



**Committee on Accessible Transportation
Business Meeting Minutes
Wednesday, November 19th, 2025
9:00a.m – 11:30a.m
Zoom**

Recording: https://us02web.zoom.us/rec/share/j17PV-UGBZffshVa3hA2WK1G7UXfW4cr2tP1fmP_iIW1n5Ss-y9tyowsKLdK4CMg.u8QpBNsDSMJ0Zjel?startTime=1763571406000

CAT Members

Jan Campbell
Annadiana Johnson
Ulysses Garcia
T J Anderson
Patricia Kepler
Claudia Robertson
Sky McLeod
Franklin Ouchida
Dave Daley
Abdelrahman Osman
Richard Hunter
Madeline Temple
Stella Moore

Absent

Jason Jablow (exc)

Guest

Amy Parker, Assoc. Professor Portland State Univ.
Matt Jordan – Mult. Co. Transit Police
Wes Brown, public

TriMet

Justin Rossman, Sr. Community Engagement
Eileen Collins Turvey, Dir. Accessible Transp.
Michael Corrente, Sr. Proj. Mgr. Major Projects
Erin Graham, Board of Directors,
John Lewis, General Mgr. Transdev
Joe Camper, ADA Coordinator-Legal Services
David Motorca, Proj. Coord. Customer Experience
Brian Dorsey, Asst. General Mgr. Transdev
Marrisa Clarke, Security, Vulnerable Populations
Kaylee Knowles, Digital Accessibility
Kai Ngo, Asst. Mgr. Public Safety Operations
Joe Tobias, Sr. Project Mgr. Customer Experience
Michael Corrente, Sr. Project Mgr.
Nicole Berge, LIFT Call Center Mgr. Transdev
Nikki Sato, Accessibility Developer
Jason Anderson, Proj. Mgr. Eng. & Construction
Jake Warr, Mgr. Title VI & Public Access Prog.
Bruce Smith, Access Innovations Mgr.

Minutes

09:00 - **A. Opening Remarks** – CAT Chair – Jan Campbell

1. Roundtable Introductions
2. Approval of Agenda, Move to approve by TJ Anderson – Second by Annadiana Johnson. None opposed, No abstentions.
3. Approval of October Business Minutes, Move to approve by Annadiana Johnson, Second by Abdelrahman Osman, None opposed, No abstentions.

09:15 - **B. Safety & Security bi-monthly update** – Marrisa Clarke, Security & Emergency Management introduced Captain Matt Jordan, Multnomah Co. Sheriff's office – Captain of the Transit Police Division. Officer Jordan talked about TriMet's limited resources and who to look for to help while on transit. He also talked about a high visibility mission in outer SE Portland and addressed safety concerns including drug use and assaults. Kai Ngo, Assistant Manager of Public Safety informed the committee about the new security hub in Beaverton. Unified deployment including Customer safety supervisors/Fare inspectors and Allied Security. There are now 32 police officers from Hillsboro, Beaverton, Lake Oswego, Sheriff's Office, Portland Police Bureau and the Port of Portland.

- CAT members raised concerns about the blue line needing fare protected platforms to improve security as well as a high visibility mission where several arrests were made.
 - Kai Ngo responded that if something can be addressed by TriMet/civilian enforcement versus law enforcement that would be the preference. They will provide a focus on certain areas for community concerns.

09:35 - **C. General Public Comment** –

- Wes Brown – general public, asked about security and non-paying criminals versus criminals that might pay a fare or hack the fare system to make it look like they paid a fare.
 - Patricia Kepler asked Justin Rossman to invite Wes Brown to the Wayfinding meeting to talk about fare enforcement.

- 09:40 - **D. Fixed Route subcommittee update** – Fixed Route Co-Chair, Dave Daley reported on the newly designed bus shelter presentation. Justin Rossman will set up a field trip for CAT once a new shelter has been set up. Dave also shared about the ODOT outer Powell transition project. It's a very unsafe corridor with no place to walk but this project will completely transform the area. Dave Daley asked Justin Rossman if we could put 82nd Ave mobility pass-ups on the agenda for a future meeting as passups from 10/2024 – 10/2025 are up by more than 100 for the year. Co- Chair, Richard Hunter wanted to remind everyone that the 2nd ad hoc meeting regarding priority seating will be on Dec 12th.
- 09:40 - **E. Wayfinding Subcommittee update** – Wayfinding Co-Chair Sky McLeod reviewed website accessibility improvements, QR code stickers blocking window visibility, the octagonal poles and progress on the automatic stop announcements.
- Justin Rossman added that the automatic stop announcement team has made a lot of progress by adding another additional 20 lines. TriMet is on track to hit the goal of all buses by the end of year. He will also be providing an update on the data from Aira, our pilot program, on how folks are using it and some comments they've made. Justin invited everyone to the wayfinding meeting next Tuesday.
- 09:45 - **F. 82nd Ave. Community Advisory Committee update** – Franklin Ouchida informed CAT that the Policy and Budget committee meeting is Dec 12th. Key challenges have been BAT lanes that they've been discussing for the last 2 months. The CAT committee supports more BAT lanes. A decision is expected in January.
- 09:50 - **G. TriMet Staff Updates** –
- Oregon Transportation Assoc. (OTA) Conference recap – Innovating Transit, Smart Mobility-Jan Campbell and Annadiana Johnson both presented on mobility issues and highway modifications for alternative mobility devices, at the conference. Jan Campbell was presented a Lifetime Achievement award from OTA. Also a thank you to Schetky Transport for providing the

