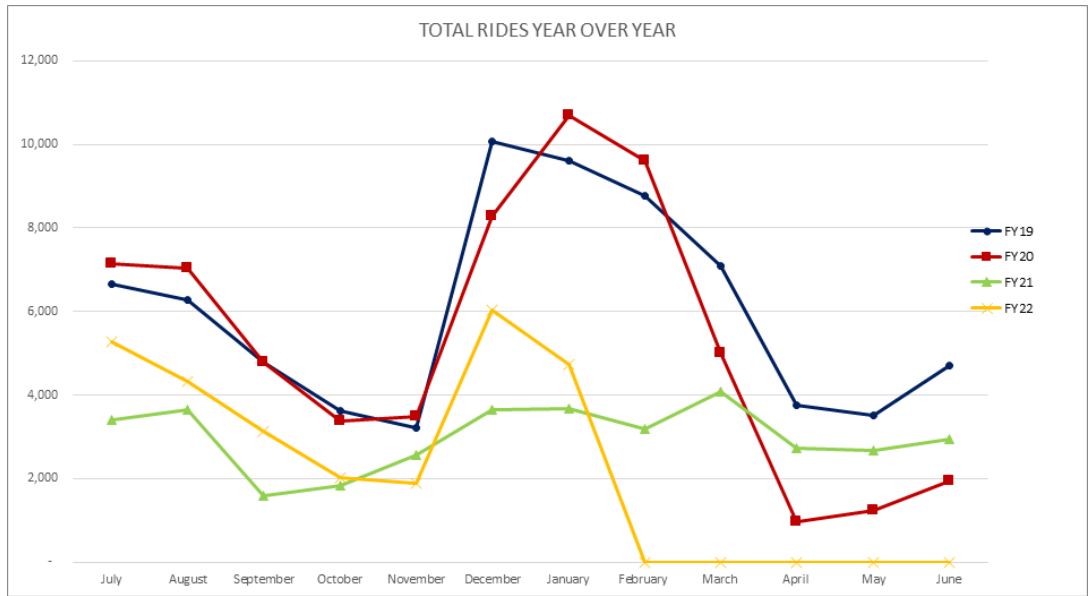
SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. SCTD has continued to maintain service hours from pre-COVID-19 levels. To comply with the State of Oregon and CDC regulations to limit the spread of COVID-19, SCTD requires face masks for passengers and drivers. Other precautions have been maintained, such as providing hand sanitizers for customers, nightly disinfecting of vehicles, and plexiglass shields have been installed to help protect drivers.
2. Total SCTD system ridership in January 2022 was up, compared to the previous month, by 3%. Compared to the previous year, same period, ridership was down by 9%. SCTD provided over 1,900 rides for the month, with the Clackamas Community College route providing over 65% of all rides.
3. Elderly and disabled ridership was down in January over the prior month, by 25%, totaling 211 rides for the month. Saturday service provided an average of 32 rides per day; 12% of the total city route on Saturday were E&D riders.

MT. HOOD EXPRESS

1. The large ridership increases in December were not upheld in January as the ski resorts did not accumulate much new snow. Ridership numbers were still up 29.09% from FY2020-2021, but were down over 55% from FY2019-2020.

2. With Mountain recreation activities up and running, we are hoping for more snow in February to continue to see an increase in ridership numbers bringing us closer to getting back to pre-pandemic levels.
3. One piece of good news is that E&D ridership on both services appears to have returned to pre-pandemic levels over the last couple of months.



TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

| Measure | Jan 22 | Jan 21 | % Change | FY22-TD | FY21-TD | % Change |
|------------------------------|----------------|----------------|--------------|----------------|----------------|--------------|
| Avg Weekday Boardings | | | | | | |
| <u>Fixed Route</u> | | | | | | |
| Bus-Other Service | 29,070 | 23,800 | 22.1% | 31,849 | 25,010 | 27.3% |
| Bus-Frequent Service* | <u>59,250</u> | <u>46,600</u> | 27.1% | <u>61,556</u> | <u>49,220</u> | 25.1% |
| Subtotal All Bus | 88,320 | 70,400 | 25.5% | 93,404 | 74,230 | 25.8% |
| MAX | 51,650 | 40,800 | 26.6% | 51,567 | 43,730 | 17.9% |
| Commuter Rail | <u>360</u> | <u>290</u> | 24.1% | <u>373</u> | <u>340</u> | 9.7% |
| Fixed Route Total | 140,330 | 111,400 | 26.0% | 145,344 | 118,300 | 22.9% |
| <u>Paratransit</u> | | | | | | |
| LIFT& Cabs | 1,272 | 781 | 62.9% | 1,319 | 815 | 62.0% |
| System Total | 141,602 | 112,231 | 26.2% | 146,664 | 119,115 | 23.1% |

Avg Weekly Boardings

| | | | | | | |
|-----------------------------|----------------|----------------|--------------|----------------|----------------|--------------|
| <u>Fixed Route</u> | | | | | | |
| Bus-Other Service | 171,900 | 141,200 | 21.7% | 188,221 | 150,029 | 25.5% |
| Bus-Frequent Service* | <u>375,400</u> | <u>299,500</u> | 25.3% | <u>391,560</u> | <u>317,299</u> | 23.4% |
| Subtotal All Bus | 547,300 | 440,700 | 24.2% | 579,781 | 467,327 | 24.1% |
| MAX | 335,300 | 264,600 | 26.7% | 338,251 | 284,891 | 18.7% |
| Commuter Rail | <u>1,800</u> | <u>1,450</u> | 24.1% | <u>1,864</u> | <u>1,682</u> | 10.8% |
| Fixed Route Total | 884,410 | 706,680 | 25.1% | 919,896 | 753,901 | 22.0% |
| Frequent Bus % of Total Bus | 68.6% | 68.0% | 0.6% | 67.5% | 67.9% | -0.4% |
| <u>Paratransit</u> | | | | | | |
| LIFT & Cabs | 7,649 | 4,730 | 61.7% | 7,824 | 4,911 | 59.3% |
| System Total | 892,059 | 711,410 | 25.4% | 927,720 | 758,811 | 22.3% |

Operations Cost / Boarding Ride **

| | | | | | | |
|---------------------------|---------------|----------------|----------------|---------------|---------------|----------------|
| <u>Fixed Route</u> | | | | | | |
| Bus-Other Service | \$10.96 | \$13.64 | -19.65% | \$10.37 | \$12.31 | -15.76% |
| Bus-Frequent Service* | \$7.18 | \$8.88 | -19.14% | \$6.80 | \$7.96 | -14.57% |
| Subtotal All Bus | \$8.35 | \$10.38 | -19.56% | \$7.95 | \$9.34 | -14.88% |
| MAX | \$7.59 | \$9.22 | -17.68% | \$7.15 | \$8.55 | -16.37% |
| Commuter Rail | \$113.72 | \$105.47 | 7.82% | \$91.32 | \$93.19 | -2.01% |
| Fixed Route Total | \$8.27 | \$10.13 | -18.36% | \$7.82 | \$9.22 | -15.18% |
| <u>Paratransit</u> | | | | | | |
| LIFT & Cabs | \$69.04 | \$69.21 | -0.25% | \$63.56 | \$84.61 | -24.88% |
| System Total | \$8.79 | \$10.51 | -16.37% | \$8.29 | \$9.71 | -14.62% |

