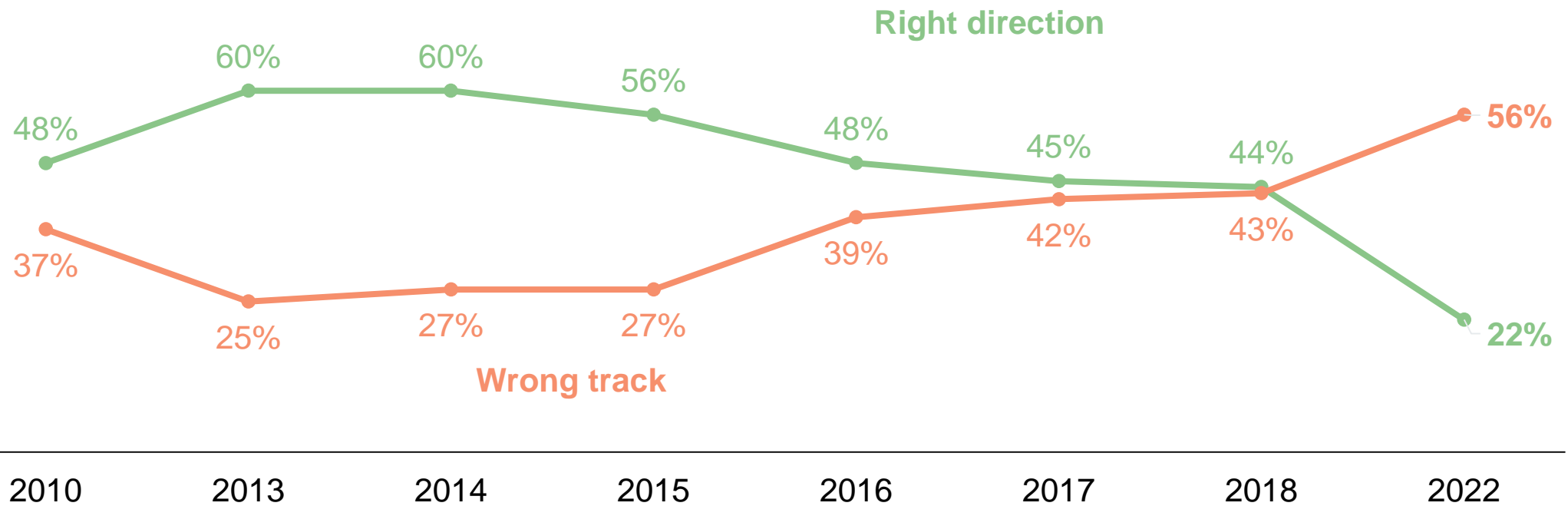


TriMet Attitude & Awareness Survey

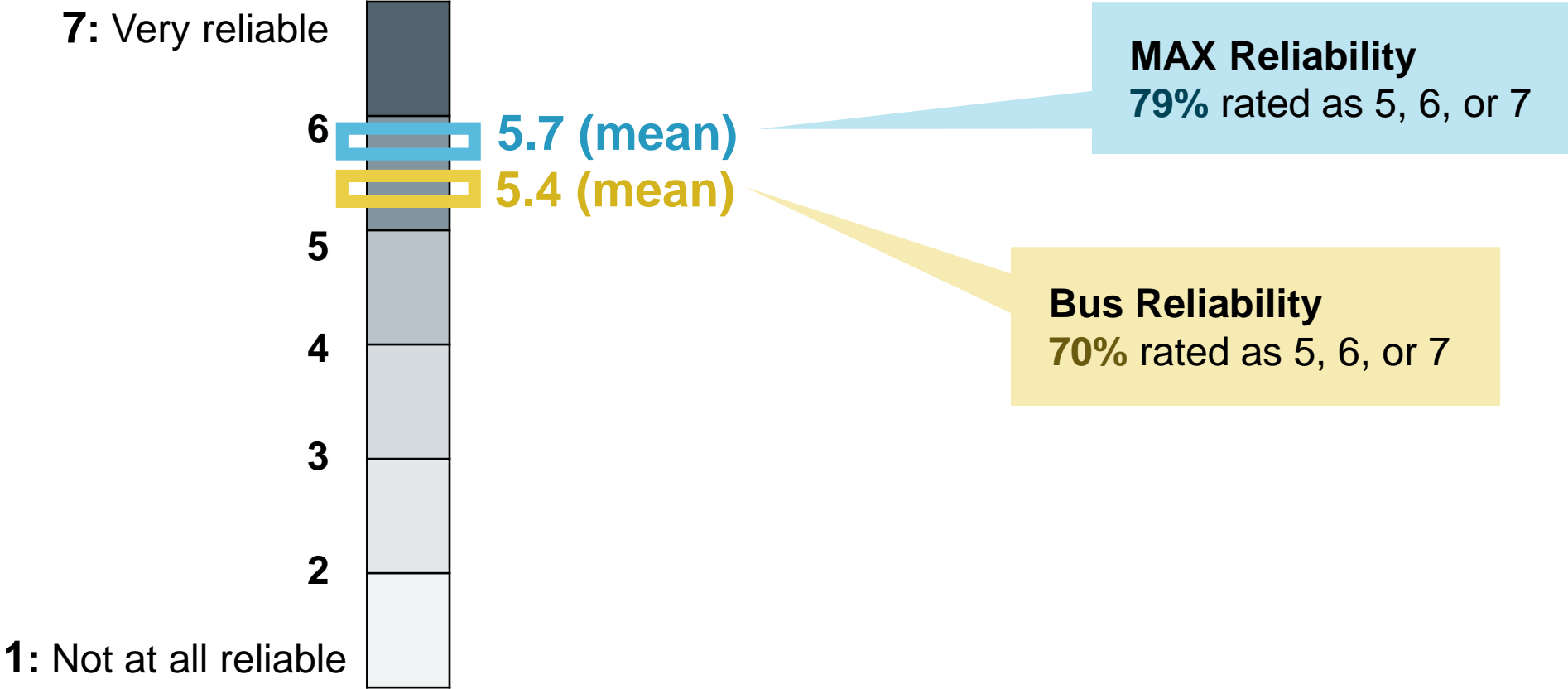
