KEEPING YOU SAFE

At TriMet, we’re dedicated to providing a safe and secure transit system for our riders, employees and the community. Because we provide more than 100 million rides each year, this involves partnerships, smart use of resources—and you.

DEDICATED POLICE, DEDICATED PARTNERS

The men and women of the Transit Police Division ride and patrol the TriMet system daily, assisting our customers and enforcing TriMet Code and state laws. All of our officers serve with local police agencies and are assigned to terms with the Transit Police Division. This task-force police model develops strong partnerships and allows for the closest available unit—whether with Transit Police or the local law enforcement agency—to respond to incidents on TriMet.

All calls are coordinated through the regional 9-1-1 system for the quickest response. TriMet also employs a crime analyst so we can quickly identify trends and shift strategies, putting Transit Police officers on the system in locations and at days/times where incidents are most reported. This helps deter further crimes and increases safety for our riders and employees.

HIGHLY TRAINED CANINE TEAMS

TriMet works closely with the Transportation Security Administration to better secure our transit system. That partnership includes the Transit Police canine unit. These highly trained dogs detect explosives, keeping riders and employees safe while deterring terrorism in our community. Canine teams patrol transit centers, stations, trains and buses. They also respond to incidents in the wider community and add security for large sporting events and public gatherings.

“This Transportation Security Administration is proud to partner with TriMet as they continue to dedicate themselves to a secure transit system. Our combined efforts heighten safety for riders and the communities TriMet serves.”
—Mike Irwin, Oregon Federal Security Director, Transportation Security Administration

CONNECTING WITH THE COMMUNITY

Transit Police officers provide a visible presence on TriMet while engaging and connecting with our riders. Officers help those in need, educating them about and referring them to available services within the community. TriMet and Transit Police are committed to promoting safe and appropriate behavior on the transit system, from teachable moments with our youngest riders to tracking down and holding those accountable who harm our riders and our employees.

MORE EYES, MORE SECURITY

Along with our Transit Police officers, TriMet supervisors and contracted Transit Security personnel keep watch throughout the TriMet system, riding our buses and trains and patrolling rail stations and transit centers. They provide a visible presence that discourages disruptive and inappropriate behavior while assisting riders who may need help navigating the system.
TECHNOLOGY ADDS PROTECTION FOR YOU

We have more than 4,400 cameras throughout the TriMet system. All our transit centers, platforms, Park & Rides, elevators, trains and buses are equipped with cameras. These cameras help us identify, catch and prosecute those who do wrong on our system. The surveillance videos are also used to discourage people who may file false claims against the agency or our employees. In addition to cameras, intrusion alarms alert us and the police if someone enters a restricted area, like the Tilikum Crossing transitway and the Robertson Tunnel. It’s illegal and unsafe to trespass in these areas.

SAFETY IS EVERYONE’S ROLE

Keeping the transit system safe means we need your help too. Be vigilant. Be aware of your belongings, your surroundings and the people around you. Keep track of your possessions and hold on to your phone, purse and bag. At our Park & Rides, don’t leave any belongings visible in your car. Stow items before you arrive, putting them in the trunk or using a cargo cover. And, please make sure you lock your car before you leave.

If you see someone or something suspicious, say something. Alert the operator, another TriMet employee, transit security personnel or call 9-1-1. MAX and WES trains have up to four emergency intercoms to reach the operator.

IT’S OUR SYSTEM

TriMet also has a Code of Conduct for riding to make everyone’s trip a safe and enjoyable. These simple rules ask riders to pay the proper fare, move from seats designated for seniors and people with disabilities, keep noise down, not be disruptive, make room for other riders, and to not smoke. We ask our riders to respect the ride and the people that provide it. We hope our riders will treat our buses, trains, stops and stations like you would their own property. We all take ownership in this transit system and together we can keep it safe.

Stay Alert. Stay Alive.

While TriMet bus and rail operators do their part to operate our buses and trains safely, we ask those on foot or bike to do their part, too. It takes just a moment to be aware. Stop, look up and look around. Follow signals and make sure umbrellas, hoods and other apparel aren’t blocking their view.

LAW ENFORCEMENT PARTNERSHIPS

TriMet thanks our law enforcement partners for helping us keep you and our system safe.

Learn more about TriMet’s security efforts at trimet.org/security