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

| TRIMET | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|---------------------------------|--------------|--------------|----------|--------------|---------------|----------|
| Bus | | | | | | |
| Monthly Rides | 2,342,510 | 1,891,810 | 23.8% | 2,366,466 | 2,264,708 | 4.5% |
| Monthly Cost | \$19,555,808 | \$19,638,952 | -0.4% | \$20,076,289 | \$18,828,034 | 6.6% |
| Monthly Vehicle Mile | 1,902,861 | 1,999,875 | -4.9% | 2,016,439 | 2,017,288 | 0.0% |
| On-Time Performance | 91.5% | 94.9% | -3.4% | 91.0% | 93.6% | -2.6% |
| Cost per Ride | \$8.35 | \$10.38 | -19.6% | \$8.48 | \$8.31 | 2.0% |
| Cost per Mile | \$10.28 | \$9.82 | 4.7% | \$9.96 | \$9.33 | 6.8% |
| Miles per Roadcall | 8,729 | 9,852 | -11.4% | 10,372 | 16,637 | -37.7% |
| Light Rail (MAX) | | | | | | |
| Monthly Rides | 1,454,150 | 1,147,300 | 26.7% | 1,369,501 | 1,433,439 | -4.5% |
| Monthly Cost | \$11,039,855 | \$10,580,135 | 4.3% | \$10,819,410 | \$11,293,050 | -4.2% |
| Monthly Vehicle Mile | 348,819 | 348,773 | 0.0% | 342,286 | 358,995 | -4.7% |
| On-Time Performance | 89.5% | 91.0% | -1.5% | 88.2% | 90.8% | -2.6% |
| Cost per Ride | \$7.59 | \$9.22 | -17.7% | \$7.90 | \$7.88 | 0.3% |
| Cost per Mile | \$31.65 | \$30.34 | 4.3% | \$31.61 | \$31.46 | 0.5% |
| Miles per Roadcall | 6,229 | 5,813 | 7.2% | 5,226 | 5,901 | -11.4% |
| Commuter Rail (WES) | | | | | | |
| Monthly Rides | 7,560 | 5,800 | 30.3% | 7,473 | 9,457 | -21.0% |
| Monthly Costs | \$859,699 | \$611,720 | 40.5% | \$687,602 | \$597,926 | 15.0% |
| Monthly Vehicle Mile | 6,174 | 5,851 | 5.5% | 6,228 | 6,897 | -9.7% |
| On Time Performance | 100.0% | 97.7% | 2.3% | 96.2% | 98.4% | -2.2% |
| Cost per Ride | \$113.72 | \$105.47 | 7.8% | \$92.01 | \$63.23 | 45.5% |
| Cost per Mile | \$139.25 | \$104.55 | 33.2% | \$110.41 | \$86.70 | 27.3% |
| Miles per Roadcall | 6,174 | 2,926 | 111.0% | 9,342 | 5,912 | 58.0% |
| Paratransit LIFT and Cab | | | | | | |
| Monthly Rides | 33,155 | 20,076 | 65.1% | 29,846 | 26,430 | 12.9% |
| Monthly Cost | \$2,288,962 | \$1,671,383 | 37.0% | \$1,823,565 | \$1,890,389 | -3.5% |
| Monthly Vehicle Mile | 363,354 | 242,684 | 49.7% | 328,435 | 289,920 | 13.3% |
| On-Time Performance | 94.1% | 95.9% | -1.8% | 91.3% | 95.5% | -4.2% |
| Cost per Ride | \$69.04 | \$83.25 | -17.1% | \$61.10 | \$71.53 | -14.6% |
| Cost per Mile | \$6.30 | \$6.89 | -8.6% | \$5.55 | \$6.52 | -14.9% |
| Miles per Roadcall | 3,106 | 2,427 | 28.0% | 2,787 | 2,936 | -5.1% |

| RIDE CONNECTION* | Jan 2022 | Jan 2021 | % Change | 12-Month Averages | | |
|-----------------------|-----------|-----------|----------|-------------------|---------------|----------|
| | | | | Current Year | Previous Year | % Change |
| Monthly Rides | 11,087 | 10,898 | 1.7% | 11,780 | 11,432 | 3.0% |
| Monthly Cost | \$449,871 | \$528,065 | -14.8% | \$455,108 | \$492,992 | -7.7% |
| Monthly Vehicle Mile | 75,989 | 71,908 | 5.7% | 71,730 | 62,688 | 14.4% |
| New Riders This Month | 568 | 492 | 15.4% | 1,006.1 | 774.7 | 29.9% |
| Cost per Ride | \$40.58 | \$48.46 | -16.3% | \$38.63 | \$43.12 | -10.4% |
| Cost per Mile | \$5.92 | \$7.34 | -19.3% | \$6.34 | \$7.86 | -19.3% |
| Miles per Ride | 6.9 | 6.6 | 4.5% | 6.1 | 5.5 | 10.9% |

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Pervious Year | % Change |
|------------------------------|----------|----------|----------|--------------|---------------|----------|
| Central Beaverton | | | | | | |
| Monthly Rides | 345 | 482 | -28.4% | 311 | 436 | -28.7% |
| Monthly Cost | \$1,241 | \$23,061 | -94.6% | \$5,600 | \$15,472 | -63.8% |
| Monthly Vehicle Mile | 3,382 | 3,396 | -0.4% | 2,250 | 2,943 | -23.5% |
| New Riders This Month | 39 | 33 | 18.2% | 46.3 | 42.5 | 8.9% |
| Cost per Ride | \$3.60 | \$47.84 | -92.5% | \$17.99 | \$35.46 | -49.3% |
| Cost per Mile | \$0.37 | \$6.79 | -94.6% | \$2.49 | \$5.26 | -52.7% |
| Miles per Ride | 9.8 | 7.0 | 40.0% | 7.2 | 6.7 | 7.5% |
| King City Shuttle | | | | | | |
| Monthly Rides | 155 | 130 | 19.2% | 168 | 143 | 17.5% |
| Monthly Cost | \$400 | \$9,102 | -95.6% | \$2,707 | \$7,967 | -66.0% |
| Monthly Vehicle Mile | 1,168 | 870 | 34.3% | 1,074 | 1,051 | 2.2% |
| New Riders This Month | 17 | 18 | -5.6% | 21.7 | 13.8 | 57.2% |
| Cost per Ride | \$2.58 | \$70.01 | -96.3% | \$16.07 | \$55.71 | -71.2% |
| Cost per Mile | \$0.34 | \$10.46 | -96.7% | \$2.52 | \$7.58 | -66.8% |
| Miles per Ride | 7.5 | 6.7 | 11.9% | 6.4 | 7.4 | -13.5% |
| Title XIX Non Medical | | | | | | |
| Monthly Rides | 9 | 2 | 350.0% | 7 | 27 | -74.1% |
| Monthly Cost | \$76 | \$1,254 | -93.9% | \$251 | \$2,275 | -89.0% |
| Monthly Vehicle Mile | 90 | 14 | 542.9% | 96 | 294 | -67.3% |
| New Riders This Month | 0 | 1 | -100.0% | 2.0 | 2.8 | -28.6% |
| Cost per Ride | \$8.41 | \$627.23 | -98.7% | \$33.85 | \$85.56 | -60.4% |
| Cost per Mile | \$0.84 | \$89.60 | -99.1% | \$2.62 | \$7.75 | -66.2% |
| Miles per Ride | 10.0 | 7.0 | 42.9% | 12.9 | 11.0 | 17.3% |
| STF Service | | | | | | |
| Monthly Rides | 448 | 336 | 33.3% | 229 | 323 | -29.1% |
| Monthly Cost | \$806 | \$18,990 | -95.8% | \$4,389 | \$13,738 | -68.1% |
| Monthly Vehicle Mile | 3,769 | 2,849 | 32.3% | 1,676 | 2,705 | -38.0% |
| New Riders This Month | 54 | 21 | 157.1% | 34.8 | 32.3 | 7.7% |
| Cost per Ride | \$1.80 | \$56.52 | -96.8% | \$19.15 | \$42.51 | -55.0% |
| Cost per Mile | \$0.21 | \$6.67 | -96.9% | \$2.62 | \$5.08 | -48.4% |
| Miles per Ride | 8.4 | 8.5 | -1.2% | 7.3 | 8.4 | -13.1% |
| TriMet Service | | | | | | |
| Monthly Rides | 11 | 8 | 37.5% | 20 | 18 | 11.1% |
| Monthly Cost | \$164 | \$381 | -57.0% | \$270 | \$1,183 | -77.2% |
| Monthly Vehicle Mile | 120 | 77 | 55.8% | 158 | 147 | 7.5% |
| New Riders This Month | 1 | 1 | 0.0% | 4.6 | 3.3 | 39.4% |
| Cost per Ride | \$14.90 | \$47.65 | -68.7% | \$13.50 | \$65.44 | -79.4% |
| Cost per Mile | \$1.37 | \$4.95 | -72.3% | \$1.72 | \$8.04 | -78.6% |
| Miles per Ride | 10.9 | 9.6 | 13.5% | 7.9 | 8.1 | -2.5% |