April 2022



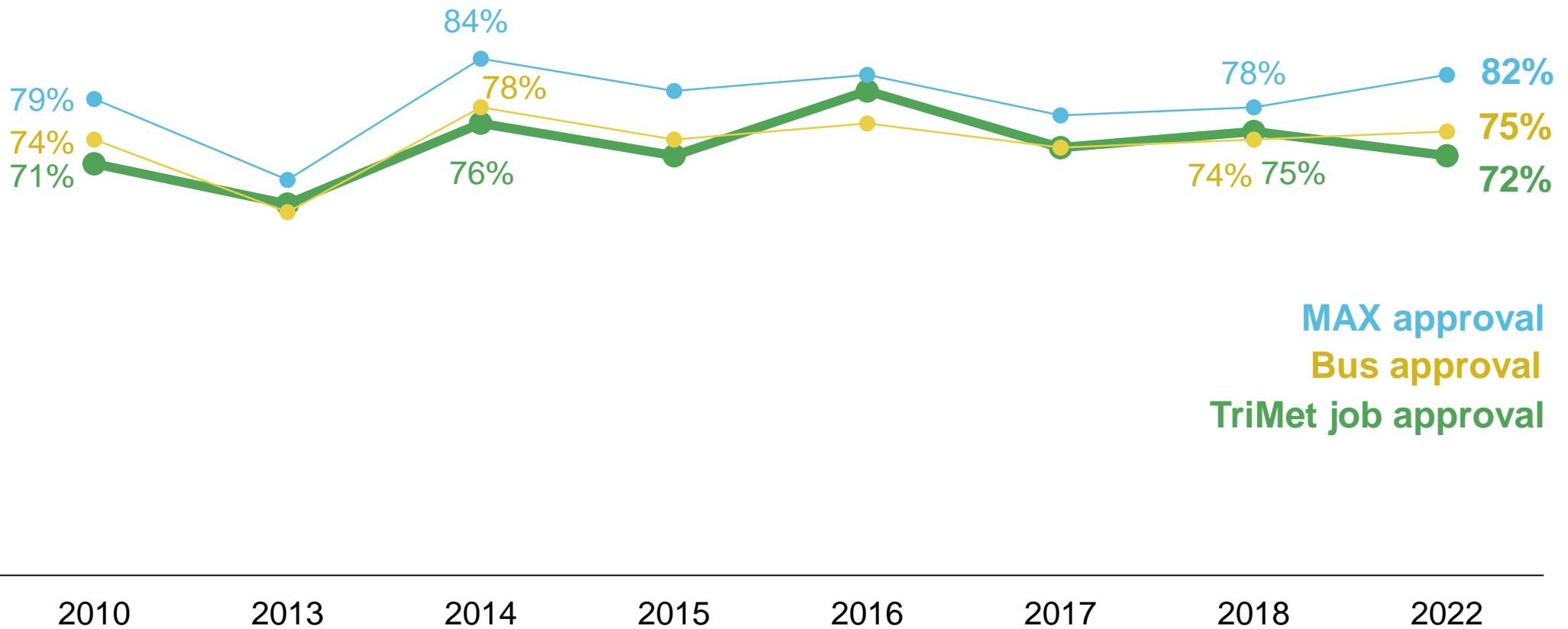
A majority think the Portland metro region is on the wrong track.