transportation for our CAT members to travel to Bend, OR. Annadiana Johnson and Jan Campbell attended several learning sessions.

- Meeting with Erin Graham at OMSI 12/19 at 11:00am to talk about policy and budget and also having a tour of OMSI and the exhibitions.
- Second Ad Hoc regarding wagons and other items in priority seating areas 12/12 at 9:30am. Notes and recording included in the meeting packets.
- CAT member transition for HB2017, as Jan's terms is expiring. We will work with the CAT Executive Committee, as Patricia Kepler has accepted the position. We will move forward with a board resolution in December. Claudia Robertson shared her experience over the years as Jan Campbell's alternate.
- Eileen Turvey gave an update on the National IMPACT conference she attended at the end of October. She also shared conversation regarding the successful expansion of the Instacart launch in California, Washington and Boston. She also shared that she had been meeting internally with Boston Rail regarding safety in the priority seating area.

10:00 - **H. TriMet Board of Directors Update** – Director Erin Graham – The board discussed topics such as 82nd Ave. BAT lanes as well as amending criminal records policy for TriMet Job applicants. There was a board retreat in Gresham where they focused on governance and budget considerations and highlighted the new east county Library. She also shared with CAT that a bicycle advocacy group had a letter writing campaign and they are pro BAT Lanes. Others were writing about budget realities and how we are balancing capital investments with potential service cuts. There's also concern from the business community that BAT lanes might diminish the community's ability to access those businesses on 82nd Ave. There is quite a bit of ongoing community input and therefore it's causing a little delay with the decisions surrounding the BAT lanes.

10:10 - **I. Committee Member Feedback & Discussion.**

- Franklin Ouchida asked about the new director for District 7 and Erin Graham explained that a recommendation from the Oregon Senate is expected at the end of the year.
- Dave Daley, shared concerns that the TriMet board is getting younger and lacks representation of the older/Senior community.
- Jan Campbell - Transportation Bill with Governor Kotek has been signed.
- Eileen Turvey talked about the budgetary impacts of the Transportation Bill – Our program intends to respond and ensure service for as many riders as possible. Also, there is no November Board meeting due to the holidays. The amended Board meeting will be December 10th.
- Annadiana Johnson asked about the attendance at the LIFT vehicle review.
 - Justin Rossman told the committee that call center reservationists who are LIFT riders, maintenance and some operators attended to provide input. Eileen Turvey and Justin also created a video to share the new design, showing the Floor plan and schematics which they plan on sending out to the committee.

10:30 - **J. Break**

10:50 - **K. Beaverton and Oregon City Transit Center redesigns – Amy Parker, Associate Professor, Coordinator and Orientation and Mobility Program (PSU)** provided an update on Beaverton Transit Center results of a PSU research study and the challenges with transit center drop off sites for riders. How to improve the Transit platforms for the blind, deaf-blind and low vision riders. The demographics of the people who came to help involved 22 participants navigating different routes. The tools used were auditory locator tones, tactile markings and high-contrast/large lettering signage. The findings of the study are being used by TriMet to inform design changes at other transit centers including Oregon City.

11:15 - **K. Beaverton and Oregon City Transit Center redesigns – Jason Anderson, Project Manager, Engineering & Construction**, Proposing high capacity shelters, common stops and wayfinding improvements. The presentation showed the different locations of the new shelters as well as tactile pavers marking pathways at crossings, octagonal bus pole stops and falcon devices with audible announcing.

11:20 - **L. Comments and questions –**

- Franklin Ouchida asked about the common drop off at Oregon City.
- Jan Campbell asked about paratransit stops at the BTC and OCTC.
- Annadiana Johnson asked how long the projects will take before the travelers will see the shelters reinstalled.
 - Jason Anderson will take the questions to Michael Corrente and he will provide those answers to Justin Rossman. Jason let Annadiana Johnson know that the shelter install will be just over a year from now.

11:27 - **M. Upcoming meetings**

- Wayfinding Subcommittee November 25th at 9:30am
- Executive Committee Planning Meeting December 2nd at 9:30am
- Fixed Route Subcommittee December 10th at 9:30am
- December Business Meeting December 17th at 9:00am

11:32 - **N. Adjourn Business Meeting**