



**Committee on Accessible Transportation
Business Meeting Minutes
Wednesday, July 16th, 2025
9:00 a.m. – 11:30 a.m.
Zoom**

Link for business recording:

https://us02web.zoom.us/rec/share/451UMcf27RFI5Blveif8PdZGiDhcyu_49WrslIUibbYMgP0aAY430d88Tc0bixC7.BQF7mju03iHkr25k?startTime=1752679980000

CAT Members

Jan Campbell
Annadiana Johnson
Dave Daley
Claudia Robertson
Ulysses Garcia
T J Anderson
Patricia Kepler
Jason Jablow
Sky McLeod
Franklin Ouchida
Stella Moore
Abdelrahman Osman
Richard Hunter
Madeline Temple

TriMet

Justin Rossman, Sr. Community Engagement
Eileen Collins-Turvey, Dir. Accessible Transportation Prog.
Hartman, LIFT Service Quality Administrator
Diego Chavez, Customer Experience Intern
Charlie Clark, Mgr. LIFT Service Delivery
Kaylee Knowles, Web Accessibility Developer
Mary Hicks, Sr. Admin Asst. ATP
Kittie Kong, Sr. Community Engagement
Naim Ferris, Community Engagement Intern
Joseph Camper, Sr. Analyst ADA – Legal Services
Marissa Clarke, Coord. Security & Emergency Mgmt.
Tommy Hunt, Dir. Mgr. Security & Emergency Mgmt.
Erin Graham, Board of Directors, CAT Liaison
Joe Tobias, Sr. Project Mgr. Customer Experience
Nik Whitcomb, Coordinator Community Affairs
Lisa Strader, PBOT ADA Coordinator
Stephen Mobley, Dir. Rail Operations
Bruce Smith, Program Mgr. Public Access & Innovation

Guests/Public

Abby
Ryan Skelton

Minutes

09:00 - **A. Opening Remarks** – Jan Campbell, CAT Chair

1. Introductions (highlight new committee members)
2. Approval of Agenda, Approval by TJ Anderson second by Annadiana Johnson, No abstentions
3. Approval of May Business Minutes, Approval by Annadiana Johnson, Second by Dave Daley, no abstentions.

The meeting began with introductions from new members, including Abdelrahman Osman, Ulysses Garcia, and Madeline Temple, who shared their backgrounds and interests in public transportation. The group approved the agenda and minutes from the May business meeting, with clarification provided by Eileen about the upcoming conferences in Bend and Portland. Justin explained the Business meeting structure, including the 5-minute public comment period, and clarified that each speaker would have 2-3 minutes for comments.

09:15 - **B. Safety & Security bi-monthly update** – Thomas Hunt, Interim Security Director, with Marissa Clarke from Security and Emergency Mgmt., who will be helping to field questions. Tommy Hunt provided an overview of TriMet's safety and security initiatives, highlighting the various teams and assets deployed across the transit system. He explained the roles of contracted security, customer safety officers, safety response teams, and code enforcement personnel, as well as ongoing projects like the "Bridging the Gap" app for connecting riders to community resources. Tommy Hunt also discussed the decentralization of safety and security teams through new remote hubs and the expansion of the transit police force. The discussion touched on fare enforcement, with Tommy noting a 10% reduction in fare evasion compared to the previous year, though fare checking is not the primary focus of most security teams.

09:30 - **C. General Public Comment**

Abby (public), asked a question regarding why TriMet is removing the bus stop right in front of her home. Justin Rossman will research and email her with information. Jan Campbell asked Dave Daley to take this into the Fixed Route Sub-committee.

Ryan Skelton expressed frustration with the NEXT, same Day Transit app's limitations and suggested improvements for better integration with trip planning.

Sky McLeod addressed that there is a need for information to be provided to the blind community prior to removal of any fixed route stops.

09:35 - **D. LIFT subcommittee update** – LIFT Co-Chair, Jan Campbell reminded all, that the committee meets every other month, the next meeting will be in September. Most of the meeting was spent talking about the recertification process. TJ Anderson shared that the committee talked about FY26 priorities.

09:40 - **E. Fixed Route subcommittee update** – Fixed Route co-Chair Dave Daley. Dave Daley discussed that there is an upcoming planning session for the co-chairs for FY26 priorities. He also mentioned moving spaces for bicycles back to the outside of FX buses and the need for TriMet to commit to expanding the mobility device areas.

09:45 - **F. Wayfinding Subcommittee update** – Wayfinding Co-Chairs Patricia Kepler and Sky McLeod invited all to an in person Meeting 10am - noon on Friday 7-18 at the JCMC. Patricia Kepler highlighted goals for improving wayfinding accessibility, including beacons for the Falcon device, accessible maps, and push notifications for service changes. Ulysses Garcia suggested adding language options to the Falcon device for Spanish-speaking users, which Joe Tobias confirmed is currently being developed and tested.

