



CAT Wayfinding Subcommittee Action Items

Tuesday February 24th, 2026

9:30 a.m. – 11:00 a.m.

Zoom

Recording:

<https://us02web.zoom.us/rec/share/VJ9jLITL3lf8qMVKPUwb2OzImk01yIF7-Pj8fY8KoMt5dP52LajF13QYUVQOvmI6.W3gBEavoPe6rvEEp?startTime=1771953865000>

Agenda

A. 9:30am - Call to Order and Introductions – Committee Co-Chair

B. TriMet staff updates

- Digital Accessibility

➤ **Action Items:**

- Digital Accessibility team currently looking at our high priority list of our most used rider pages. Will provide the committee with a list of these in an upcoming meeting
- Can we start adding captions to photos posted on our social media pages similar to CTRAN?
- Instead of adding ALT text that a screen-reader would automatically read, can we place a button that someone could press for the audio description to be played?

- Customer Experience

➤ **Action Items:**

- Regarding Falcons, the IT team is reviewing their budget about keeping alive the ability to push out notification information to the devices.
- Signage for the Falcons has been ordered and will be installed shortly after receiving.

- Justin to work with the customer experience team to work on a service alerts informational session that can teach riders how to sign up for service alerts and edit their preferences on exactly which ones they need.

- Accessible Transportation Programs

➤ **Action Items:**

- A field trip for testing transit center tactile maps will happen from 10am – 1pm at Rose Quarter on 4/23, 4/24, 4/30 and 5/1. The CAT is invited to attend with other youth from the community.
- Can there be a fixed tactile map at transit centers for riders with a “you are here” element?
- Within TriMet’s current budget gap, the Accessible Transportation team will continue to work on grant funding for accessibility initiatives.

C. Open Discussion

- Wayfinding priorities

➤ **Action Items:**

- Regarding Automatic Stop Announcements, can the sound of a ding be incorporated before each stop is announced to get riders attention?
- Justin to check with Ben Baldwin on getting the Next Gen Bus Shelter tour scheduled.

D. 11:00 - Meeting Adjourned