CAB SERVICES - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|----------------------------------|----------|----------|----------|--------------|---------------|----------|
| Dialysis | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 0.0 | 0 | N/A |
| Monthly Cost | \$0 | \$0 | N/A | \$0 | \$0 | N/A |
| Monthly Vehicle Mile | 0 | 0 | N/A | 0 | 0 | N/A |
| New Riders This Month | 0 | 0 | N/A | 0.0 | 0.0 | N/A |
| Cost per Ride | N/A | N/A | N/A | N/A | N/A | N/A |
| Cost per Mile | N/A | N/A | N/A | N/A | N/A | N/A |
| Miles per Ride | N/A | N/A | N/A | N/A | N/A | N/A |
| General Public | | | | | | |
| Monthly Rides | 529 | 317 | 66.9% | 407 | 329 | 23.7% |
| Monthly Cost | \$22,126 | \$12,682 | 74.5% | \$17,282 | \$12,188 | 41.8% |
| Monthly Vehicle Mile | 4,273 | 2,803 | 52.4% | 3,446 | 2,883 | 19.5% |
| New Riders This Month | 5 | 1 | 400.0% | 12 | 8 | 50.0% |
| Cost per Ride | \$41.83 | \$40.01 | 4.5% | \$42.47 | \$37.01 | 14.8% |
| Cost per Mile | \$5.18 | \$4.52 | 14.6% | \$5.02 | \$4.23 | 18.7% |
| Miles per Ride | 8.1 | 8.8 | -8.0% | 8.5 | 8.8 | -3.4% |
| Multnomah Co. ADS Premium | | | | | | |
| Monthly Rides | 36 | 14 | 157.1% | 45 | 36 | 25.0% |
| Monthly Cost | \$1,185 | \$436 | 171.8% | \$1,373 | \$715 | 92.0% |
| Monthly Vehicle Mile | 125 | 88 | 42.0% | 160 | 104 | 53.8% |
| New Riders This Month | 1 | 0 | N/A | 3 | 2 | 50.0% |
| Cost per Ride | \$32.91 | \$31.14 | 5.7% | \$30.39 | \$19.78 | 53.6% |
| Cost per Mile | \$9.48 | \$4.95 | 91.5% | \$8.61 | \$6.85 | 25.7% |
| Miles per Ride | 3.5 | 6.3 | -44.4% | 3.5 | 2.9 | 20.7% |
| STF Service | | | | | | |
| Monthly Rides | 603 | 925 | -34.8% | 688 | 868 | -20.7% |
| Monthly Cost | \$20,968 | \$28,034 | -25.2% | \$23,034 | \$24,911 | -7.5% |
| Monthly Vehicle Mile | 2,892 | 4,212 | -31.3% | 3,409 | 4,121 | -17.3% |
| New Riders This Month | 107 | 97 | 10.3% | 128 | 116 | 10.3% |
| Cost per Ride | \$34.77 | \$30.31 | 14.7% | \$33.49 | \$28.72 | 16.6% |
| Cost per Mile | \$7.25 | \$6.66 | 8.9% | \$6.76 | \$6.05 | 11.7% |
| Miles per Ride | 4.8 | 4.6 | 4.3% | 5.0 | 4.7 | 6.4% |
| Title XIX Non Medical | | | | | | |
| Monthly Rides | 502 | 226 | 122.1% | 436 | 377 | 15.6% |
| Monthly Cost | \$16,168 | \$6,662 | 142.7% | \$14,357 | \$9,422 | 52.4% |
| Monthly Vehicle Mile | 2,086 | 882 | 136.5% | 1,876 | 1,580 | 18.7% |
| New Riders This Month | 9 | 11 | -18.2% | 25 | 19 | 31.6% |
| Cost per Ride | \$32.21 | \$29.48 | 9.3% | \$32.94 | \$25.01 | 31.7% |
| Cost per Mile | \$7.75 | \$7.55 | 2.6% | \$7.65 | \$5.97 | 28.1% |
| Miles per Ride | 4.2 | 3.9 | 7.7% | 4.3 | 4.2 | 2.4% |
| Wa Co DAVS | | | | | | |
| Monthly Rides | 84 | 83 | 1.2% | 89 | 77 | 15.6% |
| Monthly Cost | \$3,398 | \$3,041 | 11.7% | \$3,806 | \$2,453 | 55.2% |
| Monthly Vehicle Mile | 545 | 617 | -11.7% | 684 | 501 | 36.5% |
| New Riders This Month | 2 | 13 | -84.6% | 11 | 9 | 22.2% |
| Cost per Ride | \$40.45 | \$36.64 | 10.4% | \$42.85 | \$31.93 | 34.2% |
| Cost per Mile | \$6.23 | \$4.93 | 26.4% | \$5.57 | \$4.90 | 13.7% |
| Miles per Ride | 6.5 | 7.4 | -12.2% | 7.7 | 6.5 | 18.5% |

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|---------------------------------------|----------|----------|----------|--------------|---------------|----------|
| Canby Senior Center | | | | | | |
| Monthly Rides | 20 | 27 | -25.9% | 41 | 42 | -2.4% |
| Monthly Cost | \$543 | \$236 | 129.6% | \$374 | \$388 | -3.6% |
| Monthly Vehicle Mile | 442 | 299 | 47.8% | 205 | 124 | 65.3% |
| New Riders This Month | 7 | 2 | 250.0% | 4.0 | 0.7 | 471.4% |
| Cost per Ride | \$27.13 | \$8.75 | 210.1% | \$9.05 | \$9.23 | -2.0% |
| Cost per Mile | \$1.23 | \$0.79 | 55.7% | \$1.82 | \$3.14 | -42.0% |
| Miles per Ride | 22.1 | 11.1 | 99.1% | 5.0 | 2.9 | 72.4% |
| Estacada Senior Center | | | | | | |
| Monthly Rides | 158 | 234 | -32.5% | 247 | 116 | 112.9% |
| Monthly Cost | \$1,304 | \$2,046 | -36.3% | \$2,469 | \$985 | 150.7% |
| Monthly Vehicle Mile | 627 | 813 | -22.9% | 442 | 178 | 148.3% |
| New Riders This Month | 0 | 0 | N/A | 3.1 | 0.3 | 933.3% |
| Cost per Ride | \$8.25 | \$8.74 | -5.6% | \$9.99 | \$8.48 | 17.8% |
| Cost per Mile | \$2.08 | \$2.52 | -17.5% | \$5.59 | \$5.54 | 0.9% |
| Miles per Ride | 4.0 | 3.5 | 14.3% | 1.8 | 1.5 | 20.0% |
| Gladstone Senior Center | | | | | | |
| Monthly Rides | 101 | 363 | -72.2% | 56 | 89 | -37.1% |
| Monthly Cost | \$833 | \$3,175 | -73.8% | \$510 | \$807 | -36.8% |
| Monthly Vehicle Mile | 210 | 251 | -16.3% | 89 | 87 | 2.3% |
| New Riders This Month | 8 | 0 | N/A | 4.5 | 0.8 | 462.5% |
| Cost per Ride | \$8.25 | \$8.75 | -5.7% | \$9.07 | \$9.06 | 0.1% |
| Cost per Mile | \$3.97 | \$12.65 | -68.6% | \$5.75 | \$9.26 | -37.9% |
| Miles per Ride | 2.1 | 0.7 | 200.0% | 1.6 | 1.0 | 60.0% |
| Hoodland Senior Center | | | | | | |
| Monthly Rides | 15 | 33 | -54.5% | 40 | 28 | 42.9% |
| Monthly Cost | \$2,221 | \$1,854 | 19.8% | \$1,625 | \$1,286 | 26.4% |
| Monthly Vehicle Mile | 670 | 861 | -22.2% | 897 | 631 | 42.2% |
| New Riders This Month | 0 | 0 | N/A | 0.0 | 0.5 | -100.0% |
| Cost per Ride | \$148.05 | \$56.17 | 163.6% | \$41.14 | \$46.36 | -11.3% |
| Cost per Mile | \$3.32 | \$2.15 | 54.4% | \$1.81 | \$2.04 | -11.3% |
| Miles per Ride | 44.6 | 26.1 | 70.9% | 22.7 | 22.8 | -0.4% |
| Lake Oswego Adult Comm. Center | | | | | | |
| Monthly Rides | 0 | 9 | -100.0% | 15 | 58 | -74.1% |
| Monthly Cost | \$0 | \$79 | -100.0% | \$158 | \$484 | -67.4% |
| Monthly Vehicle Mile | 0 | 452 | -100.0% | 15 | 101 | -85.1% |
| New Riders This Month | 0 | 0 | N/A | 1.0 | 0.2 | 400.0% |
| Cost per Ride | N/A | \$8.75 | N/A | \$10.79 | \$8.35 | 29.2% |
| Cost per Mile | N/A | \$0.17 | N/A | \$10.49 | \$4.78 | 119.5% |
| Mile per Ride | N/A | 50.2 | N/A | 1.0 | 1.7 | -41.2% |

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|--|-----------------|-----------------|-----------------|---------------------|----------------------|-----------------|
| Milwaukie Senior Center | | | | | | |
| Monthly Rides | 353 | 0 | N/A | 179 | 73 | 145.2% |
| Monthly Cost | \$3,159 | \$0 | N/A | \$1,672 | \$893 | 87.2% |
| Monthly Vehicle Mile | 1,088 | 0 | N/A | 475 | 167 | 184.4% |
| New Riders This Month | 2 | 0 | N/A | 1.9 | 0.8 | 137.5% |
| Cost per Ride | \$8.95 | N/A | N/A | \$9.34 | \$12.17 | -23.3% |
| Cost per Mile | \$2.90 | N/A | N/A | \$3.52 | \$5.35 | -34.2% |
| Miles per Ride | 3.1 | N/A | N/A | 2.7 | 2.3 | 17.4% |
| Molalla Senior Center | | | | | | |
| Monthly Rides | 163 | 50 | 226.0% | 371 | 73 | 408.2% |
| Monthly Cost | \$3,244 | \$438 | 641.5% | \$3,723 | \$886 | 320.2% |
| Monthly Vehicle Mile | 903 | 94 | 860.6% | 627 | 213 | 194.4% |
| New Riders This Month | 1 | 0 | N/A | 4.1 | 1.6 | 156.3% |
| Cost per Ride | \$19.90 | \$8.75 | 127.4% | \$10.03 | \$12.10 | -17.1% |
| Cost per Mile | \$3.59 | \$4.65 | -22.8% | \$5.93 | \$4.16 | 42.5% |
| Miles per Ride | 5.5 | 1.9 | 189.5% | 1.7 | 2.9 | -41.4% |
| Pioneer Senior Center | | | | | | |
| Monthly Rides | 375 | 499 | -24.8% | 506 | 291 | 73.9% |
| Monthly Cost | \$3,409 | \$4,363 | -21.9% | \$5,824 | \$2,526 | 130.6% |
| Monthly Vehicle Mile | 1,229 | 356 | 245.2% | 805 | 244 | 229.9% |
| New Riders This Month | 2 | 4 | -51.2% | 6.5 | 1.3 | 400.0% |
| Cost per Ride | \$9.09 | \$8.74 | 4.0% | \$11.52 | \$8.67 | 32.9% |
| Cost per Mile | \$2.77 | \$12.25 | -77.4% | \$7.23 | \$10.35 | -30.1% |
| Miles per Ride | 3.3 | 0.7 | 371.4% | 1.6 | 0.8 | 100.0% |
| Sandy Senior Center | | | | | | |
| Monthly Rides | 48 | 242 | -80.2% | 92 | 174 | -47.1% |
| Monthly Cost | \$3,132 | \$2,526 | 24.0% | \$1,865 | \$1,822 | 2.4% |
| Monthly Vehicle Mile | 1,437 | 416 | 245.7% | 1,190 | 425 | 180.0% |
| New Riders This Month | 0 | 0 | N/A | 0.3 | 1.8 | -83.3% |
| Cost per Ride | \$65.24 | \$10.44 | 524.9% | \$20.33 | \$10.45 | 94.5% |
| Cost per Mile | \$2.18 | \$6.08 | -64.1% | \$1.57 | \$4.28 | -63.3% |
| Miles per Ride | 29.9 | 1.7 | 1658.8% | 13.0 | 2.4 | 441.7% |
| Transportation Reaching People | | | | | | |
| Monthly Rides | 661 | 478 | 38.3% | 576 | 515 | 11.8% |
| Monthly Cost | \$19,987 | \$26,066 | -23.3% | \$29,078 | \$30,789 | -5.6% |
| Monthly Vehicle Mile | 6,097 | 4,669 | 30.6% | 4,515 | 3,512 | 28.6% |
| New Riders This Month | 35 | 28 | 25.0% | 40.6 | 19.9 | 104.0% |
| Cost per Ride | \$30.24 | \$54.53 | -44.5% | \$50.48 | \$59.79 | -15.6% |
| Cost per Mile | \$3.28 | \$5.58 | -41.2% | \$6.44 | \$8.77 | -26.6% |
| Miles per Ride | 9.2 | 9.8 | -6.1% | 7.8 | 6.8 | 14.7% |
| Transp Reaching People-School/Work(1) | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 3 | 8 | -62.5% |
| Monthly Cost | \$0 | \$0 | N/A | \$64 | \$272 | -76.5% |
| Monthly Vehicle Mile | 0 | 0 | N/A | 21 | 90 | -76.7% |
| New Riders This Month | 0 | 0 | N/A | 0 | 0 | N/A |
| Cost per Ride | N/A | N/A | N/A | \$23.98 | \$36.22 | -33.8% |
| Cost per Mile | N/A | N/A | N/A | \$3.10 | \$3.03 | 2.3% |
| Miles per Ride | N/A | N/A | N/A | 7.7 | 11.9 | -35.3% |