09:50 - **G. 82nd Ave. Community Advisory Committee update** – Franklin Ouchida provided an update on the 82nd Avenue Community Advisory Committee, noting their decision to take a summer break and the committee's support for full BAT lanes, pending budget approval.

09:55 - **H. TriMet Staff Updates –**

- Eileen Turvey –reported that a contract for the AIRA pilot project was sent for signature, with kickoff planned for August 1st. Eileen shared updates on coordinating transportation services across multiple transit districts through reciprocal eligibility agreements. TriMet is working with Ride Connection on their services as well as funding for Clackamas County programs.
- Justin Rossman – Shared that the MPACT Conference will be on October 26-29th, and that the conference is offering scholarships which must be

submitted by 7/31. He also provided a reminder that the 35th Anniversary of the ADA celebration will be here at the Jan Campbell Mobility Center Friday, July 25th from 10:30am – 2:00pm. Several different community based organizations will be in attendance helping to provide information and resources.

10:00 - **I. TriMet Board of Directors Update – Director Erin Graham**

Expressed how wonderful it was to meet many of the CAT members in person at the Luncheon. She also shared that she was unable to attend the June board meeting but provided updates from the minutes on the Board's recent focus to amend the strategic financial plan due to the State Legislature's failure to approve a transportation package. She also mentioned the Board's approval of an intergovernmental agreement regarding streetcar operations with the City of Portland and her role as a liaison between the Board and CAT. She will be attending the APTA conference, and will report highlights back to CAT.

10:10 - **J. Committee Member Feedback & Discussion,**

The group discussed app integration for micro-transit services, with Eileen Turvey explaining that they currently use a specialized app for micro transit through Spare, though they are evaluating rider experience with the NEXT app for potential future implementation. Dave Daley raised concerns about labor agreement restrictions preventing older adults from using Next service, and Eileen Turvey confirmed they are in discussions with the Union about this limitation, noting that current capacity constraints prevent serving the entire eligible zone. The group agreed to continue these discussions offline, with Eileen Turvey offering to provide quarterly updates on service expansion possibilities.

The group discussed challenges with non-profits especially around volunteer driver insurance, particularly affecting Metropolitan Family Service (MFS) and other transportation programs in Clackamas County. Eileen Turvey explained that MFS relies on volunteers using their own vehicles and noted that while insurance has not been a direct issue for Clackamas County, the organization is exploring user-based insurance options. The discussion revealed that insurance companies are refusing to indemnify agencies even when volunteers use their personal vehicles, creating liability concerns. Eileen and Justin planned to conduct tabling events at Milwaukee Senior Center and Pioneer Center In July and August to promote LIFT and the Ride Share volunteer mileage reimbursement program.

10:25 - **K. Break**

10:40 - **L. TV Highway Project Update** – Nik Whitcomb, TriMet Community Affairs and Engagement Coordinator. (Presentation provided)

The project is seeking Federal and State Funding to put this over the finish line. Planning began in summer of 2025 and the project should be completed by fall of 2030. The Design Phase (Now through early 2028) Construction Phase (Beginning mid-to-late 2028). There will be two advisory committees – Policy & Budget (elected officials and executive staff) and a Community Advisory Committee which will include one CAT member, with meetings beginning in November. The general station locations were shared with more thought and work going into the stops in Cornelius. The project has been presented to hundreds of people and received over 1,000 surveys.

11:12 - **M. Comments and questions**

The discussion included concerns about increasing bus capacity for mobility devices and bicycles on board the vehicle. There were also suggestions for enhancing crosswalk safety and accessibility. CAT members emphasized the importance of involving neighboring businesses and community members in the project's advisory committee, while Nik Whitcomb committed to addressing these issues and recruiting diverse participants. Upcoming meetings and priorities were outlined, with a focus on testing digital accessibility tools and planning for future project phases.

- Dave Daley suggested the possibility of using 3-position bike racks on the front (and possibly rear) of the buses.
- Claudia Robertson requested to design, for mobility devices, to have all 3 doors as boarding doors. Will business people be part of the CAC & design? Please make sure that the venue for the advisory meetings will be ADA accessible.
- Annadiana Johnson discussed Safe Streets and not using the yellow flashing lights at cross walks. Please target the need for enhanced red light flashers.
- Jan Campbell, confirmed if the Committee and Advisory meetings will be hybrid, Nik Whitcomb replied, that's the current plan.

11:22 - **N. Upcoming meetings**

*Wayfinding Subcommittee - In Person braille and technology testing July 18th at

10:00am

*Executive Committee FY26 priority Planning Meeting August 5th at 10:00am (EC members only)

*Fixed Route Subcommittee August 13th at 9:30am

*No August Business Meeting

11:25 - **O. Adjourn Business Meeting**