



CAT LIFT Sub-Committee Action Items

Wednesday, July 8th 2026

9:30 a.m. – 11:00 a.m.

Zoom

Recording:

https://us02web.zoom.us/rec/share/27-rnDm_2r_YRgQ18WCSJ0GSJbIYQf8H-Pr0oordvevztnV3es034Q_PkaZvVC_JLBU_t2fmh9Bgj5X

Agenda

A. 9:30am - Call to Order and Introductions – Committee Co-chair

B. TriMet ID card for mobility device reunification

➤ **Action Items**

- Ryan suggested possibly adding the device repair shop information onto ID tag
- Identify other mobility aids to be able to have ID tags such as seeing canes, Guide Dogs, walkers, etc.
- TriMet team to mock up a draft tag and share with the subcommittee for additional feedback
- Create ways to promote / offer the service to riders

C. TriMet FLEX pilot

➤ **Action Items:**

- Continue looking for resources that would provide more WAV's in the Uber programs.
- Offer Travel Training to pilot participants so someone is not waiting for a bus that may arrive an hour away.
- Can TriMet create some rider etiquette information for those traveling with service animals so they are better prepared to ride in Ubers? Patricia Kepler and Ryan Skelton are willing to help.

D. Discussion of new LIFT vehicles, post field visit

➤ Action Items:

- Add into Operator training on using the external air function when requested by riders.

E. Open Feedback & Discussion

- LIFT Service data
- Effects of budget cuts
- Incorporation of common locations

➤ Action Items:

- Patricia has asked TriMet / TransDev to investigate some glitches into the new automated phone system that supports riders in canceling rides.
- Patricia requested continued efforts from TriMet and Trapeze in being able to book door-to-door service via the online booking tool.

F. 11:00 - Adjourn