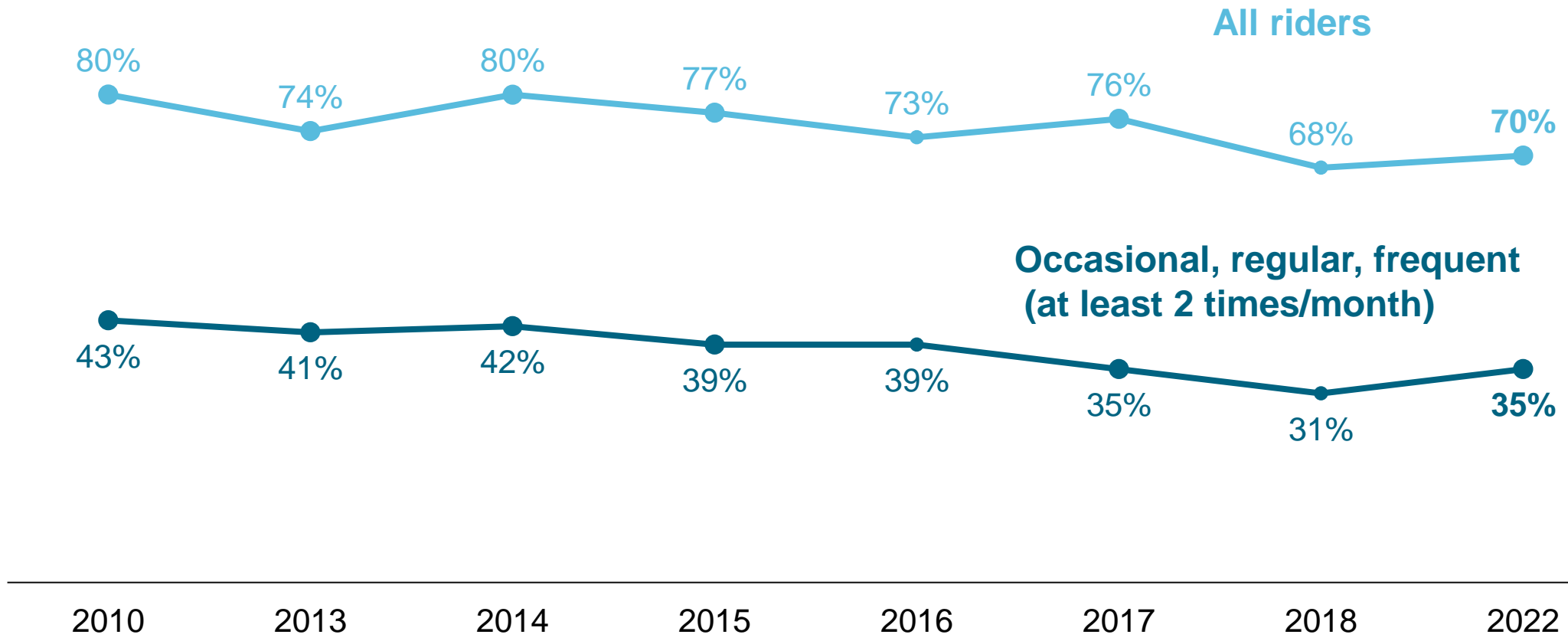
Majorities rate both bus and MAX as reliable.



