



Taking care of businesses during construction

Small businesses provide the foundation of local and statewide economies in Oregon. Keeping businesses open and accessible during light rail construction is a top priority for TriMet. During construction, TriMet keeps construction disruption to a minimum while maintaining access to businesses, and rapidly responding to any concerns and potential issues.

These strategies were successful during construction of the Interstate MAX and I-205/Portland Mall light rail projects—no businesses closed during these projects solely due to construction.



TriMet works closely with businesses to help them remain strong during construction of a light rail project.

Construction

A business-oriented approach to construction has contractors coordinating the schedule, pace and order of construction to minimize its impact to nearby businesses. Additionally, TriMet provides nearby businesses and residents advance notice of night work or other possible disruptions.

Access to businesses

Maintaining access for motorists, delivery and service vehicles, cyclists and pedestrians during business hours is a key component of TriMet's construction plans.

This strategy includes working on sections of affected roadways and intersections while leaving

“I was raised in a household where it was all by your own bootstraps. So, it was surprising to have someone from TriMet come in and say, ‘How can we help you?’ ”

*Eric Robison, Backspace,
Portland Mall Light Rail Project business*

a portion open for through traffic. When a detour becomes necessary, crews provide a quick, well-defined detour route around construction. Flagging crews are often deployed to guide motorists and pedestrians through work zones.

Temporary business signage

In addition to keeping access open, TriMet also provides visible, temporary easy-to-read signage to alert customers that businesses are open during construction.

Impact mitigation

Working with local jurisdictions, TriMet mitigates for dust, noise and vibration created by construction work. Mitigation measures depend on the regulations of each jurisdiction.

“Having the TriMet community representative available 24 hours a day was incredible—and so was the fact that access to businesses was constantly maintained.”

*Kathy Chellis, North Star Coffeehouse,
Interstate MAX Light Rail Project business*

Buy local

Light rail construction generates thousands of jobs and millions of dollars in consumer spending. The Portland-Milwaukie Light Rail Project is expected to create up to 14,500 jobs, generating up to \$573 million in personal income. To maximize this support within the local communities affected by construction, TriMet and its project partners identify local businesses along the corridor to channel work to during construction, such as sign makers, restaurants, coffee houses, print shops and other small businesses. This effort has successfully kept hundreds of thousands of dollars within the local economy.

24-hour emergency hotline

During construction, TriMet provides businesses and property owners/managers with a 24-hour, 7-days-a-week emergency construction hotline to get issues resolved in an emergency.

TriMet's Community Affairs team

TriMet's Community Affairs team has garnered national attention for its innovation and success on previous light rail projects, helping hundreds of businesses remain viable, but also thrive as a result of construction work.

Four TriMet representatives support property owners and business managers along the project alignment during construction. These representatives connect businesses with appropriate resources and are able to problem solve for issues related to construction impact.

Information and involvement

The Portland-Milwaukie Light Rail Transit Project website provides current information to the public on an on-going basis, including construction information that is updated weekly.

During construction, regular email updates will be sent to anyone who subscribes to the project email list at trimet.org/pm.

Stay involved

The project has a Citizens Advisory Committee that provides input and review of the project. Sign up for project email updates at trimet.org/pm. For more information, please call TrMet Community Affairs at 503-962-2150.

Available in other formats:

trimet.org

503-238-7433

TTY 503-238-5811

**Favor de llamar al
503-238-7433 si necesita ést a
información en español**

Portland-Milwaukie Light Rail Project is a partnership among:

