



CAT LIFT Sub-Committee Action Items

Wednesday, May 14th 2025

9:30 a.m. – 11:00 a.m.

Webex

Recording:

<https://tmshare.webex.com/recording/service/sites/tmshare/recording/e7422b68130e103eb7f6bedbe861fe11/playback>

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Agenda

A. 9:30 - Call to Order and Introductions – Committee Co-chair

B. TriMet staff updates

- UPLIFTED newsletter



Action Items:

None to report

- Launch of TriMet NEXT

Action Items:

-Look into the app being able to continually search for a ride instead of needing to activate the system again (similar to Uber and LYFT platforms)

- Age of LIFT vehicle fleet

Action Items:

-What's the replacement process look like?

- What's the difference in the series of average the average fleet
- Are the new gas vehicles better on them than those of diesel?

- Provide the committee a document of all of the TriMet LIFT vehicle wraps from North Pole Studio's

Action Items:

- Provide copy of final document to the committee

- Question on free Summer Youth pass possibly being implemented into LIFT.

Action Items:

- Keep the conversation going internally at TriMet

- Findings from IVR message not reaching rider's voicemails.

Action Items:

- None to report

C. Standing agenda item(s)

- Eligibility stats

Action Items:

- None to report

D. Committee Member Feedback & Discussion

- Group rides

Action Items:

- Did group rides stop? If so, when and why?
- Add more languages to safe harbor
- Can CAT sit in on LIFT call center calls to see how the other side of things work?
- Provide information on how deaf riders schedule LIFT rides

- LIFT subcommittee FY25 work plan review

- Same Day Service
- Vehicle upgrade wish list
- Technology upgrades
- LIFT+
- Updated LIFT reporting
- Translation into 5 safe harbor languages
- Transit Driver Appreciation Day

Action Items:

None to report

- LIFT subcommittee FY26 work plan

Action Items:

None to report

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