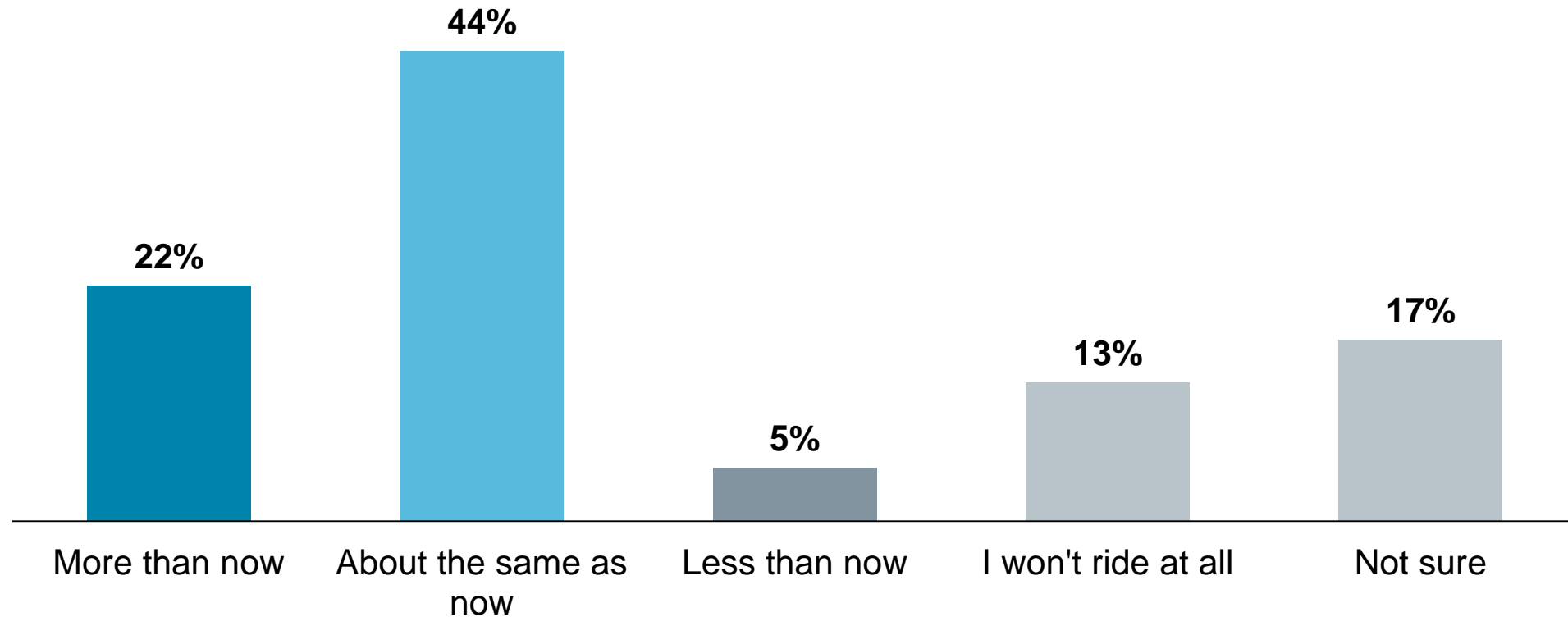
Approvals of the job TriMet is doing, the bus system, and the MAX system remain high.