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Pervious Year | % Change |
|----------------------------------|----------|----------|----------|--------------|---------------|----------|
| Cherry Blossom | | | | | | |
| Monthly Rides | 4 | 1 | 300.0% | 1 | 0 | N/A |
| Monthly Cost | \$291 | \$12 | 2369.9% | \$88 | \$5 | 1660.0% |
| Monthly Vehicle Mile | 19 | 12 | 58.3% | 8 | 1 | 700.0% |
| New Riders This Month | 2 | 1 | 100.0% | 0.7 | 0.1 | 600.0% |
| Cost per Ride | \$72.75 | \$11.79 | 517.5% | \$87.78 | \$65.38 | 34.3% |
| Cost per Mile | \$15.32 | \$0.98 | 1459.9% | \$10.97 | \$5.45 | 101.3% |
| Miles per Ride | 4.75 | 12.0 | -60.4% | 8.0 | 12.0 | -33.3% |
| Multnomah Co. ADS Premium | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 2 | 0 | N/A |
| Monthly Cost | \$0 | \$0 | N/A | \$73 | \$4 | 1725.0% |
| Monthly Vehicle Mile | 0 | 0 | N/A | 17 | 1 | 1600.0% |
| New Riders This Month | 0 | 0 | N/A | 0.4 | 0.2 | 100.0% |
| Cost per Ride | N/A | N/A | N/A | \$39.58 | \$15.69 | 152.3% |
| Cost per Mile | N/A | N/A | N/A | \$4.25 | \$2.94 | 44.6% |
| Miles per Ride | N/A | N/A | N/A | 9.3 | 5.3 | 75.5% |
| STF Discretionary | | | | | | |
| Monthly Rides | 157 | 113 | 38.9% | 145 | 124 | 16.9% |
| Monthly Cost | \$23 | \$5,539 | -99.6% | \$1,113 | \$4,547 | -75.5% |
| Monthly Vehicle Mile | 896 | 704 | 27.3% | 929 | 658 | 41.2% |
| New Riders This Month | 6 | 4 | 50.0% | 12.7 | 14.0 | -9.3% |
| Cost per Ride | \$0.15 | \$49.23 | -99.7% | \$7.70 | \$36.57 | -78.9% |
| Cost per Mile | \$0.03 | \$7.87 | -99.6% | \$1.20 | \$6.91 | -82.6% |
| Miles per Ride | 5.7 | 6.3 | -9.5% | 6.4 | 5.3 | 20.8% |
| STF Service | | | | | | |
| Monthly Rides | 366 | 263 | 39.2% | 337 | 290 | 16.2% |
| Monthly Cost | \$54 | \$12,924 | -99.6% | \$2,583 | \$10,609 | -75.7% |
| Monthly Vehicle Mile | 2,092 | 1,642 | 27.4% | 2,167 | 1,535 | 41.2% |
| New Riders This Month | 14 | 9 | 55.6% | 29.6 | 32.6 | -9.2% |
| Cost per Ride | \$0.15 | \$49.23 | -99.7% | \$7.65 | \$36.57 | -79.1% |
| Cost per Mile | \$0.03 | \$7.87 | -99.6% | \$1.19 | \$6.91 | -82.8% |
| Miles per Ride | 5.7 | 6.3 | -9.5% | 6.4 | 5.3 | 20.8% |
| TriMet Service | | | | | | |
| Monthly Rides | 23 | 53 | -56.6% | 48 | 365 | -86.8% |
| Monthly Cost | \$213 | \$1,908 | -88.8% | \$353 | \$1,863 | -81.1% |
| Monthly Vehicle Mile | 188 | 623 | -69.8% | 431 | 1,128 | -61.8% |
| New Riders This Month | 5 | 10 | -50.0% | 8.6 | 9.8 | -12.2% |
| Cost per Ride | \$9.26 | \$35.99 | -74.3% | \$7.35 | \$5.10 | 44.1% |
| Cost per Mile | \$1.13 | \$3.06 | -63.1% | \$0.82 | \$1.65 | -50.3% |
| Miles per Ride | 8.2 | 11.8 | -30.5% | 9.0 | 3.1 | 190.3% |
| Veterans Volunteers | | | | | | |
| Monthly Rides | 11 | 63 | -82.5% | 62 | 53 | 17.0% |
| Monthly Cost | \$230 | \$1,181 | -80.5% | \$473 | \$685 | -30.9% |
| Monthly Vehicle Mile | 124 | 691 | -82.1% | 615 | 650 | -5.4% |
| New Riders This Month | 1 | 5 | -80.0% | 9.9 | 5.8 | 70.7% |
| Cost per Ride | \$20.91 | \$18.74 | 11.6% | \$7.65 | \$12.93 | -40.8% |
| Cost per Mile | \$1.85 | \$1.71 | 8.2% | \$0.77 | \$1.05 | -26.7% |
| Miles per Ride | 11.3 | 11.0 | 2.7% | 9.9 | 12.3 | -19.5% |

| INDIVIDUAL PROVIDER - PROGRAM | | | | 12-Month Averages | | |
|---|-----------|----------|----------|-------------------|---------------|----------|
| Provider - Program | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
| African American - N/NE Shuttle (Financial Only) | | | | | | |
| Monthly Cost | \$0 | \$0 | N/A | \$0 | \$0 | N/A |
| David's Harp - STF Service | | | | | | |
| Monthly Rides | 18 | 9 | 100.0% | 16 | 24 | -33.3% |
| Monthly Cost | \$706 | \$279 | 153.0% | \$750 | \$895 | -16.2% |
| Monthly Vehicle Mile | 93 | 83 | 12.0% | 73 | 58 | 25.9% |
| New Riders This Month | 0 | 0 | N/A | 0.0 | 0.2 | -100.0% |
| Cost per Ride | \$39.22 | \$31.01 | 26.5% | \$47.64 | \$37.70 | 26.4% |
| Cost per Mile | \$7.59 | \$3.36 | 125.9% | \$10.25 | \$15.46 | -33.7% |
| Miles per Ride | 5.2 | 9.2 | -43.5% | 4.6 | 2.4 | 91.7% |
| NW Pilot Project - STF Service | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 0 | 0 | N/A |
| Monthly Cost | \$0 | \$0 | N/A | \$0 | \$0 | N/A |
| Monthly Vehicle Mile | 0 | 0 | N/A | 0 | 0 | N/A |
| New Riders This Month | 0 | 0 | N/A | 0.0 | 0.0 | N/A |
| Cost per Ride | N/A | N/A | N/A | N/A | N/A | N/A |
| Cost per Mile | N/A | N/A | N/A | N/A | N/A | N/A |
| Miles per Ride | N/A | N/A | N/A | N/A | N/A | N/A |
| Providence Elderplace - STF Service | | | | | | |
| Monthly Rides | 2,705 | 79 | 3324.1% | 3,185 | 18 | 17841.8% |
| Monthly Cost | \$253,160 | \$1,162 | 21686.6% | \$239,748 | \$367 | 65260.7% |
| Monthly Vehicle Mile | 20,169 | 590 | 3318.5% | 22,252 | 150 | 14734.3% |
| New Riders This Month | 36 | 2 | 1700.0% | 264.4 | 1.6 | 16600.0% |
| Cost per Ride | \$93.59 | \$14.71 | 536.2% | \$75.27 | \$20.67 | 264.3% |
| Cost per Mile | \$12.55 | \$1.97 | 537.1% | \$10.77 | \$2.45 | 339.6% |
| Miles per Ride | 7.5 | 7.5 | 0.0% | 7.0 | 8.5 | -17.6% |
| Ride Together - New Freedom (Mult., Wash.) | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 0 | 221 | -100.0% |
| Monthly Cost | \$0 | \$0 | N/A | \$0 | \$1,406 | -100.0% |
| Monthly Vehicle Mile | 0 | 0 | N/A | 0 | 1,719 | -100.0% |
| New Riders This Month | 0 | 0 | N/A | 0.0 | 0.6 | -100.0% |
| Cost per Ride | N/A | N/A | N/A | N/A | \$6.37 | N/A |
| Cost per Mile | N/A | N/A | N/A | N/A | \$0.82 | N/A |
| Miles per Ride | N/A | N/A | N/A | N/A | 7.8 | N/A |
| Urban League - N/NE Shuttle | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 3 | 38 | -92.1% |
| Monthly Cost | \$0 | \$0 | N/A | \$99 | \$1,928 | -94.9% |
| Monthly Vehicle Mile | 0 | 0 | N/A | 18 | 158 | -88.6% |
| New Riders This Month | 0 | 0 | N/A | 0.3 | 0.8 | -62.5% |
| Cost per Ride | N/A | N/A | N/A | \$39.53 | \$50.86 | -22.3% |
| Cost per Mile | N/A | N/A | N/A | \$5.59 | \$12.19 | -54.1% |
| Miles per Ride | N/A | N/A | N/A | 7.1 | 4.2 | 69.0% |

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

| Provider - Program | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|---|-----------------|-----------------|-----------------|---------------------|----------------------|-----------------|
| Mt. Hood Express Service - Fixed Route (1) | | | | | | |
| Monthly Rides | 4,735 | 3,668 | 29.1% | 3,588 | 3,050 | 17.6% |
| Monthly Cost | \$56,900 | \$83,000 | -31.4% | \$71,185 | \$57,827 | 23.1% |
| Monthly Vehicle Mile | 21,985 | 25,639 | -14.3% | 21,842 | 20,032 | 9.0% |
| New Riders This Month | 0 | 0 | N/A | 0.0 | 0.1 | -100.0% |
| Cost per Ride | \$12.02 | \$22.63 | -46.9% | \$19.84 | \$18.96 | 4.6% |
| Cost per Mile | \$2.59 | \$3.24 | -20.1% | \$3.26 | \$2.89 | 12.8% |
| Miles per Ride | 4.6 | 7.0 | -34.3% | 6.1 | 6.6 | -7.6% |

