



CAT Wayfinding Subcommittee Action Items

Tuesday June 23rd, 2026

9:30 a.m. – 11:00 a.m.

Zoom

Recording:

https://us02web.zoom.us/rec/share/FVR39I66I_vMd43hvg188CMez9CePzFpwZZ90qQOwJE3ENzlf1Yf2S8WKVhl9Be.vUYCbA3uynVWXD9r?startTimestamp=1782232202000

Agenda

A. 9:30am - Call to Order and Introductions – Committee Co-Chair

B. TriMet staff updates

- Digital Accessibility
 - **Action items**
 - None to Report
- Customer Experience
 - **Action items**
 - Can there be an automatic announcement that is played on bus and MAX that lets riders know that: “You can text or call TriMet Customer Service at 503-238-RIDE
 - Can TriMet look into Looping options where the automatic stop announcements automatically connect to a riders hearing aids or other assistive listening devices?
 - With automatic stop announcements, has it ever been reviewed to see if the announcements can play when the bus is producing less noise such as kneeling, etc.?
 - It was requested to know what routes the volume level change for automatic stop announcements is on coming outside of Center Street.

- Do automatic stop announcements override other service announcements such as no smoking and paying fare?
 - Can the automatic stop announcements announce earlier as they announce closely to the stop? Can they also be more aligned with the electronic reader boards. (It was suggested to reach out to Myleen Richardson about this)
 - Consider adding tactile wayfinding that lead riders to the Falcon Devices
 - Annadiana has reported that electronic reader boards to not be functioning at times while on the bus.
- Accessible Transportation Programs
 - **Action items**
 - Add these people to the next Rose Quarter tactile map testing: Sky McLeod, David Bouchard, Osman and Quintin Roldan.

C. Open Discussion

- **Action items**
 - None to report

D. 11:00 - Meeting Adjourned