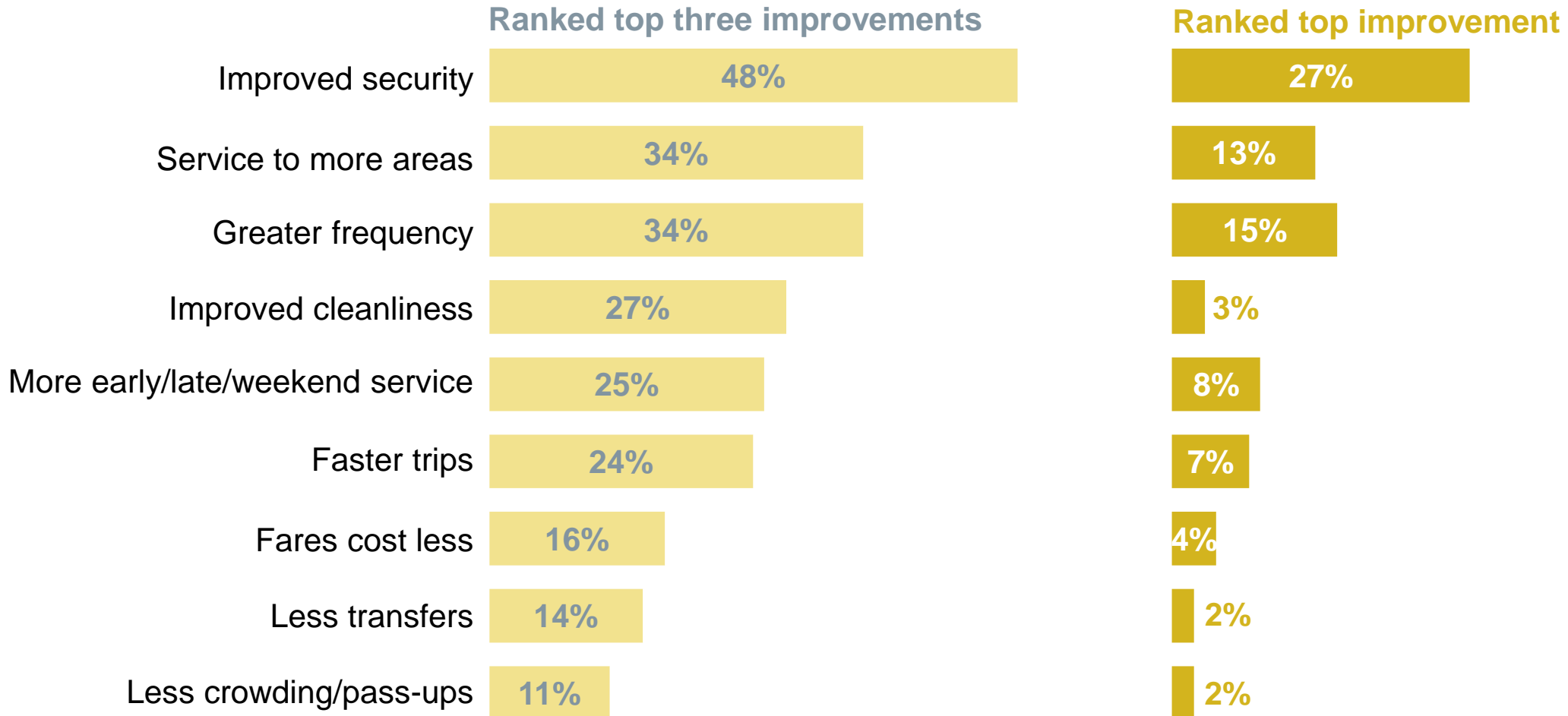
Self-reported rates of ridership in the last 12 months are not significantly different than in 2018.



