Operator Restroom Committee Update

The Continuous Improvement Team meets bi-monthly and includes three bus operators. The Team’s charge: Improve the availability and quality of restroom facilities for TriMet operators, which are fundamental commitments of the agency, and supports TriMet's culture of safety and security.

Needs and Priorities

- Currently identifying safe, secure, reliable mid-route facilities for bus lines that require >90m in the seat. Four mid-route restrooms were recently added to Line 20 (including VooDoo doughnuts!).
- Continue identifying problematic locations (e.g. safety, security, cleanliness, reliable access, insufficient supplies).
- Plan for future capacity. Build facilities that accommodate present and future needs. Ensure future facilities are socially inclusive (i.e. provide unisex, gender neutral option)

Delivery of Projects

- SE 92nd & Flavel contractor selected. Permits are in place. Construction expected to begin in April, with completion in July 2017.
  - Installing exterior lighting on restroom building
  - Adding security fencing on the north/blind side of building
  - Installing peephole, replacing lock, and adding a door sweep (to keep restroom floor dry) on exterior door.
- Hollywood TC - remove portable and replace with free standing building with two restrooms. Design in FY17 and construct in FY18. This is a key mid-route location, with over 100 operators passing through per weekday.

Operator Engagement

- Service Planning (Dan M.) and Employee Communications (Shawn F.) visiting bus garages bi-monthly to increase awareness of the committee, solicit input, and educate operators on how to report issues and concerns.
- Bus Operator Gateway web page allows operators to submit road condition reports, specifically about restrooms. Submittals are entered into a database, assigned to appropriate staff, and results can be reported back to the operator.

Multi-Year Program

- This CIT was formed in 2013, and includes numerous departments and frontline staff.
- The team produces an annual plan, which includes a pipeline of future projects that help inform annual CPC budget planning efforts. The plan has also aided in the creation of policy that helps scale investments to present and future needs in a cost-effective manner.