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|----------------------------------|----------|----------|----------|--------------|---------------|----------|
| Cherry Blossom | | | | | | |
| Monthly Rides | 2 | 38 | -94.7% | 21 | 5 | 320.0% |
| Monthly Cost | \$62 | \$429 | -85.5% | \$185 | \$342 | -45.9% |
| Monthly Vehicle Mile | 9 | 129 | -93.0% | 10 | 28 | -64.3% |
| New Riders This Month | 0 | 0 | N/A | 0.2 | 0.3 | -33.3% |
| Cost per Ride | \$31.05 | \$11.28 | 175.3% | \$8.92 | \$65.13 | -86.3% |
| Cost per Mile | \$6.90 | \$3.32 | 107.8% | \$18.97 | \$12.07 | 57.2% |
| Miles per Ride | 4.5 | 3.4 | 32.4% | 0.5 | 5.4 | -90.7% |
| Gateway Shuttle | | | | | | |
| Monthly Rides | 116 | 56 | 107.1% | 79 | 77 | 2.6% |
| Monthly Cost | \$854 | \$735 | 16.2% | \$868 | \$430 | 101.9% |
| Monthly Vehicle Mile | 169 | 169 | 0.0% | 170 | 172 | -1.2% |
| New Riders This Month | 1 | 0 | N/A | 3.1 | 3.3 | -6.1% |
| Cost per Ride | \$7.36 | \$13.12 | -43.9% | \$11.04 | \$5.58 | 97.8% |
| Cost per Mile | \$5.05 | \$4.35 | 16.1% | \$5.12 | \$2.50 | 104.8% |
| Miles per Ride | 1.5 | 3.0 | -50.0% | 2.2 | 2.2 | 0.0% |
| Mid Multnomah County | | | | | | |
| Monthly Rides | 219 | 216 | 1.4% | 254 | 235 | 8.1% |
| Monthly Cost | \$6,567 | \$6,751 | -2.7% | \$6,213 | \$5,836 | 6.5% |
| Monthly Vehicle Mile | 826 | 818 | 1.0% | 1,091 | 915 | 19.2% |
| New Riders This Month | 0 | 0 | N/A | 9.6 | 8.1 | 18.5% |
| Cost per Ride | \$29.99 | \$31.25 | -4.0% | \$24.42 | \$24.88 | -1.8% |
| Cost per Mile | \$7.95 | \$8.25 | -3.6% | \$5.69 | \$6.38 | -10.8% |
| Miles per Ride | 3.8 | 3.8 | 0.0% | 4.3 | 3.9 | 10.3% |
| Multnomah Co. ADS Premium | | | | | | |
| Monthly Rides | 2 | 0 | N/A | 0.6 | 0.1 | 500.0% |
| Monthly Cost | \$13 | \$0 | N/A | \$5 | \$1 | 400.0% |
| Monthly Vehicle Mile | 19 | 0 | N/A | 5 | 1 | 400.0% |
| New Riders This Month | 0 | 0 | N/A | 0.3 | 0.1 | 200.0% |
| Cost per Ride | \$6.50 | N/A | N/A | \$8.71 | \$6.35 | 37.2% |
| Cost per Mile | \$0.68 | N/A | N/A | \$1.13 | \$0.53 | 113.2% |
| Miles per Ride | 9.5 | N/A | N/A | 7.7 | 12.0 | -35.8% |
| N/NE Shuttle | | | | | | |
| Monthly Ride | 797 | 802 | -0.6% | 849 | 616 | 37.8% |
| Monthly Cost | \$34,631 | \$26,796 | 29.2% | \$25,524 | \$21,750 | 17.4% |
| Monthly Vehicle Mile | 5,536 | 6,026 | -8.1% | 5,964 | 3,869 | 54.1% |
| New Riders This Month | 63 | 60 | 5.0% | 80.4 | 48.3 | 66.5% |
| Cost per Ride | \$43.45 | \$33.41 | 30.1% | \$30.05 | \$35.32 | -14.9% |
| Cost per Mile | \$6.26 | \$4.45 | 40.7% | \$4.28 | \$5.62 | -23.8% |
| Miles per Ride | 6.9 | 7.5 | -8.0% | 7.0 | 6.3 | 11.1% |
| STF Service | | | | | | |
| Monthly Ride | 134 | 125 | 7.2% | 210 | 268 | -21.6% |
| Monthly Cost | \$7,511 | \$17,264 | -56.5% | \$13,455 | \$17,728 | -24.1% |
| Monthly Vehicle Mile | 899 | 507 | 77.3% | 1,381 | 1,784 | -22.6% |
| New Riders This Month | 12 | 4 | 200.0% | 31.7 | 39.1 | -18.9% |
| Cost per Ride | \$56.05 | \$138.11 | -59.4% | \$64.23 | \$66.11 | -2.8% |
| Cost per Mile | \$8.35 | \$34.05 | -75.5% | \$9.74 | \$9.94 | -2.0% |
| Miles per Ride | 6.7 | 4.1 | 63.4% | 6.6 | 6.7 | -1.5% |
| TriMet Service | | | | | | |
| Monthly Ride | 86 | 163 | -47.2% | 82 | 73 | 12.3% |
| Monthly Cost | \$7,264 | \$6,408 | 13.4% | \$7,083 | \$6,028 | 17.5% |
| Monthly Vehicle Mile | 905 | 243 | 272.4% | 793 | 463 | 71.3% |
| New Riders This Month | 14 | 0 | N/A | 18.6 | 3.5 | 431.4% |
| Cost per Ride | \$84.47 | \$39.31 | 114.9% | \$85.94 | \$82.39 | 4.3% |
| Cost per Mile | \$8.03 | \$26.37 | -69.5% | \$8.93 | \$13.03 | -31.5% |
| Miles per Ride | 10.5 | 1.5 | 600.0% | 9.6 | 6.3 | 52.4% |

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|---------------------------|----------|----------|----------|--------------|---------------|----------|
| STF Service | | | | | | |
| Monthly Rides | 227 | 153 | 48.4% | 246 | 147 | 67.3% |
| Monthly Cost | \$2,634 | \$7,691 | -65.8% | \$4,116 | \$8,863 | -53.6% |
| Monthly Vehicle Mile | 560 | 1,275 | -56.1% | 751 | 902 | -16.7% |
| New Riders This Month | 9 | 18 | -50.0% | 30.3 | 35.8 | -15.4% |
| Cost per Ride | \$11.60 | \$50.27 | -76.9% | \$16.74 | \$60.26 | -72.2% |
| Cost per Mile | \$4.70 | \$6.03 | -22.1% | \$5.48 | \$9.83 | -44.3% |
| Miles per Ride | 2.5 | 8.3 | -69.9% | 3.1 | 6.1 | -49.2% |
| SW Shuttle Service | | | | | | |
| Monthly Rides | 45 | 42 | 7.1% | 49 | 39 | 25.6% |
| Monthly Cost | \$1,523 | \$1,454 | 4.7% | \$1,528 | \$986 | 55.0% |
| Monthly Vehicle Mile | 166 | 241 | -31.1% | 174 | 122 | 42.6% |
| New Riders This Month | 2 | 1 | 100.0% | 2.4 | 2.5 | -4.0% |
| Cost per Rider | \$33.85 | \$34.61 | -2.2% | \$31.23 | \$25.56 | 22.2% |
| Cost per Mile | \$9.18 | \$6.03 | 52.2% | \$8.77 | \$8.08 | 8.5% |
| Miles per Ride | 3.7 | 5.7 | -35.1% | 3.6 | 3.2 | 12.5% |