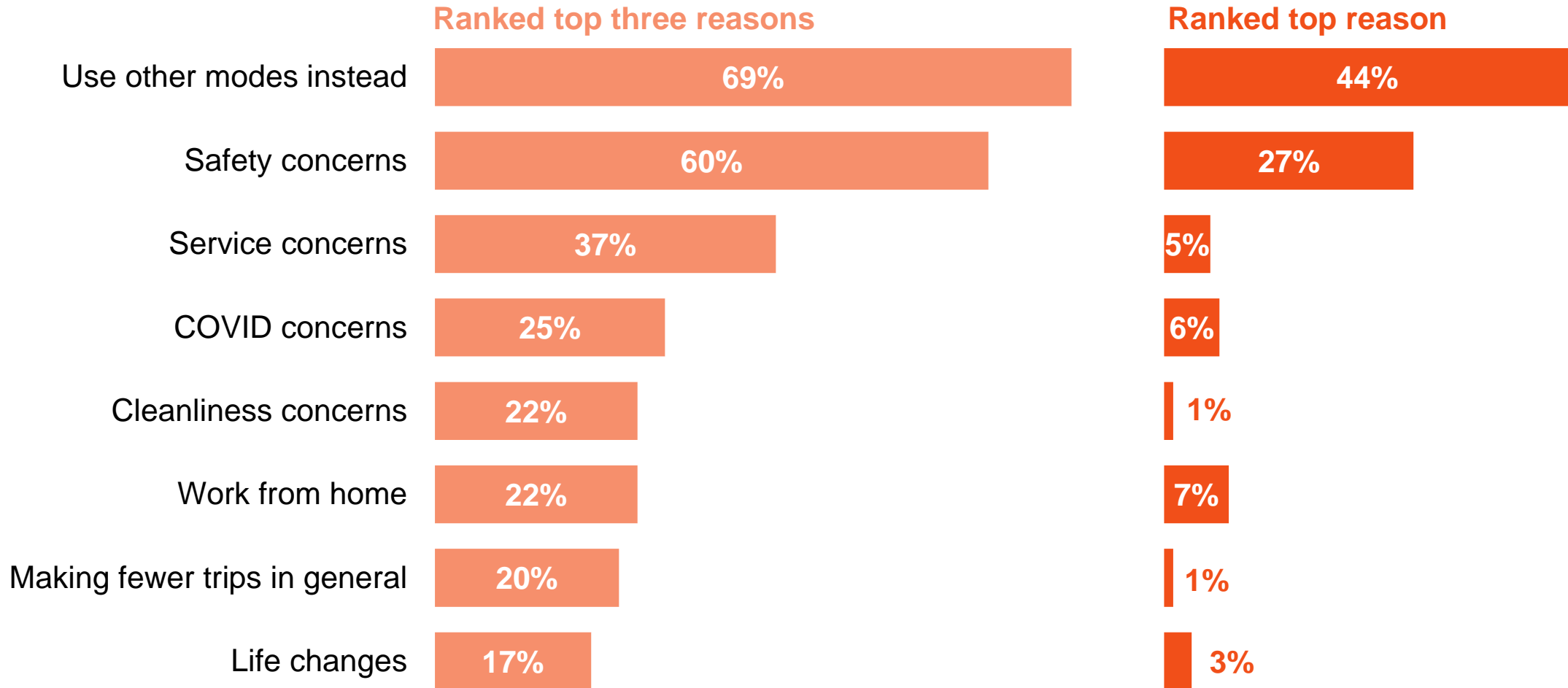
On balance, residents expect to ride more in the next 6 months (net +17%), although 17% are unsure.



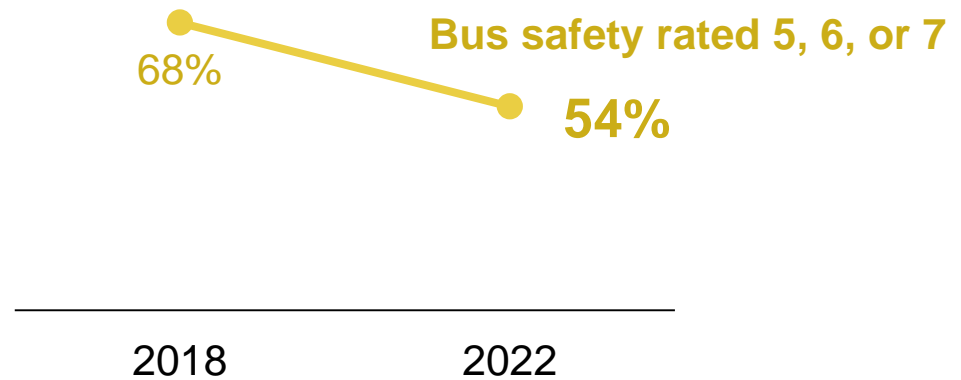
Better security is the top improvement that could make residents ride more. Riders also want greater frequency.



A majority of people planning to ride less or not ride at all rate safety concerns as a reason why.

