



CAT Wayfinding Ad Hoc Action Items

Tuesday May 27th, 2025

9:30 a.m. – 11:00 a.m.

Recording:

<https://tmshare.webex.com/recording/service/sites/tmshare/recording/52135e361d46103eb6ffa67fd562da74/playback>

Password:

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Action Items

A. 9:30am - Call to Order and Introductions – Committee Co-Chair

B. TriMet staff updates

- Digital Accessibility

Action Items:

- Justin to send links to the committee for the TriMet itinerary and alerts pages for Committee Feedback and set a date for in person testing.

- Customer Experience

Action Items:

- Falcons:
 - Plan in person meeting to test potential braille messaging on devices.
 - Look into the frequency of voice announcements.
 - Look into interval timing such as the current 45 second timeframe, longer or less?
 - Consistency of messaging between bus stops and MAX stations.
 - Look into other uses of the Falcon such as pressing the button twice for more arrival times.

-PSU to provide TriMet and the committee data on frequency and the differences of beep sounds vs voice commands.

- Accessible Transportation Programs

Action Items:

-Justin to set an in-person testing session on an upcoming Friday to cover three items - TriMet's Regional Trip Planner, Braille on the Falcons and TriMet's itinerary and alerts pages.

-Justin taking names and contact info of those that are interested in being part of the AIRA pilot.

C. Committee Member Feedback and Discussion

- XR Navigation with Audiom: The World's First Inclusive Digital Map <https://xrnavigation.io/audiom-demo/>

Action Items:

-Digital Accessibility would like to do a pilot in a small area such as a specific transit center and asked for recommendations from committee members.

- Communicating detours, moved bus stops and temporary or permanent stop closures.

Action Items:

-This will be brought to the Bring to Executive Committee to plan if it should stay in Wayfinding or be moved to the Fixed Route Subcommittee.

-Accessible Transportation Team will request a safety audit at the 122nd and Burnside platform around a complaint of no tactile leading riders to walk into the street.

-ODOT summer construction

- 11:00 - Meeting Adjourned