IMPACT NORTHWEST - PROVIDER
12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|--------------------------|-----------------|-----------------|-----------------|---------------------|----------------------|-----------------|
| Cherry Blossom | | | | | | |
| Monthly Rides | 410 | 50 | 720.0% | 266 | 101 | 163.4% |
| Monthly Cost | \$20,620 | \$4,664 | 342.1% | \$9,437 | \$6,950 | 35.8% |
| Monthly Vehicle Mile | 2,676 | 373 | 617.4% | 1,200 | 566 | 112.0% |
| New Riders This Month | 28 | 8 | 250.0% | 22.4 | 14.3 | 57.3% |
| Cost per Ride | \$50.29 | \$93.29 | -46.1% | \$35.50 | \$68.53 | -48.2% |
| Cost per Mile | \$7.71 | \$12.50 | -38.4% | \$7.87 | \$12.29 | -36.0% |
| Miles per Ride | 6.5 | 7.5 | -12.5% | 4.5 | 5.6 | -19.6% |
| STF Discretionary | | | | | | |
| Monthly Rides | 0 | 209 | -100.0% | 109 | 264 | -58.7% |
| Monthly Cost | \$0 | \$8,605 | -100.0% | \$3,731 | \$8,947 | -58.3% |
| Monthly Vehicle Mile | 0 | 971 | -100.0% | 440 | 878 | -49.9% |
| New Riders This Month | 0 | 26 | -100.0% | 4.4 | 22.9 | -80.8% |
| Cost per Ride | N/A | \$41.17 | N/A | \$34.39 | \$33.89 | 1.5% |
| Cost per Mile | N/A | \$8.86 | N/A | \$8.49 | \$10.19 | -16.7% |
| Miles per Ride | N/A | 4.6 | N/A | 4.1 | 3.3 | 24.2% |
| STF Service | | | | | | |
| Monthly Rides | 111 | 521 | -78.7% | 229 | 401 | -42.9% |
| Monthly Cost | \$6,934 | \$5,473 | 26.7% | \$4,503 | \$6,063 | -25.7% |
| Monthly Vehicle Mile | 639 | 700 | -8.7% | 768 | 827 | -7.1% |
| New Riders This Month | 6 | 16 | -62.5% | 10.6 | 34.2 | -69.0% |
| Cost per Ride | \$62.46 | \$10.50 | 494.9% | \$19.69 | \$15.14 | 30.1% |
| Cost per Mile | \$10.85 | \$7.82 | 38.7% | \$5.86 | \$7.33 | -20.1% |
| Miles per Ride | 5.8 | 1.3 | 346.2% | 3.4 | 2.1 | 61.9% |

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|----------|----------|----------|----------|--------------|---------------|----------|
|----------|----------|----------|----------|--------------|---------------|----------|

Multnomah Co. ADS Premium

| | | | | | | |
|-----------------------|-----|-----|-----|----------|---------|--------|
| Monthly Ride | 0 | 0 | N/A | 0.1 | 0.5 | -80.0% |
| Monthly Cost | \$0 | \$0 | N/A | \$14 | \$20 | -30.0% |
| Monthly Vehicle Mile | 0 | 0 | N/A | 1 | 4 | -75.0% |
| New Riders This Month | 0 | 0 | N/A | 0.1 | 0.1 | 0.0% |
| Cost per Ride | N/A | N/A | N/A | \$163.00 | \$39.45 | 313.2% |
| Cost per Mile | N/A | N/A | N/A | \$13.58 | \$4.47 | 203.8% |
| Miles per Ride | N/A | N/A | N/A | 12.0 | 8.8 | 36.4% |

STF Service

| | | | | | | |
|-----------------------|--------|---------|--------|---------|---------|--------|
| Monthly Ride | 223 | 205 | 8.8% | 228 | 173 | 32.0% |
| Monthly Cost | \$175 | \$7,841 | -97.8% | \$2,653 | \$7,619 | -65.2% |
| Monthly Vehicle Mile | 1,394 | 1,360 | 2.5% | 1,364 | 1,082 | 26.1% |
| New Riders This Month | 13 | 20 | -35.0% | 31 | 33 | -6.1% |
| Cost per Ride | \$0.78 | \$38.25 | -98.0% | \$11.62 | \$43.96 | -73.6% |
| Cost per Mile | \$0.13 | \$5.77 | -97.7% | \$1.94 | \$7.04 | -72.4% |
| Miles per Ride | 6.3 | 6.6 | -4.5% | 6.0 | 6.2 | -3.2% |

Title XIX Non Medical

| | | | | | | |
|-----------------------|-----|-----|-----|---------|--------|--------|
| Monthly Ride | 0 | 0 | N/A | 0.3 | 0.5 | -40.0% |
| Monthly Cost | \$0 | \$0 | N/A | \$20 | \$0 | N/A |
| Monthly Vehicle Mile | 0 | 0 | N/A | 2 | 3 | -33.3% |
| New Riders This Month | 0 | 0 | N/A | 0.2 | 0.2 | 0.0% |
| Cost per Ride | N/A | N/A | N/A | \$78.19 | \$0.00 | N/A |
| Cost per Mile | N/A | N/A | N/A | \$8.69 | \$0.00 | N/A |
| Miles per Ride | N/A | N/A | N/A | 9.0 | 6.3 | 42.9% |

Downtown RideAbout

| | | | | | | |
|-----------------------|--------|---------|--------|--------|---------|--------|
| Monthly Ride | 152 | 111 | 36.9% | 109 | 138 | -21.0% |
| Monthly Cost | \$95 | \$1,781 | -94.7% | \$446 | \$1,528 | -70.8% |
| Monthly Vehicle Mile | 179 | 127 | 40.9% | 140 | 153 | -8.5% |
| New Riders This Month | 2 | 3 | -33.3% | 3 | 4 | -25.0% |
| Cost per Ride | \$0.63 | \$16.04 | -96.1% | \$4.10 | \$11.10 | -63.1% |
| Cost per Mile | \$0.53 | \$14.02 | -96.2% | \$3.19 | \$10.02 | -68.2% |
| Miles per Ride | 1.2 | 1.1 | 9.1% | 1.3 | 1.1 | 18.2% |

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER

12-Month Averages

| Programs | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|------------------------------|-----------------|-----------------|-----------------|---------------------|----------------------|-----------------|
| General Public | | | | | | |
| Monthly Ride | 58 | 46 | 26.1% | 39 | 43 | -9.3% |
| Monthly Cost | \$783 | \$3,593 | -78.2% | \$1,224 | \$3,143 | -61.1% |
| Monthly Vehicle Mile | 935 | 867 | 7.8% | 630 | 619 | 1.8% |
| New Riders This Month | 2 | 0 | N/A | 3 | 2 | 50.0% |
| Cost per Ride | \$13.50 | \$78.12 | -82.7% | \$31.38 | \$73.51 | -57.3% |
| Cost per Mile | \$0.84 | \$4.14 | -79.7% | \$1.94 | \$5.08 | -61.8% |
| Miles per Ride | 16.1 | 18.8 | -14.4% | 16.2 | 14.5 | 11.7% |
| Job Access | | | | | | |
| Monthly Rides | 0 | 0 | N/A | 0 | 0 | N/A |
| Monthly Cost | \$0 | \$0 | N/A | \$0 | \$0 | N/A |
| Monthly Vehicle Mile | 0 | 0 | N/A | 0 | 0 | N/A |
| New Riders This Month | 0 | 0 | N/A | 0 | 0 | N/A |
| Cost per Ride | N/A | N/A | N/A | N/A | N/A | N/A |
| Cost per Mile | N/A | N/A | N/A | N/A | N/A | N/A |
| Miles per Ride | N/A | N/A | N/A | N/A | N/A | N/A |
| STF Service | | | | | | |
| Monthly Rides | 56 | 64 | -12.5% | 55 | 127 | -56.7% |
| Monthly Cost | \$474 | \$2,265 | -79.1% | \$1,455 | \$4,569 | -68.2% |
| Monthly Vehicle Mile | 622 | 497 | 25.2% | 487 | 1,020 | -52.3% |
| New Riders This Month | 10 | 8 | 25.0% | 11 | 12 | -8.3% |
| Cost per Ride | \$8.47 | \$35.39 | -76.1% | \$26.29 | \$35.86 | -26.7% |
| Cost per Mile | \$0.76 | \$4.56 | -83.3% | \$2.99 | \$4.48 | -33.3% |
| Miles per Ride | 11.1 | 7.8 | 42.3% | 8.8 | 8.0 | 10.0% |
| Title XIX Non Medical | | | | | | |
| Monthly Rides | 15 | 0 | N/A | 7.1 | 2.3 | 208.7% |
| Monthly Cost | \$48 | \$15 | 220.0% | \$119 | \$101 | 17.8% |
| Monthly Vehicle Mile | 269 | 0 | N/A | 139 | 26 | 434.6% |
| New Riders This Month | 6 | 0 | N/A | 2.8 | 0.6 | 366.7% |
| Cost per Ride | \$3.19 | \$0.00 | N/A | \$16.76 | \$43.10 | -61.1% |
| Cost per Mile | \$0.18 | \$0.00 | N/A | \$0.85 | \$3.92 | -78.3% |
| Miles per Ride | 17.9 | 0.0 | N/A | 19.6 | 11.0 | 78.2% |
| Veterans Volunteers | | | | | | |
| Monthly Rides | 104 | 2 | 5100.0% | 24 | 57 | -57.9% |
| Monthly Cost | \$90 | \$28 | 221.4% | \$338 | \$622 | -45.7% |
| Monthly Vehicle Mile | 1,388 | 18 | 7611.1% | 319 | 856 | -62.7% |
| New Riders This Month | 13 | 0 | N/A | 5 | 2 | 150.0% |
| Cost per Ride | \$0.87 | \$14.18 | -93.9% | \$1.06 | \$11.01 | 25.5% |
| Cost per Mile | \$0.07 | \$1.58 | -95.9% | \$13.82 | \$0.73 | 45.2% |
| Miles per Ride | 13.3 | 9.0 | 48.3% | 13.1 | 15.2 | -13.8% |
| Wa Co DAVS | | | | | | |
| Monthly Rides | 3 | 4 | -25.0% | 2 | 50 | -96.0% |
| Monthly Cost | \$111 | \$288 | -61.5% | \$399 | \$1,203 | -66.8% |
| Monthly Vehicle Mile | 46 | 60 | -23.3% | 61 | 181 | -66.3% |
| New Riders This Month | 0 | 2 | -100.0% | 1.3 | 3.4 | -61.8% |
| Cost per Ride | \$37.07 | \$71.97 | -48.5% | \$165.07 | \$23.90 | 590.7% |
| Cost per Mile | \$2.42 | \$4.80 | -49.6% | \$6.56 | \$6.65 | -1.4% |
| Miles per Ride | 15.3 | 15.0 | 2.2% | 25.2 | 3.6 | 600.0% |