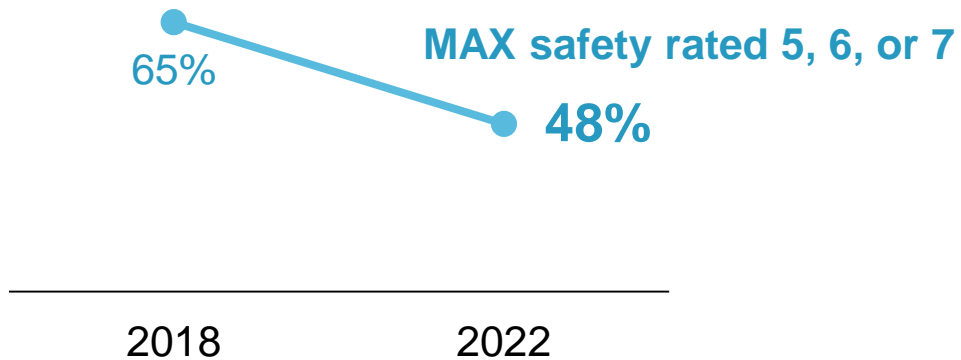


Perceptions of safety are down from 2018. Riders feel safer on buses and MAX compared to non-riders.



Safe riding bus

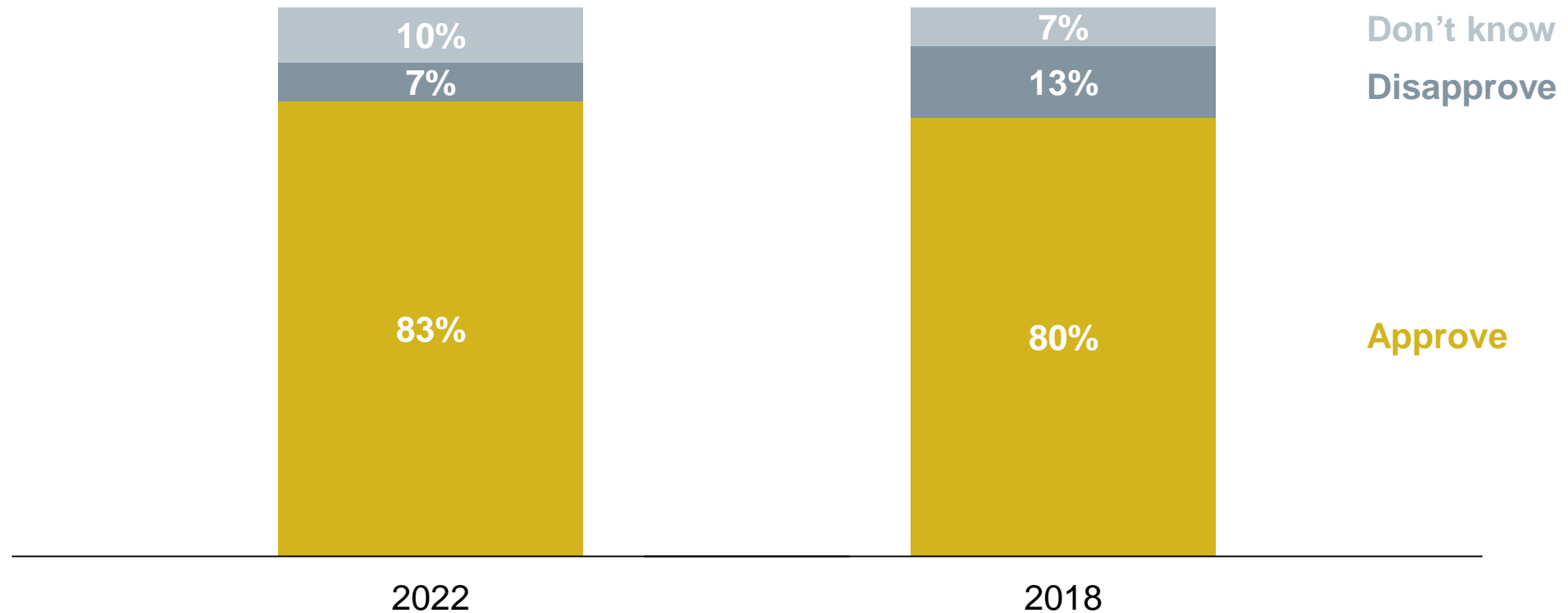
- Current riders: **62%**
- Bus-only riders: **72%**



Safe riding MAX

- Current riders: **54%**
- Washington County: **53%**

83% approve of TriMet purchasing more electric buses to become a zero-emissions bus fleet by 2040.





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