

9/19/17

## Operator Restroom Committee Update

This Continuous Improvement Team meets bi-monthly and includes four bus operators. Committee charge: Improve the availability and quality of restroom facilities for TriMet operators, which are fundamental commitments of the agency, and supports TriMet's culture of Safety & Security.

### Needs and Priorities

- Restroom priorities for FY19:
  - Address operator security concerns at Oregon City and Gresham TC.
  - Explore a new restroom facility in St Johns for Line 4 & 11 (terminus) and 44. Current facilities are courtesy and lease arrangements. Common complaints are lack of cleanliness and reliability. Operator visits/day at this location are comparable to Sunset and Hillsboro TC.
  - Facility and security improvements to portable restroom at Washington Square TC. This is a mid-route facility for multiple bus routes.
- Committee members routinely visit bus garages to increase awareness of the committee, solicit input, and educate operators on how to report issues and concerns.

### Delivery of Projects

- Secured portable restroom at SE 92<sup>nd</sup> & Flavel is complete. Please see picture on back.
- Safety & Security upgrades at Pier Park restroom in N Portland.
  - New exterior lighting on building.
  - Improvements to exterior door, including new peephole, replacement of malfunctioning door handle & lock, new door sweep to keep floor dry.
  - Security fencing on the north/blind side of building is in design.
- Continue to identify safe, secure, reliable mid-route facilities for long (distance) bus routes. A recent addition is the PCC Cascade campus for Line 4 operators traveling from Gresham TC to St Johns. This location is very clean, reliable and well lit.
- Hollywood TC - remove portable and replace with freestanding building with two restrooms. As of September 2017 this project is in design review. This is a key mid-route location, with over 100 operators passing through every weekday.

### Next Steps

- As the bus system grows, establish a process for projecting future facility needs.
- Ensure all new and expanded facilities provide at least one gender-neutral restroom.
- Update Operator Restroom Plan for 2018.

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