



**June 2015**

## **Monthly Performance Report**

**(Revised)**

Timothy Kea

## SYSTEM RIDERSHIP SUMMARY

Measure	Jun 15	Jun 14	% Change	FY15	FY14	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	93,200	92,500	0.8%	94,692	91,100	3.9%
Bus-Frequent Service*	<u>105,100</u>	<u>105,800</u>	-0.7%	<u>108,092</u>	<u>103,740</u>	4.2%
Subtotal All Bus	198,300	198,300	0.0%	202,783	194,840	4.1%
MAX	112,900	122,000	-7.5%	116,842	118,390	-1.3%
Commuter Rail	<u>1,840</u>	<u>2,020</u>	-8.9%	<u>1,869</u>	<u>2,010</u>	-7.0%
Fixed Route Total	313,040	322,300	-2.9%	321,494	315,240	2.0%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,597	3,557	1.1%	3,587	3,566	0.6%
<b>System Total</b>	<b>316,637</b>	<b>325,877</b>	<b>-2.8%</b>	<b>325,081</b>	<b>318,806</b>	<b>2.0%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	540,700	538,200	0.5%	547,408	526,880	3.9%
Bus-Frequent Service*	<u>651,400</u>	<u>653,900</u>	-0.4%	<u>664,258</u>	<u>636,886</u>	4.3%
Subtotal All Bus	1,192,100	1,192,100	0.0%	1,211,667	1,163,767	4.1%
MAX	730,700	777,100	-6.0%	729,984	739,017	-1.2%
Commuter Rail	<u>9,200</u>	<u>10,100</u>	-8.9%	<u>9,346</u>	<u>10,042</u>	-6.9%
Fixed Route Total	1,932,000	1,979,300	-2.4%	1,950,997	1,912,825	2.0%
Frequent Bus % of Total Bus	54.6%	54.9%	-0.2%	54.8%	54.7%	0.1%
<b><u>Paratransit</u></b>						
LIFT & Cabs	20,313	20,153	0.8%	20,254	20,139	0.6%
<b>System Total</b>	<b>1,952,313</b>	<b>1,999,453</b>	<b>-2.4%</b>	<b>1,971,251</b>	<b>1,932,964</b>	<b>2.0%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.74	\$3.59	4.18%	\$3.36	\$3.52	-4.55%
Bus-Frequent Service*	\$2.68	\$2.53	5.93%	\$2.40	\$2.44	-1.64%
Subtotal All Bus	\$3.16	\$3.01	4.98%	\$2.83	\$2.92	-3.08%
MAX	\$2.50	\$2.01	24.38%	\$2.14	\$1.99	7.54%
Commuter Rail	\$15.71	\$12.33	27.41%	\$13.50	\$12.25	10.20%
Fixed Route Total	\$2.97	\$2.66	11.65%	\$2.63	\$2.61	0.77%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$33.52	\$33.54	-0.06%	\$32.49	\$32.00	1.53%
<b>System Total</b>	<b>\$3.29</b>	<b>\$2.97</b>	<b>10.77%</b>	<b>\$2.93</b>	<b>\$2.92</b>	<b>0.34%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jun 15	Jun 14	% Change	FY15	FY14	% Change
<b><u>Ridership (Bus, MAX, WES)</u></b>						
Avg. Weekday Boarding Rides	313,040	322,300	-2.87%	321,490	315,240	1.98%
Monthly Boarding Rides Per Revenue Hour	58.41	62.26	-6.19%	60.05	61.42	-2.23%
<b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b>						
Passenger Revenue/System Cost	28.65%	26.77%	1.87%	32.40%	31.79%	0.61%
System Cost/Boarding Ride	\$4.19	\$4.15	0.96%	\$3.54	\$3.61	-1.94%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$188.32	\$199.28	-5.50%	\$164.44	\$170.94	-3.80%
<b><u>Labor Productivity (Bus, MAX, WES)</u></b>						
Bus & Rail Operator Attendance	90.84%	91.29%	-0.45%	89.93%	90.58%	-0.65%
Bus & Rail Maintenance Attendance	94.51%	94.79%	-0.29%	93.89%	94.77%	-0.88%
WES Maintenance & Admin Attendance	98.24%	91.29%	6.95%	95.06%	94.78%	0.28%
Weekly Boarding Rides Per Full Time Employee	737.3	816.2	-9.67%	780.4	811.9	-3.88%
<b><u>Service Supplied (Bus, MAX, WES)</u></b>						
Bus Miles Between Mechanical Failures - Lost Service	12,399	10,834	14.45%	10,552	11,097	-4.91%
Bus Collisions/100,000 Miles	2.64	1.92	37.50%	2.26	2.08	8.65%
Bus % Maintained Pullouts	100.00%	99.99%	0.01%	99.99%	99.97%	0.02%
Bus On-Time Performance(1)	79.40%	79.50%	-0.10%	80.66%	78.14%	2.52%
MAX Car Miles/Svce Related Repair	2,234	2,764	-19.19%	2,794	2,702	3.38%
MAX Collisions/100,000 Miles	0.59	0.93	-36.56%	1.05	1.28	-17.97%
MAX % Maintained Pullouts	99.47%	99.70%	-0.23%	99.45%	99.58%	-0.13%
MAX On-Time Performance(1)	76.70%	83.10%	-6.40%	80.76%	84.01%	-3.25%
WES Miles/Relevant Failure	10,319	9,878	4.46%	9,942	9,995	-0.53%
WES Collisions	0.00	0.00	N/A	0.08	0.08	0.00%
WES % Maintained Trips	99.72%	100.00%	-0.28%	99.46%	99.99%	-0.53%
WES On-Time Performance(1)	95.30%	99.40%	-4.10%	96.53%	98.43%	-1.90%

(1) By departures at route timepoints

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