Rural Transit District Transportation Report

12-Month Averages

| Rural Cities | Jan 2022 | Jan 2021 | % Change | Current Year | Previous Year | % Change |
|--|-----------|-----------|----------|--------------|---------------|----------|
| Canby(CAT)-Fixed Route | | | | | | |
| Monthly Rides | 4,728 | 3,392 | 39.4% | 4,329 | 3,990 | 8.5% |
| Monthly Cost | \$77,174 | \$48,319 | 59.7% | \$60,147 | \$49,934 | 20.5% |
| Monthly Vehicle Miles | 20,766 | 16,020 | 29.6% | 18,156 | 16,900 | 7.4% |
| On-Time Performance | 99.9% | 99.4% | 0.5% | 99.6% | 99.9% | -0.3% |
| Cost per Ride | \$16.32 | \$14.25 | 14.5% | \$13.89 | \$12.52 | 10.9% |
| Cost per Mile | \$3.72 | \$3.02 | 23.2% | \$3.31 | \$2.95 | 12.2% |
| Miles per Roadcall | 10,383 | 16,020 | -35.2% | 18,156 | 16,900 | 7.4% |
| Canby(CAT)-Paratransit LIFT and Cab | | | | | | |
| Monthly Rides | 957 | 525 | 82.3% | 821 | 569 | 44.3% |
| Monthly Cost | \$36,451 | \$19,915 | 83.0% | \$30,735 | \$19,557 | 57.2% |
| Monthly Vehicle Miles | 4,083 | 2,880 | 41.8% | 4,150 | 2,924 | 41.9% |
| On-Time Performance | 97.0% | 97.0% | 0.0% | 97.0% | 96.4% | 0.6% |
| Cost per Ride | \$38.09 | \$37.93 | 0.4% | \$37.44 | \$34.38 | 8.9% |
| Cost per Mile | \$8.93 | \$6.91 | 29.2% | \$7.41 | \$6.69 | 10.8% |
| Miles per Roadcall | 4,083 | 2,880 | 41.8% | 4,150 | 2,924 | 41.9% |
| Molalla(SCTD)-Deviated Fixed Route | | | | | | |
| Monthly Rides | 2,332 | 2,400 | -2.8% | 2,326 | 2,627 | -11.5% |
| Monthly Cost | \$67,637 | \$62,000 | 9.1% | \$68,107 | \$65,997 | 3.2% |
| Monthly Vehicle Miles | 24,974 | 25,000 | -0.1% | 24,972 | 26,516 | -5.8% |
| On-Time Performance | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Cost per Ride | \$29.01 | \$25.83 | 12.3% | \$29.28 | \$25.13 | 16.5% |
| Cost per Mile | \$2.71 | \$2.48 | 9.3% | \$2.73 | \$2.49 | 9.6% |
| Miles per Roadcall | 24,974 | 25,000 | -0.1% | 24,972 | 26,516 | -5.8% |
| Sandy(SAM)-Fixed Route | | | | | | |
| Monthly Rides | 5,151 | 5,170 | -0.4% | 5,721 | 5,815 | -1.6% |
| Monthly Cost | \$102,000 | \$65,000 | 56.9% | \$68,083 | \$65,000 | 4.7% |
| Monthly Vehicle Miles | 21,594 | 21,499 | 0.4% | 22,818 | 22,091 | 3.3% |
| On-Time Performance | 97.1% | 95.7% | 1.4% | 97.2% | 95.6% | 1.6% |
| Cost per Ride | \$19.80 | \$12.57 | 57.5% | \$11.90 | \$11.18 | 6.4% |
| Cost per Mile | \$4.72 | \$3.02 | 56.3% | \$2.98 | \$2.94 | 1.4% |
| Miles per Roadcall | 21,594 | 21,499 | 0.4% | 22,818 | 22,091 | 3.3% |
| Sandy(SAM)-Paratransit LIFT and Cab | | | | | | |
| Monthly Rides | 563 | 737 | -23.6% | 742 | 738 | 0.5% |
| Monthly Cost | \$37,000 | \$65,000 | -43.1% | \$21,417 | \$23,750 | -9.8% |
| Monthly Vehicle Miles | 4,530 | 4,934 | -8.2% | 5,432 | 4,759 | 14.1% |
| On-Time Performance | 74.3% | 90.1% | -15.8% | 89.2% | 94.0% | -4.8% |
| Cost per Ride | \$65.72 | \$88.20 | -25.5% | \$28.86 | \$32.18 | -10.3% |
| Cost per Mile | \$8.17 | \$13.17 | -38.0% | \$3.94 | \$4.99 | -21.0% |
| Miles per Roadcall | 4,530 | 4,934 | -8.2% | 5,432 | 4,759 | 14.2% |
| Wilsonville(SMART)-Fixed Route | | | | | | |
| Monthly Rides | 11,822 | 7,305 | 61.8% | 12,355 | 9,885 | 25.0% |
| Monthly Cost | \$254,716 | \$316,155 | -19.4% | \$245,729 | \$306,311 | -19.8% |
| Monthly Vehicle Miles | 41,572 | 46,763 | -11.1% | 51,414 | 44,962 | 14.3% |
| On-Time Performance | 0.0% | 0.0% | 0.0% | 6.8% | 0.0% | 6.8% |
| Cost per Ride | \$21.55 | \$43.28 | -50.2% | \$19.89 | \$30.99 | -35.8% |
| Cost per Mile | \$6.13 | \$6.76 | -9.3% | \$4.78 | \$6.81 | -29.8% |
| Miles per Roadcall | 41,572 | 46,763 | -11.1% | 51,414 | 44,962 | 14.4% |
| Wilsonville(SMART)-Paratransit LIFT and Cab | | | | | | |
| Monthly Rides | 525 | 463 | 13.4% | 544 | 551 | -1.3% |
| Monthly Cost | \$52,362 | \$55,792 | -6.1% | \$51,148 | \$54,055 | -5.4% |
| Monthly Vehicle Miles | 3,118 | 2,059 | 51.4% | 3,325 | 2,337 | 42.3% |
| On-Time Performance | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Cost per Ride | \$99.65 | \$120.50 | -17.3% | \$93.94 | \$98.18 | -4.3% |
| Cost per Mile | \$16.79 | \$27.10 | -38.0% | \$15.38 | \$23.13 | -33.5% |
| Miles per Roadcall | 3,118 | 2,059 | 51.4% | 3,325 | 2,337 | 42.3% |