

# Priority Seating Ad Hoc Meeting Minutes 10/10/25

## Recording:

[https://us02web.zoom.us/rec/share/UkVK4ZTW5hO\\_Rk\\_rA4OUaCQk5K8Unz9DQImKqtY62Pt9bEKT3EAxbFV0xA-RENKR.gUEqKbWtWmeISRZy](https://us02web.zoom.us/rec/share/UkVK4ZTW5hO_Rk_rA4OUaCQk5K8Unz9DQImKqtY62Pt9bEKT3EAxbFV0xA-RENKR.gUEqKbWtWmeISRZy)

## Action Items/Follow-up:

- Establish a size limit on wagons, just like TriMet currently has for carts (18”w x 18”d x 30” tall)
- Look into what other similar-sized agencies are doing about these issues and concerns.
- Consider adjusting this online sentence here:  
“We allow wagons, but they must not block the aisle, doorway or priority seating area.”
- Can TriMet create how-to videos around the priority seating area that can be shown on social media and distributed to community organizations, churches, etc?
- Look into the automatic stop announcements and determine if any need to be redefined or played more, especially the one that speaks to the priority seating area being reserved and vacating it for older adults and people with disabilities.
- Can more onboard signage be created about moving for those in mobility device devices
- Can the ADA pass-up data be broken down a bit further to understand if ADA pass ups are because of two mobility devices already secured, or if it’s based on other items such as wagons, strollers, etc. in the priority seating area.
- There are multiple TriMet website pages describing policies and code about what’s allowed on-board. Can all of that information be shifted into one main landing page for riders to easily find the information?

- Ensure with Field Operations that mobility devices are being prioritized over bikes and other multi-model options during bus shuttles when MAX is down.
- Concerns about bikes in the priority seating area, too. Encourage TriMet to continue to work on a new overall Bike plan and to include the CAT once that is being designed.
- Does TriMet have an ideal ADA pass up number threshold that they strive not to exceed?

### **General notes:**

- Within the conversation around policies of dimensions of items, focusing on the current code (15c) might be more helpful to staff: “No person shall Block or obstruct the use of the seats of a District Station or District Vehicle.”
- Bus operators are not to enforce but to inform as their duties are to move the vehicle and people around safely.
- If operators can’t enforce rules for riding, we are putting it on the riders themselves and that might make more people want to stop riding.

### **Follow-up:**

- TriMet transportation leadership to meet to discuss concerns, review best practices and develop a proposal for review.
- Plan a follow-up meeting for all parties in Mid-November